

Click the Help Topics button to go to the index.

Installation Type

Choose the type of installation you want.

Typical

Typical installs all commonly used components of this application.

Compact

Compact installs only the components of this application that are required for minimal operation.

Custom

For advanced users. Custom lets you install individual components and subcomponents. For some subcomponents, you can install individual files. Custom may be used to add components not included in your initial installation.

Run from CD-ROM

If you're installing from CD-ROM, this option lets you run the application directly from the CD. Only a few necessary files are copied to your hard drive.

NOTE: Applications run slowly from the CD-ROM. Performance may not be acceptable for more than casual use. At least a quad-speed CD-ROM drive is recommended.

Run from Network

Lets you run this application from a shared installation on the network. Only a few necessary files are copied to your hard drive. This installation type is sometimes called a Workstation installation.



Related Concepts

Choose Destination


Setup installs applications and components into the Corel\Office7 folder on the disk drive that you select. The Corel Office Applications Main Path is used for this and subsequent installations of Corel* InfoCentral* and related applications.


For Run from Network and Run from CD-ROM installations, some workstation files must be installed on a local drive. The Corel Office Applications Main Workstation Path is the drive where those workstation files will be installed.

Change Path

To specify a different folder, click Change Path.

Tip

 The main path can be a network drive, for example, if you are running a diskless workstation or a shared copy of Windows* 95.

 Related Concepts

To remove this application,

- 1 On the Windows* Taskbar, click Start ► Settings
- Control Panel, then double-click Add/Remove Programs.
 - 2 Select Corel Remove Program, then click Add/Remove.
 - 3 Follow the prompts on the screen.

Ready to Install

Use this dialog to confirm that you are ready for Setup to install the program files or to configure your workstation.

At this point, Setup has gathered the information it needs to install the application or the components you selected. However, it has not yet installed any program files or modified any Windows* system files. To make any changes before continuing with the installation, click Back.

Install

When you click Install, Setup runs to completion without requiring any more information. If you are installing from diskettes, follow the prompts on the screen to insert the next diskette.

Tips

- ◆ If you exit Setup at this point, your computer, workstation, or network is unchanged. No program files have been installed, and no system files have been modified.
- ◆ If you exit Setup after this point, you can later resume the installation at the point where you exited.
- ◆ You cannot resume a network server installation.

Custom Installation

Use this dialog to select the components or subcomponents you want to install, and to customize installation paths.

To select a component, click its check box.

Components

To specify the subcomponents you want to install, select a component in the list, then click the Components button. If the Components button is dimmed, there are no customizable subcomponents.

Change Path

To change the folder in which a component will be installed, select the component in the list, then click Change Path.

Settings

To discard your changes and return to the default settings for a Custom installation, to reset installation paths, or to base a Custom installation on a Typical or Compact installation, click Settings. (This button is only on the main Custom Installation dialog.)



[Related Concepts](#)

Network Administrator Options

These options affect all users who install or run this application from the shared installation on the network server.

Workstation Installation Options

Select the type of installation you want to let users perform at their workstations.

Allow Only Run from Network Installation

Running Corel® InfoCentral® 7 Setup at a workstation will configure the workstation to run the application from the shared installation on the network server.

Allow Only Local Installation

Running Corel InfoCentral 7 Setup at a workstation will install the application on the user's local hard drive.

Allow Both Local and Run from Network Installation

Running Corel InfoCentral 7 Setup at a workstation will either install the application on the user's local hard drive or configure the workstation to run the application from the shared installation on the network server. The user chooses.

Windows 95 Shared Installation Folder

If any users are running a shared installation of Windows® 95, specify the folder from which they are running it.

Mark Network Files Read-only

Deselect this option only if you do not want Network Setup to mark the shared installation files read-only.

Registration Information

Registration information is not required to run Corel* InfoCentral*.

Your name and company are displayed as you entered them when you installed Windows*. If you change them here, they will not change in Windows.

To view the serial number after installation, run the application and click Help ► About InfoCentral.

