

ViaVoice Messages Index



Information Messages



Warning Messages



[Error Messages](#)

ViaVoice Error Messages

The following is a list of the possible errors that could occur with this application. Click on the error number to see a description, cause and solution to the error.

[Context Error: CTX001 "Unable to open file <file name>"](#)

[Context Error: CTX002 "Unable to process file <file name>"](#)

[Context Error: CTX003 "Error in file <file name>"](#)

[Speech Error: 3](#)

[Speech Error: 8](#)

[Speech Error: 10](#)

[Speech Error: 11](#)

[Speech Error: 12](#)

[Speech Error: 13](#)

[Speech Error: 40](#)

[Speech Error: 41](#)

[Speech Error: 42](#)

[Speech Error: 43](#)

[Speech Error: 44](#)

[Speech Error: 70](#)

[Speech Error: 71](#)

[Speech Error: 72](#)

[Speech Error: 90](#)

[Speech Error: 91](#)

[Speech Error: 92](#)

[Speech Error: 93](#)

[Speech Error: 94](#)

[Speech Error: 95](#)

[Speech Error: 96](#)

[Speech Error: 97](#)

[Speech Error: 98](#)

[Speech Error: 99](#)

[Speech Error: 100](#)

[Speech Error: 101](#)

[Speech Error: 102](#)

[Speech Error: 103](#)

[Speech Error: 104](#)

[Speech Error: 105](#)

[Speech Error: 106](#)

[Speech Error: 108](#)

[Speech Error: 110](#)

[Speech Error: 111](#)

[Speech Error: 120](#)

[Speech Error: 121](#)

[Speech Error: 130](#)

[Speech Error: 131](#)

[Speech Error: 132](#)

[Speech Error: 133](#)

[Speech Error: 134](#)

[Speech Error: 178](#)

[Speech Error: 200](#)

[Speech Error: 201](#)

[Speech Error: 205](#)

[Speech Error: 215](#)

[Speech Error: 216](#)

[Speech Error: 516](#)

Context Error: CTX001 "Unable to open file <file name>"

Description: The program was unable to open the required system file.

Cause: The IBM speech application was unable to locate a file required to run the program.

Solution: Uninstall the IBM speech application and then reinstall it. If the problem persists, contact technical support.

Context Error: CTX002 "Unable to process file <file name>"

Description: The program was unable to create files needed for processing.

Cause: A temporary file was not able to be created.

Solution: Verify that the drive where your temporary files are created contains free disk space. If not, remove files to free up space. After doing this, exit the IBM speech application and then restart it.

Context Error: CTX003 "Error in file <file name>"

Description: A system file needed for the program has been corrupted.

Cause: The IBM speech application was unable to process a file needed for the program.

Solution: Uninstall the IBM speech application and then reinstall it.

Speech Error: 3

Description: The request is not valid while the microphone is on.

Cause: This application requested a function which requires the microphone to be turned off first.

Solution: This application or the system may be unstable. Please close it now and restart it again.

Speech Error: 8

Description: Request is not valid while the system is playing audio.

Cause: This application requested a function which requires the system not to be playing back audio.

Solution: Wait until the audio has completed playing back and then try again.

Speech Error: 10

Description: The server detected an error with the audio source.

Cause: The audio adapter specified for use by this application has an error which prevents it from functioning correctly.

Solution: Close this application now. Then, check the current audio adapter selected or choose a different audio adapter for use by this application. Restart application again.

Speech Error: 11

Description: The server was unable to open the recording device.

Cause: Some other Windows application is using the audio recording feature of the audio adapter.

Solution: You must close any application(s) that use the audio input feature of your audio adapter and then try turning the microphone on.

Speech Error: 12

Description: The server was unable to open the play device.

Cause: Some other Windows application is using the audio playback feature of the audio adapter.

Solution: You must close any application(s) that use the audio output feature of your audio adapter and then try playing back audio.

