

When you have a question

If you have a question about Microsoft Outlook 98, first look in the Getting Results book or see Help. You can also find late-breaking updates and technical information in the Readme file that came with Outlook. If you cannot find the answer, in the United States and Canada, contact Microsoft Technical Support.

Outside the United States and Canada, contact Microsoft Product Support Services at the Microsoft subsidiary office that serves your area. For information about Microsoft subsidiary offices, click [»](#).

Microsoft Technical Support

Microsoft Technical Support offers high-quality technical support options so you can get what you need: the right answers right now. For information about support services in the United States and Canada, click [»](#).

Services and prices may vary outside the United States and Canada. Microsoft Technical Support is subject to Microsoft's then-current prices, terms, and conditions, and is subject to change without notice.

Product support within the United States and Canada

In the United States and Canada, the following support services are available through Microsoft Technical Support:

- » [Use the System Info feature to view information about your system](#)
- » [Information services](#)
- » [Standard support](#)
- » [Priority support](#)
- » [Text telephone](#)
- » [Other support options](#)
- » [Other Microsoft services](#)

For information about product support worldwide, click [»](#).

Use the System Info feature to view information about your system

The System Info feature examines your computer and shows information about your Office program and the operating system, including fonts, printing, proofing tools, graphic filters, text converters, OLE registration, and screen display. This information may be useful to the technical support engineer if you call for assistance.

To see information with the System Info feature:

- 1** On the **Help** menu, click **About Microsoft Outlook**.
- 2** Click **System Info**.
- 3** Click a category for the type of information you want.

Tip You can also save or print information and run programs from the **System Info** dialog box.

Information services

Microsoft offers a wide-range of services ranging from no-cost and low-cost online information services (available 24 hours a day, 7 days a week) to annual support plans.

Microsoft FastTips

Call (800) 936-4100 on a touch-tone telephone. Receive automated answers to common technical problems, and access popular articles from the Microsoft Knowledge Base, all delivered by recording or fax. You can use the following keys on your touch-tone telephone after you reach FastTips:

To	Press
Advance to the next message	*
Repeat the current message	7
Return to the beginning of FastTips	#

Microsoft Download Service

Access (via modem) sample programs, device drivers, patches, software updates and programming aides (1200, 2400, 9600, or 14,400 baud; no parity; 8 data bits; 1 stop bit). In the United States, call (425) 936-6735. In Canada, call (905) 507-3022.

Internet Services and The Microsoft Network

Access the Microsoft Frequently Asked Questions, Software Library, Knowledge Base, customer-to-customer newsgroups, and other technical information and services on our Internet sites.

- On the World Wide Web and MSN, go to <http://www.microsoft.com/support/>
- For FTP access, go to <ftp://ftp.microsoft.com>

Standard support

In the United States, Microsoft offers unlimited no-charge usability support via toll call for Microsoft Outlook. Microsoft also offers two (2) no-charge incidents for assistance developing custom solutions and applications using Microsoft Outlook. Standard Support hours are 6:00 A.M. and 6:00 P.M. Pacific time, Monday through Friday, excluding holidays.

For technical support for this product	Call
Microsoft Outlook	(425) 635-7031

In Canada, support engineers are available via a toll call between 8:00 A.M. and 8:00 P.M. eastern time, Monday through Friday, excluding holidays. Call (905) 568-3503.

When you call, you should be at your computer and have the appropriate product documentation at hand. Be prepared to give the following information:

- The version of the Microsoft product you use.
- The type of hardware you use.
- The operating system you use.
- The exact wording of any messages that appeared on your screen.
- A description of what happened and what you were doing when the problem occurred.
- A description of how you tried to solve the problem.

Priority support

Microsoft Technical Support offers priority telephone access to Microsoft support engineers for usage questions 24 hours a day, 7 days a week, except holidays in the United States. In Canada, the hours are from 6:00 A.M. to midnight eastern time, 7 days a week, excluding holidays.

- In the United States, call (900) 555-2000; \$35 (U.S.) per incident. Charges appear on your telephone bill. Not available in Canada.
- In the United States, call (800) 936-5700; \$35 (U.S.) per incident; in Canada, call (800) 668-7975, at \$35 (U.S.) per incident. These services are billed to your VISA, MasterCard, or American Express card.

