### **WScan Help - Contents**

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### **About WScan**

McAfee's WScan program detects, identifies, and disinfects known DOS computer viruses. WScan checks memory and both the system and data areas of disks for virus infections. If WScan finds a known virus, in most cases it will eliminate the virus and fully restore infected programs or system areas to normal operation. To obtain a list of viruses that WScan detects, choose <a href="Help|Virus List">Help|Virus List</a> or click the <a href="Virus List">Virus</a> List icon

In addition, WScan can also assign validation and recovery codes to files, and use those codes to detect and treat infection by new and unknown viruses. If WScan has stored validation or recovery data for files, it may detect file changes and warn that infection by an unknown virus may have occurred. WScan can also use the recovery information to remove new or unknown viruses and restore infected files, master boot records (MBRs), and boot sectors.

WScan is designed to check for pre-existing infections of known and unknown viruses on floppy, hard, CD-ROM, and compressed (SuperStor, Stacker, DoubleSpace, and so on) disks on both stand-alone and networked personal computers, as well as network file servers. If you have a Novell NetWare/386 V3.11 or 4.0 file server, you may want to use the NETShield virus prevention software NetWare Loadable Module in conjunction with WScan.

### **Starting WScan**

#### To start WScan

In the Program Manager, double-click the WScan icon.

The WScan main window appears.

As it loads, WScan performs a self-check of its program files to verify their integrity, then scans your system memory for viruses automatically as it loads. It displays the scanning messages in the <a href="Report-summary area">Report Summary area</a> and displays any messages in the <a href="Messages area">Messages area</a> of the main WScan window.

WScan does not check diskettes or fixed disks at startup. To scan disks, see **Scanning your system**.

### See also

If you find a virus
Cleaning your system



### Configuring WScan using the WScan Notebook

### **Tasks**

Displaying the WScan Notebook

Moving to the next Notebook page

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Closing the Notebook

### **Notebook Pages**



### To change

Control settings

Action settings

Report settings



### To change

Validation settings

<u>Validation exception</u> <u>list</u>

### See also

Selecting items to scan Scanning your system Cleaning your system



### **Background**

About scanning

When to scan

### Before you scan

Selecting items to scan

Configuring WScan

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### Scanning

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**Troubleshooting** 

Cleaning your system

Using the activity log

### If you find a virus

### Virus in memory

DO NOT RUN ANY OTHER PROGRAMS - especially if the virus is found in memory.

If WScan finds one or more viruses, you will see a message in the <u>main WScan window</u>. Do not panic, even if the virus has infected many files.

If a virus is resident in memory, DO NOT use WScan to remove it because Windows or other system files might be infected and you risk spreading the virus. If you have detected such a virus, restart your computer and run the command line Scan program from your <u>clean startup diskette</u>.

If you are at all unsure about how to proceed once you have found a virus, contact McAfee <u>Technical Support</u>

We strongly recommend that you get experienced help in dealing with viruses if you are unfamiliar with anti-virus software and methods. This is especially true for critical viruses, master boot record (MBR), and boot sector infections because improper removal of these viruses can result in the loss of all data and use of the infected disks.

#### See also

Backing up your hard disk
Cleaning your system
Troubleshooting
False alarms

### **Cleaning your system**

Clean your system when you know or suspect that a virus infection has occurred. If a virus is resident in memory, the most secure way to clean your system is to turn off your computer and start from a clean start-up diskette. However, you can securely use WScan to clean infections if:

- You are absolutely sure your system is virus-free (no viruses are resident in memory), AND
- You are absolutely sure that no system or WScan files are infected and spreading the infection when running.

### Background

About cleaning

When to clean

### Before you clean

Selecting drives to clean

Configuring WScan

Using settings files

### Cleaning

Cleaning your system

Using profiles

### After you clean

Using the main WScan window

Using the activity log

**Troubleshooting** 

If a virus cannot be removed

### **Troubleshooting**

General abnormalities
False alarms
Virus found in memory
Program fails in self-check

### **Preventing viruses**

[Information to come from McAfee Product Support.]

### Tips

Updating WScan regularly
Using the validation and recovery codes
Interacting with your network
Developing a security program
Making regular backups

### **Upgrading McAfee software**

Unfortunately, new viruses (and variants of old ones) appear and circulate often in the personal computer community. Fortunately, McAfee updates the VirusScan programs usually monthly, but more often if many new viruses have appeared. Each new version may detect and eradicate as many as 60 to 100 new viruses, and may add new features. To find out what is new, review the on-line documentation files.

### See also

Obtaining new versions
Validating WScan programs
Updating your clean startup diskette

### **Contacting McAfee**

Choose Help|Product Support to find out more information about McAfee technical support.

**About McAfee** 

Before you contact McAfee

**Phone** (408) 988-3832

Monday through Friday

7:00 am to 5:30 pm Pacific Time

**Fax** (408) 970-9727

Mail McAfee, Inc.

2710 Walsh Avenue Santa Clara, CA 95051

Modem McAfee Bulletin Board System (BBS) (24 hours)

CompuServe

**Internet** 

Overseas Authorized Agents (overseas only)

### List of installed files

| WScan Files  | Description  |
|--------------|--|
| AGENTS.TXT   | List of McAfee authorized agents.  |
| CLEAN.DAT    | Virus removal data file required by WSCAN.EXE.                               |
| COMPUSER.NOT | Explains how to obtain CompuServe membership.                                |
| FILE_ID.DIZ  | Description of VirusScan used by some BBS software.                          |
| FILENAME.TXT | Explains new McAfee BBS file name conventions.                               |
| LICENSE.TXT  | Explains how to license VirusScan.   |
| NAMES.DAT    | Virus name data file required by WSCAN.EXE.                                  |
| PACKING.LST  | Contains a list of all files, including validation information.              |
| README.1ST   | Late-breaking information and new instructions not contained in this manual. |
| REGISTER.TXT | Explains how to register VirusScan for your use.                             |
| SCAN.DAT     | Virus string data file required by SCAN.EXE.                                 |
| WSCAN.EXE    | The WScan program.   |
| VALIDATE.EXE | Used to check VirusScan programs for authenticity.                           |
| VALIDATE.TXT | Explains how to run VALIDATE.EXE   |
|              |  |

| Scan (   | (DOS) | Files | Description |
|----------|-------|-------|-------------|
| <b>-</b> |       | ,     | = 0000pto   |

SCAN.EXE The Scan command line program.

| VShield Files | Description  |
|---------------|--|
| CHKVSHLD.EXE  | Checks for presence of VShield and VShieldCRC in memory.           |
| VSHIELD.DAT   | Virus string data file required by VSHIELD.EXE.                    |
| VSHIELD.EXE   | The VShield program.   |
| VSHIELD.TXT   | On-line manual for VShield.  |
| VSHLDCRC.EXE  | The VShieldCRC program.  |
| VSHLDWIN.EXE  | Used by VShield and VShieldCRC to display messages within Windows. |

### **Scan command line options**

Click the command for its WScan equivalent, if applicable.

| Option              | Description   |
|---------------------|---|
| /? or /HELP         | Display help screen .   |
| <u>/ADL</u>         | Scan all local drives (except floppy drives).                 |
| <u>/ADN</u>         | Scan all network drives.                                      |
| /AF {filename}      | Store validation/recovery codes in filename.                  |
| /ALERT {servername} | Alert the servername server about infected files (OS/2 only). |

<u>/APPEND</u> Append to, rather than overwrite, the file

(/REPORT).

