

Cashbook Complete

Below are the help topics available for Cashbook Complete. You may need to use the scroll bar to see entries not currently visible in the Help window.

Cashbook
Contact Management
Invoicing
Quotations
Report Writer
Reports
Setup & Administration
Time and Cost

NOTE:- For this help file, text in Italic is only applicable if you have the relevant module selected.

Cashbook Help Contents

The help topics available for the cashbook are :-

Bank Reconciliation

Bills To Pay

Budgeting Cash Jobs or Cash Purchases

<u>Categories</u>

End of Year Procedure

General Procedure

Importing

Overview

Payments Received

Recalc Button

Reports

<u>Setup</u>

Split Transactions

Cashbook - Overview

<u>General Procedure</u> <u>Reports</u> <u>Setup</u> <u>Split</u> <u>Bank Rec</u> <u>End of Year</u> <u>Recalc</u> <u>Delete Old Data</u>

The cashbook has been designed in such a manner that you can easily do your own book work and GST returns during the year. You still need to have your accounts prepared by a qualified accountant at the end of the year. The cashbook reports will give your accountant all the information required to prepare your accounts with minimal effort.

With a cashbook the Cash Profit is simply the Total Income less the Total Expenses. The True profit takes into account depreciation, etc. and is calculated by your accountant at the end of the year.

For more information see **General Procedure**

Cashbook - General Procedure

<u>Overview</u> <u>Reports</u> <u>Setup</u> <u>Split</u> <u>Bank Rec</u> <u>End of Year</u> <u>Recalc</u> <u>Deleting a</u> <u>Line</u> <u>Deleting Old Data</u> <u>Cash Jobs or Cash Purchases</u> <u>Searching / Sorting</u>

The cashbook module is the financial heart of the program. Every cheque you write and every deposit you make should be entered into the cashbook. The $\underline{\mathbf{B}}$ (Banked) column should be ticked when the item appears on a Bank Statement.

Items shown in Italics are only relevant for Cashbook Complete (All modules). You can add more modules from the setup wizard, or else create a new cashbook with all the modules enabled.

The general procedure for adding transactions to the cashbook is:

- 1. Enter the date on which the transaction occurred, Enter the date you wrote the cheque out or the date you banked a deposit. If you enter a double quote (``) then the last cheque's date will be copied down.
- 2. **Enter a Reference** You can put a cheque number, customer, or DD for Direct Debit or AP for Automatic Payment or VISA or any other reference information in the reference field. If you enter a double quote (``) when the line above is a number, then the next reference number will be entered for you.
- 3. **Enter a Category** If the whole transaction falls into one category of income or expense, then choose the category from the drop down list. If one transaction is related to two or more categories, *projects or project items* then use a 'split' transaction. Simply enter 'split' in the category column and the split entry form will open so that you can enter multiple categories, *projects and project items* for each transaction. You can double-click on the category box to bring up the split form for an existing split transaction.
- 4. **Enter the transaction amount** Enter the transaction amount either of the income (deposits) column or the expense (cheque's or payments) column.
- 5. Enter the GST percentage for the transaction or leave it at the default rate from the setup.
- 6. **Enter Notes** The Notes box is for the line you are currently on. Press F6 from the GST Rate field to enter Notes box if you wish.
- 7. <u>Enter the Project Details if the transaction is related to a project</u> Enter the project and project Item that the transaction is related to and any additional notes. Entering project details in the cashbook will post values into the actual column of the project costs.
- 8. <u>Invoice Details (INV, From, On)</u> These fields display the Invoice details for the line you are currently on. (You can select the Invoice here, and mark it off as paid, but it is better to do that through the Payments Received screen). If you want to keep track of the amount of money you have paid to various creditors, you can select the creditor in the <u>From</u> box.

If you need to enter a transaction for an unusual amount of GST (eg. the customs department) then you can calculate the GST Rate as GST% = (GrossAmount \times 100 / NettAmount) - 100. If you need to enter a transaction which is entirely GST (eg. the customs department again) then enter a GST Rate of 1E100. Because these are non standard GST rates you will probably need to make adjustments on the GST return.

After entering a transaction a new blank line will be available for the next entry, and the running total bank balance will be updated.

Cashbook - End of Year Procedure

Reports Bank Rec Year 2000 Delete Old Data

At the end of the financial year you need to provide your accountant with the required financial information for him or her to prepare a set of accounts.

If you use the invoicing module, then the following must be done before any more invoices are entered or paid off:-

- 1. Finish all your Invoicing for the Last Financial Year If you have any incomplete invoices then complete them or schedule them for the next financial year. Make sure that all your invoicing for the last financial year is complete, and that you don't later on enter any more invoices in that financial year.
- 2. **Print the Invoices Outstanding Report** Go to the the Invoices Outstanding screen, and print the Detail Report.
- 3. **Print the Bills to Pay Report** Go to the Bills to Pay screen and print the report.

When you receive your next bank statement then :-

- 1. <u>Make sure that the Cashbook is up to date</u> Enter all payments and deposits from your cheque and deposit books irrespective of whether they have been listed on your bank statement or not.
- 2. **Do a Bank Reconciliation**. Make sure that the Bank Statement Balance in the Cash Book, and the Closing Balance on the Bank Statement are the same. If not then you need to find the errors and correct the cashbook. Print the Bank Reconciliation
- 3. **Print the Cash Book Summary** Print the Cash Book Summary Report using the Start and Finish dates of the year in question
- 4. **Print the Detailed Cashbook Report** Print the cashbook Detailed Report using the Start and Finish dates of the year in question
- 5. **Print the Transaction Report** Print the cashbook Transaction Report using the Start and Finish dates of the year in question.
- 6. Repeat for each Account If you have used several bank accounts then repeat steps 1 to 5 for each bank account.
- 7. Enter the Next Year End Date in the Setup Wizard under the File menu

You should now have the information required for your accountant to prepare your year end accounts.

You may also want to purge the data from the year before last (In the \underline{F} ile, \underline{P} urge menu) and then compact the database to speed up the backups.

Cashbook Complete uses open ended accounting, and you should not create a new cashbook at the start of each year because all your historical data (graphs, budgets, invoices, etc.) will not be in your new cashbook.

Cash Book - Reports

Reports - Contents End of Year

Cash Book - Bank Reconciliation

This report lets you do a Bank Reconciliation at the click of a button. It Lists the Cash Book Balance, followed by all the unpresented cheque's and deposits followed by what the Bank Statement Closing Balance should be.

Important !! You should always do a Bank Reconciliation whenever you get a Bank Statement and make sure that the Closing Balance as shown on the Bank Statement is the same as the Bank Statement Balance as shown in the Cash Book.

Cash Book - Transaction Report

The Cash Book Transaction List is simply a print out of what you see in the Cash Book. You can also make your own Transaction Report with the Report Writer.

Cash Book - Detailed Report

This report lists all the Cash Book Transactions between the dates specified, and groups them by Category. You can also make your own Detailed Report (Report by Category) with the Report Writer.

Cash Book - Summary

This report lists the Total for each Category of all the Transactions between the dates specified.

Cashbook Setup

Setup Wizard Categories Deleting a Line Delete Old Data

For each bank account your business operates you can create a cashbook, which will record all the transactions made in that account. Before using the cashbook, you need to set up the categories, account names, and the account Opening Balances as follows:-

- 1. <u>Check the Cashbook Categories</u> Select Cashbook from the Top Menu, and then select Categories Setup. Modify the categories to suit your business.
- Enter your Account Numbers Select Cashbook from the Top Menu, and then select Accounts Setup. Then enter your account type and number. For example if you have a cheque account, a savings account and a term deposit account, enter names such as Cheque 060169 0090888 01, Savings 060169 0090888 25, Term Deposit, etc.
- 3. **Enter the opening balance** Select a Bank Statement from which you wish to start (preferably the start of the financial year), and enter the opening balance.
- 4. Enter all the Items from your Bank Statements Open the cashbook, and enter all the items from the first selected Bank Statement.
- 5. **Do a Bank Rec** Do a Bank Reconciliation after entering each Bank Statement
- 6. Repeat 4 and 5 Repeat steps 4 and 5 for all subsequent Bank Statements which have not been entered.
- 7. Change the Dates Change the dates for each cheque item in the cash book to be the date on which the cheque was written rather than the date on which it was presented. (You can leave this step and step 8 out if you wish, but it would mean that you always enter the data from your bank statements, rather than from your cheque and deposit books. Although it is a bit easier, the disadvantage of this method is that you won't know the amount of money which you have on hand. ie. The Cash Book Balance.)

Your cashbook is now set up and ready to use.

By entering your cheque and deposit information from your cheque and deposit books on a regular basis, you will always know how much money you have available by looking at your cashbook balance.