Text telephone

Microsoft text telephone (TT/TDD) services are available for the deaf or hard-of-hearing. In the United States, using a TT/TDD modem, dial (425) 635-4948 between 6:00 A.M. and 6:00 P.M. Pacific time, Monday through Friday, excluding holidays. In Canada, using a TT/TDD modem, dial (905) 568-9641 between 8:00 A.M. and 8:00 P.M. eastern time, Monday through Friday, excluding holidays.

Other support options

Microsoft Technical Support offers annual fee-based support plans. For information in the United States, contact the Microsoft Technical Support Sales Group at (800) 936-3500 between 6:00 A.M. and 6:00 P.M. Pacific time, Monday through Friday, excluding holidays. In Canada, call (800) 668-7975 between 8:30 A.M. and 6:30 P.M. eastern time, Monday through Friday, excluding holidays. Technical support is not available through these sales numbers. Please use the Standard Support phone number for technical support.

Other Microsoft services

Microsoft Customer Service

You can access customer service by calling the Microsoft Sales Information Center at (800) 426-9400 in the United States. Microsoft text telephone (TT/TDD) services are available for the deaf or hard-of-hearing. In the United States, using a TT/TDD modem, dial (800) 892-5234. Outside the United States, contact your nearest Microsoft subsidiary.

Microsoft Authorized Support Centers

Microsoft Authorized Support Centers (ASCs) are a select group of strategic support providers who offer high-quality customized support services that span the complete systems life-cycle of planning, implementation, and maintenance of your multivendor environment. Services include: on-site support, integration and implementation services, helpdesk services, hardware support, development resources, and others. By choosing an ASC, you can work with one vendor for all of your technical support and service needs. You can also combine ASC services with your in-house helpdesk or Microsoft support service option to best fit your information technology support needs.

0 For more information on the ASC program, in the United States, call (800) 636-7544 between 6:00 A.M. and 6:00 P.M. Pacific time, Monday through Friday, excluding holidays. In Canada, call (800) 563-9048 between 8:00 A.M. and 8:00 P.M. eastern time, Monday through Friday, excluding holidays.

Microsoft Solution Providers Program

Microsoft Solution Providers are independent developers, consultants, and systems analysts that offer fee-based technical training and support, industry knowledge, objective advice, and a range of value-added services to companies of all sizes. Solution Providers work with organizations to help implement computing systems that take advantage of today's powerful new technologies.

0 For the name of a Microsoft Solution Provider near you, in the United States, call (800) 765-7768 between 6:30 A.M. and 5:30 P.M. Pacific time, Monday through Friday, excluding holidays. In Canada, call (800) 563-9048 between 8:00 A.M. and 8:00 P.M. eastern time, Monday through Friday, excluding holidays.

Microsoft TechNet

Microsoft TechNet is the front-line resource for fast, complete answers to technical questions on Microsoft systems and desktop products. Information available on TechNet ranges from crucial data on client-server and workgroup computing, systems platforms, and database products, to the latest on support for Microsoft Windows and Macintosh-based programs. As a TechNet user, you receive:

- Twelve monthly compact discs containing the Microsoft Knowledge Base, Microsoft operating system-based product resource kits, customer solutions, key Microsoft conference session notes, and other valuable information.
- Twelve monthly supplemental (drivers and patches) compact discs containing the Microsoft Software Library.
- A 20-percent discount on Microsoft Press books.

For more information about Microsoft TechNet, in the United States and Canada, call (800) 344-2121, ext. 3024 between 7:00 A.M. and 7:00 P.M. central time, Monday through Friday. Outside the United States and Canada, contact your Microsoft subsidiary, or call (510) 275-0826.

Product support worldwide

If you are outside the United States and have a question about a Microsoft product, first:

- Check the Getting Results book included with your product.
- Check Help in the product.
- Check the Readme files that come with your product disks. These files provide general information that became available after the books in the product package were published.
- Consult electronic options such as CompuServe forums or bulletin boards, if available.

If you cannot find a solution, you can receive information on how to obtain product support by contacting the Microsoft subsidiary office that serves your country.

Microsoft Technical Support

Microsoft Technical Support, where available, offers high-quality technical support options so you can get what you need: the right answers right now.

Microsoft Technical Support is subject to Microsoft's then-current prices, terms, and conditions in place in each country at the time the services are used, and is subject to change without notice.

Calling a Microsoft Subsidiary Office

When you call, you should be at your computer and have the appropriate product documentation at hand. Be prepared to give the following information:

- The version of the Microsoft product you use.
- The type of hardware you use, including network hardware, if applicable.
- The operating system you use.
- The exact wording of any messages that appeared on your screen.
- A description of what happened and what you were doing when the problem occurred.
- A description of how you tried to solve the problem.

