Picture Publisher 8

Congratulations and thank you for buying **Picture Publisher 8** from Micrografx. This package offers superior painting and image editing tools for Windows 95.

Picture Publisher 8 is the fastest, easiest and most powerful image editor for Windows 95. Combined with its Office interface, Picture Publisher adds tremendous painting, image editing, and photo retouching capabilities to the toolbox of the Office user.

Picture Publisher 8 offers full 32-bit programs, ensuring you benefit from all Windows 95 32-bit operating system attributes including long file names, multitasking, OLE 2.0, flat memory address support, and desktop shortcuts.

{button Related Topics,PI(`',`RT_IDH_Picture_Publisher')}

Micrografx End-User License Agreement
Micrografx Software License Agreement Frequently Asked Questions
Copyright and Trademark Statements
Picture Publisher Read Me
Uninstalling Picture Publisher
How to Get Technical Support
Troubleshooting

Micrografx End-User License Agreement

This is a legal agreement between you (an individual or an entity), the end user, and Micrografx, Inc. If you do not agree to the terms of this Agreement, promptly return this product and accompanying items (including written materials and binders or other containers) to the place you obtained them for a full refund. By installing, copying, downloading, or otherwise using the software product, you agree to be bound by the terms of this license.

1. GRANT OF LICENSE. This Micrografx End-User License Agreement ("this License") permits you to use one copy of the Micrografx software product ("the Software") on any single computer. If the Software is permanently installed on the hard disk or other storage device of a computer, then the person authorized to use such computer also may use the Software on a portable computer, laptop or home computer so long as the Software is not used on both computers at the same time. If such person's authorization to use such computer ceases for any reason (e.g. termination of employment), then such person's authority to use the software on a portable computer, laptop and home computer will cease. The Software is licensed as a single unit, and its component programs may not be separated for use on different computers. You must acquire and dedicate a license for each separate computer on which the Software is installed or run from the storage device. A License for the Software may not be shared or used concurrently on different computers. Installation and/or usage on a network server requires a License for every user who accesses the Software at any time.

2. OWNERSHIP. Title, ownership rights, and intellectual property rights in and to the Software will remain in Micrografx and is protected by United States copyright laws and international treaty provisions. There is no transfer to you of any title to or ownership of the Software and this License should not be construed as a sale of any right in the Software. You must treat the Software like any other copyrighted materials, except that you may either (a) make one copy of the Software solely for backup or archival purposes, or (b) transfer the Software to a single hard disk provided that you keep the original solely for backup or archival purposes. You may not copy written materials accompanying the Software. You may use the Software in your own personal and business documents as long as you are not selling the output generated by the Software or any related services. You may modify the Software and/or merge it into another computer program to the extent necessary for your own use on the network or computer, but any portion of the Software merged into another computer program will continue to be subject to this License.

3. UPGRADES. If the Software is labeled as an upgrade, you must be properly licensed to use a product identified by Micrografx as being eligible for the upgrade in order to use the Software. The Software labeled an "upgrade" replaces and/or supplements the product that formed the basis for your eligibility for the upgrade. The upgrade may not be separated for use from the product, or transferred separately or used on more than one computer except as set forth above.

4. OTHER RESTRICTIONS. This License is your proof of license to exercise the rights granted herein and must be retained by you. You may not rent or lease the Software, but you may transfer your rights under this License on a permanent basis provided that you transfer this License, the Software and all accompanying written materials, you retain no copies, and the recipient agrees to the terms of this License. You may not translate, decompile, or disassemble the Software or make any attempt to discover the source code to the Software. If the Software is an update, any transfer must include the update and all prior versions. Further, you may not place the Software onto a server so that it is accessible via a public network such as the Internet.

5. MULTIPLE MEDIA. You may receive the Software in more than one medium. Regardless of the type or size of the medium you receive, you may use only the media appropriate for your single designated computer or network server. You may not use any other media on another computer or computer network, or loan, rent, lease, or transfer them to another user except as part of a transfer or other use expressly permitted by this License.

