

WebSurfer Contents



This help file contains a list of all Help topics available for WebSurfer. You can use the scroll bar to see the entries that are not currently visible in the Help window. For information on how to use Help, press F1 or choose How to Use Help from the Help menu.

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Overview



WebSurfer is a client application which allows you to browse multimedia information on the World Wide Web (WWW). WebSurfer displays hypertext documents and supports multimedia such as sound, video, and interactive graphics.

See Also

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About the World Wide Web

The WWW is a set of servers on the Internet that are interconnected through hypertext. Hypertext is a method of presenting information where you can expand selected items at any time to provide information about the item. These selected items are links which allow you to move from document to document and server to server.

WebSurfer Features

WebSurfer includes the following features:

- Displays formatted documents (electronic text in a variety of fonts, bold and italic, bulleted lists, extended characters sets)
- Browses hypertext-linked documents
- Provides and supports links to FTP, Gopher, and Telnet
- Displays hypermedia documents including interactive graphics, sounds, and movies
- Lets you create [Hotlist folders](#) for organizing documents
- Lets you instantly access other tools without closing WebSurfer
- Provides [context-sensitive menus](#) using right mouse button
- Supports [caching](#) of information downloaded to your local drive from the Web
- Tracks the links of your search through the Web, and allows quick backtracking
- Supports external editors and viewers, such as WEBSpider, NEWTView, and NEWTSound, so you can view text, image, video files, and listen to sound files

What is Hypertext?

The Web attempts to organize all the information on the Internet, plus whatever local information you want as a set of hypertext documents that use the Hypertext Markup Language (HTML) document format.

Hypertext is a method of presenting information where selected words in the text can be expanded at any time to provide other information about the word. These words are links to other documents, which may be text, files, graphics, or anything.

HTML enables text formatting, embedded pictures, and hypertext links (anchors) to other documents and different locations within documents. An HTML anchor is a reference to another document or object, or to a place within a document. These references are made through a standard Universal Resource Locator (URL), which is a text string consisting of the resource type, the Internet address of the machine, and the location of the item on that machine.

About Uniform Resource Locators (URLs)

Uniform Resource Locators (URLs) let you identify where a resource resides anywhere on the Internet by pointing at other Web documents on HTTP servers. If you know the document's URL you can point your browser to the document via its URL, though generally you will be navigating via other Web documents and will not need to know the URLs. URLs provide information about resource type, location, and path.

Resource types indicate the type of server on which the document resides. WebSurfer supports the following resource types:

`http://` is the HTTP Server

`ftp://` is the FTP Server

`file://` is the local HTML file

`telnet://` is the Telnet Server

`gopher://` is the Gopher Server

For example the NetManage home page document title is NetManage Home Page and its URL is:

`http://www.netmanage.com:80/netmanage/index.html`

where:

`http` is the resource type (HTTP Server)

`//www.netmanage.com:80` is the resource location

`/netmanage/index.html` is the pathname and filename

How to Use

[Using WebSurfer](#)

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Using WebSurfer

When you start WebSurfer, the default document window containing the NetManage logo will normally appear. However, in some case this might not happen as Automatic Internet can download pointers to a new default. To display the NetManage home page, single-click on the NetManage logo. The interface consists of the document window and the menus and controls surrounding the document.

The Title bar at the top of the window displays the document title. The Menu bar displays all the menu names, with each menu containing drop down lists of commands. The Toolbar contains buttons that serve as shortcuts for WebSurfer menu items.

Below the Toolbar is the Dialog bar which displays the URL address of the current document. As you move the mouse around the document, the Status bar displays the URLs for any anchors or links over which the mouse passes.

A document can contain text and pictures, some of which are hypertext links to other multimedia documents or objects. The links are highlighted in blue (default). You can change the document format, that is, how it appears on your screen by using the Style Schemes command from the Settings menu.

To gather information about the document you are currently viewing, choose the Properties command from the Retrieve menu. The Properties dialog box displays information such as: title, URL, file type, and the local file where the document is located.