Corel InfoCentral 7 Setup Program

Use the Corel® InfoCentral® 7 Setup program to install this application onto a hard drive. You can choose to install all of the components, or you can install individual components or files.

If you are running Setup from a network location, you can choose from the components that your network administrator installed on the network. Depending on the type of network installation that was done, some components may run from the network rather than from your hard drive.

Release Notes

Click Release Notes to read installation tips and general information about this application. (Release Notes used to be called Readme files.)



[To install Corel InfoCentral on a network server](#)



[To remove this application](#)



[Related Concepts](#)

License Agreement

If you click No, Setup will close. To install the application, you must accept the license agreement.

To install Corel InfoCentral on a network server,

- 1** Make sure the network drive on which you want to install this application is available from your workstation.
- 2** Insert the CD or Setup diskette from which you are running this Setup program into the appropriate drive on your workstation or network.
- 3** Click Start on the Windows* Taskbar, then click Run.
- 4** Type the name of the drive you used in step 2, then type **netsetup** and click OK.

For example, to install from drive D, type the following:

d:\netsetup

Tips



Only the network administrator or applications manager should run Network Setup (Netsetup.exe).



Exit Setup before running Network Setup.



Read the Network Release Notes, available from within Network Setup, for more information.



Related Topics



About Network Setup

About Network Setup

Setting up the application to run from a network requires two installation procedures: a network server installation and a network client installation.

Network Server Installation

To set up a shared installation of the application on a network server, run the Network Setup program (Netsetup.exe). From the Welcome screen of Network Setup, click Release Notes and read the Network Release Notes before proceeding with the installation.

Network Client Installation

When the network server installation is complete, users can run the Workstation Setup program to configure their network clients. To run Workstation Setup, users run the Corel InfoCentral 7 Setup shortcut (or IC7Setup, if the server doesn't support long filenames) from the server's Corel Office Applications Main Path.

Tip



Read the Network Release Notes (network.txt) for important information about installing on a network.



To install Corel InfoCentral on a network server



Related Concepts

Previous Installation Detected

Setup has detected a conflict between a previously installed application or component and the current installation. The application cannot function properly if conflicting versions of its components are installed.

Please read the instructions on the screen.

Setup Type

This application uses the following setup types:

- ◆ **Local** An installation on a local hard drive, or a non-shared installation on a network drive. Local setup includes Typical, Compact, and Custom installation types.
- ◆ **Run from CD or Network** A local installation that runs from the CD-ROM, or an installation on a workstation (network client) that runs from a shared installation on a network server.
- ◆ **Network** A shared installation on a network server.

Resume Installation

A previous installation of this application was interrupted or cancelled.

If you choose to resume the previous installation, it will continue from the point at which it was interrupted.

If you choose to start a new installation, the settings you used for the previous installation (for example, the installation type or destination disk) will be discarded when you click Install on the Ready to Install dialog.

◆ Related Concepts

Release Notes

Release Notes used to be called Readme files.

Release Notes contain tips on installing the application. They may also contain general information about enhancements and changes made since the last release of the application.

Tips

- ◆ When you have finished the installation, you can find the Release Notes in the application program's main folder or in the Corel\Office7\AppMan\Setup folder.
- ◆ The Network Release Notes contain important information for the network administrator. If you are installing this application on a network server, please read the Network Release Notes carefully before proceeding.

Change Path

Specify the path where you want to install the application or a particular component.

Tip

◆ For Custom and Network installations, we recommend that all components, except those whose default path is the Windows folder, be installed to folders in the Corel Office Applications Main Path.

◆ [Related Concepts](#)

Corel InfoCentral 7 Network Setup

Use Corel® InfoCentral® 7 Network Setup (Netsetup.exe) to create a shared installation of this application on a network server. You can choose to install all of the components, or you can install individual components or files.

Release Notes

Click Release Notes and read Network.txt for important information about installing this application on a network. (Release Notes used to be called Readme files.)