/AV Add validation/recovery data to program files.
/BOOT Scan boot sector and master boot record only.
/CF {filename} Check validation/recovery codes in filename.
/CLEAN Clean up infections in boot sector, master boot

record, and files when possible.

<u>/CV</u> Check validation/recovery data in files.

/DEL Overwrite and delete infected files.

/EXCLUDE {filename} Exclude from scan any files listed in filename (with

/AV).

/FAST Speed up VirusScans scanning; may detect fewer

viruses.

/LISTEN {servername} Load Scan and wait for a command from the

servername server (OS/2 only).

<u>/LOAD {filename}</u> Use Scan settings stored in filename.

/LOG Save date and time VirusScan was last run in

SCAN.LOG.

/MOVE {directory} Move infected files to directory.

/NOCOMP Skip checking of files compressed with LZEXE or

PKLITE.

/NOMEM Skip memory checking.
/PAUSE Enable screen pause.

/PLAD Preserve last access dates on Novell drives.

/REPORT {filename} Create report of infected files found during scan in

filename.

/RF {filename} Remove validation/recovery codes in filename.

/RPTCOR Add list of corrupted files to the report file

(/REPORT).

/RPTERR Add list of system errors to the report file

(/REPORT).

/RPTMOD Add list of modified files to the report file

(/REPORT).

/RV Remove validation/recovery data from files.

<u>/SHOWLOG</u> Display information in SCAN.LOG.

/STD Scan executable files only (COM, EXE, SYS, BIN,

OVL, DLL).

/SUB Scan subdirectories inside a directory.

/VIRLIST Display list of viruses detected by VirusScan.

#### **Error codes**

After WScan has finished running, it sets the DOS ERRORLEVEL. You can use the ERRORLEVEL in batch files to take different actions based on the results of the scan. See your DOS documentation for more information.

### WScan returns the following DOS ERRORLEVELs:

| Error | Description   |
|-------|---|
| 0     | No error occurred; no viruses found.  |
| 1     | Error occurred while accessing a file (reading or writing).   |
| 2     | Corrupted database (*.DAT) file.  |
| 3     | Error occurred while accessing a disk.  |
| 4     | Error occurred while accessing the file created with the /AF option; file no longer matches its checksum.   |
| 5     | Insufficient memory to load program or complete an operation.   |
| 6     | Internal program error.   |
| 7     | Error in international message file (MCAFEE.MSG).   |
| 8     | Missing file required for scan to run, such as SCAN.DAT.  |
| 9     | Incompatible or unrecognized option(s) or option argument(s) specified in command line.                     |
| 10    | Virus found in memory.  |
| 11    | Error occurred while attempting to communicate with server (Command and Control Server only).               |
| 12    | Error occurred while attempting to remove a virus, such as no CLEAN.DAT file or unable to remove the virus. |
| 13    | Virus found in file(s), boot sector, or master boot record.   |
| 14    | Program version is out of date; upgrade WScan software.   |
| 15    | Program self-check failed.  |
| 16    | Error occurred while accessing a specified drive.   |
| 17    | No drive, directory or file specified; nothing to scan.   |
| 18    | A validated file has been modified (/CF or /CV options).  |
| 100+  | Operating system error; WScan adds 100 to original error number.  |

### **About McAfee**

Founded in 1989, McAfee Inc., is the leading provider of tools for productive computing for the DOS, OS/2, and Windows environments. Our anti-virus products are used by more than 16,000 corporations worldwide. Our utility products provide data security, automated version updating, and system inspection and editing. McAfee is also the pioneer and leading provider of electronically distributed software. All of McAfees products can be purchased through dealers or downloaded from bulletin board systems and online services around the world.

McAfee does not stop at developing the worlds best anti-virus and utility products. We back them with the industry's best service and technical support. Product support is provided by a full-time staff of virus researchers, programmers, and support professionals, and delivered directly by McAfee or our network of more than 150 <u>authorized agent</u> offices in more than 50 countries worldwide.

### **Before you contact McAfee**

### Have the following information ready

- Program name and version number.
- Type and brand of computer, hard disk, and any peripherals.
- Version of DOS, along with any TSRs or device drivers in use.
- Printouts of your AUTOEXEC.BAT and CONFIG.SYS files.
- A printout of the contents of memory, from the MEM command (DOS 4.0 and later) or a similar utility.
- A description of the exact problem you are having. Please be as specific as possible. If you cannot be at your computer when you call, a printout of the screen will be helpful.

#### See also

Contacting McAfee
Troubleshooting
Error codes

### Using the main WScan window

The main WScan window is the window that appears when you first start WScan.

Whenever WScan scans system memory, diskettes, or hard disks, WScan reports the following information.

- <u>Files</u> that are possibly infected.
- Possibly Infected By the name of the virus infecting the associated file.
- Report of the scan results.
- Messages that provide status, warning, and error information encountered during the scan.

WScan performs a self-check when it loads to ensure the integrity of the WScan program and data files. If an error occurs, see <a href="Program fails on self-check">Program fails on self-check</a>.

### See also

Clearing log messages
Scanning your system
Cleaning your system
If you find a virus
Troubleshooting



### Selecting items to scan / clean

Before scanning or cleaning, you must select drives, directories, or files to scan. You can scan local drives, including diskette drives, as well as network drives. You can select up to 26 items in DOS and Windows, and up to 40 items in OS/2. By default, drive C is selected automatically.

To select drives, choose **File|Select Items to Scan** or click the **Select** icon. The Select Items to Scan dialog box appears.

Using the Selections list

Adding a drive

Adding a directory

Adding a file

Removing an item

Closing the dialog box

#### See also

Scanning your system

Cleaning your system

Configuring WScan



### Displaying the WScan Notebook

You can fine-tune the way WScan scans your system to increase system security, reduce scanning time, and perform specific tasks. For example, you can delete infected files automatically or move them to a quarantine directory, generate a report of scan results, use CRC integrity checking to detect unknown viruses, and so on. You select these options in the <a href="https://www.wscan.notebook"><u>WScan Notebook</u></a>, which contains several pages of scan options.

To display the WScan Notebook, click the Settings icon OR choose any option from the Settings menu.



### **Selecting Control options**

To change control settings, choose **Settings|Controls** or click the **Configure** icon to display the Controls page of the <u>WScan Notebook</u>. Choose any of these options.

Option Description

Executables Only Scan executable files only

(COM, EXE, SYS, BIN, OVL,

DLL).

<u>Subdirectories</u> Scan subdirectories inside

selected directories.

<u>Compressed</u> Scan compressed executable <u>Executables</u> files created by the LZEXE or

PKLITE utilities.

<u>Turbo</u> Speed up scanning; may detect

fewer viruses.

<u>Performance Packages</u> Select settings (see below).

<u>Default</u> Select default control settings

automatically.

Optimal Select optimal control

settings automatically.

<u>Compressed</u> Select compressed control

settings automatically.

Maximum Select maximum control

settings automatically.

### See also

Configuring WScan



## Selecting Action options

To change action settings, choose **Settings**|**Actions** or click the **Actions** tab to display the Actions page of the WScan Notebook. Choose any of these options.

**Option Description** 

Clean Infection (File or Clean up infections in boot sector and files when possible. Boot Sector) Overwrite and delete infected **Delete Infected File** 

files.

Move Infected File to Move infected files to a **Directory** quarantine directory.

Enter a Directory Name Enter a quarantine directory. Select Select a quarantine directory.