You can browse through the document and single-click using the left mouse button on the highlighted text to link to another document. WebSurfer downloads and displays the new document, including any graphics that may be a part of it. To return to the previous page, choose the Back command from the Retrieve menu or the Back toolbar icon. To return the home page, choose the Home command from the Retrieve menu or the Home toolbar icon.

You can display the Hotlist window by choosing the Show Window command from the Hotlist menu or the Hotlist toolbar icon. The Hotlist window now appears in the left pane, while the current document appears in the right pane. You can also drag and drop the URL of an anchor or link to any Hotlist folder by clicking the right mouse button and dragging the anchor to the Hotlist folder.

Opening Documents in WebSurfer

There are two methods of opening documents in WebSurfer: opening a document through its [URL pathname](#), or opening an existing [local .HTM file](#) from the local file system.

Opening Documents using URL Pathnames

While navigating through a Web document, you can open another document by:

- **single-clicking** the left mouse button on the highlighted text to link to it.
- entering a document's URL pathname by selecting the Go To URL option under the Retrieve menu.
- entering a document's URL pathname in the Dialog bar and pressing the Return key.

All three methods will retrieve the selected document from the network or local cache (local drive) and display it for you.

Opening Documents using URL Pathnames

You can open existing local .HTM files from your local file system. This is useful if you want to edit your own .HTM files. Simply select the Open Local File command from the Retrieve menu and select the .HTM file you want to edit. Then, choose either the Edit HTML command or the View/Play button in the Properties option dialog box to edit the document. Both options will display the .HTM file in the default text view if the file is a text file. It will display the file with the default image viewer if it is an image file, and will play the file with the default player if it is a sound or movie file.

After you have edited and saved the file, you can view its changes immediately by selecting the Refresh From Disk command from the Retrieve menu.

Using the Hotlist

The Hotlist contains items (documents) that you find particularly interesting and want to access regularly without having to search for them within the Web. You can display the Hotlist by choosing the Show Window command from the Hotlist menu, selecting the Hotlist toolbar icon, or by positioning the mouse cursor on the left hand border of the WebSurfer window and dragging the border to the right. The Hotlist appears in the left pane of the WebSurfer window, while the selected document is displayed in the right pane.

The Hotlist feature lets you [add items](#), create folders for organizing items, display folder properties, import Mosaic or Netscape hotlist information, and merge existing hotlist items into your current hotlist.

Adding Items to Your Hotlist

You can add items to your Hotlist by choosing the Add Item command from the Hotlist menu. Or, or by placing the cursor on the highlighted link or image, clicking the ***right mouse*** button and dragging it a folder in your Hotlist.

Caching Documents

A major feature that WebSurfer provides is the ability to cache documents or files. [Caching](#) keeps a copy of documents that you have opened, in your local cache (local drive). When you revisit a document, that is, reopen a previously opened document, you do not have to wait while the information downloads all over again from the network.

See Also

[Overriding Default Caching Behavior](#)

Default Caching Behavior

When you retrieve a document from the Web, it is downloaded directly from the network and automatically placed in your local cache for the current session. If you want to reuse a document you have already retrieved during the current session, WebSurfer will retrieve it for you automatically from your local cache.

However, when you close the current session, all documents in your local cache will not be saved. If you want to re-visit a document you opened during a previous session, then the document is automatically retrieved from the network and once again placed in your local cache.

Default caching behavior for documents is specified by using the Preferences command (global behavior of all documents) and the Properties command (individual behavior of a specific document). Note that the settings for the caching behavior of a document in the Properties dialog overrides those set in the Preferences command.

Overriding Default Caching Behavior

There are several ways you can override the default caching behavior of documents:

Choose the Refresh From Network command under the Retrieve menu to automatically refresh a document retrieved from your local cache with its latest version from the network.

To retrieve documents directly from the network and not your local cache, regardless of how many times you re-visit the same document, deselect the Reuse Retrieved Documents Within Session checkbox located on both the Properties and Preferences dialog boxes. These are documents you are re-visiting in the current session.