Cashbook Categories

Cashbook Setup Deleting a Category Balance Sheet Categories

The cashbook categories need to be set up before using the cashbook. It is important to set up the categories in such a manner that they give you useful reports. The cashbook is initially set up with default categories, but you can either :-

- 1. **Add** a new category at the bottom of the list.
- 2. <u>Delete</u> an existing category by placing the cursor on it and then selecting Delete Line from the Edit menu.
- 3. **Rename** an existing category by simply over-typing it.

Income categories are for your sales / income. Expenses are for your costs / expenses. Balance sheet items are those items where although there is a transaction of some nature, it does not directly affect your cash profit. Click on the link above for more information.

If you put a category in the Balance Sheet section when it should be in the Expense section or vice versa, then you can always move it later. A lot of cash books do not have a Balance Sheet section, so you could simply put everything under either the Income or Expense sections. The cashbook would still calculate the GST correctly.

Some accountants may request that you use specific codes for each category so that they can simplify the preparation of the year end accounts. To do that simply prefix each category with the corresponding code (eg. 470 Telephone).

If you want to use Sub Categories, you can put a: between the main category and the sub category. For example you could enter the categories Motor Vehicle:Joe, Motor Vehicle:Fred, and Motor Vehicle:Mark. Most reports will show them seperatley, but the Sub Category Report in the Report Writer, will combine these into one category.

Cashbook Categories - UK and Ireland

Cashbook Setup Deleting a Category Balance Sheet Categories

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The Expense and Balance Sheet columns have a tick box labled 'Ex' to indicate categories which are Exempt from VAT such as wages, PAYE, National Insurance contributions, drawings, loans, gifts, charitable donations, insurance claims, MOT certificates, motor vehicle licence duty, and local authority rates. For more information see your accountant or HMCE.

If you want to use Sub Categories, you can put a : between the main category and the sub category. For example you could enter the categories Motor Vehicle:Joe, Motor Vehicle:Fred, and Motor Vehicle:Mark. Most reports will show them seperatley, but the Sub Category Report in the Report Writer, will combine these into one category.

Cashbook Categories - Balance sheet Items

Cashbook Categories

Income and Expenses are easy to understand, but balance sheet items are a bit harder. Balance sheet items are those items where although there is a transaction of some nature, it does not directly affect your cash profit. For example :-

- 1. <u>Transfer</u> If you transfer money from one bank account to another, that does not affect your cash profit.
- 2. **Assets** If you purchase an asset, the asset will affect your bank balance, but not your cash profit. An allowance for depreciation will be made by your accountant at the end of the year.
- 3. **<u>Drawings</u>** If you take drawings (Salary) out of the company, you are taking some of the profit out of the company, but you are not affecting the profit you make.
- 4. **GST Paid to the Tax Department** You will have been collecting GST on behalf of your Country/State. The GST payments you make to them are therefore not an expense.

If you put a category in the Balance Sheet section when it should be in the Expense section or vice versa, then you can always move it later. A lot of cash books do not have a Balance Sheet section, so you could simplify matters by putting everything under either the Income or Expense sections. The cashbook would still calculate the GST correctly.

Cashbook - Recalc Button



The `Recalc` button recalculates the bank balances if for some reason the database has been corrupted (eg. The power to the computer went off while entering a transaction), or if Dates have been changed, etc.

Split Transactions

Deleting a Line

Split transactions are used to show a series of costs as one entry in the cashbook, for example a VISA bill. To create a new split transaction, select Split in the category box. To open an existing Split, either double click where it says Split in the Category column, or else click the Split button on the toolbar. Please note that the Split button is only enabled when you are on a split, and cannot be used to create a split.

Enter each item included in the split transaction (for example each item on a VISA bill). When the form is closed, only the totals will be shown in the cashbook line. The information for each item in the split transaction is still stored separately. To view (zoom into) the details of a split transaction, double click on the split category, or click the Split button.

Split Transactions can also be used to split items such as your Motor Vehicle expenses between business and private. For example if you allocate 75 % of your motor vehicle use to the business, and you purchase \$ 40 of petrol, then you could enter a split entry which has \$ 30 as a business expense and \$ 10 for drawings (Private use).

Reconciling The Cashbook With Bank Statements

Reports End of Year

When you get a bank statement, first check that the opening balance is the same as the current bank balance as shown by the cashbook (in the bank statement box).

Then simply tick each item on the statement and the cashbook as a pair. If there is an item such as bank fees, interest, or an automatic payment on the bank statement which is not in the cashbook, then enter it. Check that the amounts are correct as you tick each item. When you have ticked all the items, the cashbook balance should equal the bank statement closing balance.

Important :- If the balances are not equal, then go through all the items on the bank statement and find where the error is. If you do not find where the error is, then it will progressively get harder and harder to find where the error is, and you will make life very difficult for yourself or your accountant at the end of the year.

Important:- Print out the Bank Reconciliation after each bank statement, or if you get several bank statements a month, print it out at the end of each month.

Cashbook - Shift Category

If for example you want to change a cashbook category from `Expense` to `Balance Sheet`, then with the arrow keys move down to the category you want to change, and select `Balance Sheet` from the Combo Box.

Payments Received

Deleting a Line

The Payments Received screen enables you to enter all of your bank deposits quickly and easily. The Payments Received are automatically posted into the Cashbook and Invoice Payments (To mark them off as Paid). Although you can enter Payments Received directly into the cashbook if you wish (with the same end results), it is easier to enter them through this screen. If you have a lot of payments, you may want to print out the Cheque Listing and attach it to your deposit slip.

To enter payments received:

- 1. **Select the Appropriate Account** From the Account drop down box, select the correct account for which the payments should appear in the cashbook.
- 2. Check the Date Either accept the default date, or override the date by typing in your own date.
- 3. **Select a Company** From the Company drop down box, choose the company for which the payment is from. If you know the invoice number you can skip this step.
- 4. **Select an Invoice** (Cashbook Complete only) The INV drop down box will show you a list of all outstanding invoices for the company selected. Simply select the invoice that you have received payment for. If you have received one cheque for several invoices then enter each invoice on a separate line. They will be recombined in the cheque listing if you use it.
- 5. **Select a Category** From the category drop down box select the appropriate category for the payment. The category will automatically appear the next time you choose the company currently selected.
- 6. <u>Enter Bank and Branch</u> You can enter Bank and Branch details if you need to print out a cheque listing. As with categories, these will also automatically appear next time you choose the company currently selected.
- 7. **Enter Notes** If you wish, you can enter miscellaneous notes into this text box.
- 8. **Enter the Amount** The amount defaults to the invoices outstanding amount. It can be overridden by typing in your own amount. If you are paying too much, or too little, Cashbook Complete will ask you if you are sure you want to process that amount.
- 9. Repeat Steps 2 to 8 Repeat steps 2 to 8 for all your payments received.
- 10. **Print out a cheque listing** If you have lots of cheque's to deposit, you may want to print out the cheque's listing to attach to your deposit slip. On the cheque listing, if there are several consecutive lines with the same company name (ie. one cheque for several invoicies), they will be combined into one line on the printout.
- 11. **Post to Cashbook** Once you have entered your payments received, simply click on the Post to Cashbook button, and all transactions listed will be posted into the cashbook. The amount outstanding for each invoice will be updated, and the status will be changed to Paid if appropriate. When the transactions have been posted, the cashbook screen will load. If more than one payment was received, then they will be put into the cashbook as a split transaction.

Bills To Pay - General Procedure

Deleting a Line Retentions / Part Payments

The Bills To Pay screen lets you keep track of the bills you have to pay, and lets you post them into the Cashbook in one easy step. Although you can enter bills you have paid directly into the cashbook if you wish (with the same end results), it is easier to enter them through this screen.

The general procedure for entering a new bill is :

- 1. <u>Select the Appropriate Account</u> From the Account drop down box, select the correct account for which the bills should appear in the cashbook.
- 2. Enter the Date the Bill is Due Type in the date in which the bill is due.
- 3. Enter the Invoice Date Type in the invoice date. The Invoice date is important if you calculate GST on an Invoice or Accrual Basis.
- 4. Enter a Company From the drop down box, choose the company whom the bill is from. If the company does not exist, then you will be prompted to add the new company.
- 5. <u>Select a Category</u> From the category drop down box select the appropriate category for the bill (This will be used for the Cashbook later on).
- 6. Enter Notes If you wish, you can enter miscellaneous notes into this text box.
- 7. Enter the Amount Type in the amount you were billed for.

The general procedure for paying bills is:

- 1. <u>Print out the Bills To Pay (Optional)</u> If you need to get someone else to approve the bills to pay then you can print it out and give it to that person first.
- 2. Write out the Cheque's For each bill you want to pay, Tick its Pay box, and write out a cheque for it.
- 3. <u>Print out the Envelopes (Optional)</u> Tick the Env box for the bills you want an envelope printed and click on the Envelope Print Button. To print envelopes your printer must have an envelope feeder
- 4. <u>Post to the Cashbook</u> When you have written out all the cheque's and printed out all the envelopes you want, press the Post to Cashbook button to transfer these transactions to the Cashbook.