#### See also

Cleaning your system Configuring WScan



### About reports

To change report settings, choose **Settings|Reports** or click the Reports tab to display the Reports page of the <u>WScan Notebook</u>. Choose any of these options.

| <u>Option</u>           | Description  |  |  |
|-------------------------|--|--|--|
| Report File Name        | Type a report file name.                                       |  |  |
| <u>Select</u>           | Select a report file from a list.                              |  |  |
| Append to Report File   | Append report information to an existing report file.          |  |  |
| Include Corrupted Files | Include corrupted files in the report.                         |  |  |
| Include Modified Files  | Include validated files that have been modified in the report. |  |  |
| Include System Errors   | Include system errors in the report.                           |  |  |
| Maintain Activity Log   | Keep track of scan activities in a log file.                   |  |  |
| Keep n Events Only      | Limit the number of saved scans to <i>n</i> .                  |  |  |

### See also

Configuring WScan Printing reports



### Selecting Validation options

To change validation settings, choose **Settings|Reports** or click the Reports tab to display the Reports page of the <u>WScan Notebook</u>. Choose any of these options.

Option Description

Append Code to File Store recovery/validation

codes in validated program

files.

Save Code to External Store recovery/validation

Data File codes in an external validation

database file.

Database File Specify a validation database

file.

Select a validation database

file from a list.

<u>Add Codes</u>
Check Codes

Check existing validation

codes.

Remove Codes Remove existing validation

codes.

**Note** If you install new software on your system, including a new DOS version, you will need to update validation codes to include these new files. The fastest way to do this is to first select <u>Remove Codes</u> and scan your system, then select <u>Add Codes</u> and scan your system again.

### See also

Cleaning your system

Configuring WScan

Using validation / recovery codes



### Exception List

If you set up validation codes on the <u>Exceptions page</u> of the <u>WScan Notebook</u>, subsequent scans can detect changes in validated files. This can generate false alarms if the executable files are self-modifying or self-checking (most programs that do this will tell you to turn off your anti-virus software before running them. Therefore, when using validation codes, specify an exception list to identify such files and exclude them from the validation. The exception list is an ASCII or DOS text file.

Command line equivalent is /EXCLUDE \{filename\}.

To change the exception list, choose **Settings|Exceptions** or click the **Exceptions** tab to display the Exceptions page of the <u>WScan Notebook</u>. Choose any of these options.

| <u>Option</u>                       | Description   |
|-------------------------------------|---|
| Exceptions File                     | Type a validation exceptions file name.                         |
| <u>Select</u>                       | Select a validation exceptions file.                            |
| <u>Save</u>                         | Save changes to the list of files to exclude.                   |
| Files to Exclude from<br>Validation | Display or change the list of files to exclude from validation. |
| Add                                 | Add a file to the list of files to                              |

exclude.

#### See also

<u>Using validation / recovery codes</u> <u>Configuring WScan</u>



### Setting the scan schedule

You can schedule future times for WScan to scan your system automatically.

To change schedule settings, choose **Scan|Schedule** or click the **Schedule** icon to set or change prescheduled scans. Choose any of these options.

Option Description

Frequency Set the scheduled scanning

frequency.

Date Set the scheduled day of the

week or month.

Time of Day Set the scheduled time of

day.

 Local Drives
 Scan all local drives.

 Network Drives
 Scan all network drives.

 Select
 Select drives, directories,

and for the scheduled scan.

Options Select scanning options in

the WScan Notebook for the

scheduled scan.

Active Schedules List Display a list of scheduled

scans.

Add a scheduled scan to the

Schedule list.

Delete Remove a scheduled scan

from the Schedule list.

Close the Scheduler dialog

box.

#### See also

About Scheduling
Configuring WScan

### **About scanning**

WScan can detect known, new, and unknown viruses.

#### Known virus detection

WScan detects known viruses by searching the system for known characteristics (sequences of code) unique to each computer virus and reporting their presence if found. For viruses that encrypt or cipher their code so that every infection is different, WScan uses detection algorithms that work by statistical analysis, heuristics, and code disassembly.

#### New and unknown virus detection

WScan can also check for new or unknown viruses by comparing files against previously recorded validation data. If a file has been modified, it will no longer match the validation data, and WScan will report that the file may have become infected. With certain options, cleaning can restore infected files, master boot records (MBRs), or boot sectors.

### When to scan

Although VShield will monitor your software for viruses, it is wise to scan your disks when you introduce new programs, batch files, or commands that may be infected.

WScan your system when you

<u>Insert an unchecked diskette</u> <u>Install or download new files</u>

### **Scanning steps**

Scan your system when you want to detect and identify viruses.

### To scan

- 1 <u>Select the items you want to scan</u>. You must select at least one item to scan (by default, drive C is selected). Alternatively, load selected items from a <u>settings file</u>.
- 2 Select the scan settings you want.
- 3 Double-click the Scan icon or choose **Start Scan** from the Scan menu.
  - WScan performs the check according to the settings you have selected. You will see the names of files being scanned in the status bar, and you will see any status or warning messages in the <u>main WScan window</u>.
- If you find a virus

### About cleaning

### Basic principles to minimize damage

Before cleaning your system, back up all of your programs and data.

Of course, this works best if you back up regularly, so that you can restore from a backup made before your system was infected. But even a backup from an infected system can be useful for restoring data because most viruses do not corrupt data. If a program no longer runs after being cleaned, replace it from the original disk or from a virus-free backup.

- When disinfecting an infected system, it is important to start from a sterile field.
- Restart your computer from a clean, write-protected diskette.

#### **Background**

Although cleaning removes many viruses and restores normal operation, viruses can be harmful and insidious, and no anti-virus program can undo all their damage. Between 10% and 20% of all viruses actually <u>corrupt</u> the files they infect. If the file is infected with an uncommon virus that WScan cannot restore, WScan notifies you and identifies the filename. Write down this filename so that you can restore it from a backup diskette or tape.

If you use both the **Clean Infection (File or Boot Sector)** and the **Delete Infected File** options, WScan will first attempt to disinfect an infected file and, if the file is damaged beyond repair, delete the infected file. Deleted files are not recoverable except from backups.

Some viruses damage or overwrite program files or <u>overlay files</u>. Removing the virus can truncate the file or otherwise render it inoperable. Others, like the common virus Stoned, infect the <u>master boot record</u> (MBR). On systems partitioned with programs other than DOS (such as Disk Manager and SpeedStor), removing the virus can cause loss of the master boot record (MBR) and all data on the disk.

We strongly recommend that you get experienced help in dealing with viruses if you are unfamiliar with anti-virus software and methods. This is especially true for <u>critical viruses</u>, <u>master boot record (MBR)</u>, and <u>boot sector</u> infections because improper removal of these viruses can result in the loss of all data and use of the infected disks.

**Note** To use WScan to clean up infected files, the CLEAN.DAT file *must* be present in the WScan subdirectory. If you do not have the CLEAN.DAT file, first verify whether you should contact your system administrator or information systems staff directly for virus clean-up. Otherwise, you can <u>contact McAfee</u>.

### When to clean

Clean when you find or suspect a virus infection in your system.

### Cleaning your system

#### To clean

- 1 <u>Select the items you want to clean</u>. You must select at least one item to scan (by default, drive C is selected).
- 2 Select the clean settings you want.
- 3 Select Clean Infection (File or Boot Sector) on the Actions page of the WScan Notebook.
- 4 Click the Scan icon, or choose **Scan|Start Scan**.

WScan performs the check according to the settings you have selected. You will see the names of files being scanned in the status bar, and you will see any status or warning messages in the <u>main</u> WScan window.