To save documents to your local drive between sessions, select the Save Cached Documents Between Sessions option, located on both the Properties and Preferences dialog boxes. Use this option to retrieve the same document from your local drive between sessions.

Using Short Cut Menus

Instead of using the standard menus to find the command you need, click the right mouse button on an image or empty space in the current document to display short cut menus. The short cut menus contain several commands such as letting you edit or modify images, add the document to your Hotlist, or directly mail the document to another user.

See Also

[Short Cut Menu for Document Images](#)

[Short Cut Menu for Document Text](#)

Short Cut Menu for Document Images

To display the short cut menu for an image:

1. Place the cursor on the image you want to edit or modify.
2. Click the right mouse button. A short cut menu with the following commands appear.
 - Save Image As lets you save the selected image to a file.
 - Edit Image lets you save the image to your default image viewer.
 - Refresh Image reloads the most current version of the image from the network.

Short Cut Menu for Document Text

To display the short cut menu for document (not including images):

1. Place the cursor anywhere in the document, except on an image.
2. Click the right mouse button. A short cut menu with the following commands appears:
 - Open lets you open the desired .HTM file
 - Save As lets you save the current document to a file.
 - Save Background As lets you save the current document's background images.
 - Reload lets you reload the most current version of the document from the network.
 - Text Editor displays the unformatted version of the document in your local text editor (default is notepad).
 - HTML Editor displays the formatted version of the document in your local HTML editor (default is WebSpider).

Open Local File...

Open an existing .HTM file from your local drive. Use this option if you are creating your own HTML document and want to access from your local drive.

To open a file on the local drive:

1. Choose the **Open Local File...** command from the Retrieve menu.
2. Select the desired drive, and directory and file you want to open.
3. Choose the OK button.

Save As...

Saves the current WebSurfer document to a file.

Save Background As

Lets you save the current document's background image.

New Configuration

Creates a new configuration file. When you choose this command, the application provides you with a default configuration template (file).

To select a new configuration:

Choose the New Configuration command from the File menu.

Open Configuration...

Opens an existing configuration file. When you choose Open Configuration..., the application allows you to load an existing configuration file.

To open an existing configuration file:

1. Choose the **Open Configuration...** command from the File menu.
2. Select the desired drive, directory and file.
3. Choose the OK button.

Save Configuration

Saves configuration parameter changes to the current configuration file.

To save configuration parameter changes:

Choose the Save Configuration command from the File menu.

Save Configuration As...

Saves configuration parameter changes to a new configuration file.

To save configuration parameter changes:

1. Choose the **Save Configuration As...** command from the File menu.
2. Select the desired drive, and directory and enter the new file name.
3. Choose the OK button.

Print...

Allows you to print the HTML document.

To print:

1. Choose the **Print...** command from the File menu.
2. Choose the All option from Print Range, and choose the OK button.

Print Preview

Shows you how the current HTML document will look when you print it. You can print the current file, view the next and previous pages, view the file in one or two page format, and zoom in or out of the file.

To view the contents of the current window in print preview:

1. Choose the **Print Preview** command from the File menu.
2. Select the desired buttons for printing, viewing in two page format or zooming in and out.
3. Select the Print Preview command again to return to the previous view of the file.

Print Setup...

Allows you to modify the printer configuration.

To modify the printer setup:

1. Choose the **Print Setup...** command from the File menu.
2. Select either the default printer or a specific printer.
3. Select additional options according to the specific printer.
4. Choose the OK button.

Exit

Exit allows you close the application:

To do this:

Choose the Exit command from the File menu.

Copy

Allows you to copy the contents of the URL edit box at the top of the main WebSurfer window into the Clipboard.

For example, you can copy a URL pathname from the URL edit box and paste it into an e-mail message or other application via the Clipboard.

Paste

Paste lets you to paste the contents of the Clipboard into the URL edit box at the top of the main WebSurfer window.

For example, you can paste a URL pathname from a Word file directly into the URL edit box instead of manually typing it in.

Find...