The cashbook balance provides you with a quick check of how much money you have in the bank.

A customisable version of the report is available in the Report Writer.

Bills To Pay - Retentions / Part Payments

If you only want to pay part of a bill because the work is not complete, or is faulty, then simply enter two records, one for the amount you want to pay now, and the other for a date in the future with the remaining amount.

Cash Jobs or Cash Purchases

Cash Job

If you get paid cash for a job you have done, and you don't bank the money, then simply enter a double transaction into the cashbook as shown below:-

	В	Date	Ref	Category	Notes	Income	Expense	Tax	Balance
930	V	1/10/2000	CASH	Sales	50000000	100.00		12.5%	8,626.00
300		1/10/2000	CASH	Drawings Salary		7	100.00	0%	8.526.00

The Income and Expense amounts cancel each other out, so the bank balance is not effected. The business received money from a sale and paid it out to you in the form of drawings / salary. The GST is still calculated correctly, and the sale is recorded in the cashbook. Please Tick the B column for these lines, because they have effectively both been banked.

Cash Purchase

If you purchase an item for your company out of your own money, then you can simply enter it as a double transaction as shown below:-

В	Date	Ref	Category	Notes	Income	Expense	Tax	Balance
7	1/10/2000	CASH	Parking	300000000		10.00	12.5%	8,516.00
~	1/10/2000	CASH	Drawings Salary		10.00		0%	8.526.00

The Income and Expense amounts cancel each other out, so the bank balance is not effected. The GST is still calculated correctly, and the purchase is recorded in the cashbook. To understand this transaction, remember that it is from the point of view of the business! The business had a parking expense, and paid for it by receiving the money from you. Please Tick the B column for these lines, because they have effectively both been banked.

It is not recommended to put these double transactions into a Split Transaction, because the Nett Amount in the main part of the cashbook can look rather odd (even though it is right).

Cashbook - Importing

You can import cashbook data from MS Money or Quicken, or any other program which supports the .QIF format. Please note that due to slight changes in the qif file format, your qif file may not import.

To import the data :-

- Export the data to a QIF file from MS Money or Quicken or strict QIF.
 The import routine accepts either loose QIF
- 2. Back up your data Go into the File menu, and select Backup before trying to import.
- 3. <u>Import the data</u> Select Import Cashbook from the Cashbook menu. If GST is enabled, then check that the GST rate is correct. Locate the QIF file name, and press the Import button. The data will be placed into a new account if it doesnt already exist.
- 4 <u>Check the Category Types</u> Once the data has been imported, please check the categories, and shift them to the appropriate type (Income, Expense or Balance Sheet). You can shift categories by selecting Categories Setup from the Cashbook menu, and then select Shift Category.
- 5. <u>Check the Category Names</u> Check that the Category names are correct. Some of them may have been truncated.
- 6. <u>Check the Account Details</u> Check that the Account details are correct (Select Account Setup from the Cashbook menu). You may want to delete the old account first. (View help from the Accounts screen). You can enter the opening balance and do a full bank rec if you want to.
- 7. <u>If your Import was Unsuccesful</u> If your accounts, account balances, etc. do not look correct, then revert back to your original data by going into the File menu, and selecting Restore.

MS Money and Quicken are trademarks of Microsoft and Intuit respectively.

Budgeting

You can set up income and expense budgets for each month, to track your progress through the year. For your convenience the actuals are shown in yellow below the budgets.

The easiest way to set up your budgets is to start off by printing out last years actuals (click on left arrow to go to previous year) and then decide what you want to aim for. You can either enter each monthly budget, or if it is the same for each month, you can enter the annual amount into the total column.

The Recalc button recalculates all the actuals from the cashbook data.

Budgeting Setup

Here you can select the bank accounts you want to include in the calculation of the budget actuals.

For example, you might not want to include your Term Deposit account in the calculation of the actuals, in which case you would set it to No.

Quotations Help Contents

The help topics available for Quotations are :-

General Procedure
Overview
Word Processors

Quotations - Overview

<u>General Procedure</u> <u>Report Writer</u> <u>Word Processors</u> <u>Delete a Line</u> <u>Add</u> <u>Delete Old Data</u>

The Quotations module lets you make professional quotes quickly. If you have entered your products and services, then you can quickly enter the clients name, enter the quantities and other items into the Calculation Sheet, open the word processor, and hey presto, you have the basic framework of your letter done for you too.

Word Processors

If you have Windows 3.11 then Microsoft Write is used as a word processor. If you have Windows 95, then Microsoft Wordpad is used as the word processor, or if you have Microsoft Word installed, then you can click on the large ${\bf W}$ to use Microsoft Word.

Margin

This is the profit which you would make on the job and is calculated as the total difference of the sell price less the cost price for all products / services listed on the calculation sheet.

Quotations - General Procedure

Overview Report Writer **Word Processors** Delete Delete a Line Delete Old <u>Add</u> DataCreating an Invoice from a Quote

- 1. Select the client from the list Open a New quotation screen, and select a client from the list. If the client has not been entered yet then enter the clients details first. You can change the address for this quotation if you wish.
- 2. Enter a Description for the Quotation Enter a meaningful description. It will be used in many places such as lookups, reports and your letter.
- 3. Enter the Quote By and Quote For Items
 4. Enter the Items in the Calculation Sheet
 These will be used in the letter and for future reference.
 These items will determine the value of the quote and will show you the Margin (Profit) of the job. You can use the small binoculars III to select a product or service or employees time if you have already set these up.
- 5. Enter the Default Text (If required) If you havent entered the default text with then enter it first. The default text is used for each new quote you make to define the text before and after the Item List.
- Open the Word Processor Click on either or to make a new word processor document with Wordpad (or Write if Windows 3.11) or Word. Answer whether you want the details listed or whether you want to insert your own price details. You will see the initial version of the quotation be entered automatically. Note: You must have a current printer in the Windows Control Panel for these buttons to work correctly.
- 7. Edit the Quotation Document and Print it Edit the document and print it as required.
- 8. Save the Document When you exit the Word Processor be sure to save it. You will now see that the word processor icon has changed to blue 🔼 to let you know next time you open the quote which icon was used for the word processing.

Quotations - Word Processors

If you have Windows 3.11 then Microsoft Write is used as a word processor. If you have Windows 95, then Microsoft Wordpad is used as the word processor, or if you have Microsoft Word installed, then you can click on the large **W** to use Microsoft Word.

Compatibility

Microsoft Word 6.0 (for Windows 3.11) and Word 7.0 (for Windows 95) and Microsoft Wordpad (for Windows 95) are all compatible with each other, so it is best to use one of these three products. Wordpad comes standard with Windows 95 and is a great little word processor. Word 8.0 (part of Office 97) uses a different file format which means that you cannot view it with Wordpad afterwards.

Speed

Wordpad and Microsoft Write open quickly, so for convenience you may wish to stick to using them only.

Buttons



Create quote using "Wordpad" or "Write"



Create quote using "Word"

The buttons turn blue if they have been used before as shown below.



Re-open quote using "Wordpad" or "Write"



Re-open quote using "Word"

Microsoft Word Path

If you have Microsoft Word, and the Large **W** comes up with the error ``Couldn't start Word for Windows`` then either you dont have Word installed on your computer, or if it is then you need to setup the correct path in the Setup Wizard. Go into the Setup Wizard and click Next until you get to the Setup Time & Cost, Quotes screen. Make sure that the path contained in the MS Word Location for Quotes is correct. If it isnt then use the browse button to find the correct path.

Time and Cost Help Contents

The help topics available for Time and Cost are :-

Employees Projects / Jobs Timesheets
Expenses
Products / Services

Stock Take

Projects / Jobs

<u>Timesheets</u> <u>Expenses</u> <u>Delete</u> <u>Delete a Line</u> <u>Add</u> <u>Creating an Invoice from</u> <u>Timesheets and Expenses</u>

If you have a project / job for which you want to track the costs and income, then you can set one up here. If for a new project, you select the quote for that project, then a lot of the initial setup will be done for you.

Budgets

You can set up a budget for a project, and then allocate costs against those budgets as the project progresses.

Actual Values

The Actual values are calculated from the Time Sheets, Expenses and Cash Book screens. You can see how the actual cost is made up by clicking on the Magnifying glass for that item.

Income Received

The Income Received is calculated from the Cash Book screens when you allocate a income against a project.

Recalc Button

You can press the Recalc button to recalculate the Actual Values and Income Received. This should not normally be necessary but has been included just in case the database gets corrupted. (For example if the power goes off while you are entering data)

Reports

There are two standard types of report available, but you can configure your own reports using the Report Writer.

Employees

<u>Timesheets</u> <u>Expenses</u> <u>Contacts</u>

This page records your employee information. If you want to set up different access rights for different employees and the security check boxes and logon fields are disabled then you must select security in the Setup Wizard first.