Microsoft subsidiary offices and the countries they serve are listed below. If there is no Microsoft subsidiary office in your country, please contact the establishment from which you obtained your Microsoft product.

Argentina

Microsoft de Argentina S.A.

Customer Service: (54) (1) 819-1900

Fax: (54) (1) 819-1921

Technical Support:

(Consumer, POS, and DAD): (54) (1) 314-0560

(BSD and DD, only for installation): (54) (1) 819-1900

Australia

Microsoft Pty. Ltd.

Fax: (61) (02)805-0519

Sales Information Centre: (61) (02) 870-2100

Installation Support: (61) (02) 870-2132

Bulletin Board Service: (61) (02) 878-5200

Technical Support: (61) (02) 870-2131

Austria

Microsoft Ges.m.b.H.

Phone: 0222-68 76 07

Fax: 0222-68 16 2710

Information: 0660-6520

Prices, updates, etc.: 0660-6520

CompuServe: GO MSEURO (Microsoft Central Europe)

Standard Support: Installation and Handling

Windows 95: 0660-6510

Microsoft Mail Client: 0660-6593

Microsoft Excel for Windows: 0660-6511

Microsoft PowerPoint for Windows: 0660-6511

Microsoft Word for Windows: 0660-6513
Microsoft Access: 0660-6761
Microsoft Software for Apple Macintosh: 0660-6518
TechNet, Developer Network, Bookshelf: 0660-6506

General information about the Microsoft Support Network in Central Europe:
FAX: 0049/2622/167006

Belgium

Microsoft NV

Phone: +32-2-730 39 11

Fax: +32-2-726 96 09

Microsoft Information Center: +32-2-481 52 52

CompuServe: 02-2150530 (GO MSBEN)

Bulletin Board: +32-2-726 85 45 (14400/1200/2400/9600 bd, 8N1, ANSI)

Technical Support:

+32-2-513 32 74 (Dutch speaking)

+32-2-502 34 32 (English speaking)

+32-2-513 22 68 (French speaking)

Bolivia

See Argentina

Brazil

Microsoft Informatica Ltda.

Phone: (55) (11) 514 -7100

Fax: (55) (11) 514 - 7106/514-7107

Technical Support:

Phone: (55) (11) 871-0090

Fax: (55) (11) 262-8638

Technical Support Bulletin Board Service: (55) (11) 872-4106

Technical Support Help by Fax: (55) (11) 871-4701

Canada

Microsoft Canada Inc.

Head Office Phone: 1 (905) 568-0434

Customer Support Centre: 1 (800) 563-9048

Technical Support:

Microsoft Office and Office Components: 1 (905) 568-2294

Other Standard Technical Support: 1 (905) 568-3503.

Priority Support Information: 1 (800) 668-7975

Text Telephone (TT/TDD) 1 (905) 568-9641

Technical Support Bulletin Board Service: 1 (905) 507-3022

Caribbean

Microsoft Caribbean, Inc.

Phone: (809) 273-3600

Fax: (809) 273-3636

Technical Support: (214) 714-9100

Central America

See Latin America

Chile

Microsoft Chile S.A.

Phone: 56-2-330-6000

Fax: 56-2-330-6190

Customer Service: 56-2-800-213121

Personal Operating System and Applications:

Phone: 56-2-330-6222

Fax: 56-2-341-1439

Colombia

Microsoft Colombia

Phone: (571) 618 2245
Fax:(571) 618 2269
Technical Support: (571) 618 2255

Czech Republic

Microsoft s.r.o.
Phone (+42) (2) 611 97 111
Fax: (+42) (2) 611 97 100
Technical Support: (+42) (2) 2150 3222

Denmark

Microsoft Denmark AS
Phone: (45) (44) 890 100
Fax: (45) (44) 685 510
Technical Support:
 Phone: (45) (44) 89 01 11
 Microsoft Sales Support: (45) (44) 89 01 90
 Microsoft FaxSvar: (45) (44) 89 01 44
 Microsoft BBS: (45) (44) 66 90 46
 (Document 303030 in FaxSvar contains detailed instructions)
 Microsoft MSDL: (45) (44) 66 90 46
 Microsoft FastTips: (45) (44) 89 01 44

Dubai

Microsoft Middle East
Phone: (971) 4 555 752
Fax: (971) 4 527 444
Technical Support (POS and DAD only):
 Phone: (971) 4 524 488
 Fax: (971) 4 524 495