Find lets you search for specified text in the current document. To find specified text:

1. Choose the Find... command from the Edit menu.
2. Enter the text you want to find in the Find What text box.
3. Select the desired options.
4. Choose the Find Next button.
5. Choose the Cancel button you want to finish the search.

Source

Lets you display the current HTML file (current document) in an unformatted or formatted version. The HTML file can be a text, image, sound or movie file. In the unformatted version, the HTML file is displayed in the text editor if the file is a text file, with the default image viewer if an image file, and plays the file with the default player if a sound or movie file. In the formatted version, the HTML file is displayed using the local HTML editor. The default HTML editor is WebSpider.

Note: You can only edit an HTML file you created. You cannot edit an HTML file that was created by another user.

To display the unformatted version:

1. Choose the Source and then Text Editor commands from the Retrieve menu.
2. An unformatted version of the HTML file appears in the default text editor, image viewer or default player.

The Text Editor command provides the same function as the View/Play button on the Properties menu.

To display the formatted version:

1. Choose the Source and then HTML Editor commands from the Retrieve menu.
2. A formatted version of the HTML file appears in the local HTML editor. The default is WebSpider.

Go To URL...

Retrieves a document directly from the network or from your local drive (depending how you set WebSurfer preferences) and displays it. After the document is retrieved, it is automatically placed in your local drive.

To display the selected URL:

1. Choose the **Go To URL...** command from the Retrieve menu. The WebSurfer - Go To Document dialog box appears. Note the server type `http://` appears automatically for your convenience.
2. Enter the URL address of the document you want to display and choose the OK button.

For example, to display the NetManage home page, enter the URL:

`http://www.netmanage.com`

Reload From Network

Replaces the selected document (URL) with the latest version from the network and places it in local storage.

To refresh a document (URL) with its latest version from the network:

1. Open the document you want to refresh.
2. Choose the **Refresh From Network** command from the Retrieve menu.

The document will be refreshed and placed in local storage.

Reload From Disk

Refreshes the local document from the local file system. Use this option if you have made changes to a local file and want to see those changes.

To refresh a local file:

After modifying a local .HTM file, choose the Refresh From Disk command from the Retrieve menu.

The modified file will be saved on your local drive.

History...

Lists all the HTML documents you have accessed during the current session.

Back

Allows you to view the previously viewed URL.

To do this:

Choose the Back command from the Retrieve menu, or use the Back toolbar button.

Forward

Allows you to revisit the URL you were viewing before you selected the Back option.

To do this:

Choose the Forward command from the Retrieve menu, or use the Forward toolbar button.

Home

Returns you to the document you entered as the startup document in the Preferences menu.

To return to the document indicated as the startup document in the Preferences menu:

Choose the Home command from the Retrieve menu, or use the Home toolbar button

Properties...

Allows you to change the properties of a selected document only. You can change its title, file type, add a memo about the document, change its file location, and look at the file's text if it is a text file, or see or hear it if it is an image or sound file.

Note: If you want to make global changes to all documents, refer to the Preferences option under the Settings menu.

To do this:

1. Display the URL whose properties you want to change.
2. Choose the **Properties...** command from the Retrieve menu. The URL Properties dialog box appears, containing the following fields:

| Title | Description of URL Title |
|---|--|
| URL | URL pathname |
| Type | File type, such as a Word, sound,image or HTML file |
| Memo | Special information about the URL you may want to include |
| Local File | File location of the URL |
| Save in Hotlist | Save the current document in your Hotlist |
| Reuse retrieved document within session | Select this if you want to reuse a document you already retrieved in the current session. If you revisit a document, that document is retrieved from your local cache (local drive) and not the network. |
| Save cached document between sessions | Select this if you want a document you retrieved from the network to be automatically saved on your local drive. When you retrieve this document during another session, it is loaded from your local drive, <i>not</i> the network. |
| View/Play | Shows the file in the default text view if the file is a text file. Displays the file with the default image viewer if an image file; and plays the file with the default player if a sound or movie file. |

Connection Status...

Displays the current connectivity status. Status information includes the host name, bytes, rate, time, operation, and URL.

You can stop one connection, all connections or clear the screen of inactive connections.

