This is S3D3comm.doc, source for the global help file for Simply3D 3 standalone.

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Revised 12/97

{button Related Topics,PI(`',`RT Micrografx Software License Agreement with Network Provisions')}

License Agreement: Frequently Asked Questions
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Micrografx Software License Agreement Frequently Asked Questions

What is the significance of the Micrografx software license agreement? The license agreement is the document under which Micrografx grants you, the end user, the right to use the software product. In addition to the end user license agreement, your use is governed by the U.S. Copyright Act.

How has Micrografx changed its end user licensing policy? Micrografx has changed its end user license agreement to simplify how its products are licensed for home, portables, and laptop use.

What does the license say? The underlying principle of Micrografx's licensing policy is that each use of a Micrografx product requires a license. Each license grants you the right to use one copy of the software product on your computer. In addition, the license sets out the rules by which you may use the product on a computer network.

What defines "in use"? 1) Loaded on the hard disk. 2) A single computer accessing the product from a server.

How do I determine how many licenses I need for my company to comply with the Micrografx license agreement? Starting with the principle that you need one license for each computer that uses the product, there are two basic rules that you need to follow in counting the number of "licenses" in your company. First, each copy of the product that is installed on a hard disk or other storage device of a computer is a "use" that requires one license. Second, if you plan to use the product on a computer network, and you have fewer licenses than the total number of workstations, then you need to determine the maximum number of computers that will use the product. The total number of "uses," arrived at by adding the number of copies that you will have installed on hard disk plus the maximum number of uses on a network, determines the number of licenses you need

How do I determine the "maximum number of users" in my company's computer network? To comply with the Micrografx license agreement, you must have adequate controls and mechanisms in place to ensure that you have at least as many licenses as you have users of the network. While there is no single method that Micrografx requires or prescribes, you must have electronic or manual controls or procedures to justify your calculation of the number of licenses. For example, there are electronic devices and software programs that limit access to particular products running off a network server that would comply with this requirement (see the next question about "electronic token" technologies).

If I load the product on the hard disk of every workstation on the network, can I still count the number of users so I don't have to purchase a license for every workstation? Is the answer different if I use the so-called "electronic token" technology to limit the actual number of users? No. And no. Loading the product onto the hard disk or other storage device of a network workstation is a "use" that requires a license. It makes no difference if you have an "electronic token" system to regulate use. Of course, if you transfer or "download" the product from the server to a workstation's hard disk, which requires one license, you may later completely delete the product off that hard disk to free up that one license for use elsewhere.

Do I need a separate license for the copy of the product on the server? No. You need not count the server as one "use," provided that the server copy is merely accessed by the workstations connected to it and not used separately.

If I have a Micrografx application loaded into the temporary memory (RAM) of my network, but it is iconized and not actively in use, is a license required? Yes. We consider that you are "using" one of our products whenever it is loaded on your hard disk or in RAM. Thus, a program that is iconized requires a license because it was first loaded into memory, or RAM.

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To uninstall Simply3D 3

- 1 Click the Start button and point to Settings.
- 2 Click Control Panel, and double-click the Add/Remove Programs icon.
- **3** Click Micrografx Simply3D 3.
- **4** Click Add/Remove and follow the instructions on your screen.

{button Related Topics,PI(`',`RT_Uninstalling')}

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How to Get Technical Support

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Troubleshooting

What Is the Problem?

{button ?,JI(`S3D3comm.HLP>menuref',`QA_No_Icon')} <u>L can't find the icon. How can I run the program?</u> {button ?,JI(`S3D3comm.HLP>menuref',`QA_Exchange')} <u>Why isn't the Send option working?</u>

{button Related Topics,PI(`',`RT_Troubleshooting')}

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I can't find the icon. How can I run the program?

You can run Micrografx Simply3D 3 by clicking the Start button on the Windows 95 Taskbar. On the Start menu, point to Programs and then click Simply3D.

You also can create a shortcut to the program. To learn how, click the Start button on the Windows 95 Taskbar. On the Start menu, click Help. In the Help Topics dialog box, click the Index tab and type the word "icon." In the second list, double-click "creating icons for your programs."

Why isn't the Send option working?

If you've installed MSMail 3.0 mail client software on your system after uninstalling Microsoft Exchange, you can't use the Send option in Simply3D. You should use Microsoft Exchange as the mail client software on your Windows 95 system rather than MSMail 3.0.

Here is a list of "published" topics available in S3D3comm.HLP

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