

NORMAN Scanning options

In the upper left corner you can see which drives, directories, or files are specified for the scan.

You can select several objects for scanning at the same time. Hold down the [Ctrl] key and click on the objects to be included in the scan.

[] Scan subdirectories

If you have selected drive(s) or one or more directories, check this option to include subdirectories in the scan.

[] Scan archive files

Check this option to include archived files in the scan. In this version, only ZIP and ARJ files are supported.

[] Scan executable files only

Check this option if you only want to scan executable files.

Click on the **Scan** button when you've made your choices.

If no viruses are found, the message section of the scanning dialog will inform you about the number of files scanned, files that couldn't be scanned, etc.

NORMAN Virus found

You are infected. All infections are specified in the list box with complete path and virus type information.

1. Make sure the infected file is highlighted.
2. Click on the **Clean** button to remove the virus.

When a file has been cleaned, it will appear with a green checkmark in the list box. You will also find information on the number of files which are infected, repaired, deleted, or moved on a status line above the list box.

You can treat the files individually by highlighting certain files for cleaning, others for deletion, etc.

Note that the scanner will always try repair first. Then, if repair fails, it will perform your selection in the section "Selected files that cannot be repaired". Infected files that cannot be repaired, will therefore be treated in accordance with your choice among the options **Do nothing**, **Delete**, and **Move to**.

Viruses cannot be removed in the following situations:

1. The file resides on a write-protected floppy or CD-ROM.
2. The file resides on a network drive and is write-protected.
3. The file is in use (i.e., you do not have write access).

When the **Back** button is activated, you can go back to the scanning dialog to view statistics and possible messages.

Click on **Close** to exit the Right-click scanner.

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NORMAN Boot Virus On Hard Drive Detected

A boot sector virus was detected on the hard drive. The scanner is not allowed to remove a boot virus automatically. Repairing a boot sector virus is not risky, but in case something goes wrong, we recommend that you back up the replaced sectors.

If repair fails, you will most likely discover it on next reboot. If this happens, boot from the restore diskette. Note that in such a situation, your system is still infected.

NORMAN Boot Virus Removed And Restore Diskette Created

It is important that you label the restore diskette properly and keep it in a safe place. If repair fails, you will most likely discover it on next reboot. If this happens, boot from the restore diskette. Note that in such a situation, your system is still infected.

NORMAN Boot Virus Removed But Restore Diskette Was Not Created

The boot virus was removed from the hard drive, but no restore diskette was created. The reason for not succeeding in creating a restore diskette is most likely a damaged diskette.

However, the virus is removed.

NORMAN Boot Virus Repair And Restore Diskette Creation Failed

Repair failed, but your boot sector is most likely intact. This is a rare situation, which could have been caused by a write-protected medium, for example a Jaz disk.

When repair fails, a restore diskette will never be created.

Note that your hard drive is still infected.