6. LIMITED WARRANTY. MICROGRAFX WARRANTS THAT THE SOFTWARE WILL PERFORM SUBSTANTIALLY ACCORDING TO THE ACCOMPANYING WRITTEN MATERIALS FOR NINETY (90) DAYS FROM THE DATE OF ORIGINAL PURCHASE. MICROGRAFX DISCLAIMS ALL OTHER WARRANTIES., EITHER EXPRESS OR IMPLIED (INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE)

CONCERNING THIS SOFTWARE AND ITS ACCOMPANYING WRITTEN MATERIALS. Some jurisdictions do not allow limitations on duration of an implied warranty, so the above limitation may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary by jurisdiction.

7. REMEDIES. Micrografx's entire liability and your exclusive remedy will be replacement of the Software by Micrografx that does not meet Micrografx's Limited Warranty and that is returned to Micrografx with a copy of your receipt. This Limited Warranty is void if failure of the Software has resulted from accident, abuse, or misapplication. Any replacement Software will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer.

8. LIMITATION OF LIABILITY. In no event will Micrografx or its suppliers be liable for any damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or other precuniary loss) arising out of the use or inability to use the Software, even if Micrografx has been advised of the possibility of such damages. Because some states do not allow the exclusion or limitations of consequential or incidental damages, the above limitations may not apply to you.

9. EXPORT RESTRICTIONS. You may not export or reexport the Software or any underlying information of technology except in full compliance with all United States and other applicable laws and regulations.

10. U.S. GOVERNMENT RESTRICTED RIGHTS. The Software and documentation are provided with RESTRICTED RIGHTS. Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c) (1) (ii) of the Rights in Technical Data and Computer Software clause as DFARS 252.227-7013 or subparagraphs (c) (1), and (2) of the Commercial Computer Software -- Restricted Rights at 48 CFR 52.227-19, as applicable, and any amendments thereto. Contractor/manufacturer is Micrografx, Inc., 1303 Arapaho Rd., Richardson, TX 75081, USA.

11. MISCELLANEOUS PROVISIONS. This License is governed by the laws of the State of Texas, USA (and not by the 1980 United Nations Convention on Contacts for the International Sale of Goods, as amended). This is the entire agreement between us relating to the Software and supersedes any purchase order, communication, advertising, or representation concerning the Software. No change or modification of this License will be valid unless it is in writing and is signed by Micrografx. If this Software was acquired outside the United States, then local law may apply. If you acquired this Software in Canada, you agree to the following:

The parties to this License have expressly required that the License be drawn up in the English language.

Les parties aux presentes ont expressement exige que las presente convention soient redigees en langue anglaise.

For more information about Micrografx's licensing policies, please call Micrografx Customer Service at 972-234-1769, or write: Micrografx Customer Sales and Service, 1303 Arapaho Rd., Richardson, TX 75081, USA.

Revised 12/97

{button Related Topics,PI(`',`RT_IDH_Micrografx_Software_License_Agreement_with_Network_Provisions')}

Picture Publisher 8
Micrografx Software License Agreement Frequently Asked Questions
Copyright and Trademark Statements
Picture Publisher 8 Read Me
Uninstalling Picture Publisher
How to Get Technical Support
Troubleshooting

Micrografx Software License Agreement Frequently Asked Questions

What is the significance of the Micrografx software license agreement?

The license agreement is the document under which Micrografx grants you, the end user, the right to use the software product. In addition to the end user license agreement, your use is governed by the U.S. Copyright Act.

How has Micrografx changed its end user licensing policy?

Micrografx has changed its end user license agreement to simplify how its products are licensed for home, portables, and laptop use.

What does the license say?

The underlying principle of Micrografx's licensing policy is that each use of a Micrografx product requires a license. Each license grants you the right to use one copy of the software product on your computer. In addition, the license sets out the rules by which you may use the product on a computer network.

What defines "in use"?

1) Loaded on the hard disk.

2) A single computer accessing the product from a server.

How do I determine how many licenses I need for my company to comply with the Micrografx license agreement?

Starting with the principle that you need one license for each computer that uses the product, there are two basic rules that you need to follow in counting the number of "licenses" in your company. First, each copy of the product that is installed on a hard disk or other storage device of a computer is a "use" that requires one license. Second, if you plan to use the product on a computer network, and you have fewer licenses than the total number of workstations, then you need to determine the maximum number of computers that will use the product. The total number of "uses," arrived at by adding the number of copies that you will have installed on hard disk plus the maximum number of uses on a network, determines the number of licenses you need.