The Wage Rate is optional, and is there to keep a record of what their wage rate is.

The **Cost Rate** is normally the Wage Rate plus about 20 % to 30 %. This is to take into account the fact that they also have paid holidays and non chargeable time. The Cost Rate is used together with the time sheet information to calculate project costs.

The **Charge Rate** is the amount that you charge your customers. It is used in the invoicing module to create invoices from time sheets.

If you dont use Time and a Half, or Double Time rate then leave them blank.

All other fields are optional.

Time Sheets

<u>Employees Projects / Jobs Expenses Deleting a Line Deleting Old Data Creating an Invoice from Timesheets</u>

The Time Sheets screen is to :-

- 1. <u>Keep track of the Hours which your employees have worked</u> You can keep track of your employees time and make reports on their times using the Report Writer.
- 2. <u>Keep track of your Project Expenses</u> You can allocate time against various project items to determine the project costs, and can also make reports on the time spent on each project using the Projects Detailed Report or the Report Writer.
- 3. Allow easy Invoicing if you do a Project on an Hourly Rate If you do some work on an hourly rate, then you can import those times into an invoice for that customer. For those items to be invoiced be sure to set the Invoice column to 'Yes To be Invoiced'. After the invoice has been generated, the Invoiced column will read 'Done Has Been Invoiced'.

Hourly Rates Stored

When you enter a Time Sheet item, the employees current (cost) hourly rates are stored as well for that line item. This is to make sure that the calculations for old data does not change when you change the employees hourly rate. You can view and edit the hourly rates if you have the `Time and Cost` privileges by scrolling to the right.

Expenses

<u>Employees Projects / Jobs Time Sheets Deleting a Line Deleting Old Data Creating an Invoice from Expenses</u>

The Expense screen is to :-

- 1. Keep track of the your Employees Expenses You can keep track of your employees expenses.
- 2. <u>Keep track of your Project Expenses</u> You can allocate expenses against various project items to determine the project costs, and can also make reports on the expenses for each project using the Projects Detailed Report or the Report Writer.
- 3. Allow easy Invoicing if you do a Project on a Hourly Rate Plus Expenses Basis If you do some work on an hourly rate plus expenses, then you can import those times into an invoice for that customer. For those items to be invoiced be sure to set the Invoice column to 'Yes To be Invoiced'. After the invoice has been generated, the Invoiced column will read 'Done Has Been Invoiced'.

Products / Services

Quotations Invoicing Deleting a Line

This screen lets you configure your Products and Services, and see a summary of your sales history. Use the horizontal scroll bar to see more fields on the right hand side. The fields are as follows:-

- 1. **Group** If you want to group your products and services, you can add a group name here. If you are entering lots of items with the same group name, then enter that group name in the default field at the top of the screen. If you don't want to use groups then leave this field blank.
- 2. **Code** This is the Product / Service code. If you don't want to use product codes then leave this field blank. The sales history in the last 4 columns is only calculated for items with a code.
- 3. **Description** This is a description of the item and is a compulsory field.
- 4. <u>Units</u> Enter the units for the product or service. Eg. Hours, kms, miles, m, m², m³, Sheets, Box, Box 20. Box 50. If you enter m2 or m3 the units will change to m² or m³.
- 5. <u>Cost Price</u> This is the price you purchase the goods for, or the cost of the services to you. The sales tax setup screen in the setup wizard specifies whether the prices include or exclude GST.
- 6. **Sell Price** This is the price you sell the product or service for. The sales tax setup screen in the setup wizard specifies whether the prices include or exclude GST.
- 7. **Type** There are 4 types. 'Inventory' means a product for which you want to keep track of stock levels. 'Non Inventory' means a product for which you do not want to keep track of stock levels (ie. only want to know the pricing information). If you have upgraded from an older version of Cashbook Complete the Type is set to '-' which means 'Unassigned'. Please change these to the correct type.
- 8. **On Hand** This is the quantity you have in stock at the moment, and is only available for products (not services).
- 9. Notes Enter any further notes about the product such as the supplier, quantity on order, etc.
- 10. **Sales YTD** This is the sales of this item for the Year To Date. The sales tax setup screen in the setup wizard specifies whether the prices include or exclude GST.
- 11. **Qty YTD** This is the sales quantity (in units) of the item for the Year To Date.
- 12. **Sales LYR** This is the sales of this item for Last Year. The sales tax setup screen in the setup wizard specifies whether the prices include or exclude GST.
- 13. **Qty LYR** This is the sales quantity (in units) of the item for Last Year.

This screen is sorted by group and then by code. You can change the sort order by clicking on the field you want to sort, and then selecting Sort A-Z from the <u>E</u>dit menu.

New products or services are always added at the end. The next time you open this screen, the records will be sorted.

Importing Products and Services

To import Products or Services from a spreadsheet, simply organize the spreadsheet into six columns in the same order as the cashbook screen, and then copy and paste the rows in. (ie. highlight the rows in the spreadsheet, select Copy, highlight the new blank record at the end of the Products / Services screen, and select Paste). It is recommended that you can initially just cut and paste one line to test the import procedure. Before doing the bulk import, it is recommended that you do a backup, just in case the import does not go the way you want it to.

Stock Take

Report Writer

Simply print out the Inventory Report in the Report Writer, and write the actuals next to the theoretical amount On Hand. When you have finished, adjust the values in the Products an Services screen. If you want to do a blind stock take, then remove the On Hand column before printing the report out.

REPORT WRITER Help Contents

The help topics available for the Report Writer are :-

General Procedure
Formatting Columns
Headers / Grouping
Spreadsheets
Where Conditions
Wizard

Report Writer - General Procedure

<u>Formatting Columns</u> <u>Headers</u> <u>Spreadsheets</u> <u>Deleting a Line</u> <u>Inserting a Line</u> <u>Page</u> <u>Setup</u> <u>Where Conditions</u>

The Report Writer lets you configure your own reports and save the templates for future use.

Each row in the report writer screen sets up a column in the report.

The General Procedure for making your report are as follows :-

- 1. **Give your Report a Name.** This name will printed at the top of the report, and will be used to store the report template for future use
- 2. **Select the Fields** you want to display in the order in which you want them to appear across the page. Put fields which you want as headers first.
- 3. Select the Fields to be displayed as a Heading If you want fields to be displayed as a heading or sub heading then Check the `Header` Check Box for that field.
- 4. **Preview the Report** to check that the layout is as you want it, and make alterations to the Widths and Alignment.
- 5. **Page Setup** Press the `Page Setup` button to set up the Margins and select either Landscape or Portrait to orient your Pages.
- 6. **Select Totals (Sum)** for numeric fields if you want them to have Totals at the end of the report or Group.
- 7. <u>Select Sorting</u> for the fields that you want sorted. You can either sort Ascending or Descending.
- 8. <u>Select the WHERE Conditions</u> if you only want to display information that meets certain criteria. You can select =, >, >=, Like, Between, etc. With the `Like` keyword, you can do comparisons with wild cards such as * and ?. For example Like Acc* will select Acclaim, Accent, Accroplolis, etc. With the `Between` keyword, you can select a range between two values. This is most commonly used for dates. <u>More info here</u>
- 9. Preview the Report and make alterations as required

Report Writer - Formatting Columns

Column Widths

The Column Widths are adjusted by altering the Width Box next to the field selected. The width is roughly the number of characters that will be displayed. It is not the actual number of characters because different characters have different widths.

Column Alignment

Each column can be either <u>Left</u>, <u>Center</u> or <u>Right</u> aligned. Text is usually left aligned, numbers are usually right aligned, and Dates are usually center aligned.

Inserting a Blank Column to make a Gap

To insert a Blank Column Select <Blank> from the fields list and adjust width of the Gap

Hiding a Column

To hide a column simply make set its width to zero. This may be when for example you want to have the report meet certain criteria, but dont want to display the information.

Report Writer - Headers / Grouping

In a report you can have headings and group items together. If you want to use one level of headers / grouping then it must be on the first field. If you want two levels of headings / grouping then it must be on the first two fields. You can have sub totals at the end of a group if you select Sum for that field.

Reports Writer - Spreadsheets

You can display the report data in a simple spreadsheet layout by clicking on this <u>Spreadsheet</u> button.

To copy the data into Excel click on the grey square on the top left hand part of the spreadsheet. This will select all the data in the spreadsheet. Then press CNTL C. This will copy the data onto the clipboard. Then open Excel and press CNTL V to paste the clipboard onto the spreadsheet.

Report Writer - Deleting a Line



Click on this icon to delete a line in the Report Writer

Report Writer - Inserting a Line



Click on this icon to insert a line in the Report Writer

Report Writer - Page Setup



Click on this icon to adjust the margins, paper size, etc.

Report Writer - Where Conditions

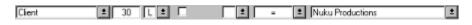
There are many different operators that can be used to filter your data. Each one is explained below.

Blank

Having a blank where condition means that nothing will be filtered. All information for that column will be displayed.