Cancel All

Allows you to cancel anything that is currently being retrieved through the network.

Find...

Lets you search for text in the Hotlist.

Show Window

Lets you display or hide the Hotlist window.

Add Item

Add Item lets you add the current document or selected link to your hotlist.

To add the current document to your Hotlist:

1. Display your Hotlist.
2. Select the folder to which you want to add the item.
3. Choose the **Add Item...** command from the Hotlist menu. The document title of the item now appears in your Hotlist.

New Item...

New Item lets you create a new Hotlist entry. To do this:

1. Display the Hotlist and select the folder into which you want to place the new entry.
2. Choose the **New Item...** command from the Hotlist menu. The New Item dialog box appears.
3. Enter the name of the item, as you want it to appear in your Hotlist, in the Name text box.
4. Enter the item's URL pathname in the URL text box.
5. Choose the OK button.

Delete Item

Delete Item lets you delete an item from the Hotlist. To do this:

1. Display the Hotlist and select the item you want to delete.
2. Choose the **Delete Item** command from the Hotlist menu. A prompt appears asking you to confirm your deletion request.
3. Choose the OK button to delete the item.

Item Properties...

Item Properties lets you change the name and URL pathname of a Hotlist item. To do this:

1. Display the Hotlist and select the item whose properties you want to change.
2. Choose the Item **Properties...** command from the Hotlist menu. The WebSurfer - Item Properties dialog box appears.
3. Make changes to the item's name and URL pathname.
4. Choose the OK button.

New Folder

New Folder lets you create a new Hotlist folder. To do this:

1. Display the Hotlist and select the location where you want to add the folder.
2. Choose the **New Folder...** command from the Hotlist menu. The New Folder dialog box appears.
3. Enter the new folder name in the Name text box.
4. Choose the OK button.

Delete Folder

Delete Folder lets you delete an existing folder and all its items. To do this:

1. Display the Hotlist and select the folder you want to delete.
2. Choose the **Delete Folder** command from the Hotlist menu. A prompt appears asking you to confirm your deletion request.
3. Choose the OK button.

Caution: Both the folder and all its items are deleted.

Folder Properties...

Folder Properties lets you change a Hotlist folder's name. To do this:

1. Display the Hotlist and select the folder whose name you want to change.
2. Choose the **Folder Properties...** command from the Hotlist menu. The WebSurfer - Folder Properties dialog box appears.
3. Enter the folder name in the Name text box.
4. Choose the OK button.

Import Mosaic Hotlist...

Lets you import user created information from an NCSA Mosaic file. Information such as user created menu items, hotlist items, configuration information, and so on can be imported intact into WebSurfer.

To import the contents from a MOSAIC.INI file into WebSurfer:

1. Choose the **Import Mosaic Hotlist...** command from the Hotlist menu.
2. Select the desired drive, and directory and enter the name of MOSAIC.INI file whose contents you want to import.
3. Choose the OK button.

Import Netscape Hotlist...

Lets you to import user created information from a Netscape Hotlist. Information such as user created menu items, hotlist items, configuration information, and so on can be imported intact into WebSurfer.

To import the contents from a Netscape bookmark file (.HTM file) into WebSurfer:

1. Choose the **Import Netscape Hotlist...** command from the Hotlist menu.
2. Select the desired drive, and directory and enter the name of Netscape Bookmark file (.HTM file) whose contents you want to import.
3. Choose the OK button.

Export Hotlist as HTML...

Lets you save your Hotlist as an HTML file.

Merge Hotlist...

Lets you merge another Hotlist that is in its database format into your current Hotlist.

Preferences...

You can set preferences in WebSurfer to indicate the startup document, network software, document viewers, proxy server, and global document retrieval behavior of all documents. To do this:

Choose the Preferences command from the Settings menu. The WebSurfer - Preferences dialog box appears. Preferences are grouped within six tabs: [General](#), [Network](#), [Viewers](#), [Proxies](#), [Cache](#), and [Hotlist](#).

