

About Log Book

The Log Book keeps track of the events that Symantec products perform on your computer. The tabs across the top of the Log Book dialog box change depending on the loggable Symantec products you have installed on your computer.

To view a particular product's event list, click its tab. If only the All tab appears, there are no events listed in the Log Book.

Click here `{button ,AL('logbook',0,'')}` for related information.

Deleting events from the Log Book

The Log Book deletes events based on the choices you made in Log Book Settings. The default setting is to remove all log events after thirty days.

To delete events from the Log Book

- ▶ Select the event in the list and click Delete.

To delete more than one event at a time, hold down the Ctrl key on your keyboard and select the events you would like to delete.

Note

This permanently removes the event from the Log Book. You cannot undo an event after you delete it from the Log Book.

Click here `{button ,AL('logbook',0,'')}` for related information.

Undoing events in the Log Book

If a software update or hardware driver you installed using LiveUpdate Pro does not function properly or if a scan corrected an error on your computer that caused other problems, you can undo the event as long as it is undoable.

To undo events in the Log Book

- ▶ Select the event you want to undo and click Undo.

Depending on what type of event you selected, the Log Book either uninstalls an update, reverses a scan fix, and so on. If this does not correct the problem, undo other events until the problem is corrected.

Note

Many events are not undoable. Only the events that have Yes in the Undoable column can be undone.

Click here `{button ,AL('logbook',0,'')}` for related information.

Log Book dialog box

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Click here `{button ,AL('logbook',0,'')}` for related information.

Permanently removes the selected event from the Log Book. You can no longer undo an event after you delete it from the Log Book.

Reverses the selected action. For example, if you installed a patch that does not work on your system, click Undo to uninstall the patch and return your system to the state it was in before you installed the patch.

Note: Not all actions are undoable.

Lists the items in the Log Book by event, whether they are undoable, the event date and time, and the product feature that logged the event.

Displays detailed information about the selected event.

Displays the products or product features that logged the events in the list.

Closes this window and saves the changes you have made.

Displays online help related to this window.

This dialog box displays

- How many crashes you have had.
- How many freezes you have had.
- Which applications and modules caused the errors.

Note

The applications named TEST16.EXE and TEST32.EXE are CrashGuard's exception-generating programs that are run when you click Test in one of the Crash Test dialog boxes. If either application shows up in this list, those crashes were probably not encountered during normal computing.