=

The equals operator means show all records that are exactly equal to the criteria entered. The following example would display all contacts whose name is exactly equal to Nuku Productions. Note that the equals operator is case sensitive, ie. if you specified Nuku Productions as the criteria, then Nuku Productions would not be found.



>

This is the greater than operator. It filters records that are greater than the criteria entered. The example below would display all selling price amounts which are greater than five.



<

The less than operator works the opposite way. It filters all records that are less than the criteria entered. The following example would display all selling price amounts which are less than five.



>=

The greater than or equal to operator shows all records that are greater than, or equal to the criteria entered. The example below would display all selling price amounts which are greater than, or equal to five.



<=

<>

The less than or equal to operator shows all records that are less than, or equal to the criteria entered. The following example would display all selling price amounts which are less than, or equal to five.



This is the does not equals operator. It shows all records that do not equal the criteria entered. The example below would display all contacts that are not called Nuku Productions (case sensitive).



Like

The like operator searches for values that are like the criteria you specify. The like operator is not case sensitive. Using a wildcard (*) will find a range of values (eg. sm* would search for contacts whose name begins with sm, sM, Ms, or SM). The following example would display all contacts whose name begins with nuku.



Between

The between operator shows all records that are between the criteria entered. The example below would display all records that have a date between 1/1/98 and 31/1/98.



Report Writer Wizard - Report Name

The report writer wizard lets you set up a report as easily as possible. It is easier than the normal report writer, but once you have used the wizard a few times you will probably be able to create reports quicker with the normal report writer.

Each report is saved so that it can be re-used at a later date. Please enter a report name which will help you look it up again at a later date.

Report Writer Wizard - Data Source

Please select where you want the data to come from.

Some items have different levels of detail. For example, Projects has three levels of detail. The first level gives just the basic information about each project, the second level lists the costs for each job cost category, and the third level lists each item in each job cost category.

Report Writer Wizard - Grouping / Headings

Please select the level of grouping required.

Click on the Radio Buttons to select your choice. The picture below the Radio Buttons will show you the layout you will get for each level of grouping.

If you are not sure, then start off with no grouping.

Report Writer Wizard - Column Headings

Please select the data you want displayed in each column of the report.

If you have selected Grouping, then please select the data to display for the Group Headings first. After seeing the choices, you may want to change the level of grouping by clicking on the <u>Back</u> button.

When you select an item, then sample data is inserted so that you can see whether you are on the right track or not. Please note that the sample data is to give you an indication only of what the final report will contain.

Report Writer Wizard - Complete

There is no help for this screen.

Invoicing Help Contents

The help topics available for Invoicing are :-

Back Orders

Batch Invoicing

Batch Statements

Column Options

Credit Notes / Adjustment Notes

Editing / Deleting a Printed Invoice

Editing / Deleting Payments

Footer Text

General Procedure

Overview

Outstanding

Payments

Payments Received

Setup Letterhead

Setup Wizard

Statements

Invoicing - Overview

<u>General Procedure</u> <u>Payments</u> <u>Delete / Edit</u> <u>Delete a Line</u> <u>Add</u> <u>Credit Notes</u> <u>Delete Old DataBatch Invoicing</u>

The Invoicing part lets you Bill your clients with three different invoice styles.

You can import your data for the invoice from a Quote, or from the Time and Cost Module.

All new Invoices have a default Terms message which can be edited if required.

You can enter Notes which will be printed at the bottom of the Invoice if you wish.

You can enter part payments, or full payments in the payments panel. A report can be printed of all the invoices outstanding.

The Invoices have three different states. They are :-

- 'Incomplete' when you create a new Invoice
- 'Outstanding' after you have printed the Invoice
- 'Paid' when you have been paid (to within a dollar)

Only 'Incomplete' Invoices can be edited. Only 'Outstanding' Invoices can have an entry made in the Paid Panel. If you have made a mistake, you can Click on the 'Pencil Eraser' icon to move the status back a step.

Invoicing - General Procedure

OverviewPaymentsDelete a LineAddCredit Notes and Bad DebtsDelete OldDataEditing / Deleting a Printed InvoiceEditing / Deleting PaymentsBatch InvoicingInvoice Column OptionsBack Orders

- 1. Select the Client from the List Select a client from the list. If the client has not been entered yet then you will be prompted if you want to add them to the list. You can change the address for this invoice if you wish.
- 2. <u>Select the Invoice Column Options you want for this Invoice</u> You can customise your invoicing layout to display columns for Discounts, Product Codes, etc. Try selecting different options and watch how the invoice layout changes.
- 3. Enter the Clients Order Number if they have one
- 4. Enter who or what the work was done for you can enter several lines of data here if you wish by zooming in
- 5. Enter the descriptions and amounts for each line item If you have entered products and services and / or employee hourly rates then you can select them with the
- 6. Page Setup To alter the page setup for Invoice printouts, select Print Setup from the File menu.
- 7. **Print the Invoice Out** If todays date is different to the Invoice Date, you will be asked if you want to change the Invoice date. The status will change to Outstanding. If you want to change the Status to Outstanding without printing the invoice, then select Print from the File menu, and then click Cancel.
- 8. **Envelopes** Invoices and Statements are designed to work with window envelopes to save you time. You may need to adjust your letterhead setup to position the address correctly in the window. If you do not want to use window envelopes, you can print out a normal envelope.

You can enter notes or miscellaneous information about a job by typing in a new line, and then deleting the Quantity, Units and Price information.



If you have already done a quote for the client, then you can import that quote to make a new invoice, or if you are doing a job on an hourly rate plus expenses, then import the data from the client you want.

Invoicing - Payments

Deleting a Line Payments Received Editing / Deleting Payments

There are three ways of paying an invoice off :-

- 1. <u>In the Payments Received screen</u> This screen lets you enter payments for many invoices in one data entry screen, and is the recommended way of entering payments you have received.
- 2. <u>In the Cashbook</u> Make a new transaction (or a Split if you want several deposits to appear in one transaction) and enter the Invoice Number in the Line Details at the bottom of the screen.
- 3. In the Invoice Simply enter the date and amount of each payment a client makes against an Invoice in the Payments section of the invoice. If you do not enter a date then todays date will automatically be entered by default. If you double-click in the amount column of a new payment record then the software will automatically insert the outstanding amount and today's date.

Invoicing - Deleting and Editing

Delete Old Data

Editing

Only 'Incomplete' Invoices can be edited If you have made a mistake, you can click on the 'Pencil Eraser' to move the status back a step (Admin privilege required). You can then edit it.

Deleting

Only 'Incomplete' Invoices can be deleted with the X! button. If you want to delete an 'Outstanding' Invoice, then click on the 'Pencil Eraser' to move the status back a step (Admin privilege required). You can then delete it.

Invoicing - Editing / Deleting a Payment

Delete a Line

Invoice payments are usually linked to the cashbook, so any corrections to these payments need to be made in the cashbook. Simply look at the date and the amount of the payment, and find the corresponding transaction in the cashbook. The transaction may be in a Split. Check that the invoice number is the same, and then make the changes you want to make as follows:-

Deleting

To delete the invoice payment, you can either delete the whole transaction from the cashbook (see Delete a Line above), or remove the link to the invoice payment (see below).

Editing

To modify the amount of the payment, you need to first remove the link to the invoice (see below), change the Invoice amount, and then add the link to the invoice back in again.

Removing a Link from the Cashbook to an Invoice Payment

First click anywhere on the relevant transaction in the cashbook. In the Line Details at the bottom of the screen, check that the invoice number in the INV box is the correct invoice number. Delete the invoice number from the INV box.

Editing / Deleting if not linked to cashbook

If the invoice status is Paid, then first click on the Pencil Eraser button to rewind the status of the invoice back to Outstanding. You can then modify the amount, or date, or can delete the whole payment (see Delete a Line above).

Credit Notes / Adjustment Notes

If you accidentally over-invoice a client, or they return something and want a credit for it, or have a bad debt, then you can issue a Credit Note (or Adjustment Note in Australia).

A Credit Note is made by making an Invoice with negative 'Quantities' or 'Unit Prices' on the Invoice.

When you print it, you will be asked the invoice number to which it relates, and a credit will be made against that invoice. A Credit Note will be printed instead of an Invoice.

Letter Head

You can customise your letterhead by selecting <u>Letterhead Setup from the Invoicing menu</u>. The letterhead setup screen has five objects which you can customize. They are :-

- 1. **Company** Displays your company's name. You can edit it where it is displayed.
- 2. **Graphic** Displays your company's logo. You can <u>Insert your own logo</u>
- 3. Address Displays your company's Address, Phone, etc. It can edit it where it is displayed.
- 4. Line Displays a line. You can adjust the thickness (height) and the distance from the top.
- 5. **Header** This is the headers overall size (ie. The height of the area to set aside for the letterhead).

The company name, company logo (graphic) and address can be moved around on the letterhead, and can also have their size adjusted.

