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- updates,
- · supplements,
- Internet-based services, and
- support services

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      - <u>Windows Update Feature</u>. You may connect new hardware to the device where
        you installed the software. Your device may not have the drivers needed to
        communicate with that hardware. If so, the update feature of the software can
        obtain the correct driver from Microsoft and install it on your device. You can
        switch off this update feature.
      - <u>Web Content Features</u>. Features in the software can retrieve related content from Microsoft and provide it to you. To provide the content, these features send to Microsoft the type of operating system, name and version of the software you are

using, type of browser and language code of the device where you installed the software. Examples of these features are clip art, templates, online training, online assistance and Appshelp. You may choose not to use these web content features.

- <u>Digital Certificates</u>. The software uses digital certificates. These digital certificates confirm the identity of Internet users sending X.509 standard encrypted information. The software retrieves certificates and updates certificate revocation lists. These security features operate only when you use the Internet.
- Windows Media Digital Rights Management. Content owners use Windows Media digital rights management technology (WMDRM) to protect their intellectual property, including copyrights. This software and third party software use WMDRM to play and copy WMDRM-protected content. If the software fails to protect the content, content owners may ask Microsoft to revoke the software's ability to use WMDRM to play or copy protected content. Revocation does not affect other content. When you download licenses for protected content, you agree that Microsoft may include a revocation list with the licenses. Content owners may require you to upgrade WMDRM to access their content. Microsoft software that includes WMDRM will ask for your consent prior to the upgrade. If you decline an upgrade, you will not be able to access content that requires the upgrade. You may switch off WMDRM features that access the Internet. When these features are off, you can still play content for which you have a valid license.
- Windows Media Player. When you use Windows Media Player, it checks with Microsoft for
  - · compatible online music services in your region;
  - new versions of the player; and
  - codecs if your device does not have the correct ones for playing content.

You can switch off this last feature. For more information, go to <a href="https://www.microsoft.com/windows/windowsmedia/mp10/privacy.aspx">www.microsoft.com/windows/windowsmedia/mp10/privacy.aspx</a>.

- <u>Windows Rights Management Services</u>. The software contains a feature that
  allows you to create content that cannot be printed, copied or sent to others
  without your permission. You must connect to Microsoft to use this feature for the
  first time. Once a year, you must re-connect to Microsoft to update it. For more
  information, go to <u>www.microsoft.com/WINDOWS/RM/PRIVACY</u>. You
  may choose not to use this feature.
- Customer Experience Improvement Program (CEIP) and Error Reports. This software uses CEIP, which automatically sends to Microsoft anonymous information about your hardware and how you use this software. For more information about CEIP, see http://go.microsoft.com/fwlink/?LinkId=19422. This software also automatically sends error reports to Microsoft that describe which software components had errors. Reports might unintentionally contain personal information. For example, a report that contains a snapshot of computer memory might include your name, part of a document you were working on, or data that you recently submitted to a website Microsoft does not use the information in error reports to identify you or contact you. For more information about error reports, see http://go.microsoft.com/fwlink/?LinkId=31490.
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- **3. TIME-SENSITIVE SOFTWARE.** The software will stop running on April 17, 2008. You will not receive any other notice. You may not be able to access data used with the software when it stops running.
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