How do I determine the "maximum number of users" in my company’s computer network?

To comply with the Micrografx license agreement, you must have adequate controls and mechanisms in place to ensure that you have at least as many licenses as you have users of the network. While there is no single method that Micrografx requires or prescribes, you must have electronic or manual controls or procedures to justify your calculation of the number of licenses. For example, there are electronic devices and software programs that limit access to particular products running off a network server that would comply with this requirement (see the next question about "electronic token" technologies).

If I load the product on the hard disk of every workstation on the network, can I still count the number of users so I don’t have to purchase a license for every workstation? Is the answer different if I use the so-called "electronic token" technology to limit the actual number of users?

No. And no. Loading the product onto the hard disk or other storage device of a network workstation is a "use" that requires a license. It makes no difference if you have an "electronic token" system to regulate use. Of course, if you transfer or "download" the product from the server to a workstation's hard disk, which requires one license, you may later completely delete the product off that hard disk to free up that one license for use elsewhere.

Do I need a separate license for the copy of the product on the server?

No. You need not count the server as one "use," provided that the server copy is merely accessed by the workstations connected to it and not used separately.

If I have a Micrografx application loaded into the temporary memory (RAM) of my network, but it is iconized and not actively in use, is a license required?

Yes. We consider that you are "using" one of our products whenever it is loaded on your hard disk or in RAM. Thus, a program that is iconized requires a license because it was first loaded into memory, or RAM.

Does Micrografx continue to allow end users to make a second copy of its application for home and laptop use?

Yes. If you have a Micrografx product loaded on the hard disk or other storage device of your computer, then you may make a second copy for home and laptop use so long as the Software is not used on both computers at the same time. The principle here is to allow you to use the Micrografx product even when you are away from work, either at home or while traveling. However, this does not apply to products that are loaded on the network server. (Some companies have their own restrictions on home software use, so you may need to check with your systems administrator on this topic.)

Is this Micrografx license a site license? If not, how does it differ?

This Micrografx end user license is not a site license because each use requires a separate license.

{button Related Topics,PI(`',`RT_IDH_License_Agreement_Frequently_asked_questions')}

Picture Publisher 8
Micrografx End-User License Agreement
Copyright and Trademark Statements
Picture Publisher 8 Read Me
Uninstalling Picture Publisher
How to Get Technical Support
Troubleshooting

Copyright and Trademark Statements

Information in this document is subject to change without notice and does not represent a commitment on the part of Micrografx, Inc. The software described in this document is furnished under a license agreement. The software may be used or copied only in accordance with the terms of the agreement.

Copyright

Copyright © 1998 by Micrografx, Inc. All Rights Reserved. No part of this publication may be reproduced, transmitted, stored in a retrieval system, or translated into any language in any form by any means without the permission of Micrografx.

Micrografx, Inc.

1303 East Arapaho Road

Richardson, TX 75081

Sales and Marketing: 972-234-1769

Trademark Acknowledgments

Micrografx, the Micrografx logo, Picture Publisher, and FlowCharter are registered trademarks and Micrografx Graphics Suite 2, Media Manager, Micrografx Designer, Designer for OS/2, Draw for OS/2, Charisma, Graphics Works, PhotoMagic, and Micrografx ClipArt are trademarks of Micrografx, Inc.

Adobe, Adobe Type Manager, ATM, PostScript, and Adobe Illustrator are registered trademarks of Adobe Systems, Inc.

Ares Software Corporation is the copyright owner of portions of this software. © Ares Software Corporation. All Rights Reserved.

AutoCAD is a registered trademark of Autodesk, Inc.

Classic PIO Partners and Classic Photographic Image Objects are trademarks of Classic PIO. Copyright © Classic PIO Partners. All Rights Reserved. Images made in the USA.

CompuServe is a registered trademark of CompuServe, Inc.

First Impressions® is a registered trademark and Formula OneTM and Visual ComponentsTM are trademarks of Visual Components, Inc. Copyright © 1994-95 Visual Components, Inc. All Rights Reserved.

GEM and Artline are registered trademarks of Digital Research, Inc.

Hewlett-Packard is a registered trademark of Hewlett-Packard Company.

IBM is a registered trademark of International Business Machines Corporation.

IMSI CAD Symbols® copyright © 1995 IMSI, Inc. All Rights Reserved.