A small preview of the header is shown at the top of the screen. This preview does not show the page margins, and light grey borders are shown around the objects so that you can see where they are. To see the real preview, click on the Preview button.

If you have your own letterhead which you want to use, you can make all the objects invisible, and adjust the Header Height to suit your letterhead.

Inserting Your Company's Logo

Inserting your logo is simply a cut and paste from Microsoft Paint, but often needs some preparation, and needs to be done by someone with reasonably good computer skills.

To insert your logo, you need to make a bitmap (.BMP) file with your logo in it first. You can create a .BMP file either by :-

- 1. Converting from another format If you have your logo on disk then ask your graphics designer to save it as a .BMP file.
- 2. **Scanning it in** Your logo can be scanned in from your letterhead. This can often be done by Printing / Photocopying centres if you do not have a scanner.
- 3. **From Word etc.** If you have it as an object in Word or some other program, then try cutting and pasting it into Microsoft Paint, and then save it.
- 4. From the Screen If you can display it on the screen, but cannot cut and paste it into Microsoft Paint, then display it on the screen, press 'Alt Print Scrn' (to place a copy of the screen on the clip board), open Microsoft Paint, and select File Paste from the menu. You should now see a copy of the entire screen you saved earlier on. Now select the little rectangle on the toolbar, and select only the logo with the rectangle. Press Ctrl C to place the logo on the clip board, select 'File New' and paste it back on again. When you have finished save the file.

The final .BMP file needs to have enough resolution to print out neatly, but should also not be too large, because printing will slow down, and backups will become unnecessarily large. Typically the .BMP file would be 256 colours and around 100k to 300k in size. Avoid using a BMP file over 300k because the database would take longer to backup.

After you have created your .BMP file, Open it with Microsoft Paint, select `File, Select All`, and then `File, Copy`. Then click on the existing logo in the Letterhead setup screen (it should become highlighted) and press `Ctrl V` to paste it in. Your logo should now appear instead of the old one. You can resize it and position it to suit.

It is possible to cut and paste the logo from all sorts of applications, but it is strongly recommended that you only cut and paste from Microsoft Paint. Cutting and pasting from other applications has caused intermittent problems, and also takes a lot longer to print, because it relies on that application to do the printing.

Statements

Batch Statements

To print out a statement for a particular customer, select that customer, and then click print or preview.

Please note that 'Incomplete' invoices are not shown on a Statement.

Enabling the `Print payments made` box will print any part payments made for invoices, and will include all payments made in the last 35 days (ie. last month plus a few days grace).

Enabling the `Print payment slip as footer` will add a payment slip to the bottom of the statement.

You can adjust the Statement Date shown on the statements. (For example to show the last day of the month).

To alter the page setup for Statement printouts, select Print Setup from the File menu.

Batch Statements

Statements

If you want to send a statement to all your customers who have an amount outstanding, then enter 0 in the `Days Old` box.

If you want to only send statements to accounts which are more than a certain number of days old then enter that number in the `Days Old` box and print them out.

You can adjust the Statement Date shown on the statements. (For example to show the last day of the month).

Enabling the `Print payments made` box will print any part payments made for invoices, and will include all payments made in the last 35 days (ie. last month plus a few days grace).

Enabling the `Print payment slip` will add a payment slip to the bottom of the statement.

To alter the page setup for Statement printouts, select Print Setup from the File menu.

Batch Invoicing

Invoicing

If you need to regularly invoice customers for subscriptions, monthly payments etc. then you should use Batch Invoicing.

Before using Batch Invoicing you must set up one or more initial invoices. After you have done this you may create a Batch - this is a group of invoices that you wish to repeat and regularly process together.

To Create a Batch:-

- 1. Select an invoice that you wish to include in the Batch.
- 2. Alter the description if you wish.
- 3. Choose the print option required. Here you can specify whether the invoices should be created as incomplete or outstanding and whether the invoices need to be printed. Note: If you need to make additions or alterations to invoices before printing them choose Make Status Incomplete.
- 4. Assign a batch number. All invoices with the same batch number will be processed together as one Batch.

To Process a Batch:-

- 1. Select the Batch to Process.
- 2. Specify the Invoice Date.
- 3. Click on Process Batch.

This will create a new invoice based on each invoice in the Batch with the Invoice Date specified. Please note that when the batch is processed the invoices created will become the templates for the next batch.

Invoice Column Options

If you are viewing these invoice options from an invoice then you will see the changes to the layout of the invoicing screen straight away. To do this go into an invoice and click on the `Invoice Column Options` button.

The `Set As Default` button saves the current settings for new invoices created in the future.

- 1. <u>Display the Product Lookup Button</u> Displays a lookup button (Binoculars) on the left hand side of the details section. You can click on it to find a particular product or service to invoice. If you dont use product codes, or there are too many to remember, but you do want to be able to look them up, then turn this on.
- 2. <u>Display / Print the Codes Column</u> Displays a column which lets you select a product or service from a list. If you can remember your product codes, then this lets you enter them very quickly by simply typing them in.
- 3. <u>Number of Lines for the Description</u> Each line item in the invoice normally only has one line for the description, but if you need more room for the description then you can increase the number of lines to display on the screen. The invoice printout will always expand to display all the information typed in the description regardless of the number of lines displayed on the screen.
- 4. <u>Display the Cost Centre Column</u> If you need to allocate different items on an invoice to different cost centers, then check this item. You can then create a report which calculates the sales by cost center.
- 5. <u>Display / Print the Quantity Column</u> This can be turned on or off depending on whether you want quantities displayed or not.
- 6. Allow Formulas in Quantity Column Some businesses need to enter quantities as formulas. For example a pane of glass 1.234 X 0.456 can be entered in the quantity column, and m² can be entered in the units column, and \$15 (the cost per square meter of glass) can be entered in the Unit Price column.
- 7. **Display / Print the Units Column** If you want to display units such as Hours, Kms, m², etc, then turn this on.
- 8. **Display the Cost Price Column** If you want to calculate the profit for each invoice then turn this on. You can create profit reports with the report writer.
- 9. <u>Display / Print the Discount Column</u> If you want to give your customer a discount then you can turn this on.
- 10. <u>Line Item Prices Include GST</u> Some businesses want their invoices to show prices which are inclusive of GST. To do that, turn this on.
- 11. **Display GST Rate for Each Line** Some invoices have line items where some have GST and some don't. If the GST rate is not the same for all items on the invoice, then select this option.

Invoices Outstanding

This screen lists all outstanding invoices with the oldest one at the top. Incomplete invoices are not shown.

You can type notes into the Follow Up Notes box to help you chase up that invoice. You can double click on it to make it bigger.

To sort by Company (ie. group all invoices for a company together) simply click anywhere in the Company column, and then select Sort A-Z from the <u>E</u>dit menu.

The Detail Report prints out a report which is similar to the screen. The Summary Report prints out an Aged Debtors report, where each company is only listed once. A customisable version of the detailed report is available in the Report Writer.

Footer Text

The footer text is printed at the bottom of a Invoice, Statement, or Packing Slip. You can put promotional information in the footer text or legal terms such as :-

Ownership of these goods do not pass to the purchaser until payment is made in full.

Please keep these invoices as proof of purchase for warranty purposes.

A late payment fee of 5% per month is applied to over due payments.

Back Orders

There is no way in Cashbook Complete of tracking Back Orders (items you can't deliver because they are out of stock). The recommended way of handeling back orders, is to create an invoice for the items you can deliver, print it out (with the packing slip if you want to). Then create another invoice for the items on back order, and leave it as an incomplete invoice, until you have enough stock.

Quick Keys

In many screens there are certain Quick Keys or ``Keyboard Shortcuts`` available (with corresponding buttons in the screen header) to help speed up regular tasks that you are likely to perform. Pressing a Quick Key has the same effect as clicking on the corresponding button in the header section of the form.

F1 = **U** Help

F5 = Lookup Lookup a record for the current screen from a list.

F8 = VI Delete Delete the current record.

F9 = New Add a New record.

Administration

The following Administrative functions are available from the File menu:

- 1. <u>Backup Cashbook</u> The practice of keeping regular backups of your cashbook is strongly recommended. To help you do this, Cashbook Complete will remind you periodically, but you can also select <u>Backup Cashbook from the File menu.More information on Backups</u>
- 2. **Restore From Backup** If you do need to do a Restore, select Restore from the File Menu. It is recommended that you make another backup of your cashbook before restoring the old one (in case you change your mind, or the restored database is corrupt as well).
- 3. Repair and Compact If the database gives an error something like `The database is corrupt. Please Repair and Compact the Database`, then select it from the File menu. The database can become corrupt if for example the power goes off while you are entering some data. When you select this item, the Cashbook and Projects are recalculated as well. It would be a good idea to Repair and Compact the Database about once a month.
- 4. **Purge (Delete Old Data)** You can purge old data to reduce the size of your database, you can select it from the File Menu. To recover the disk space after the purge, you need to run Repair and Compact as well.