Ecuador

Corporation Microsoft del Ecuador S.A.
Phone: (593) 2 460-447, (593) (2) 460-451
Customer Service: (593) (2) 460-453, (593) (2) 460-458
Technical Support: (593) (2) 463-094

Egypt

Microsoft Egypt
Phone: +202-418-5571
Fax: +202-4174766

England

See United Kingdom

Finland

Microsoft OY
Phone: (358) (90) 525 501
Fax: (358) (90) 522 955
Product Support:
 Phone: (358) (90) 525 502 500
 Microsoft FaxSvar: (46) (0) 8-752 29 00
 (Information in Swedish and English)
 Microsoft BBS: (46) (0) 8-750 47 42
 (Information in Swedish and English)
 Microsoft MSDL: (358) (90) 455 03 66
 Microsoft FastTips: (358) (90) 525 502 550

For Technical Support, please contact your local reseller.

France

Microsoft France
Phone: (33) (1) 69-86-46-46

Fax: (33) (1) 64-46-06-60
Telex: MSPARIS 604322
Technical Support Phone: (33) (1) 69-86-10-20
Technical Support Fax: (33) (1) 69-28-00-28
Fax Information Service: (33) (1) 36-70-13-13

French Polynesia

See France

Germany

Microsoft GmbH
Phone: 089/3176-0
Fax: 089/3176-1000
Telex: (17) 89/83 28 MS GMBH D
Information: 089/3176 1199
Prices, updates, etc.: 089/3176 1199
CompuServe: GO MSEURO (Microsoft Central Europe)
Bulletin board, device drivers, tech notes: Btx: *microsoft# or *610808000#
Standard Support: Installation and Handling
 Windows 95: 089/3176-1115
 Microsoft Mail Client: 089/3176-1112
 Microsoft Excel for Windows: 089/3176-1120
 Microsoft PowerPoint for Windows: 089/3176-1120
 Microsoft Word for Windows: 089/3176-1131
 Microsoft Software for Apple Macintosh: 089/3176-1160
 Microsoft Access: 089/3176-1180
 TechNet, Developer Network, Bookshelf: 089/3176-1810

General information about Microsoft support in Central Europe:
Fax: 02622/167006

Greece

Microsoft Hellas, S.A.
Phone: (30)(1) 6806-775 through (30)(1) 6806-779
Fax: (30)(1) 6806-780

Hong Kong

Microsoft Hong Kong Limited
Fax: (852)2560-2217
Product support Faxback Service: (852)2535-9293
Microsoft Club Upgrade Centre: (852)2880-5085
Microsoft Club Member Hotline: (852)2516-5113
Technical Support: (852) 2804-4222

Hungary

Microsoft Hungary
Phone: +36 (1) 268-1668
Fax: +36 (1) 268-1558
Technical Support: +36 (1) 267-4636 (2MSINFO)

Iceland

See Denmark

Ireland

See United Kingdom

India

Microsoft India
Phone: (011) (91) (11) 646 0694, 646 0767, 646 0813
Fax: (011) (91) (11) 646-0813

Indonesia (SP)

Microsoft Indonesia - Jakarta
Technical Support

Phone: 62 21 5721060
Fax: 62 21 5732077

Israel

Microsoft Israel Ltd.

Free support for 90 days (Clusters 1+2):

Phone: +972-3-6130833

Fax: +972-3-613-0834

Phone: +972-9-525400

Fax: +972-9-525402

ASC's (paid support Clusters 1+2):

Phone: +972-3-5751415

Fax: +972-3-5752649

Phone: +972-3-5313673

Fax: +972-3-5313500

Italy

Microsoft SpA

Phone: (39) (2) 7039-21

Fax: (39) (2) 7039-2020

Microsoft by Fax (Fax-on-demand service): (39) (2) 70-300-703

Customer Service (New product info, product literature): (39) (2) 70-398-398

Dealer Support (Customer Service for resellers only): (39) (2) 70-398-388

Bulletin Board: (39) (2) 7030-0102

Technical Support: (39) (2) 70-398-351

Microsoft Consulting Service: (39) (2) 7039-2400

Microsoft Rome Office: (39) (6) 5432-497

Japan

Microsoft Company Ltd.