WScan reports the results of its attempt to remove the virus from each infected file. If a file has several infections, it will report on each.

If viruses were safely removed, rescan and check diskettes. If WScan has successfully removed all the viruses, turn your computer off again and restart from the system disk. Scan your hard disks again to make sure they are virus-free. If you suspect that your system was infected from a diskette, run WScan from your hard disk to examine and disinfect the diskettes you use.

If a virus cannot be removed

### If a virus cannot be removed

If WScan cannot remove a virus, a message appears:

```
Virus cannot be safely removed from this file.
```

Write down the filename or generate a report so that you know what to restore from backups.

### See also

Cleaning
Contacting McAfee



# Selecting control options automatically

Choose one of these buttons to selects the following controls options automatically.

| Option                                   | <u>Default</u> | <u>Optimal</u> | <u>Compressed</u> | <u>Maximum</u> |
|--|----------------|----------------|-------------------|----------------|
| <u>Use Standard</u><br><u>Extensions</u> | Х              | Χ              | X                 | X              |
| Scan<br>Subdirectories                   | Х              | Χ              | X                 | X              |
| Scan Compressed<br>Files                 |                |                | X                 | Х              |
| <u>Turbo</u>                             |                | Χ              |                   |                |
|  |                |                |                   |                |

See also

**Selecting Configuration options** 



### Background

About validation / recovery codes

### Ways to validate

<u>Preferred - storing codes in a single file</u> <u>Optional - storing codes in validated files</u>

### Bypassing self-checking or self-modifying files

**Excluding files from validation** 

### Managing validation codes

Adding validation
Checking validation
Removing validation

### See also

**Selecting Action options** 

## About validation / recovery codes

If your environment is highly vulnerable to viruses, or you require unusual security against them, you can use WScans <u>validation</u> and <u>recovery</u> options. WScan checks for new or unknown viruses by comparing files against previously recorded validation data. If a file has been modified, it no longer matches the validation data, and WScan reports that the file may have become infected.

WScan has two levels of validation, which are stored in two separate ways:

- <u>Storing codes in a single Save Code to External Data File</u> WScan can store the enhanced code in a separate recovery file, which can be stored off-line (for example, on a diskette) for recovery purposes. This is the preferred method because it stores the data for files, the boot sector, and the master boot record (MBR) of a disk in the recovery file.
- <u>Storing codes in validated files</u> WScan can append a simple 10-byte validation code to .COM and .EXE files. This method applies only to the files you specified. It does not store data for the boot sector and master boot record (MBR).

Once the validation / recovery codes are stored, WScan can <u>check</u> them to detect changes to the files. In addition, VShield can use the /CV and /CF options to detect changes as well. More importantly, if you have stored the recovery information with /AF, WScan can use it to restore infected files, master boot records (MBRs), and boot sectors.

All of these options require continuing effort to store and maintain the codes. For example, if you install new programs or upgrade old ones, you should use the <u>Remove</u> option to remove all the codes, then the Add option to restore them.

If you install new software, or upgrade your DOS version, remember to update your recovery file.

#### See also

Using validation / recovery codes



## Storing codes in an external data file

Storing codes in a single file is PREFERRED to Storing codes in all files because

- You can store the recovery file off-line (on your clean anti-viral startup diskette, for example, or on a network drive or tape drive). You can also access it on demand to check for, and recover from, infection by unknown viruses.
- It keeps self-checking files (usually copy-protected programs) from reporting that they have been tampered with.
- Tou do not need an exception list. However, it is important that you run WScan with the /RF option on individual self-modifying files, such as Lotus 1-2-3, to remove the validation codes for those programs from the validation file.

Command line equivalents are /AF, /CF, and /RF.

#### See also

<u>Using validation / recovery codes</u> About validation / recovery codes



## Storing codes in validated files

Storing codes in all files is useful primarily for companies that distribute software to their customers or employees, and want to incorporate an additional level of virus protection.

The preferred method is storing codes in a single file.

Command line equivalents are /AV, /CV, and /RV.

#### See also

Using validation / recovery codes About validation / recovery codes



You can create a report that describes the results of your scan. A report includes information about the items scanned, infections found, infections cleaned, and optional details about corrupted files, modified files, and system errors.

## See also

**Selecting Report Options** 



You can schedule WScan to automatically scan at a future date and time. Thereafter, WScan runs the scan at the scheduled time *if* the workstation is running and WScan is loaded, even if you are using another application at the time.

In this way, you can scan your system unattended and ensure that scanning occurs on a regular basis. For each scheduled scan, you can specify when to scan, what to scan, and which scan options to use. WScan saves the information for each scheduled scan in a separate .INI file.

#### See also

**Selecting Scheduling Options** 

## Interacting with your network

Many personal computers are interconnected through a local area network (LAN). WScan is highly compatible with most networks. Here are some ways of using the WScan software with your network:

#### Run WScan on network drives

When WScan runs from a workstation (PC) on the network, it checks network drives for viruses just as it does local drives. For convenience, if the <u>Network Drives</u> check box on the <u>Scheduler</u> dialog box is selected, WScan scans all network drives to which the workstation is connected.

#### Use VShield and ChkVshld

By activating VShield as part of every workstation's AUTOEXEC.BAT file, you can prevent the workstations from introducing viruses into the network. Network administrators can ensure that VShield is active on each workstation by running ChkVshld as part of the network login script, before actual login.

#### Use NETShield

McAfee, Inc.s, NETShield program provides continuous virus protection on a NetWare server. NetWare network administrators can use it to check for both known and unknown viruses and to monitor all network activities.

Develop a security program

See also

**Tips** 

## **Developing a security program**

WScan has been shown to be an effective virus-prevention tool that can be of significant value when used in a conscientiously applied program of network hygiene.

WScan is only one important element. A comprehensive computing security program includes a variety of safety measures, such as regular backups, meaningful password protection, user training, and administrator awareness. Even with WScan, some viruses--along with theft or fire--can render a disk unrecoverable without a recent backup.

If you are a network administrator, we urge you to implement a security program to safeguard your organizations data and productivity. If you are a network user, please support and comply with such a program.

#### See also

<u>Tips</u>

## Backing up your system

Some viruses may leave certain disks or files unusable even after they are cleaned up. Between 10% and 20% of all infections involve files that are corrupted beyond repair.

To increase your chance of recovery, copy all the files on all of your hard disks onto clean diskettes or a backup tape. You can use a commercial backup program, or the one included with DOS or OS/2. Scan the program disk first to make sure that the backup program itself is not infected. Do not run the backup program if it is infected.

Although some of the backed-up files may be infected, it is better to have current copies than not. However, do not overwrite previous backup disks or tapes, which may not be infected.

#### See also

<u>Tips</u>

#### **General abnormalities**

#### Using WScan with other anti-virus software

When you run more than one anti-virus program, you risk strange results and false alarms. For example, some anti-virus programs store their virus signature strings unprotected in memory. Running a WScan program may detect them.

#### **TSR** conflicts

Some <u>terminate-and-stay-resident (TSR)</u> software may conflict with WScan programs, especially VShield (which is itself a TSR). To check whether this is the problem, comment out the other TSR files in your AUTOEXEC.BAT file and restart your system. If the errors disappear, the TSR conflict caused them.

## Slow disk access, program locks

Running VShield will slow your system slightly, especially if you use either the /ANYACCESS or /SWAP options. If you experience very slow disk access, or if programs lock or freeze while using Windows 3.1, you may be using a disk cache program that interferes with program operation, or you may need to increase the number of BUFFERS in your CONFIG.SYS file.

