

Suvery Status

ID	Telephone Number	Name	Surveyed?	Notation
1	3211234	Frank Cheng		0 0 - <i>Not Surveyed</i>
2	7651234	John Doe		0 1 - <i>Surveyed</i>
3	8975432	Bob Johnson		0 2 - <i>Refuse to be surveyed</i>
4	8763456	Mary Park		0
5	3254323	Jone Smith		0

Customer's Answer

ID	Question 1	Question 1.1	Question 2	Question 3	Question 4	Question 4.1	Question 5
1							
2							
3							
4							
5							

Question 5.1

Question 6 Question 6.1

Question 7

Notation:

Question 1 - Service Technician

Question 1.1 - Service Manager

Question 2 - Service/car

Question 3 - Neatness/worker

Question 4 - Quality/Lounge

Question 4.1 - Lounge(Comment)

Question 5 - PickUp Time

Question 5.1 - Wait Time (Hrs)

Question 6 - Value/Money

Question 6.1 - Reason/Price

Question 7 - Comment

Time Taken

ID Time Taken

1

2

3

4

5