Speech Error: 13

Description: The audio server is already in use.

Cause: This application had an internal error trying to use the currently selected audio adapter.

Solution: You must check the current audio adapter selected or choose a different audio adapter for use by this application. Then, restart application again.

Speech Error: 40

Description: The server add word process could not be initiated.

Cause: The speech recognition engine could not add a new word to the language model. The speech recognition engine is unstable and needs to be restarted.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 41

Description: The specified word has been added to the vocabulary.

Cause: The speech recognition engine has successfully added a new word to the vocabulary.

Solution: You do not need to take any action.

Speech Error: 42

Description: The specified word has not been added to the vocabulary.

Cause: The speech recognition engine failed adding a new word to the vocabulary.

Solution: Try adding word again. If it fails, you must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 43

Description: Multiple spellings specified.

Cause: The speech recognition engine does not accept multiple spellings for the same pronunciation.

Solution: Try adding word again with a different spelling.

Speech Error: 44

Description: An illegal spelling has been specified.

Cause: The speech recognition engine reported an illegal spelling for a word in the vocabulary.

Solution: Try adding word again with a different spelling.

Speech Error: 70

Description: A bad word tag value has been specified.

Cause: The speech recognition engine has received an illegal word tag for an internal call.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 71

Description: A bad utterance number has been specified.

Cause: The speech recognition engine has received an illegal utterance number for an internal call.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 72

Description: A bad audio message name has been specified.

Cause: The speech recognition engine has received an illegal audio message name for an internal call.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 90

Description: Invalid user identifier has been specified.

Cause: The IBM speech application tried to connect using an invalid or non-existent user name.

Solution: You must select a different user name or close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 91

Description: Incorrect enroll ID has been specified.

Cause: The IBM speech application tried to connect using an invalid or non-existent enrollment.

Solution: You must select a different enrollment or close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 92

Description: Invalid user identifier - password combination has been specified.

Cause: The IBM speech application tried to connect using an invalid or non-existent user name & password.

Solution: You must select a different user name and/or password combination.

Speech Error: 93

Description: The specified task identifier is invalid.

Cause: The IBM speech application tried to connect using an invalid or non-existent vocabulary.

Solution: You must select a different vocabulary or close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 94

Description: Invalid client specified.

Cause: The IBM speech application detected an error using the speech recognition engine.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 95

Description: User identifier already exists.

Cause: The user name specified for creation already exists.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 96

Description: The specified enroll ID already exists.

Cause: The enrollment specified for creation already exists.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 97

Description: Speaker identifier is busy.

Cause: The user name specified for use is not currently available.

Solution: You must select a different user name or close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 98

Description: Enrollment is busy.

Cause: The enrollment specified for use is not currently available.

Solution: You must select a different enrollment or close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 99

Description: Invalid script has been specified, or no scripts are available.

Cause: The speech recognition engine tried to use an enrollment script that is not available or is invalid.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 100

Description: Invalid description has been specified.

Cause: The speech recognition engine received an invalid description.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 101

Description: The Enrollment Dataset specified is being processed.

Cause: The specified enrollment is currently being used.

Solution: You must select a different enrollment or close the Enrollment application and then re-connect.

Speech Error: 102

Description: Enrollment has not completed for this identifier.

Cause: The specified enrollment has not completed training.

Solution: You must select a different enrollment and re-connect.

Speech Error: 103

Description: The task and enroll ID specified are in different languages.

Cause: The vocabulary and enrollment specified are in different languages.

Solution: You must choose a vocabulary and enrollment in the same language. If it fails, you must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 104

Description: The task and enroll ID specified are in different alphabets.

Cause: The vocabulary and enrollment specified are in different alphabets.

Solution: You must choose a vocabulary and enrollment in the same alphabets. If it fails, you must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 105

Description: The script specified does not match the previously specified script.

Cause: The IBM speech application detected an error using the speech recognition engine.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 106

Description: An invalid language has been specified.