Year 2000

License Agreement

Acclaim Software Ltd warrants that this product will :-

- 1. Accurately process date-related data after 31st December 1999
- 2. Allow four digit years to be displayed wherever a date is displayed
- 3. Correctly process leap years, including the year 2000

This warranty is subject to the terms and conditions stated in the License Agreement.

It is recommended that the software be configured to display a 4 digit year (Select Setup Wizard from the File menu). All dates from the 1st January 2000 onwards will be displayed with four digit years regardless of whether the date format is two digits or four digits.

Deleting Line Items

Select 'Delete Line' from the 'Edit' menu or :-

- 1. Click on the grey box to the left hand side of the line you want to delete. (as shown in the example below)
- 2. Press the Delete key on your keyboard. (or select Edit, Delete from the menu at the top of the screen)



Placing an Icon on your Desk Top

If you are using Windows 95 and wish to place an Icon to start this software on your desk top, the procedure is as follows :-

- 1. Click on Start button with your <u>right</u> mouse button.
- 2. Click on Open
- 3. Double Click on the Programs folder4. Double Click on the Cashbook Complete folder
- 5. Click on the Cashbook Complete Icon and then press Ctrl C to place the icon on the clipboard
- 6. Close all programs down, click somewhere on the desktop, and press Ctrl V to paste the icon onto the desk top.

Setup & Administration

Backup, Restore, Repair, Compact, Purge
Placing an Icon on your desk top
Setup - Cashbook
Setup - Letterhead
Setup - Network
Setup Wizard
Year 2000

License Agreement

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- 17. Free support is currently provided for up to 3 incidents for each registered cashbook. After the 3 incidents have been used up, extra support needs to be purchased. Callouts to the customers premises, or problems which take more than 30 minutes to resolve are charged out at Acclaims normal hourly rate. Acclaim reserves the right to change phone support to an 1900 / 0900 number at any time in the future.
- 18. Free support for unregistered users is given at Acclaims discretion.
- 19. Free support is not to be used as a substitute to training or reading the manual or help files.
- 20. Support is given only in the English language, and is not given to people who do not have a basic understanding of how to operate their computer.
- 21. This License Agreement may change when the software is upgraded. The Licensee must check and accept the new license agreement before upgrading.
- 22. Upgrading of customisations is charged at Acclaims normal hourly rate.
- 23. If there is a special promotion in a specific country, it is your responsibility to make sure that your Regional Settings in the Setup Wizard are set to your country, otherwise the special promotion will not apply.

Networking

This software can be installed on a network, and can be used by more than one person at a time. By having it on a File Server, you could also take advantage of its regular backup. To install it on a network:-

- 1. Install the software on each computer as though it is going to work locally.
- 2. Copy the <<Company Name>>.CB file to a directory on your file server.
- 3. Select Open Cashbook from the File menu, and enter the directory where the cashbook(s) resides.

Please note that :-

- 1. If you have an unreliable network your datafile may become corrupted.
- 2. The Windows NT backup system does not back up files which are in use, so it is important that all users exit the system when a backup is being done.

Suggestions

	 	4 1	 pport@acclaimsoftware.c	

Support

Our latest support system and prices are shown on our internet web site (found by clicking on the Help menu and selecting About).

Reports Contents

<u>Cashbook</u> <u>Contact Management</u> <u>Report Writer Contents</u>

Registration - New Zealand

Cashbook Lite

With Cashbook Lite, you will be registering the :-

Cashbook

Contacts

Bills to Pay

Report Writer

You will be able to use the whole program on a trial basis, but may be asked to upgrade to Cashbook Complete later on.

Cashbook Complete

With Cashbook Complete, you will get all the modules and functionality of the program.

Upgrade Lite to Complete

With the Upgrade you will convert Cashbook Lite to Cashbook Complete.

Installation CD ROM

With the CD ROM you will be able to install the software on PCs which are not connected to the Internet. The software may be freely copied to as many PCs as you wish, so long as the software is registered once it has been evaluated as being suitable. The CD ROM version is identical to the Internet version. You can make a set of Installation Floppy Disks from the CD ROM.

Instruction Manual

The Instruction Manual gives you thorough instructions on using the software in printed form. It can also be viewed online from the Help menu.

Registration - Australia

Cashbook Lite

With Cashbook Lite, you will be registering the :-

Cashbook

Contacts

Bills to Pay

Report Writer

You will be able to use the whole program on a trial basis, but may be asked to upgrade to Cashbook Complete later on.

Cashbook Complete

With Cashbook Complete, you will get all the modules and functionality of the program.

Upgrade Lite to Complete

With the Upgrade you will convert Cashbook Lite to Cashbook Complete.

Registration

Cashbook Lite

With Cashbook Lite, you will be registering the :-

Cashbook

Contacts

Bills to Pay

Report Writer

You will be able to use the whole program on a trial basis, but may be asked to upgrade to Cashbook Complete later on.

Cashbook Complete

With Cashbook Complete, you will get all the modules and functionality of the program.

<u>Upgrade Lite to Complete</u>
With the Upgrade you will convert Cashbook Lite to Cashbook Complete.

Backup

Restore Repair and Compact

The practice of keeping regular backups of your cashbook is strongly recommended. To help you do this, Cashbook Complete will remind you periodically, but you can also select Backup from the File menu. When the backup screen appears, it will tell you when your cashbook was last backed up, allow you to specify how often you wish to be reminded to do backups, and specify the directory on which the backup should be stored.

Backup to floppy disk

If you choose to backup to a floppy disk then use two or more disks and rotate them so that you will always have a current and a past backup. For your security, backup files should be kept in a safe place away from your computer. Warning: All data on floppy disk(s) that you insert for the backup will be deleted.

If your backup spans more than one floppy disk the files will be named <filename>.001, <filename>.002 etc. These files can only be restored by using the Restore function of Cashbook Complete.

Backup to a file server

If you save your backup on a file server, your cashbook file will be copied directly. Please make sure that the server is regularly backed up.

Please note that the Word/Wordpad files created by the Quotes module are not backed up by this procedure, and need to be backed up separately if they are important documents.

Errors

Copy the error message to the clipboard (hold Ctrl key down and then press C) and paste it as a message in an email (hold Ctrl key down and then press V) addressed to support@acclaimsoftware.com

If you got a Runtime Error, please email us exactly what you were doing, the screen you were in, the data you typed in, etc.

This will help us to improve Cashbook Complete for the next time you upgrade.

Searching for Data

There are several ways of finding data :-

- 1. Find You can select Find from the Edit menu (or press Ctrl F) to do a search in the cashbook.
- 2. Sort A Z You can sort a column in alphabetical order by selecting it from the Edit menu.
- 3. <u>Moving or resizing columns</u> You can resize a column by moving the mouse over the column header edge and then dragging it to the required width. You can change the column order by clicking on the column header and then dragging it to the new position.
- 4. Report Writer The report writer is a powerfull querying tool which will let you use wild cards (* or ?) and other criteria to find the information you want.

Date Format

It is important to that you have the correct Regional and Date Format settings on your computer. For example in the United States, dates are entered as Month/Day/Year, but a lot of other countries use Day/Month/Year.

To check your settings click on Start, Settings, Control Panel, Regional Settings. Check that you have the correct country selected. Click on the Date tab and check that you have the correct Short Date Style setting. Common Short Date Styles are:-

Australia - d/MM/yyyy
Canada - dd/MM/yyyy
Ireland - dd/MM/yyyy
New Zealand - d/MM/yyyy
South Africa - yyyy/MM/dd
United Kingdom - dd/MM/yyyy
United States - M/d/yyyy

For new settings to take effect, please exit and restart the cashbook.

Contact Management - Help Contents

The help topics available for Contact Management are :-

Overview
Importing
Mail Merge
People to Call
Reports

Contact Management - Overview

Reports People to Call Delete Delete a Line Add Mail Merge

The contacts screen displays contact and employee information for your clients, suppliers and other contacts. It also has contact management capabilities where you can enter a date when you need to call a person back in the future.

How to Enter in an Individual Person or Couple

The contact management database is set up to enter many people for one company, but you may want to enter a client with his home address and phone number, without any company information. To do that, enter their Surname and First Name in the Client Field <u>and</u> enter their Name in the First Name / Surname fields. For example you might enter ``Smith, John & Mary`` in the client field and enter ``John Smith`` and ``Mary Smith`` in the contacts list.

List Check Box

It is common for client databases to have many people who are in the database with whom you seldom do business, but whom you dont want to delete. To cater for this there is a List check box on the main part of the form which allows you to select which clients you want listed on your Phone List and Address List reports.

Recall Date

If you want a particular person to display on the People to Call screen enter a Recall Date next to their name.

Zoom

You can Zoom into either the Main Notes field or the Employees Notes field by double clicking on it.

