

## **Troubleshooting**

There shouldn't be any problems using FontPage, however, when fonts do not show, or do not show correctly, here are some tips :

### **Default printer has been set to other than a valid printer.**

Check that your default printer has not been set to "Generic, text only" as this will stop fonts from showing.

### **Fonts folder has lost its system properties.**

This will be obvious when viewing the fonts folder :

you will not have the "Install new font" option in the menu.

If so, check the protection in Properties on folder c:\windows\fonts.

If it is not shown with a check in System, then you cannot install new fonts.

It should also be protected, so you may not be able to alter from the Explorer.

What you want to do is:

Restart in DOS mode and use command `attrib +s c:\windows\fonts`.

Reboot and all should be OK.

### **Font cache corrupted (less common)**

Get TweakUI from Microsoft PowerToys.

It has a Repair Fonts option. You don't need all the other toys,

just install TweakUI only by right-clicking on `tweakui.inf`.

There's no steady PowerToys URL, so please perform a search on

PowerToys or TweakUI on one of the internet Search Engines.

If you run Windows 98, you'll find TweakUI on the Windows 98 CD-ROM in the `tools\reskit\powertoy` folder.