#### See also

## **False alarms**

Due to the nature of anti-virus software, there is a possibility that WScan may report a virus in a file that is not infected. This can be more likely if you are using more than one brand of virus protection software, especially if the virus is reported in memory. WScan may also incorrectly report a virus in the boot sector or master boot record of certain copy-protected diskettes.

If WScan reports a virus infection that you suspect may be in error, contact McAfee.

You can upload the file to our BBS.

#### See also

## Virus in memory

If you find a virus in memory, TURN OFF YOUR MACHINE, then run the Scan command line program from a clean start-up diskette. DO NOT use WScan to remove a virus that is resident in memory.

See also

## Program fails on self-check

WScan performs a self-check when it runs. If WScan has been modified in any way, a warning appears in the Message window. If you choose to continue, WScan can still check for viruses but may spread the infection. Therefore, if WScan reports that it has been damaged, we recommend that you quit, then run the command line Scan program from a clean start-up diskette before continuing.

See also

## Obtaining new software versions

As a WScan licensee, you may download new versions without charge for one year from your date of purchase. One convenient way to do this is to use the McAfee Software Express (SFX) program, included with WScan, to retrieve them from the McAfee bulletin board system (BBS). You will need a modem attached to your computer. To use SFX, see Appendix A, Using Software Express, in the *Using VirusScan* manual.

You may also use your own communications software to download new versions from the McAfee bulletin board, CompuServe, or the Internet. See Chapter 1, Welcome to WScan, and Appendix B, Retrieving McAfee programs with your own communications software, in the *Using VirusScan* documentation, for more information.

New versions of McAfee software are stored in compressed form to reduce transmission time. SFX will help you decompress them, or you can download the PKUNZIP utility to do it yourself.

Always download and decompress the files in a separate directory from your current files. That way, if you discover a problem with the new files, you will still have the old ones.

See also

**Upgrading** 

## **Validating McAfee software**

The WScan program in your WScan package is supplied on a write-protected diskette (notchless) that should be secure from infection.

If your new copy of WScan differs from the validation data, it may have been damaged. Do not use it, and obtain a clean copy of WScan from a known source.

defined. When you download a program file from any source other than the McAfee BBS or other McAfee service, it is important to verify that it is authentic, unaltered, and uninfected. McAfee anti-virus software includes a program called Validate that helps you do this. When you receive a new version of WScan, run Validate on all of the program files.

To do this for WScan, start from the system prompt (C> or [C:\]).

- 1 Navigate to the directory to which you have downloaded the files. For example, if you have stored the files in C:\MCAFEE\SFX\VIRUSCAN:
  - C> c:
  - C> cd \mcafee\sfx\viruscan
- 2 Type the following command

```
DOS or Windows C> validate SCAN.EXE
```

3 Compare the results with the information in the <u>README.1ST</u> file or on-line documentation file for the program you validated. If the validation results match what is in the file, it is highly unlikely that the program has been modified.

#### See also

**Upgrading** 

## **Updating your clean startup diskette**

Once you have validated the new version, copy it into your C:\MCAFEE directory. In addition, copy the WScan program onto your clean start-up diskette. Here is a way to do this from the command prompt.

Note any changes you have made to default options because you may want to select and save them again. Start from the system prompt (C> or [C:\1]).

1 Navigate to the directory to which you have retrieved the files, such as C:\SFX\VIRUSCAN:

```
C> c:
C> cd \mcafee\sfx\viruscan
```

2 Copy the contents of the directory to C:\MCAFEE

```
C> copy *.* c:\mcafee
```

3 Temporarily remove write-protection from your clean start-up diskette and insert it in drive A.

For a 3.5" diskette, slide its corner tab so that the square hole is *closed*.

For a 5.25" diskette, remove the tab from its corner notch.

4 Copy the WScan program to the diskette.

```
DOS or Windows C> copy SCAN.EXE a:
```

5 Remove the diskette from the drive and *write-protect it* again.

#### See also

**Upgrading** 

## **About the WScan Notebook**

The WScan Notebook contains pages of WScan options. Before you scan, select the options you want.

## See also

Configuring WScan

Displaying the WScan Notebook

## Inserting an unchecked diskette

Scan whenever you insert an unchecked diskette in a diskette drive.

Every time you insert a new diskette in your drive, run WScan on it before executing, installing, or copying its files. In fact, we recommend doing this now with all the diskettes you normally use.

## See also

When to scan

## Installing or downloading new files

Every time you install new software on your hard drive, or download executable files from a network server, bulletin board, or on-line service, run WScan on that drive BEFORE executing the files.

If you install any new software or programs on your system, including a new version of DOS, and are running WScan or VShield with the validation options, you need to add validation codes to the new files. The quickest way to update the validation codes is to remove all validation codes from the hard disk and then add them back.

#### See also

When to scan
Using validation codes

## **Using profiles**

A *profile* is a simplified way to scan your system using scan options stored in a profile load file. Using profiles automates repetitive scanning tasks and makes it easier to scan your system

Before using profiles, they must be defined in the VSCAN.INI file. If no profiles are available, you (or your system administrator or information systems staff) must create them, then reload Interactive Scan. For instructions, see <u>Setting up profiles</u>.

#### See also

Selecting a profile
Setting up profiles
Formatting a profile file

## **Setting up profiles**

Before you can select profiles from the Run Profile dialog box, the profiles must be defined in the VSCAN.INI file. Once defined, you must restart Interactive Scan for your changes to take effect.

Contact your system administrator or information services staff before attempting this procedure yourself. They might want to perform this procedure for you.

To set up or modify a profile, you need to use a text editor that can read and save VSCAN.INI as an ASCII text file. You also need to create the scan load file you want to use for each profile, as described in the discussion of the /LOAD option in Chapter 4 of the VirusScan *User's Guide*.

Heres an example of the settings for the header variables in the VSCAN.INI file.

```
Header1=Profile Engine v1.0
Header2=Select a profile to run, please
```

Heres an example of the settings for one of the buttons in the VSCAN.INI file.

```
[Profile1]
Label=Hard Disk
Description=Scan disk C:
File=c:\mcafee\profile1.prf
```

[Profile1] begins the section for the first button (the next button is *Profile2*, and so on).

Label is the short word or phrase that appears in the button.

Description is the text that provides additional information about the profile and appears to the right of the button.

□ File identifies the name and path of the profile file. If Interactive Scan cannot locate the specified file, the button is dimmed (unavailable).

You can specify these settings for up to four profiles.

#### See also

<u>Using profiles</u>
<u>Selecting a profile</u>
Formatting a profile file

## Formatting a profile file

A setting file is an ASCII text file. Use a text editor to create the file. You can put all Scan command line options on the same command line or put each option (with its parameter) on its own line, separated by a hard carriage return and line feed, as shown in the following examples.

Sample load file with all options on the same command line:

```
m: /report a:infectn.rpt /rptcor /rpterr
```

Sample profile file with each option on a separate command line:

```
m:
/report a:infectn.rpt
/rptcor
/rpterr
```

## See also

<u>Using profiles</u>
<u>Selecting a profile</u>
<u>Setting up profiles</u>

## **Using settings files**

You can save the scan settings and the selected items in a settings (.INI) file. That way, you dont need to select scanning options and items individually every time you want to scan--you simply load the settings file.

You can save default scan settings in <u>VSCAN.INI</u> (Interactive Scan reads this file and uses these settings when it loads), or you can save them in a file with a different name.

<u>Selecting a profile</u> overrides the current scan settings youve loaded for the duration of the profile scan.