Technical Support: (81) (424) 41-8700

Fax Information Service: (81) (3) 5454-8100 (1#-0# for guidance)

Microsoft support sales(Technical Support options/ Support Contract)

Phone: 0120-37-0196(toll free domestic only)

Channel Marketing (Presales Product Support) Information Center

Phone: (81) (3) 5454-2300

Fax: (81) (3) 5454-7951

Customer Service Phone (Version upgrade/Registration)

Phone: (81) (3) 5454-2305

Fax: (81) (3) 5454-7952

Korea

Microsoft CH

Phone: (82) (2) 531-4500

Fax: (82) (2) 531-1724

Office Technical Support: (82) (2) 508-0040

Windows Technical Support: (82) (2) 563-0054

Technical Support Fax: (82) (2) 531-4600

Technical Support Bulletin Board Service: (82) (2) 538-3256

Latin America

Microsoft

Latin American Headquarters (U.S.A.)

Phone: (305) 489-4800

Fax: (305) 491-1616

Customer Service: (425) 936-8661

Technical Support: (214) 714-9100

Liechtenstein

See Switzerland (German speaking)

Luxembourg

Microsoft NV

Phone: +32-2-730 39 11
Microsoft Information Center: +32-2-481 52 52
CompuServe: +32-2-215 05 30 (GO MSBEN)
Bulletin Board: +32-2-726 85 45 (1200/2400/9600/14400 bd, 8N1, ANSI)
Technical Support:
 +32-2-513 32 74 (Dutch speaking)
 +32-2-502 34 32 (English speaking)
 +32-2-513 22 68 (French speaking)

Malaysia (SP)

Microsoft (Malaysia) Sdn Bhd:
Phone: (60-3) 793-9595
Fax: (60-3) 791-6080

México

Microsoft México, S.A. de C.V.
Technical Support (Applications and Operating Systems): (52)(5) 325-0912
Customer Service: (52)(5) 325-0911
Fast Tips: (52)(5) 237-4894 (24 hours x 365 days service)
Bulletin Board Service:
 (52)(5) 628-6200
 (2400s/14400k baud, 8 bits, No parity, 1 stop bit, ANSI
 terminal emulation)
 (52)(5) 628-6202
 (14400k baud, 8 bits, No parity, 1 stop bit, ANSI terminal emulation)

User: MSMEXICO, NO Password

Morocco

Microsoft Afrique Du Nord
Phone: (212) 2 47 10 72
Fax: (212) 2 47 10 86

Netherlands

Microsoft BV
Phone: 023-5689189
Customer Service: 023-5677700
CompuServe: 020-6880085 (GO MSBEN)
Bulletin Board: 023-5634221 (1200/2400/9600/14400bd, 8N1, ANSI)
Technical Support:
 023-5677877 (Dutch speaking)
 023-5677853 (English speaking)

New Zealand

Microsoft New Zealand Ltd
Phone: 64 (9) 358-3724
Fax: 64 (9) 358-3726
Technical Support:
 Phone: 64 (9) 357-5575
 Fax: 64 (9) 307-0516 and 357-5577

Northern Ireland

See United Kingdom

Norway

Microsoft Norway AS
Phone: (47) (22) 02 25 00
Fax: (47) (22) 95 06 64
Product Support: (47) (22) 02 25 50
Microsoft Sales Support: (47) (22) 02 25 80
Microsoft BBS: (47) (22) 18 22 09
 (Document 404040 in FaxSvar contains detailed instructions)
Microsoft FaxSvar: (47) (22) 02 25 70
Microsoft MSDL: (47) (22) 18 22 09

Microsoft FastTips: (47) (22) 02 25 70

Papua New Guinea

See Australia

Paraguay

See Argentina

Peru

See Latin America

Philippines (SP)

Microsoft Philippines

Phone: 632 811 0062

Technical Support:

Phone : 632 892 2295/2495

Fax: 632 813 2493

Poland

Microsoft Sp. z o.o.

Phone: (+48) (22) 6615405

Fax: (+48) (22) 6615434

Information Service: (+48) (22) 6286924

Technical Support: (+48) (22) 6216793

Portugal

Microsoft Portugal MSFT, Lda.

Phone: (351) 1 4409200

Fax: (351) 1 4412101

Technical Support:

Standard Support (All Clusters): (351) 1 4409280/1/2/3

Fax : 351 1 4411655

Republic of China

Microsoft Taiwan Corp.