Tip

♦ Setup cannot update shared files or install system files if the files are in use. If you are updating your shared installation of this application, make sure no application files are open before you continue.

♦ [To remove this application](#)

♦ [Related Concepts](#)

About Setup

Setup gathers information before it installs any program files or modifies any Windows® system files.

As you move through Setup, you can click Back to change any settings (for example, the installation type or destination disk). You can change settings at any point before you instruct Setup to install files.

If you exit Setup after it has begun installing files, you can later resume the installation at the point where you exited.

Tips

- ◆ Click the Help Topics button to go to the index.
- ◆ You cannot resume a network server installation.
- ◆ Related Concepts

Insufficient Disk Space

During Setup, you may receive a message indicating that you do not have enough free disk space to install the specified components. You have the following options:

- ◆ Minimize the Setup window, free up some space by emptying the Recycle Bin or deleting unnecessary files, then continue with Setup.
- ◆ Exit Setup, free up some space by removing unused applications or deleting unnecessary files, then run Setup again.

Tips

- ◆ If you are reinstalling over a previous installation of this Windows* 95 application, you might have enough disk space to continue.
- ◆ This Setup program does not remove pre-Windows 95 Corel* applications. To remove an earlier application, run the Setup program you used to install it, click Uninstall, then follow the on-screen prompts. If the original Setup or Install program does not have an Uninstall option, delete the program files manually or use one of the uninstaller programs available from your software retailer.

Choose Server

Use this dialog to specify the network server on which you are creating or updating a shared installation.

Update the Current Server Installation

This option is available only when you run Network Setup from an existing server installation. Select this option to update the installation on that server.

Create or Update Another Server Installation

When you run Network Setup from an existing server installation, select this option to create a new installation on another server, or to update an existing installation on another server. This is sometimes called "server-to-server" installation.

Server or Drive Name

Select the server on which you want to create or update an installation. If the server is a NetWare* or Windows* NT* server, you must have READ and WRITE access to the SYS\PUBLIC directory or NETLOGON share. Regardless of your network type, you must also have sufficient rights or privileges to copy, rename, write, delete, read, and create files and directories in the location to which you will install this application.

Tips

- ◆ Read the Network Release Notes (network.txt) for important information about installing on a network.
- ◆ Once you click Next on this dialog, you cannot return to the dialog by clicking Back. If you want to change your selection, you need to exit from the Network Setup program, then run Network Setup again.
- ◆ [Related Concepts](#)

Custom Installation Settings

Use this dialog to do the following:

- ◆ To base a Custom installation on a Typical or Compact installation
- ◆ To quickly install one, or just a few, components
- ◆ To reset installation paths

Tip

◆ In Corel® InfoCentral®, a Full Installation includes the following items that are excluded from the Default Custom Installation:

- ◆ Database Desktop
- ◆ Data Modeling Desktop
- ◆ Data Maps
- ◆ Additional program and Help files
- ◆ Thesaurus with Definitions
- ◆ Additional Viewers
- ◆ Related Concepts

Asterisks in Help Topics

Asterisks (*) indicate trademarks or service marks. A complete list of trademarks is available in Help in Corel* InfoCentral*.

To base a Custom installation on a Typical or Compact installation,

- 1** At the Custom Installation dialog, click Settings.
- 2** Click Typical Installation or Compact Installation, then click OK.
- 3** Select the component you want to customize, then click the Components button.
- 4** Select the subcomponents you want, then click OK.

✦ Custom Installation Settings

To reset installation paths,

- 1** At the Custom Installation dialog, click Settings.
- 2** Click No Change in Selections.
- 3** Click Reset Paths to Default Locations, then click OK.

Tip

- ◆ If you do not click No Change in Selections, any selections you have made will be lost when you click OK.
- ◆ Custom Installation Settings

To quickly install one, or just a few, components,

1 At the Custom Installation dialog, click Settings.

2 Click Deselect All, then click OK.

3 Check the component you want to install.

or

Select the main component that contains the subcomponent you want to install, then click the Components button.