ImageStreamTM Graphics and Presentation Filters copyright © 1991-1995 ImageMark Software Labs, Inc. All Rights Reserved.

International CorrectSpellTM English spelling correction system © 1994 by INSO Corporation. All rights reserved. Reproduction or disassembly of embodied algorithms or database prohibited.

Kodak and the Photo CD logo are trademarks of Eastman Kodak Company.

LG Images copyright © 1995 Landis & Gyr, Inc. All Rights Reserved.

Macintosh is a registered trademark and TrueType is a trademark of Apple Computer, Inc.

Microsoft, MS-DOS, Windows, Windows NT and other names of Microsoft products referenced herein are trademarks or registered trademarks of Microsoft Corporation. Copyright © 1996 Microsoft Corporation. All Rights Reserved.

Netscape and Netscape Navigator are trademarks of Netscape Communications Corporation.

Paintbrush is a trademark of ZSoft Corporation.

PANTONE®* Computer Video simulations used in this product may not match PANTONE-identified solid color standards. Use current PANTONE Color Reference Manuals for accurate color.

*Pantone, Inc.'s check-standard trademark for color.

"PANTONE Color Computer Graphics" © Pantone, Inc. 1986, 1988.

Pantone, Inc. is the copyright owner of PANTONE Color Computer Graphics and Software, which are licensed to Micrografx, Inc., to distribute for use only in combination with Micrografx Graphics Suite 2. PANTONE Color Computer Graphics and Software shall not be copied onto another disk or into memory unless as part of the execution of Micrografx Graphics Suite 2.

PANTONE®, PANTONE MATCHING SYSTEM®, and PANTONE Process Color System® are registered trademarks of Pantone, Inc.

PhotoDiscTM Sampler Images copyright © 1995 PhotoDisc, Inc.

Pictures NOW!TM is a trademark of Wood River Gallery. Copyright © 1994 Wood River Gallery. All Rights Reserved.

Portions licensed under U.S. Patent No. 4,558,302 and foreign counterparts.

Windows Draw® and Windows OrgChart are trademarks of their respective owners.

WordPerfect and DrawPerfect are registered trademarks of WordPerfect Corporation.

Other products mentioned are trademarks or registered trademarks of their respective companies.

Bitstream Oz Handicraft, Bremen, Dutch, Mister Earl, Swiss, and Zurich are trademarks of Bitstream Inc. Blippo and Handel Gothic are trademarks of FotoStar International. Futura is a registered trademark and Allegro, Bauer Bodoni, and Lucian are trademarks of Fundicion Tipografica Neufville SA. Aurora and Shadow are trademarks of Johannes Wagner. Lydian is a registered trademark and Ad Lib, American Text, Americana, Balloon, Bank Gothic, Bernhard Fashion, Bernhard Modern, Broadway, Brush Script, Caslon 540, Caslon Bold, Caslon Openface, Century Schoolbook, Cheltenham, Commercial Script, Copperplate Gothic, Della Robbia, Dom, Franklin Gothic, Goudy Old Style, Hobo, Huxley Vertical, Kaufmann, Latin Extra Condensed, Onyx, Parisian, Park Avenue, Stencil, Tango, Thunderbird, and Wedding Text are trademarks of Kingsley-ATF Type Corporation. Playbill is a registered trademark and Windsor is a trademark of Stephenson Blake & Company Ltd. Amazone and Libra are trademarks of Tetterode Nederland (Lettergieterij Amsterdam). Orbit-B is a trademark of Visual Graphics Corporation.

IEC-standard symbols included on the CD-ROM are copyrighted by the International Electrotechnical Commission (IEC). The IEC does not accept responsibility for the accuracy of its symbols reproduced by Micrografx.

The IEC-standard symbols included on the CD-ROM have symbol names according to the numbers used for the individual symbols in the published IEC standards. As the symbol names do not include the actual description of the symbols, it would be handy to have the printed standards to work with.

To order the printed standards for the IEC-standard symbols included on the CD-ROM, please contact one of the following organizations.