Phone: (886) (2) 504-3122

Fax: (886) (2) 504-3121

Technical Support: (886) (2) 508-9501

Republic of Ireland

See United Kingdom

Russia

Microsoft A/O

Fax: (+7) (502) 224 50 45

Scotland

See United Kingdom

Saudi Arabia

Microsoft Saudi Arabia

Phone: +966-1-488-1165

Fax: +966-1-488-1576 ext 300

Technical Support (POS and DAD only):

Phone: 800 124 0500 (toll free within Saudi Arabia)

Fax: 966-1-4740576

Singapore

Microsoft Singapore Pte Ltd

Phone: (65) 337-6088

Fax: (65) 337-6788

Customer Services:

Phone: (65) 433-5488

Fax: (65) 339-9958

Product Support Services:
Phone: (65) 337-9946
Fax: (65) 337-6700

Slovenia/Slovenija

Microsoft d.o.o. (see Germany also)
Phone: +386 61 1881 133
Fax: +386 61 1881 137
Technical Support: +386 61 123 23 54 or +386 64 331 020

Slovak Republic

Microsoft Slovakia s.r.o.
Phone (+42) (7) 37 63 02
Fax: (+42) (7) 37 66 71
Technical Support: (+42) (7) 31 20 83

South Africa

Microsoft South Africa
Phone: (27) 11 445 0000
Fax: (27) 11 445 0343 or (27) 11 445 0046
Technical Support:
 (Toll Free): 0 802 11 11 04
 (Toll): (27) 11 445 0100
Customer Service Centre: (27) 11 445 0145

Spain

Microsoft Iberica SRL
Phone: (34) 1-807-9999
Fax: (34) 1-803-8310
Technical Support: (34) 1-807-9960
Customer Service: (34) 1-804-0096
Fax Back telephone: (34) 1-804-0096

Sweden

Microsoft AB
Phone: (46) (0) 8-752 56 00
Telex: 8126132 MICRAB AB
Fax: (46) (0) 8-750 51 58
Product Support: (46) (0) 8 -752 09 29
Sales Support: (46) (0) 8-752 56 30
Microsoft FaxSvar: (46) (0) 8-752 29 00
Microsoft BBS: (46) (0) 8-750 47 42
 (Document 202020 in FaxSvar contains detailed instructions)
Information on Technical Support: (46) (0) 8-752 09 29
Microsoft MSDL: (46) (0) 8-750 47 42
Microsoft FastTips: (46) (0) 8-752 29 00

Switzerland

Microsoft AG
Phone: 01-839 61 11
Fax: 01-831 08 69
Prices, updates, etc.: 01/839 61 11
CompuServe: GO MSEURO(Microsoft Central Europe)
Documentation:
 Phone: 155 59 00
 Fax: 064-224294, Microsoft Info-Service, Postfach, 8099 Zürich
Standard Support: Installation and Handling
 Windows 95: 01/342-4085
 Microsoft Mail Client: 01/831-1581
 Microsoft Excel for Windows: 01/342-4082
 Microsoft PowerPoint for Windows: 01/342-4082
 Microsoft Word for Windows: 01/342-4087
 Microsoft Access: 01/342-4121

Microsoft Software for Apple Macintosh: 01/342-4081
TechNet, Developer Network, Bookshelf: 01/342-1964
Technical support (French speaking): 022-738 96 88

General information about the Microsoft Support Network in Central Europe:
FAX: 0049/2622/167006

Thailand

Microsoft (Thailand) Limited
Phone: (662) 266-3300
Fax: (662) 266-3310
Product Support:
Phone: (662) 632-0360 through 3
Fax: (662) 632-0364

Turkey

Microsoft Turkey
Phone: 90 (212) 258 59 98
Fax: 90 (212) 258 59 54

Support Hotline
Phone: 90 (212) 258 96 66
Fax: 90 (212) 258 95 99

Bulletin Board Service: 90 (212) 227 93 90
Faxback Service: 90 (212) 227 93 80 (81, 82 or 83)

United Kingdom

Microsoft Limited
Fax: (01734) 270002
Phone: (01734) 270001
Bulletin Board Service
 Microsoft KeyData: (01734) 270065 (up to 14.4Kbaud, n, 8, 1)
Faxback Information Service
 Microsoft KeyFax: (01734) 270080
Telephone Support
 Consumer, Desktop Apps & Personal Operating Systems: (01734) 271000
Microsoft Connection, Pre-Sales Information: (0345) 00 2000

Uruguay

Soporte Técnico: (598) (2) 77-4934

Venezuela

Corporation MS 90 de Venezuela S.A.
Other information: (582)265-2250
Fax: (582)265-0863 / (582)265-2611
Technical Support: (582)264-1933

Wales

See United Kingdom