Cause: The speech recognition engine has received an invalid language.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 108

Description: Client Window Handle is invalid.

Cause: The IBM speech application has specified an invalid window handle to the speech recognition engine.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 110

Description: Invalid item name specified.

Cause: The speech recognition engine has received an invalid item in an internal call.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 111

Description: Invalid value specified.

Cause: The speech recognition engine has received an invalid value in an internal call.

Solution: You must close the IBM speech application, wait 30 seconds and restart it again.

Speech Error: 120

Description: Recognition engine busy processing the last utterance.

Cause: The speech recognition engine is still busy processing the last speech utterance.

Solution: You must turn the microphone off and wait 15 seconds. Then, turn microphone on again and resume use.

Speech Error: 121

Description: Recognition engine busy processing the last word correction.

Cause: The speech recognition engine is still busy processing the last word correction.

Solution: You must turn the microphone off and wait 15 seconds. Then, turn microphone on again and resume use.

Speech Error: 130

Description: No space left on disk.

Cause: There is not enough disk space left on your hard file for using the speech recognition engine.

Solution: You must close the IBM speech application and make room in the drive where your speech application is installed. Then, restart the IBM speech application and repeat previous step if error occurs again.

Speech Error: 131

Description: No space left on disk for recognition session.

Cause: There is not enough disk space left on your hard file for using the speech recognition engine.

Solution: You must close the IBM speech application and make room in the drive where your speech application is installed. Then, restart the IBM speech application and repeat previous step if error occurs again.

Speech Error: 132

Description: No space left on disk for enrollment session.

Cause: There is not enough disk space left on your hard file for using the speech recognition engine.

Solution: You must close the IBM speech application and make room in the drive where your speech application is installed. Then, restart the IBM speech application and repeat previous step if error occurs again.

Speech Error: 133

Description: No space left on disk for complete enrollment session.

Cause: There is not enough disk space left on your hard file for using the speech recognition engine.

Solution: You must close the IBM speech application and make room in the drive where your speech application is installed. Then, restart the IBM speech application and repeat previous step if error occurs again.

Speech Error: 134

Description: No space left on disk for PCM.

Cause: There is not enough disk space left on your hard file for using the speech recognition engine.

Solution: You must close the IBM speech application and make room in the drive where your speech application is installed. Then, restart the IBM speech application and repeat previous step if error occurs again.

Speech Error: 178

Description: The enrollment files are incompatible with this engine.

Cause: The enrollment specified is incompatible with the currently installed version of the speech recognition engine.

Solution: You must close the IBM speech application, run enrollment application, create a new user and re-enroll. Then, restart the IBM speech application and resume use.

Speech Error: 200

Description: SMAPI is not open.

Cause: The speech recognition engine might not be installed correctly or have severe defects.

Solution: You must re-install the IBM speech application and/or the runtimes if this error persists.

Speech Error: 201

Description: SMAPI version mismatch.

Cause: The speech recognition engine might not be installed correctly or be down-level (older than required).

Solution: You must re-install the IBM speech application and/or the runtimes if this error persists.

Speech Error: 205

Description: No more connections.

Cause: The speech recognition engine might not be installed correctly or be down-level (older than required).

Solution: You must re-install the IBM speech application and/or the runtimes if this error persists.

Speech Error: 215

Description: Already opened for connection to speech engine.

Cause: The speech recognition engine might not be installed correctly or be down-level (older than required).

Solution: You must re-install the IBM speech application and/or the runtimes if this error persists.

Speech Error: 216

Description: Already connected to speech engine.

Cause: The speech recognition engine might not be installed correctly or be down-level (older than required).

Solution: You must re-install the IBM speech application and/or the runtimes if this error persists.

Speech Error: 516

Description: The speech engine is busy training an enrollment.

Cause: The speech recognition engine is busy.

Solution: Close the IBM speech application. Wait for training to complete before restarting the IBM speech application.

