

Administrator's Guide

Table of Contents

Chapter 1 Welcome to Backup Director

This chapter describes:

- Backup Director product features
- Automatic and custom backup operations
- SMS Architecture
- Media libraries
- Media scheduling
- Backup Director databases
- Types of files and file systems protected

Contents

What is Backup Director?

Intelligent Storage Management

Provides Reliability and Flexibility

Saves Time and Media

Client-side Windows Interface

Backup and Restore Engines

Job Queue and Job Server
Product Features

File Management

Backup Operations (Backups)

Submitting Backup Jobs

Concurrent Backup Operations

Restore Operations

Restoring Previous File Versions

Restoring Entire Resources

Media Libraries

Device Management

Backup Director Rules

Scheduling Media

Tower of Hanoi

Grandfather-Father-Son

Off-Site Media

Backup Director Databases

System Control Database

File History Database

SMS Architecture

Target Service Agents, Targets, and Resources

Data Interchange

File Protection

Supported File Systems

Open Files

Protecting NetWare

The NetWare Bindery

NetWare Directory Services

File Compression

Protecting Backup Director Databases

System Control Database

File History Databases

Chapter 2 Backup Concepts

This chapter describes:

- Automatic jobs, including rotation and non-rotation day operations
- Custom jobs
- File rules
- Media scheduling
- Retaining backup copies
- Concurrent backup operations and jobs

Contents

Introduction

What Happens On Rotation Day?

What Happens on Non-Rotation Day?

Custom Jobs

Backup Operations
How Rules Affect Backups
Media Rotation

Tower of Hanoi

Weekly versus Daily Rotation

Grandfather-Father-Son
Other Backup Issues

Retaining Backup Copies

When You Use an Unexpected Media Set

Early Rotation

Deferred Rotation

Moving Daily Backups Off-Site
Concurrency in Backup Director

DOS Workstations

Running Concurrent Backup Operations

Running Concurrent Jobs

Chapter 3 Getting Started

This chapter describes how to:

- Start Backup Director
- Perform an automatic backup job
- Monitor a job in progress
- View the results of the automatic job
- Manage the job queue
- View system messages
- View tree structures and select items
- Add users
- Customize the user interface

Contents

Introduction
Control Console

Basics Tab

Status Tab

Reports Tab

Managers Tab
Performing Your First Backup

Monitoring Jobs

After the Job Completes
Custom Jobs

Selecting Items

Attended and Unattended Modes
Managing the Job Queue
Adding Users

Chapter 4 Customizing Your Installation

This chapter describes:

- Installation parameters
- How to add and delete users
- How to configure Palindrome SNMP messages
- How to add and delete other Backup Director installations
- How to access other installations

Contents

Introduction

Before You Customize Your Installation

Configuration Manager Tool Bar

System Configuration

Operations Configuration

Media Scheduling Configuration
Installing Other Palindrome Products

AutoLoader Software

Multi Server Software
Enterprise Setup

Chapter 5 Backing Up Data

This chapter describes how to:

- Back up files on selected resources
- Back up selected directories and files
- Specify custom job parameters

- Configure concurrent backup operations and jobs

Contents

Introduction

Backing Up Machines and Resources

Backing Up Directories and Files

Custom Job Options

Media Options

Schedule Options

Device Options

Concurrency in Backup Director

Chapter 6 Restoring Data

This chapter describes how to:

- Restore selected files and directories
- Restore sessions from media
- Restore an entire resource
- Restore an older version of a database
- Restore data to another location
- Restore a server
- Recover the installation volume
- Clone a server

Contents

Introduction

Monitoring Restore Jobs

Redirecting a Resource's Data

Restoring Directories and Files

Restoring an Older Version of a File

Restoring from Mounted Media

Restoring Tracked Files in Media Manager

Data from Non-SMS Versions

Restoring Machines and/or Resources

Restore Options

Redirecting Volume Data

Recovering an Installation Volume

Recovering Databases and Executables

Recovering a SYS: Volume and NLMs

Restoring a Server
Moving a Backup Director Installation
Preparing the New Server
Installation Configuration
Configuring File History Database Location
Configure Backup Device
Consolidating Volumes

File History Databases
File Server/Volume Cloning

Why Clone?