#### See also

Saving scan settings
Loading scan settings



The *activity log* keeps track of the dates and times you scan your system, as well as associated messages regarding the items scanned and infections found. It provides an audit trail that you can use to verify regular scanning or, if you encounter an infection, to determine the last time the system was scanned for viruses and which items were found to be infected.

To update the activity log with each scan, the <u>Maintain Activity Log</u> check box must be selected on the <u>Reports page</u> of the <u>WScan Notebook</u>.

To view the activity log, choose Scan|Activity Log or click the Activity Log icon. The Activity Log dialog box appears.

#### See also

Maintaining an activity log
Setting the number of events stored in the activity log
Specifying a different log file name
Viewing the activity log
Viewing activity log details
Printing the activity log

## Specifying a different log file name

The default file name for the activity log is VSCAN.LOG. To specify a different log file name or path, use an ASCII text editor to change the LogFile variable in the [Maintain] section of the <u>VSCAN.INI</u> file, as shown in the following example.

[Maintain]
LogFile=c:\mcafee\logfile\myscan.log

## Contents of the VSCAN.INI file

| Oontonts of the | VOOAN.IIVI IIIC |                                    |
|-----------------|-----------------|------------------------------------|
| Section name    | Variable Name   | Default Setting                    |
| [Profiles]      | Header1         | Profile Engine v1.0                |
|                 | Header2         | Select a profile to run, please    |
| [Profile1]      | Label           | Hard Disk                          |
|                 | Description     | Scan disk C:                       |
|                 | File            | profile1.prf                       |
| [Profile2]      | Label           | Network1                           |
|                 | Description     | Scan disk F: (System Disk)         |
|                 | File            | <pre>c:\windows\profile2.prf</pre> |
| [Profile3]      | Label           | Network2                           |
|                 | Description     | Scan disk W: (Mirrorshades)        |
|                 | File            | <pre>c:\windows\profile3.prf</pre> |
| [Profile4]      | Label           | Floppy                             |
|                 | Description     | Scan disks A: and B:               |
|                 | File            | <pre>c:\windows\profile4.prf</pre> |
|                 |                 |                                    |
| [Main]          | PS_O_LOCAL      | 0                                  |
|                 | PS_O_NETWORK    | 0                                  |
|                 | PS_O_EXTERN     | 0                                  |
|                 | PS_O_REPORT     | 0                                  |
|                 | PS_O_DATABASE   | 0                                  |
|                 | PS_O_OPTIONS    | 0                                  |
|                 | PS_O_PRIVATE    | 0                                  |
|                 | PS_O_RINF       | 0                                  |
|                 | PS_O_RERS       | 0                                  |
|                 | PS_O_RPRG       | 0                                  |
|                 | PS_O_NADM       | 0                                  |
|                 | PS_O_ANALYZER   | 0                                  |
|                 | PS_O_APPEND     | 0                                  |
|                 | PS_O_ARC        | 1                                  |
|                 | PS_O_BINARY     | 0                                  |
|                 | PS_O_CMPFIL     | 1                                  |
|                 | PS_O_CORRUPT    | 0                                  |
|                 | PS_O_DELCOR     | 0                                  |
|                 | PS_O_DELINF     | 0                                  |
|                 | PS_O_DELUNF     | 0                                  |
|                 |                 |                                    |

| PS_O_DFC                             | 0                          |
|--------------------------------------|----------------------------|
| PS_O_ERRORS                          | 0                          |
| PS_O_MOD                             | 0                          |
| PS_O_MOVCOR                          | 0                          |
| PS_O_MOVINF                          | 0                          |
| PS_O_NOTIFY                          | 0                          |
| PS_O_PROMPT                          | 0                          |
| PS_O_REMOVE                          | 0                          |
| PS_O_SMLBFR                          | 0                          |
| PS_O_STDEXT                          | 1                          |
| PS_O_SUBDIR                          | 1                          |
| PS_O_TRACER                          | 0                          |
| PS_O_VAL                             | 0                          |
| <u>PS_O_ERRDISKF</u><br><u>ORMAT</u> | 0                          |
| PS_O_ERRMEDIA                        | 0                          |
| PS O ERRFILESY<br>STEM               | 0                          |
| <u>PS_O_ERRNETW</u><br><u>ORK</u>    | 0                          |
| PS_O_ERRFILEAC<br>CESS               | 0                          |
| PS_O_ERRDEVIC<br>EACCESS             | 0                          |
| PS_O_ERRREPOR<br>TFAILURES           | 0                          |
| PS_S_ADMIN                           |                            |
| PS_S_CORRDIR                         |                            |
| PS_S_CORRUPT                         |                            |
| PS_S_ERRORS                          |                            |
| PS_S_EXCEPT                          | C:\PHOENIX\VS\MY.VSS       |
| PS_S_EXTEN                           |                            |
| PS_S_INFDIR                          |                            |
| PS_S_INFECT                          |                            |
| PS_S_MODIF                           |                            |
| PS_S_REPORT                          |                            |
| PS_S_SERVER                          |                            |
| PS_S_START                           | <pre>C:\VIRUS\;C:;;;</pre> |
| PS_S_SUSPIC                          |                            |

PS S VALID

LogFile vscan.log

## **Displaying infected files**

The **File** list on the  $\underline{\text{main WScan window}}$  contains a list of files that may be infected. The  $\underline{\text{Infection list}}$  contains the name of the virus that may have infected the file.

## Displaying the virus causing the infection

The **Possibly Infected By** list on the  $\underline{\text{main WScan window}}$  contains the name of a virus that may have infected the associated file in the  $\underline{\text{File list}}$ .

## Displaying report summary information

The **Report** summary area on the <u>main WScan window</u> contains a summary of the results of a scan.

It shows the number of files, boot sectors, and master boot records that were scanned, analyzed, and, if applicable, infected.

## **Clearing log messages**

Choose the **Clear** button to clear log messages that appear in the <u>Messages list</u>.

A dialog box asks you to confirm that you want to clear messages. Choose  $\bf Yes$  to clear them, or choose  $\bf No$  to keep them.

## Display scan output messages

The **Messages** list on the  $\underline{\text{main WScan window}}$  displays messages describing what WScan found while scanning, including infections, corruptions, system errors, and a summary of results.



# Moving to the next page in the WScan Notebook Obvittor to move to the next page in the WScan N

Choose the >> (Next) button to move to the next page in the WScan Notebook.

This button is dimmed if you are on the last page in the Notebook.



# Moving to the previous page in the WScan Notebook The button to move to the previous page in the WScan WS

Choose the << (**Previous**) button to move to the previous page in the <u>WScan Notebook</u>.

This button is dimmed if you are on the first page in the Notebook.



Closing the WScan Notebook Choose the  ${f Close}$  button on any page to close the  ${f WScan\ Notebook}$  and return to the  ${f main\ WScan}$ window.



## Scanning executable files only

Select the **Executables Only** check box on the  $\underline{\text{Controls page}}$  of the  $\underline{\text{WScan Notebook}}$  to scan files with standard extensions.

**Executables Only** reduces scan time by checking only files with an .EXE, .COM, .SYS, .BIN, .OVL, or .DLL extension. If this option is not selected, WScan checks all files on the selected drives and directories, which increases scan time. Do not use this option if you have found a virus or suspect one. <a href="Command line">Command line</a> equivalent is /STD.



## **Scanning subdirectories**

Select the **Subdirectories** check box on the  $\underline{\text{Controls page}}$  of the  $\underline{\text{WScan Notebook}}$  to scan subdirectories.