International Electrotechnical Commission (IEC)

3, rue de Varembé

P.O. Box 131

CH-1211 Geneva 20

Switzerland

Tel. (+41) (0) 22 734 0150

Fax (+41) (0) 22 733 3843

For IEC symbols in the United States,	For IEC symbols in the United Kingdom,
contact:	contact:
American National Standards Institute (ANSI)	BSI Standards
11 West 42nd Street	Linford Wood
New York, NY 10036	Milton Keynes MK14 6LE
Attn: Customer Services	United Kingdom
Tel. (212) 642-4900	Tel. 0908 221166
Fax (212) 302-1286	Fax 0908 322484

Please note that IEC 617 is similar to IEEE 315, 315A, 91, and 91A. Please note that IEC 617 corresponds to BS 3939, ISO 3511 corresponds to BS 1646.

This commercial computer software and documentation are being provided to the government with RESTRICTED RIGHTS. Use, duplication, or disclosure by the Government is subject to restrictions as set forth in subparagraph (C)(2) of FAR 52.277-19 or subdivision (c)(I)(ii) of DFAR 52.227-7013.

Micrografx, Inc.

1303 East Arapaho Road

Richardson, TX 75081

Sales and Marketing: 972-234-1769

{button Related Topics,PI(`',`RT_IDH_Copyright_and_Trademark_Statements')}

Picture Publisher 8
Micrografx End-User License Agreement
Micrografx Software License Agreement Frequently Asked Questions
Picture Publisher 8 Read Me
Uninstalling Picture Publisher
How to Get Technical Support
Troubleshooting

Picture Publisher 8 Read Me

Opening files

- You cannot open a PP5 file in Picture Publisher 8 with CMS selected.
- Picture Publisher 8 PPF files containing Command Center information will not load correctly into previous versions of Picture Publisher.
- Picture Publisher 8 doesn't support CMYK JPEG images.
- PhotoShop files with transparent backgrounds are currently unsupported.
- Picture Publisher does not support 32-bit compressed TIF files saved in Micrografx Simply 3D.
- Picture Publisher does not support CMYK Targa files.
- Fully qualified filenames over 128 characters may not be detectable or accessible by some applications within Picture Publisher 8. This includes many file types including application components, data files, clipart, palettes, etc. If this occurs, make sure the filename (including the path) is less than 128 characters.

Plug-ins

- Do not install KPT 3.0 or any other 32-bit plugins in the same folder as your 16-bit plugins. You must install 32-bit plugins in a different folder, and when you want to run these effects, you must change the path in the Options dialog box to the new folder.
- Running third party plug-ins in a macro may cause the application to stop responding.
- The Chromatica plug-in does not create a mask when you exit the application.
- Regenerating Andromeda plug-ins through the Command List may cause your system to stop responding.
- Alien Skin 2.0 plug-ins may cause your application to stop responding if the Object selected doesn’t fill up the Alien Skin preview window. In addition, some of these plug-ins may not work on masked areas. Contact Alien Skin for upgrades to correct these problems.

Printing

- To display the K channel after importing a CMYK TIFF file, click Setup Print Style under File/Setup Printer and choose a Black Generation Map.
- To use the **Send Binary PostScript** option in the Print dialog, you must also have **Tagged binary communications protocol** checked in the Advanced dialog of the PostScript Tab located in the printer’s Properties dialog. You can only set this option from Control Panel or Printers (in the Settings flyout of the Start menu).
- Using the HP 820Cxi print driver, a centered image will not always print in the center of the page.

Tablets

- Do not set the tablet to a specific place in the tablet. Use the whole tablet, not portions picked by the wintab driver.
- Non-wintab tablets are not fully supported by Picture Publisher.
- If you are using a tablet, pressure sensitivity turned on with brush size is not available with some brush tips.

Color management

- You can install Kodak's Color Management System (CMS) software through the Picture Publisher 8 installer. Choose the Custom setup option, and then from the Select Components dialog box, highlight Picture Publisher and click Details. Choose Color Management System and click Continue. Follow the instructions on screen for the remainder of the installation.

Adding fonts

- You can add TrueType fonts directly from the CD-ROM. Open the Windows Control Panel and choose Fonts. From the File menu choose Install New Font. Select the CD-ROM drive letter and the Fonts folder on the CD as the path to locate fonts. In the list box, choose the fonts to add to your system and click OK.