Cloning a Server

Chapter 7 Managing Jobs

This chapter describes how to:

- Re-schedule, delete, and de-activate jobs
- View:
 - The results of the last automatic job
 - The media required for the next automatic job
 - The media that may be off-site (if you followed the schedule)
- View and print reports, system messages, and attached files
- Respond to alerts

Contents

Control Console
Basics Tab
Status Tab

Job Queue

Processing a Job

Aborting a Jobs and Operations

Changing a Job's Schedule

Last Automatic

Next Required Media

Off-Site Media Advisor

System Messages

Printing the System Messages
Administrator/Operator Notification

Alerts

Notification on the Windows Desktop

Message Notification

SNMP Messages

Reports Tab

Summary Reports

Sample Summary Reports

Future Media Rotations Report

Resource Summary

Device Summary

Media Summary

Configuration Summary

Managers Tab

Chapter 8 Managing Resources

This chapter describes how to:

- Manage your Protected Resource List
- Add and delete resources
- Upgrade TSAs by renaming resources
- Manage databases
- Re-arrange the Protected Resource List

Contents

Introduction

Resource Manager Tool Bar

Resource Summary Report

Adding Resources

De-activating a Resource

Removing a Resource

Re-arranging Resources

Configuring Tracking Name Space

Changing Name Spaces

Renaming a Resource

Editing the Workstation's Configuration Files
Maintaining Databases

Checking for Deleted Files

Verifying the File History Database

Configuring File History Database Locations

Moving File History Databases

Chapter 9 Managing Files

This chapter describes:

- Types of file windows
- Types of history windows
- How to sort and filter file windows
- How to add, change, and delete file rules
- Common applications of files rules

Contents

Viewing Directories and Files

File Manager Tool Bar

Viewing the File Window

Viewing the File Versions

File History Window

Extended History Window

Tagging Files and Directories

Changing Directories

Removing History Records

Sorting Files

Filtering Files

Finding Files
Customizing File Rules

System Resource Rules

How Rules Affect Resources, Directories, and Files

Enhancing the Effect of a Rule

Changing, Adding, and Deleting Rules
End User File Manager

Configuring Access to an Installation

Configuring End User Workstations

Notification

Chapter 10 Managing Media

This chapter describes how to:

- View the contents of media
- De-activate and remove media in your managed media set
- Perform physical media operations

Contents

Viewing the Media Tree

Refreshing the Media Tree

Media Manager Tool Bar

Media Summary Report

Viewing Directories and Files

Viewing Mounted Media

Restoring Directories and Files
Journaling Media

De-activating and Removing Media

Retiring Media

Forgetting Media
Other Utility Operations

Secure Erase

Format

Tension

Verify

Copy

Chapter 11 Managing Devices

This chapter describes how to:

- Add and remove configured devices
- Test devices
- Troubleshoot soft errors
- Prioritize devices for specific operations

Contents

Introduction

Device Manager Tool Bar

Adding a Device

Assigning a Logical Name to a Device

Changing the SCSI Address

Upgrading Devices

Removing a Device

Device Summary Report

Editing the Autoloader's Slot Configuration

Loading Media into Autoloaders

Testing Your Device

Read/Write Test

Autoloader Test

Reviewing Test Results

Cleaning Your Tape Drive

Media and Device Errors

Soft Errors Reported by Tape Drive

Troubleshooting Media and Device Errors

Setting Device Priorities

Chapter 12 Server Control Console

This chapter briefly describes the troubleshooting features available through the Server Control Console.

Contents

Introduction
Options

About This Installation

System Messages

Job Queue

Next Required Media

Resources

Update the Auto Login Information

Verify System Control Database

Recover System Control Database

Appendix A Commonly Asked Questions

The purpose of this chaptersection is to answer frequently asked questions that are not directly addressed in the descriptions of Backup Director concepts, procedures, and parameters. NetWare 4.x issues are addressed separately.

Contents

NetWare 4.x

Bindery Emulation

Compressed File

SYSCON

Read Fault Emulation
Protecting NetWare Directory Services

NDS Database Replication

Partition Loss

Reinstallation

TSANDS Limitation

TSANDS Limitation

Restore Limitations

NDS Recovery Techniques

Repairing the NDS Databases

Replacing an NDS Replica with a New Copy

Restore the NDS Database into the Existing Directory Tree

Installing a New Directory Tree

Re-installing NetWare Directory Service

Appendix B Maintaining Your Tape Drive

The purpose of this chapter is to inform you of external factors which can have a negative effect on drive performance and thus interfere with Backup Director operations. This section also tells you how to avoid or minimize these factors and how to care for your storage devices.

Contents

Factors Affecting Drive Performance

Operating Environment

Power Protection

When Do Drives Report a Soft Error?

8mm Tape Drives

4mm DDS DAT Tape Drives

DC 6000 Tape Drives

Maintaining Your Tape Device

Maintenance Summary

Appendix C Disaster Recovery

Contents

Introduction

Understand Recovery Issues

File Loss

Server/Volume Loss

On-site Disaster

The Backup Director Solution

Preparing for a Server Failure

Introduction

Record Server Information

Review Your Server Environment

Run PALSDUMP

NLM Modules

TIMESYNC

Record Partition Information

Create Recovery Diskettes

Create "DOS_BOOT" Diskette(s)

Create Recovery Diskettes

Store the Recovery Diskettes
Recovery from Server Failure

Setting TIMESYNC type (4.1 servers only)

Creating DOS Partitions

Creating NetWare Partitions and Volumes

Copying Recovery Diskettes

Restoring NetWare Modules

NetWare Directory Services (NDS) for 4.x Servers

Restoring Backup Director

Final Steps