**Subdirectories** tells WScan to check files in the subdirectories of selected directories. If this option is not selected, WScan ignores subdirectories. You do not need to select this option if you are scanning an entire drive.

Command line equivalent is /SUB.



### Scanning compressed executable files

Select the **Compressed Executables** check box on the  $\underline{\text{Controls page}}$  of the  $\underline{\text{WScan Notebook}}$  to scan compressed executable files.

**Compressed Executables** tells WScan to check inside executable, or self-decompressing, files that have been compressed using the LZEXE or PKLITE file compression programs. If selected, WScan decompresses each file in memory and checks for viruses signatures. If this option is not selected, WScan does not check *inside* compressed files for viruses, although it can check for modifications if the <u>validation options</u> are used.

Command line equivalent, if this option is not selected, is /NOCOMP



## Using the turbo mode

Select the **Turbo** check box on the <u>Controls page</u> of the <u>WScan Notebook</u> to use WScan's Turbo mode.

**Turbo** reduces scan time by examining a smaller portion of each file. This takes less time but might miss some infections. Therefore, do not use this option if you have found a virus or suspect one.

Command line equivalent is /FAST.



## **Choosing default settings**

Choose the **Default** button to select program default settings on the  $\underline{\text{Controls page}}$  of the  $\underline{\text{WScan}}$   $\underline{\text{Notebook}}$ .

Choosing this button overrides any settings you may have selected individually or by choosing other <u>Performance Packages</u>, such as the <u>Optimal</u>, <u>Compressed</u>, or <u>Maximum</u> buttons.



## **Choosing optimal settings**

Choose the **Optimal** button to select optimal settings on the <u>Controls page</u> of the <u>WScan Notebook</u>.

Choosing this button overrides any settings you may have selected individually or by choosing other <a href="Performance Packages">Performance Packages</a>, such as the <a href="Default">Default</a>, <a href="Compressed">Compressed</a>, or <a href="Maximum">Maximum</a> buttons.



## **Choosing compressed settings**

Choose the **Compressed** button to select compressed settings on the  $\underline{\text{Controls page}}$  of the  $\underline{\text{WScan}}$   $\underline{\text{Notebook}}$ .

Choosing this button overrides any settings you may have selected individually or by choosing other <u>Performance Packages</u>, such as the <u>Default</u>, <u>Optimal</u>, or <u>Maximum</u> buttons.



## **Choosing maximum settings**

Choose the **Maximum** button to select the maximum settings on the  $\underline{\text{Controls page}}$  of the  $\underline{\text{WScan}}$   $\underline{\text{Notebook}}$ .

Choosing this button overrides any settings you may have selected individually or by choosing other <u>Performance Packages</u>, such as the <u>Default</u>, <u>Optimal</u>, or <u>Compressed</u> buttons.



Select the **Clean Infection (File or Boot Sector)** check box on the <u>Actions page</u> of the <u>WScan Notebook</u> to clean virus infected files.

Cleaning tells WScan to attempt to restore the boot sector and any infected files. Between 10% and 20% of all viruses are not removable; they damage the infected file beyond repair. If the infected file resides on a network drive, you must have rights to change files on that drive. If WScan cannot restore a file, you will see a message that identifies the name of the unrecoverable file. If **Clean Infection (File or Boot Sector)** is not selected, WScan merely reports the infection in the <u>main WScan window</u>.

**Note** To select this option, the CLEAN.DAT file must reside in the WScan directory. If the file does not exist, contact your system administrator or information systems staff to determine whether they will clean your system instead. Otherwise, <u>contact McAfee</u>.

- We recommend selecting both Clean Infection (File or Boot Sector) and <u>Delete Infected File</u> so that WScan attempts to restore the virus first, then deletes the file only if it cannot be recovered. In addition, Clean Infection (File or Boot Sector) can remove master boot record (MBR) and boot sector viruses, but **Delete Infected File** alone cannot.
- Alternatively, we recommend selecting both Clean Infection (File or Boot Sector) and Move Infected File to Directory so that WScan attempts to restore the virus first, then moves it to the quarantine directory only if it cannot be recovered. In addition, Clean Infection (File or Boot Sector) can remove master boot record (MBR) and boot sector viruses, but Move Infected File to Directory alone cannot.

We also recommend that you get help to deal with a virus if you are unfamiliar with anti-virus software. This is especially true for "critical" viruses and master boot record / boot sector infections, because improper removal can result in lost data or damaged disks. See <u>Contacting McAfee</u>.

Command line equivalent is /CLEAN.



Select the **Delete Infected File** check box on the <u>Actions page</u> of the <u>WScan Notebook</u> to delete virus infected files.

Delete Infected File tells WScan to delete infected files automatically when found. Between 10% and 20% of all viruses are not removable; they damage the infected file beyond repair. Erased files cannot be recovered, so consider generating a report so that you know which files to restore from backups.

Note If the infected file resides on a network drive, you must be able to delete files on that drive.

We recommend selecting both **Delete Infected File** and <u>Clean Infection (File or Boot Sector)</u> so that WScan attempts to restore the virus first, then deletes the file only if it cannot be recovered. In addition, **Clean Infection (File or Boot Sector)** can remove master boot record (MBR) and boot sector viruses, but Delete Infected File alone cannot.

We also recommend that you get help to deal with a virus if you are unfamiliar with anti-virus software. This is especially true for "critical" viruses and master boot record / boot sector infections, because improper removal can result in lost data or damaged disks. See <u>Contacting McAfee</u>.

Command line equivalent is /DEL.



### Moving infected files to a quarantine directory

Select the **Move Infected File to Directory** check box on the <u>Actions page</u> of the <u>WScan Notebook</u> to move virus infected files to a quarantine directory.

If selected, you must type the <u>path</u> of the quarantine directory, or choose the <u>Select</u> button to select one from a list.

We recommend selecting both **Move Infected File** and <u>Clean Infection (File or Boot Sector)</u> so that WScan attempts to restore the virus first, then moves the file to the quarantine directory only if it cannot be recovered. In addition, **Clean Infection (File or Boot Sector)** can remove master boot record (MBR) and boot sector viruses, but **Move Infected File** alone cannot.

We also recommend that you get help to deal with a virus if you are unfamiliar with anti-virus software. This is especially true for "critical" viruses and master boot record / boot sector infections, because improper removal can result in lost data or damaged disks. See <u>Contacting McAfee</u>.

Command line equivalent is /MOVE.



Specifying the path of the quarantine directory

Specifying the path of the quarantine directory (such as c:\mcafee Type the path name of the quarantine directory (such as c:\mcafee\quarntin) in the text box, or choose <u>Select</u> to select one.

**Note** To use this option, the <u>Move Infected File to Directory</u> check box must be selected.



Selecting a quarantine directory Choose the **Select** button on the <u>Actions page</u> of the <u>WScan Notebook</u> to select a quarantine directory from a directory list. The directory you select appears in the Quarantine Directory text box. Alternatively, you can type the path of the directory in the text box.

**Note** To use this option, the <u>Move Infected File to Directory</u> check box must be selected.



# Selecting a quarantine directory in the Directory Selection dialog box

Use the Directory Selection dialog box to select a quarantine directory you want to use for infected files.

Select the <u>Drive</u>, if necessary, then select the <u>Directory</u> you want to use.

When finished, choose <u>OK</u> to close the dialog box and save the selection you've made, or choose <u>Cancel</u> to abandon your selection.

This dialog box appears when you choose Select to select a Quarantine directory on the Actions page of the WScan Notebook.