4 Repeat step 3 until you have selected only the component(s) you want.

◆ Custom Installation Settings

Corel Support Services in North America

Corel recognizes that support needs vary from user to user, so we offer you a wide range of choices when you need answers to your technical questions about Corel applications. If you have a question about your Corel application's features and functions, first look in the Corel manual or consult the online Help. In addition, you can also find late-breaking updates and technical information by double-clicking the Readme icon in the Corel program group. Finally, if you cannot find the answer in these locations, you can speak to a Technical Support Representative located in North America or in Europe.

If you have problems after hours, on weekends, or on holidays, you can contact our Priority Technical Support team, IVAN -- our Interactive Voice Answering Network, or the Automated FaxBack System. We also offer Electronic Support Services in the form of a Bulletin Board, an Internet World Wide Web site (www.corel.com), and an FTP site ([ftp.corel.com](ftp://ftp.corel.com)).

Technical Support

Corel is committed to providing customers with high quality, timely technical support, with options to meet a wide range of customer needs. This document will introduce you to the variety of support services we provide.

Classic Technical Support Services

For Corel InfoCentral 7, please call **(801) 765-4012**.

Classic Service is a complimentary technical support program that provides free, unlimited support on toll telephone lines for the life of a Corel product. The life of the product begins when Corel first introduces the product and ends 6 months after Corel stops selling the product. Classic support is offered during normal business hours. To receive Classic Support, you need to register your software. If you reside within the United States, U.S. Territories, or Canada, please mail your registration card to the address printed on the registration card.

The first time you call customer support, please have your serial number available so that a Personal Identification Number (PIN) can be assigned to you. You will need to supply this PIN each time you call Classic Support. Your serial number is located on the registration card packaged in your product.

Priority Technical Support Services

Need immediate assistance? Priority support is available 24 hours a day, 7 days a week. When you call Priority Support you receive preferential treatment. You receive priority queuing, and your question is handled by an experienced second-level support technician. The fee for Priority Support is calculated on a per minute, per incident, or annual basis.

To access fee-based priority support for this Corel product, please call the following numbers:

(888) 767-3325 (per-incident charge)

(900) 555-3115 (\$2 per-minute charge)

For additional information about purchasing a priority technical support contract, please call the Service Sales Group at **(800) 861-2160**.

Premium Technical Support Service

Premium Service is the highest level of support offered by Corel directly to its customers. Services include account management to establish a close support relationship with Corel; priority access 24 hours a day, 7 days a week to senior support engineers who work exclusively with Premium Service customers; and electronic support tools and information to provide solutions and tips that increase productivity.

For additional information about purchasing Premium Service programs, please call **(801) 765-4046**.

Free Support Services

IVAN 24-Hour Automated Support System

IVAN, our Interactive Voice Answering Network, contains answers to commonly asked technical questions and allows you to solve your own problems 24 hours a day, 7 days a week. IVAN is regularly updated with the latest information, tips, and tricks. You can also request that IVAN solutions be faxed to you. There is no charge for the IVAN service beyond the cost of the telephone call. To use this service, please call **(801) 765-4038**.

Fax-On-Demand Service

If you have a fax machine, you can get detailed information about your Corel products, supplementary materials and services, and Customer Support solutions to common problems, 24 hours a day, by calling **(801) 765-4037**.

Electronic Support for the Hearing Impaired

Customers with a telecommunications device for the deaf (TDD) or teletypewriter (TTY) can get support Monday through Friday during normal business hours by calling **(801) 765-4032**.

Corel's WordPerfect BBS

If you have a modem and communications software package, you can access Corel's WordPerfect Bulletin Board Service (BBS). You can download files, including printer drivers, troubleshooting information, and utilities, and you can transfer problem files to Customer Support through the BBS. For an explanation of how to access and use the BBS, call **(801) 765-4033**.

To access the BBS, call **(801) 221-5197**.

