



Graphic Workshop
PROFESSIONAL

GRAPHIC WORKSHOP BUG REPORT

If you have encountered a problem with Graphic Workshop Professional or any of its ancillary files, we'd like to know about it. We deal with bugs mercilessly.

In order to assist us in our eternal quest to stomp software bugs into tiny, unidentifiable stains, we need your help. Please complete the information fields in this document, copy the portion of the completed form below the green dotted line to your mail program and e-mail it to us at:

alchemy@mindworkshop.com

The information in this form will help us reproduce your bug and thereupon get a bead on it. Once we can reproduce 'em, they're history.

1. Your name:
2. Your daytime telephone number:
3. Your e-mail address:
4. The manufacturer of your computer:
5. The model of your computer:
6. The amount of memory in your computer, in megabytes:
7. The amount of free hard drive space on your system:
8. The manufacturer and model of your display adapter:
9. The colour depth of your Windows screen driver. See the System Information dialog in Graphic Workshop:

10. What other applications were running when the problem occurred? Please be sure to include Nortons and other background virus checkers, shell managers and hidden tasks:
11. Did the problem persist when these applications were terminated?
12. Which version of Graphic Workshop are you using? See the About dialog in the Help menu. Please be sure to include the version number itself, the revision letter and the beta or patch numbers, if any:
13. A brief description of the problem:
14. What did you do prior to this happening?
15. If this problem pertains to an operation on a file, does it happen with all files, all files in a particular format or just one specific file? If you have an example file which illustrates the problem and is less than 100K, please e-mail it to us as an attachment along with this message.
16. Do you play the oboe?