

### **Select Lotus SmartSuite Applications**

Select the Lotus SmartSuite applications you want to uninstall.

To uninstall a Smartsuite application, click the check box next to that product. To uninstall all of Smartsuite (all applications, associated files, and registry entries), click the check box for Smartsuite and then click OK.

To exit from Uninstall, click Cancel.

## **Lotus Uninstall**

Uninstall removes all files associated with the selected program (including the .INF and .INI files) that were copied to your system when the program was installed. It also removes all program folders, shortcuts, and Windows registry entries.

Uninstall displays messages and prompts before it removes any user-modified file, so you can decide whether to remove the file. You can re-run Uninstall until all files associated with the product are removed.

Uninstall also creates an output log and displays error messages, so you can track and review the entire process. Uninstall puts the default output log (called LOTUNIN.LOG) in the Windows folder.

**Note** Be sure to rename the log file if you want to keep this information. Otherwise, it will be overwritten the next time you run Uninstall.

To continue with Uninstall, click Yes.

To cancel Uninstall, click No.

## Lotus Uninstall

Uninstall removes all files associated with the selected program (including the .INF and .INI files) that were copied to your system when the program was installed. It also removes all program groups, icons, and Windows registry entries.

Uninstall displays messages and prompts before it removes any user-modified file, so you can decide whether to remove the file. You can re-run Uninstall until all files associated with the product are removed.

Uninstall also creates an output log and displays error messages, so you can track and review the entire process. Uninstall puts the default output log (called LOTUNIN.LOG) in the Windows directory.

**Note** Be sure to rename the log file if you want to keep this information. Otherwise, it will be overwritten the next time you run Uninstall.

To continue with Uninstall, click Yes.

To cancel Uninstall, click No.

## **Uninstall Closing Over**

Uninstall did not remove the product completely. Do not try to use the product.

To finish removing the product, manually remove the remaining files, folders, or registry entries, or run Uninstall again.

To restore the product so you can use it, install it again.

To review the status of the uninstall, see the output log file. Uninstall puts the default output log (called LOTUNIN.LOG) in the Windows directory.

**Note** Be sure to rename the log file if you want to keep this information. Otherwise, it will be overwritten the next time you run Uninstall.

**Uninstall OK Cancel Over**

Uninstall has encountered an error, but can still continue removing the specified product.

To continue with Uninstall, click OK.

To stop Uninstall, click Cancel.

## **Uninstall Skip Remove Over**

You can choose to remove the item listed on the dialog box or to keep it.

To keep the item, click Skip. Uninstall will not remove the item or the folder in which this item is located. You should correct the noted problem, which may include manually removing the listed item. Then, run Uninstall again.

To remove the item, click Remove. Before you remove it, you may want to check or backup the item.

### **Uninstall Skip Retry Over**

Uninstall could not remove the listed item. Perhaps the item may be in use, the specified drive is not present, or the path is invalid. You can try again to remove it, or skip over this item.

To try again to remove the file, click Retry. Uninstall tries to remove the item again.

To skip over the item, click Skip. Uninstall will not remove the item or the folder in which the item is located. You should correct the noted problem, which may include manually removing the listed item. Then, run Uninstall again.

### **Shared DLL Handling**

Uninstall has detected an attempt to remove a shared system file that may be needed by other applications. If you remove the shared system file, other programs may not operate properly.

To remove the shared system file, click Remove.

To keep the shared system file, click Skip. Uninstall will not remove the shared system file.

**Note** If you are uncertain whether to remove the shared system file, contact your system administrator.



### **Uninstall Insufficient User Privilege**

Uninstall has detected that you do not have the administrative privileges necessary to complete the Uninstall. To complete Uninstall, exit Uninstall and log onto an account that has administrative privileges.

To exit from Uninstall, click Exit Uninstall.

To continue Uninstall, click Next.

If you are certain that you do have administrative privileges, click Next to continue Uninstall.

**Note** If you are uncertain about your privileges, contact your system administrator.