General Tab

- **Startup Document:** Select either Browse Files or Load Now. Browse Files displays the WebSurfer Browse Startup Files dialog box where you can choose the selected .HTM file you want to appear when you start the application. Load Now automatically displays the selected .HTM file upon starting the application.
- **Disable backgrounds and color:** Overrides the current document's background image and color settings.
- **Text Editor:** Identifies the text editor that is used for displaying the unformatted version of an HTML file.
- **HTML Editor:** Identifies the HTML editor that is used for displaying the formatted version of an HTML file. WebSpider is the default editor.

Network Tab

- **Supports Asynchronous Host Name Resolution:** WebSurfer uses a different interface to resolve host names. If you experience problems accessing Gopher hosts you may want to try deselecting the Supports Asynchronous Host Name Resolution. (The default is selected).
- **Maximum number of connections:** The maximum number of connections, used for downloading, you can have at the same time. For example, if you specify eight connections and you are downloading a document that has 20 images, then only the first eight images are downloaded simultaneously. Then the remaining images are downloaded one at a time.

Viewers Tab

You can associate MIME (Multi-purpose Internal Mail Extensions) types with the following actions: Inline Viewer, External Viewer, Save As, and Ask User. You can also specify the Telnet and Gopher programs to run.

See also

[Adding and Modifying Viewers](#)

Adding and Modifying Viewers

To associate a new or modify an existing action with a MIME type, do the following:

1. Choose the Add or Modify button from the Viewers tab on the Preferences menu.
2. Select a predefined or enter a new MIME type in the MIME type field.
3. Enter the standard extension for the selected MIME type. Refer to any general HTML book for more information about MIME type extensions.
4. Select an action from one of the following:
 - **Inline Viewer:** Browser automatically handles the MIME type.
 - **External Viewer:** A separate or specialized application handles the MIME type.
 - **Save As...:** Displays the Save As dialog box at the time you encounter the MIME type in a document.
 - **Ask User:** Prompts you to select an action (one of the other three actions) at the time you encounter the MIME type.
5. Choose the OK button.

Proxies Tab

You can use the HTTP proxy, FTP proxy, and Gopher proxy. Enter the server name and port number (80 is the default). You can also choose to exclude certain proxy servers by choosing the Proxy Exclude button and entering the host and domain name of the proxy.

Cache Tab

- **Reuse Retrieved Documents Within Session:** Select this if you want to reuse a document you already retrieved in the current session. If you re-visit a document, that document is retrieved from your local cache (local drive) and not the network.
- **Save Cached Documents Between Sessions:** Select this if you want a document you retrieved from the network to be automatically saved on your local drive. When you retrieve this document during another session, it is automatically loaded from your local drive, not the network.
- **Memory Cache:** Determines the size of your memory cache for local storage of documents.
- **Disk Cache:** Determines the size of your disk cache for local storage of documents.
- **Disk Cache Directory:** Determines the size of your disk cache directory for local storage of documents.

Hotlist Tab

Confirm On: Displays a confirmation prompt when you try to move or delete an item, or delete a folder.

Automatically Close Hot list window: Automatically closes the Hotlist window after you have selected a Hotlist item.

Hotlist File: Displays the pathname of the current Hotlist. You can choose and load the Hotlist you want to use in the current session by using the Browse button. The Hotlist pathname C:\netmanag.32\webSurf.hot is the default.

Set Font: Lets you change the font type of Hotlist items.

Defer Images

Defer Images lets you retrieve images manually. Select this command if you do not want images to be automatically rendered. This is useful in preventing display flicker.

Style Schemes...

Lets you set style guidelines for the document that is currently displayed You can select scheme elements, font types and styles, point size, foreground/background colors, document color, and margins.