Image Viewer

- The Picture Publisher Image Viewer only works if you install Quick View. To install Quick View, go to Control Panel, run Add/Remove Programs, and change to the Windows Setup Tab. Select Accessories, click Details, and select Quick View in the Components list box. To use the Picture Publisher Image Viewer, right-click on a file type supported by Picture Publisher in the Explorer and select View from the right mouse menu.

Miscellaneous

- You can only run Picture Publisher special effects on images greater than 256 colors. If the Effects\ EffectsBrowser command is grayed out you must first convert the image to an RGB by going to the menu Image\ Convert to\RGB color.
- Picture Publisher 8 supports double-byte character sets. This means that if you run Picture Publisher 8 on the Chinese or Korean versions of Windows 95, you can use native, non-English character sets.

Registry entries

- You can change these items in the Registry under **HKEY_CURRENT_USER\Software\Micrografx\Picture Publisher\8.0\Settings** to modify the program's behavior.

To turn on the full preview for the Bevel Factory, change the following entry in the Registry:

PreviewAll=1

To turn off hi-resolution rebuild when you paste low-resolution data into a hi-resolution image, change the following entry in the Registry:

NoHiResRebuild=0

to

NoHiResRebuild=1

You can disable the warning dialog box for read-only files. Picture Publisher defaults to warning dialog boxes appearing when you try to open or save to a read-only file. You can modify the following entry in the Registry file to do this:

WarnReadOnly=’Number’

'Number' can either be 1, the default, which is ON, or 0, which is OFF.

- You can change this item in the Registry under **HKEY_CURRENT_USER\Software\Micrografx\Picture Publisher\8.0\DirSettings** to change the location of files on a network.

Windows NT specific

- The Use Printer Screening option in the Print dialog causes the image to print incorrectly in NT. The image will print correctly if this option is turned OFF.

{button Related Topics,PI(`',`RT_Read_Me')}

Picture Publisher 8
Micrografx End-User License Agreement
Micrografx Software License Agreement Frequently Asked Questions
Copyright and Trademark Statements
Uninstalling Picture Publisher
How to Get Technical Support
Troubleshooting

Uninstalling Picture Publisher 8

You can uninstall Picture Publisher from your hard drive.

1 Click the Start button and point to Settings.

2 Click Control Panel, and double-click the Add/Remove Programs icon.

3 Highlight Micrografx Picture Publisher 8.

4 Click Add/Remove and follow the instructions on your screen.

{button Related Topics,PI(`',`RT_IDH_Uninstalling_Picture_Publisher')}

Picture Publisher 8
Micrografx End-User License Agreement
Micrografx Software License Agreement Frequently Asked Questions
Copyright and Trademark Statements
Picture Publisher 8 Read Me
How to Get Technical Support
Troubleshooting

How to Get Technical Support

Getting the most out of your investment is central to your success. Micrografx offers a fee-based support program for registered users in the U.S. and Canada that delivers fast, flexible, and comprehensive service for the Micrografx products you own. This program is backed by our commitment and all the resources necessary to provide you with the service you expect.

Our technical advisory staff are specialists in the critical areas and applications important to you. You will receive 30 days of free support following your first call to our technical support staff. Thereafter, whether you want full-service coverage or occasional support for your Micrografx products, you will like the flexibility of choosing only those services you need.

You can receive technical support from a technical support specialist between the hours of 7 a.m. and 5 p.m. (Central Standard Time), Monday-Friday.

Complimentary Support

As a registered Picture Publisher 8 customer, you will receive 30 days of complimentary support. Be sure to have your serial number (from the back cover of the user's guide) ready when you call. To contact technical support during this time, call (972) 234-2694.

You may fax your questions to (972) 644-3688.

Contact Micrografx through the Internet at http://www.micrografx.com.

Fee-Based Support

If you have an ongoing need for support, Micrografx offers a fee-based support program for registered users in the United States and Canada that delivers fast, flexible, and comprehensive service.

Caller's Choice

Our Caller's Choice Support provides you with a dedicated technical support specialist on an as-needed basis. You can choose between paying a flat rate for each call or paying by the minute with our priority access 900-line service. Choose the option that fits your needs by calling (972) 234-2694.

MGX Annual Plans

Our MGX Annual Plans give you priority access and instant answers to your important questions while eliminating toll charges on your phone bill. This is a cost-effective solution for individuals or corporations who need frequent support for Micrografx products. Order these plans by calling (972) 234-2694.

