# **Getting Started with Pronto/IP**

#### Introduction

Welcome to **Pronto/IP**, a powerful and easy-to-use Microsoft Windows client for Internet E-Mail. With **Pronto/IP** you can retrieve mail from a mail server on a TCP/IP network or through a serial TCP/IP connection (such as SLIP or PPP). You can use **Pronto/IP** to read your mail, reply to messages and compose new ones off-line, without being connected to the server. You can also use **Pronto/IP** in conjunction with **Pronto Remote** (version 2.0 and up) if you work from a non-TCP dial-in environment occasionaly.

#### **Mail Server Requirements:**

1. POP3 server (for mail retrieval)

2. SMTP server (for sending mail)

#### **PC Requirements:**

1. MS Windows version 3.1 or higher.

2. Winsock 1.1 compliant networking environment (normally any TCP/IP stack).

#### Installing Pronto/IP

1. Insert the **Pronto/IP** Setup Disk into the appropriate diskette drive.

2. From the Program Manager menu, select **File**, then **Run**. Type **A:setup** (or B:setup if you are using the B: drive). This initiates the **Pronto/IP** setup procedure. Follow the instructions given by the setup procedure.

After installation is completed, a **Pronto/IP** group is created in the program manager, with the following icons:

- 1. **Pronto/IP** the **Pronto/IP** main desktop.
- 2. Pronto/IP help.
- 3. Read-me file.

#### Running Pronto/IP

Double click the **Pronto/IP** icon in the newly created **Pronto/IP** group in the program manager. The first time you run **Pronto/IP** you are prompted to enter various set-up parameters, and to fill out a registration form. This form will be sent to the manufacturer via the Internet.

#### **Entering Network Setup**

**Pronto/IP** will prompt you for your network setup information. Enter your ID on the mail server, your password, and your mail server address (as an Internet domain name or an IP address). Entering your password is optional. If entered, it is stored encrypted so that you do not have to enter your password each time you login to the server. You can later change your setup, if necessary.

#### Registering

You register by filling a registration form that is automatically sent via E Mail to CommTouch. Registering makes it easier for us to provide you with quality technical support and to inform you of future developments.

#### Processing Mail with Pronto/IP

With **Pronto/IP**, you can do everything you normally do with mail on the host. You can read your incoming mail, reply to notes, delete or file notes into folders, and send new notes. According to your setup, Pronto will retrieve mail and send new messages you compose immediately, at preset intervals, or when you initiate a mail update. **Pronto/IP** synchronizes your incoming mail with the host; any note deleted from **Pronto/IP**'s incoming mail will be deleted from the host's incoming mail.

### **Using Folders**

**Pronto/IP** organizes mail in folders. Your **incoming** mail is automatically added to the incoming folder. From there, you can file notes in other folders that you create. Create new folders by selecting the *new folder* command from the *file* menu.

#### Reading Mail

Folder windows are divided in two parts: The top part of the window shows the note headers with details on each note (sender, date and subject). A single click on a note header displays its text in the lower portion of the folder window.

## **Using Attachments**

You can view and compose mail messages that contain attachments in MIME or Sun Attachment format. When a message containing such an attachment is viewed, an additional pane will be added to the window, containing an icon for each attachment. Double click the icon to view the attachment, or click the right mouse button to get a pop-up menu that lets you save, view or delete the attachment.

## **Copying, Moving and Deleting Notes**

You can copy, move and delete notes you select in a folder window. Use the *delete*, *copy* and *move* commands from the *mail* menu or the corresponding buttons in the toolbar. To move or copy notes from one folder to the other, you can also "drag and drop": Select the notes, then drag and drop them over the destination folder. If you press the Ctrl button when you drop them, they will be copied instead of moved.

## Using Pronto/IP as a MAPI Server

**Pronto/IP** may be used as a MAPI server, enabling you to send mail from any mail-enabled application. To install **Pronto/IP** as your MAPI server, select "Use Pronto as a MAPI server" in the Preferences dialog.

## **Getting Help**

The on-line help (see the help menu) provides all the information needed to use **Pronto/IP**. If you have further questions or encounter a problem, please send us a note by selecting *note to the developers* from the *help* menu.