Contact Management - Reports

Reports Contents

Address List

The Address List Report is under the Contacts menu, and prints a simple address list for all your listed clients and suppliers. You can also make your own Address List using the Report Writer.

Phone List

The Phone List Report is under the <u>C</u>ontacts menu, and prints a simple phone list for all your listed clients and suppliers. You can also make your own Phone List using the Report Writer.

People to Call

Contact Management Overview

This screen is used to list all the people whom you need to ring today. The Recall Dates must first be entered through the Contacts Screen. It works by showing all the Contacts who have a Recall Date of Today or earlier.

Zoom

The Binoculars button on the left hand side of each record will bring up the Contacts screen for each record.

Recall Date

To remove a record from the People to Call list, delete the Recall Date or enter a Recall Date that relates to a date in the future.

Importing Contacts

Deleting a Line

The Import Contacts screen provides you with a way of importing your existing contacts (Clients, Suppliers, etc.). The basic idea is to copy and paste all the data from your other program into the import screen, and then press the Import button. You do not have to have data in all the columns.

Before importing bulk data, you may want to do a test import with only one line of data.

The general procedure for importing contacts is as follows:-

- Prepare your Contacts Data If your contacts data is not in a windows program where you can copy and paste columns of data (such as Microsoft Excel), then you need to get it into one of those programs first.
- 2. <u>Copy the Company Data</u> From your contacts data, select the column containing the company name (by clicking on the button/box at the top of the column see example below), and copy it to the clip board (from the Edit menu).
- 3. Paste the Company Data On the Import Contacts screen, click on the Company button/box in at the top of the top of the screen (See example below), and paste the company details in (paste from the Edit menu).
- 4. Copy and Paste the Other Columns Copy and Paste the other columns in a similar manner to steps 2 and 3.
- 5. **Check and modify the data** Check the data, and modify it accordingly.
- Ready to Import Once all the data has been checked, click on the Import button to import your Contact data.

Selecting a column



Mail Merge

You can export all the contact details to Excel for a mail merge as follows :-

Open the Mail Merge report in the Report Writer Select the fields you want to export Click on the Spread Sheet view Select all the records (Edit Menu), and copy them to the clip board Paste them from the clip board into Excel.

Setup Wizard

You can run the setup Wizard from the <u>File Menu</u>.

To view help on the Setup Wizard, please go to the screen in question and press F1 or Help.

Setup Wizard - Company Name and File Name

The Company Name will appear on the main screen and at the top of many reports.

Cashbook Complete allows you to run cashbook's for several companies. Enter an eight character name which will be used for the file name.

Setup Wizard - Regional

Year 2000

If the country is incorrect, then it is strongly recommended that you exit the Cashbook and change the Regional Settings to the correct values before continuing. To change the regional settings, click on Start, Settings, Control Panel, Regional Settings.

Cashbook Complete is programmed to work differently for different countries, so it is important that you select your own Country (and State if applicable).

It is recommended that you set the date format to display four digit years by placing four y`s in the date format. For example d/m/yyyy

There may be a discrepancy between the date format displayed here, and the date format displayed in the control panel.

Setup Wizard - General

- 1. **Organisation Name** This name will appear on your main screen, letterhead and many reports.
- 2. Check Disk Space on Startup To prevent the database from getting corrupted due to your hard disk getting full it is recommended that the hard disk space is checked when the software starts.
- 3. Financial Year End Date This date will be used to remind you to do your Year End reports.
- 4. **Backup Directory** This is the directory where Backups and Restores are done to or from.
- 5. **Paper Size** The default paper size for reports etc.
- 6. Initial Screen This is the screen displayed when the software starts. It can be set to either None (So that you will only see the toolbar and menus), Main Screen (shows a main switch panel) or Cashbook (if you only use the Cashbook).
- 7. Current Date / Time For accounting software it is important that the date is correct.
- 8. Email Address
 9. Customisation
 The Email address you want to use for support.
 9. This is normally set to Standard. If you select Farming, then you will have an extra column in the cashbook which lets you enter a quantity. The Advanced button lets you set up more advanced for screen formating.
- 10. Internet Browser This is the Internet Browser that will be used for the Online Instruction Manual. To select a different one, click on the Magnifying Glass and locate the browser you want to use.

Setup Wizard - Modules / Features

This screen lets you select the level of functionality you require.

Edition

Cashbook Home is similar to MS Money or Quicken, and is only for home users who do not need GST to be calculated. It is an excellent tool for doing your home budgets. Cashbook Lite can do GST Returns, and also includes the Contact Manager. Cashbook Complete also includes Invoices, Statements, Projects, Timesheets, Expenses and Quotes.

Security

This allows a logon with a password and different privileges for different users. This is only available to registered users.

Report Writer

This gives you the power to create your own reports, ad hoc queries, etc. and lets you export data to other programs. This is only available to registered users.

Cashbook - GST Setup Wizard

- 1. Sales Tax Type Select the most appropriate Sales Tax Type from the Combo box.
- 2. **Sales Tax Name** This is automatically entered when the Sales Tax Type is selected. This name is used on many screens and reports. It is usually set to either VAT, GST or TAX, but can be over-ridden with a new name of up to 3 characters.
- 3. <u>Default GST Rate</u> This will be used as the default for Invoicing and Cashbook Categories which have GST.
- 4. **GST Number** If you are GST registered then enter your GST number here. This item's name can also be changed by clicking on More.
- 5. **Price Lists Include GST** If you generally sell to other companies then your prices would normally exclude GST (ie. select No), but if you generally sell to the general public then the prices would normally include GST (ie. select Yes).
- 6. **GST Return Type (New Zealand Only)** This lets you select the GST method you have chosen with the IRD. It is recommended to use Payments Basis (Cash Basis) because it is the easiest and by far the most common method for small businesses.

Cashbook - Bank Account Setup Wizard

Deleting an Account

All the bank accounts set up here must belong to the same organisation. If you want to set up accounts for different organisations then each one should be put in its own cashbook by selecting New Cashbook from the File menu.

For the opening balance choose a bank statement from which you want to start entering the cashbook data.

The most often used bank account should be entered first.

Setup Wizard - Invoicing

- 1. **Default GST Rate** This will be used as the default for Invoicing.
- 2. <u>Invoice Header</u> This will be displayed at the top of the invoice. Common headers are 'Invoice', 'Tax Invoice', 'Invoice / Statement'.
- 3. <u>Default Invoice Terms</u> This is the initial value used on your Invoices for the Terms and is printed at the bottom of each invoice. You can over-ride these default terms for specific invoices if you wish.
- 4. <u>Next Invoice Number</u> This is the Invoice Number that will be given to the next invoice. This counter is automatically incremented every time you generate a new invoice.
- 5. **GST Number** If you are GST Registered then enter your GST number here. This item's name can also be changed by clicking on More.
- 6. **Display GST Number on Invoice** Do you want to display your GST number on your invoice ?
- 7. Print Payment Slip on Invoice Selecting Yes will print a payment slip on invoices.
- 8. Print Payment Slip on Statement Selecting Yes will print a payment slip on statements.
- 9. <u>Display Payments Made on Statement</u> Selecting Yes will print the payments made so far for each Invoice.

Setup Wizard - Letterhead Name and Address

- Company Name This name will appear on your main screen, letterhead and many reports.
 Address, Phone, Fax Mobile, etc. Enter all your contact details that you want to appear on your letterhead for your invoices, statements, quotations, etc.

Setup Wizard - Security

With Cashbook Complete you can set up logon's with different security privileges (Access Rights) for different users. It is possible to lock yourself out of the system if you forget your user name or password, or if you do not give yourself the privileges to modify your own privileges!

In this screen please set up at least two users who will have full access to all the modules, and write their User Names and Passwords Down. If you do not know what the passwords are then simply re-enter them.

You can set the privileges up in more detail from $\underline{\mathbb{E}}$ mployees & Security Setup under the Time & Cost menu.

Setup Wizard - Time and Cost / Quotes

- Invoices are often generated from Timesheets & Expenses
 This is the default value of the Invoice column in the Timesheets and Expenses data entry screen. You can generate Invoices directly from your Timesheets and Expenses. If you think that you will do this for most of your invoices, then select Yes.
- 2. <u>Default User</u> The default user for entering Timesheets and Expenses (Only displayed if Security is turned Off)
- 3. **Full Name** Enter the employees first and last names
- 4. **User Name** The User name that will be used to log on (Only used if Security is selected)
- 5. **Password** The Password that will be used to log on (Only used if Security is selected)
- 6. Cost Rate Wages per hour plus about 20 % to allow for holidays, overheads, etc
- 7. Charge Rate Normal hourly charge out rate

Setup Wizard - Importing Data

You can Import data into Cashbook Complete by clicking on the Import buttons, or Import them later by selecting Import from the Cashbook or Contacts menu.

Setup Wizard - Setup Complete

Now that	vou have	finished	setting up	the cas	shbook you	u can click	on Finish to	start using the	ne cashbook.