For pricing information, please refer to the Technical Support pamphlet included in the Picture Publisher 8 box.

{button Related Topics,PI(`',`RT_IDH_Contacting_Technical_Support')}

Picture Publisher 8
Micrografx End-User License Agreement
Micrografx Software License Agreement Frequently Asked Questions
Copyright and Trademark Statements
Picture Publisher 8 Read Me
Uninstalling Picture Publisher
Troubleshooting

Troubleshooting

What Is the Problem?

{button ?,JI(`PP8comm.hlp>menuref',`IDH_QA_No_Icon')} I can't find the icon. How can I run the program?

{button ?,JI(`PP8comm.hlp>menuref',`IDH_QA_Not_All_Fonts')} Why don't I have all the fonts?

{button ?,JI(`PP8comm.hlp>menuref',`IDH_QA_Toolbar_Buttons_Remove')} How do I permanently remove the Picture Publisher 8 toolbar button from Word and Excel?

{button ?,JI(`PP8comm.hlp>menuref',`IDH_QA_Toolbar_Buttons')} Why is the Picture Publisher 8 toolbar button on Excel's toolbar after I uninstalled?

{button ?,JI(`PP8comm.hlp>menuref',`IDH_QA_Exchange')} Why isn't the Send option working in my application?

{button Related Topics,PI(`',`RT_IDH_Troubleshooting')}

Picture Publisher 8
Micrografx End-User License Agreement
Micrografx Software License Agreement Frequently Asked Questions
Copyright and Trademark Statements
Picture Publisher 8 Read Me
Uninstalling Picture Publisher
How to Get Technical Support

I can't find the icon. How can I run the program?

You can run Picture Publisher 8 by clicking the Start button on the Windows 95 Taskbar. On the Start menu, point to Programs and then click the name of the program (Micrografx Picture Publisher).

You also can create a shortcut to the program. To learn how, click the Start button on the Windows 95 Taskbar. On the Start menu, click Help. In the Help Topics dialog box, click the Index tab and type the word "icon." In the second list, double-click "creating icons for your programs."

Why don't I have all the fonts?

To install individual features, choose the Custom Installation option. This option lists each feature such as filters, fonts, and Clip Art, which allows you to customize your software or to add features not previously installed.

You can install additional fonts, also, through Control Panel.

1 Insert the application CD-ROM in the drive.

2 Click Start, point to Settings and click Control Panel.

3 Double-click the Fonts icon.

4 On the File menu, click Install New Font.

5 Select your CD-ROM drive in the Drives drop-down list.

6 Double-click the Fonts folder in the Folders drop-down list.

7 Highlight the fonts you want to install or click Select All to choose all the fonts.

8 Click OK.

How do I permanently remove the Picture Publisher 8 toolbar button from Word and Excel?

1 Remove the button from the Office applications through the Customize routine.

2 Delete the following installed executable files which install the buttons and process the pressing of the buttons:

Word (c:\msoffice\winword\startup if you installed to the default directory):

ppword.wll (Picture Publisher button)

Excel (c:\msoffice\excel\startup if you installed to the default directory):

ppworld.xla (Picture Publisher button)

and, delete the following files installed in the Excel main directory

(c:\msoffice\excel if you installed to the default directory)

ppword.wll (Picture Publisher button)

Why is the Picture Publisher 8 toolbar button still on the Excel toolbar after I uninstalled Picture Publisher 8?

There is a known problem with Microsoft Excel where toolbar buttons that are deleted programatically (like Picture Publisher's uninstaller) don't stay deleted. If you see the Picture Publisher 8 button on the toolbar after having unistalled, perform the following steps:

1 Run Microsoft Excel.

2 Place the cursor on the Excel toolbar and click the right mouse button.

3 Select the Customize menu item. The Customize dialog box displays.

4 Position the cursor over the button you want to delete on the toolbar.

5 Click the left mouse button and drag the button off the toolbar, releasing the left mouse button when the button outline is off the toolbar.

6 Repeat steps 4 and 5 for every button you want to delete.

Why isn't the Send option working in my application?

If you've installed MSMail 3.0 mail client software on your system after uninstalling Microsoft Exchange, you can't use the Send option in Picture Publisher 8. You should use Microsoft Exchange as the mail client software on your Windows 95 system rather than MSMail 3.0.