Make-It-Perfect

To record requests for product and policy enhancements, call **(801) 765-4030**.

CompuServe

If you have a CompuServe membership, you can access Corel's technical information by entering GOCOREL at the CompuServe prompt. On this forum, you can quickly search Corel's technical information database for answers to many of your technical questions or problems. This site also contains printer drivers and other files you can download.

Internet

The World Wide Web address for Corel's products on the Internet is <http://www.corel.com>. At this location, you can quickly search Corel's Searchable Knowledge Base. From the database, you can read, print, or download documents that contain answers to many of your technical questions or problems. This site also contains printer drivers and other files you can download.

Mailing Address

If you need to contact Corel in writing about your products, please use the following address:

ATTN: CUSTOMER SUPPORT

COREL, INC.

567 E. TIMPANOGOS PKWY

OREM, UT 84057

Before You Call

Before calling Technical Support, please have the following information available so that a Technical Support representative can help you resolve your problem more quickly and efficiently:

- ◆ A brief description of the problem including the exact text of any error messages received and the steps to recreate it.
- ◆ Type of computer, monitor, pointing device (e.g., mouse, tablet), printer, and video card (display adapter) in use.
- ◆ The versions of Microsoft Windows and the Corel product in use. Choose the About Windows 95 command from the Help menu in Explorer to find which version of Windows you are running.
- ◆ A list of any programs loaded into RAM (e.g., TSRs). Check the Startup folder in the Programs menu to determine if you are running any other programs.
- ◆ For a technician to assist you, you will be required to provide your PIN or serial number each time you call. Your serial number is located on the registration card packaged in your product.

Customer Service in North America

Customer Service Representatives answer questions about specifications and pricing and sell all of the Corel products. They can also issue replacement disks. There is no charge for calling Customer Service.

To order additional products or supplementary materials from the United States, Canada, Puerto Rico, or the Virgin Islands, please call the Sales Center at **(800) 772-6735**.

You can reach Customer Service via e-mail at custserv@corel.com.

General customer service and product information can also be accessed through the **World Wide Web** at <http://www.corel.com>.

Please note: The terms of Corel's technical support offerings are subject to change without notice.

- ◆ Related Concepts

Corel Support Services Worldwide

Classic Technical Support Services

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Technical support outside North America is available to you at the following locations. If your country is not listed below, please check the Services and Support Section on our World Wide Web site at www.corel.com. You may also dial **(353)-1-7082500** for information on reaching Corel Technical Support.

Latin America

Argentina (0541) 954-6500

Brazil 011 5505 4725

Chile 562 671-3060

Mexico 525 254-0173

Middle East

Dubai 971.6.510.227

Europe

Austria (01)-589-241-09

Belgium - French (02)-714-41-09

Belgium - Dutch (02)-714-41-59

Czech Republic 422 627 3487

Denmark 35-25-80-09

Finland (90)-229-060-08

France (1)-69-32-49-87

Germany (069)-66405009

Italy (02)-452-812-00

Netherlands 020-683-6050

Norway 22-97-19-09

Poland (0048)-(71)-728-141 ext. 289

Portugal 05053-13330

Spain 900-983107

Sweden 0680-711-750

Switzerland - French 022-310 0892

Switzerland - German 01-272 2212

Asia Pacific

Australia 02 898 6856

Hong Kong 8100-3729

India 91 11 3351948

Japan 03-5645-8379

Malaysia 800-1090

New Zealand 09 526 1155

Singapore 1-800-65-1042

Taiwan 2 593 3696

Africa

South Africa 021-658-4222

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If you have a CompuServe membership, you can access Corel's technical information by entering GO COREL (for English), GO CORELGER (for German), GO CORELFR (for French), GO CORELNL (for Dutch), and GO CORELSCAN (for Scandinavia) at the CompuServe prompt. On this forum, you can quickly search Corel's technical information database for answers to many of your technical questions or problems. This site also contains printer drivers and other files you can download.

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◆ [Related Concepts](#)

