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- updates,
- supplements,
- Internet-based services, and
- support services

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- <u>Windows Media Player</u>. When you use Windows Media Player, it checks with Microsoft for
  - compatible online music services in your region;
  - new versions of the player; and
  - codecs if your device does not have the correct ones for playing content.

You can switch off this last feature. For more information, go to <u>www.microsoft.com/windows/windowsmedia/mp10/privacy.aspx</u>.

- <u>Windows Rights Management Services</u>. The software contains a feature that allows you to create content that cannot be printed, copied or sent to others without your permission. You must connect to Microsoft to use this feature for the first time. Once a year, you must re-connect to Microsoft to update it. For more information, go to <u>WWW.microsoft.com/WINDOWS/RM/PRIVACY</u>. You may choose not to use this feature.
- <u>Customer Experience Improvement Program (CEIP) and Error Reports</u>. This software uses CEIP, which automatically sends to Microsoft anonymous information about your hardware and how you use this software. For more information about CEIP, see http://go.microsoft.com/fwlink/?LinkId=19422. This software also automatically sends error reports to Microsoft that describe which software components had errors. Reports might unintentionally contain personal information. For example, a report that contains a snapshot of computer memory might include your name, part of a document you were working on, or data that you recently submitted to a website Microsoft does not use the information in error reports to identify you or contact you. For more information about error reports, see http://go.microsoft.com/fwlink/?LinkId=31490.
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