To set the style scheme for a URL file:

1. Display the URL file whose style scheme you want to set.
2. Choose the Style Scheme... command from the Settings menu. The Style Schemes dialog box appears. You can set the following options:

| Style Schemes | Description |
|------------------------------|--|
| Preview | Element whose attributes you want to change (You can also scroll for scheme elements by name in the Scheme Elements field) |
| Element Attributes | |
| Description | |
| Scheme Elements | Element whose style/attributes you want to change |
| Indent | Determines, in inches, how far the selected element is indented within the document |
| Font | Font type of the selected element |
| Font Style | Font style of the selected element |
| Size | Point size of text of the selected element |
| Foreground color | Color of the text of the selected element |
| Background color | Background color or highlight of the text |
| Effects: Strikeout/Underline | Selected element will have a line through it or under it |
| Document Attributes | |
| Description | |
| Document Color | Color of the document background |
| Overall Font Size | Globally increase or decreases by one point size all the scheme elements |
| Margins | Left and right margins of the document during display |
| Printing | Left, right, top, and bottom margins of document for printing |

Log

Helps you to diagnose client transmission and WWW server retrieval problems.

1. Choose the **Log...** command from the Settings menu.
2. Choose the Start button to start logging, or the Stop button to stop logging.
3. Choose the Save button to save the contents of the log window to the WWW.LOG file.
4. Choose the Print button to print the contents of the log window.
5. Choose the Copy button to copy the contents of the log window onto the clipboard.

6. Choose the Clear button to clear the log window.
7. Choose the Close button to close the Log... command dialog

Toolbar ...

Lets you display or hide the application's toolbar. The toolbar gives you quick mouse access to several of the application's tools.

Smart Buttons

Lets you display enlarged toolbar icons with descriptions.

Status Bar

Lets you display or hide the application's status bar. The status bar is displayed at the bottom of the window where it shows messages and provides statistics about the current application.

Dialog Bar

Displays the current URL. You can also go to another URL by entering it in the Dialog bar and pressing the Return key. You can display or hide the Dialog bar by selecting/deselecting the Dialog bar option from the Settings menu.

Customize...

Customize lets you access other Chameleon32NFS applications directly through the WebSurfer Tools menu instead of the program group.

Troubleshooting

If you experience difficulties using the WebSurfer application, refer to the following item:

- o Verify that the installation and setup verification steps have been successfully completed. NEWTSound and NEWTView are NetManage sound and viewer applications provided for your convenience. However, if you get a message, "Failed to launch viewer for file *.bmp, *.gif etc., check file associations; check for viewer;" do the following:
 1. Go to File Manager.
 2. Select Associate option in File Menu.
 3. For the file type bmp, gif, etc., select the viewers using the Browse button.
Example viewers are: PAINTBRUSH.EXE, WINGIF.EXE, and so on.
You can also add, modify or delete viewers automatically. Choose the Settings menu, and then Preferences and Viewers tab.
- o When you get messages "Unable to resolve the hostname" Check for the following:
 - Can you ping the hostname?
If you have upgraded to the current version, Make sure that you are not using the old configuration file and that the corresponding entry for this application is removed from the TCPIP section of the WIN.INI file
Check whether the correct configuration file is opened in Custom, and all the settings are correct.
- o If you are not retrieving any images in the documents, see whether the Defer Image Display option in Preferences is enabled. Disabling it will help you to retrieve the images automatically.
- o If you have problems in retrieving the updated documents for example, Stock Quote information and reading newspaper articles, make sure that the Reuse documents retrieved documents within session is disabled. If it is enabled, then the cached documents are displayed instead of the new updated documents from the network.

Diagnose Connection

Choose the **Diagnose Connection** command to start Ping and verify that the server is available.

Contents

Using Help

To choose a Help topic:

- Mouse Point to the underlined topic you want to view and click the mouse button. When the pointer is over an item you can choose, the pointer changes to a hand icon.
- Keyboard Press Tab to move the highlight to the underlined topic you want to view, and then press Enter.

To exit Help:

- Mouse 1: Point to the File menu and click the mouse button.
 2: Click the Exit command.
- Keyboard 1: Press Alt.
 2: Type the letter F.
 3: Type the letter X.

About WebSurfer...

Choose the **About WebSurfer...** command from the Help menu to do the following:

Choose the Copy button to copy the application version information into the Windows Clipboard. You can then paste this information into any application.

Choose the OK button to continue.

