

ACEFTP 3 README FILE

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I. NEW FEATURES

For the full list of features and updates, please look at this following link:

<http://software.visicommedia.com/en/products/aceftp/whatsnew.html>

II. INFORMATION ON DIFFERENT ACEFTP VERSIONS

AceFTP 3 Pro is a *shareware* version that allows you to run the program for 30 days. During that time you can use the trial version of AceFTP for free. Once the period expires, the software will stop to work and you must register the software or stop to use this program.

AceFTP 3 Freeware is a *freeware and limited version of AceFTP 3 Pro* that allows you to run the program without restrictions.

III. HOW TO ORDER ACEFTP 3 PRO

To place your order connect to our online store at the following address:

<http://softwares.visicommedia.com/en/store/>

Follow the steps indicated. Our credit card order form is secured using Verisign Payment Services.

Payment Method

- Pay by Visa or MasterCard.
- North American companies and institutions can place an order by using an official purchase order.
- Wire transfers are not accepted unless the order is for multiple licenses. In that case, please contact customer service.

Volume Licensing

We offer volume discounts to corporations, small businesses, education, and government. Starting at 4 copies or more, you can get up to 50% discount for a full site license. Get more info by writing at this email address:

customer@visicommedia.com

Order Confirmation

- Registration codes are sent after orders have been reviewed by a customer service representative.
- Please allow up to 48 hours (two business days) to receive your registration code by e-mail.
- If you are paying online with a credit card, you will receive an order confirmation by e-mail. The confirmation does not contain your registration code.
- If you need more help, please contact customer service at:
customer@visicommedia.com

Other

Other Forms of Payment: If you do not wish to pay by Credit Card over the Internet, you can use one of the following option: Credit Card over the phone, billing (for institutions and companies only), company check and money order.

Once your payment is received, we will process your order within 48 hours and send you the registration code by e-mail or the CD ROM by mail.

Please send your payment to the following address:

VISICOM MEDIA INC.
6200, Taschereau Blvd, #304
Brossard, QC
Canada
J4W 3J8

phone: (450) 672-0401

Fax: (450) 672-9586

IV. AVAILABLE RESOURCES

- AceHTML: Enhanced productivity for WebDevelopers
<http://softwares.visicommedia.com/en/products/acehtml/>
 - Gograph, Your Ultimate Source of Web Graphics:
<http://www.gograph.com/>
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V. CONTACT TECHNICAL SUPPORT

For questions and problems using AceFTP, please contact our technical support department at the following address:

<http://software.visicommedia.com/en/support/>

Note: Only registered users have access for one month to technical support. Before contacting our technical support department, please read the section "*Frequently Asked Questions*" found in the program's online help.

VI. SYSTEM REQUIREMENTS

Following are the minimum system requirements you need to install and run AceFTP:

1. Pentium based or higher IBM compatible PC.
2. Windows 98, Me, NT4 (SP4), 2000, XP or higher.
3. Microsoft Internet Explorer 5.00 or higher.
4. 32 MB of memory (64 MB for Windows NT4/2000, 128MB for Windows XP).
5. 8 MB hard disk space (minimum).

VII. SEND US YOUR COMMENTS

Please do not hesitate to contact us with any suggestions or inquiries you may have:

<http://software.visicommedia.com/en/support/customerservice.html>