Choose **OK** on the <u>Directory Selection dialog box</u> to save the <u>quarantine directory</u> you've selected and close the dialog box.



Canceling and closing the Directory Selection dialog box Choose Cancel on the <u>Directory Selection dialog box</u> to abandon the <u>quarantine directory</u> you've selected and close the dialog box.



Selecting a drive for the quarantine directory Select a drive from the **Drives** list on the <u>Directory Selection dialog box</u> that contains the <u>quarantine</u> directory you want to use for infected files.

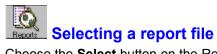


After you've selected a <u>drive</u>, select a directory from the <u>Directory</u> list on the <u>Directory Selection dialog</u> <u>box</u> for the quarantine directory you want to use for infected files.



Specifying the name of a report file In the Report File Name text box on the Reports page, type the name and path of the report file you want to use or create (such as c:\mcafee\scan.rpt) in this text box, or choose <u>Select</u> to select one from a list of files.

Command line equivalent is /REPORT.



Choose the **Select** button on the <u>Reports page</u> of the <u>WScan Notebook</u> to select a report file from a list of files. The file name you select appears in the <u>Report File Name text box</u>.

Command line equivalent is /REPORT.



Appending information to the report file Select the **Append to Report File** check box on the <u>Reports page</u> of the <u>WScan Notebook</u> to add scan log information to the end of the specified report file.

Note If this check box is not selected, WScan overwrites the specified report file, if it exists.

Command line equivalent is /APPEND.



Including messages about corrupted files in the report file Select the **Include Corrupted Files** check box on the <u>Reports page</u> of the <u>WScan Notebook</u> to include information about corrupted files in the <u>specified report file</u>.

If this check box is not selected, WScan excludes corruptions from the report file.

Command line equivalent is /RPTCOR.



Including warnings about modified files in the report file Select the Include Modified Files check box on the Reports page of the WScan Notebook to include in the specified report file information about files that have been modified.

If this check box is not selected, WScan excludes warnings about modified files from the report file.

Command line equivalent is /RPTMOD.



Including system errors in the report file Select the **Include System Errors** check box on the <u>Reports page</u> of the <u>WScan Notebook</u> to include information about system errors in the <u>specified report file</u>.

If this check box is not selected, WScan excludes errors from the report file.

Command line equivalent is /RPTERR.



Select the **Maintain Activity Log** check box on the <u>Reports page</u> of the <u>WScan Notebook</u> to keep information about each scan in a log file.

If selected, WScan saves the time and date at which a scan is run, as well as any results of the scan, by updating or creating an <u>activity log</u> file (by default, SCAN. LOG in the current directory).

If this check box is not selected, WScan does not maintain an activity log.

Command line equivalent is /LOG.



# Setting the number of events stored in the activity log

Select the **Keep** n **Events Only** check box on the <u>Reports page</u> of the <u>WScan Notebook</u> to set the number of events stored in the activity log file.

The Maintain Activity Log check box must be selected for this option to have any effect.



### Storing validation / recovery codes in program files

Select the **Append Code to File** check box on the <u>Actions page</u> of the <u>WScan Notebook</u> to add, check, or remove validation / recovery codes in <u>standard executable files</u>, adding about 98 bytes to each file validated.

This method validates files but not the master boot record (MBR) or boot sector of a disk. If the executable files reside on a network disk, you must have sufficient rights to update them.

You must also select Add codes, Check codes, or Remove codes.

**Note** You can select either <u>Append Code to File</u> or <u>Save Code to External Data File</u>, but you cannot select both in the same scan.

### See also



### Storing validation / recovery codes in an external file

Select the **Save Code to External Data File** check box on the <u>Actions page</u> of the <u>WScan Notebook</u> to add, check, or remove validation / recovery codes in an external file you specify.

This method, which is the preferred method, validates files, the master boot record (MBR), and boot sector of a disk. If the database file resides on a network disk, you must have sufficient rights to create and delete it.

If selected, you must type the <u>file name</u> of the validation file, or choose <u>Select</u> to select one from a list. You must also select <u>Add codes</u>, <u>Check codes</u>, or <u>Remove codes</u>.

**Note** You can select either <u>Append Code to File</u> or <u>Save Code to External Data File</u>, but you cannot select both in the same scan.

### See also



## Specifying the name of an external validation file

Type the name and path of the validation file you want to use or create (such as c:\mcafee\ valcodes.sav) in this text box, or choose Select to select one from a list of files.

Note To use this option, the Save Code to External Data File check box must be selected.

### See also

Using validation / recovery codes Actions page



## Selecting an external validation file

Choose the **Select** button on the  $\underline{\text{Actions page}}$  of the  $\underline{\text{WScan Notebook}}$  to select a validation file from a list of files. The file you select appears in the  $\underline{\text{Save Code to External Data File text box}}$ .

Note To use this option, the Save Code to External Data File check box must be selected.

### See also



## Adding validation / recovery codes

Select the **Add Codes** radio button on the <u>Actions page</u> of the <u>WScan Notebook</u> to add validation / recovery codes to program files or to an external database file.

**Note** For this option to work, either the <u>Append Code to File</u> or <u>Save Code to External Data File</u> check boxes must be selected.

Command line equivalents are /AF for an external file and /AV for binary files.

### See also



## Checking validation / recovery codes

Select the Check Codes radio button on the Actions page of the WScan Notebook to check validation / recovery codes that have previously been added in program files or in an external file.

Note For this option to work, either the Append Code to File or Save Code to External Data File check boxes must be selected.

Command line equivalents are /CF for an external file and /CV for binary files.

### See also



## Removing validation / recovery codes

Select the **Remove Codes** radio button on the  $\underline{\text{Actions page}}$  of the  $\underline{\text{WScan Notebook}}$  to remove validation / recovery codes that have previously been added in program files or in an external file.

Note For this option to work, either the Append Code to File or Save Code to External Data File check boxes must be selected.

### See also



# Adding a file to the validation exceptions list

Choose the **Add** button on the <u>Exceptions page</u> of the <u>WScan Notebook</u> to select a file to add to the current validation exceptions list.

### See also



Saving the validation exceptions list Choose the **Save** button on the <u>Exceptions page</u> of the <u>WScan Notebook</u> to save the current <u>validation</u> exceptions list to the specified validation exceptions file.

Note This button is available only if you've changed the validation exceptions list.

### See also



# Specifying the name of a validation exceptions file

Type the name and path of the validation exceptions file you want to use or create (such as c:\mcafee\ exceptn.vss) in the Exceptions File text box, or choose Select to select one from a list of files.

### See also

Using validation / recovery codes

**Exceptions page** 



# Selecting a validation exceptions file

Choose the **Select** button on the  $\underline{\text{Exceptions page}}$  of the  $\underline{\text{WScan Notebook}}$  to select a validation exceptions file from a list of files. The file you select appears in the  $\underline{\text{Exceptions file text box}}$ .

### See also



## Using the validation exceptions list

The Files to Exclude from Validation list on the Exceptions page of the WScan Notebook contains the names and locations of files to exclude from validation.

- Adding. To add a new file to the list, insert a new line by moving the insertion bar to where you want to add it and pressing Enter, then type the name and path of the file you want to add, such as c:\ lotus\123.com. Alternatively, click the Add button and select the file from a list of files.
- Changing. To change a file entry on the list, drag the mouse to select the text you want to change, then type the replacement text.
- Removing. To remove a file from the list, drag the mouse to select the entire line, then press Del or BackSpace.

See also



## Setting the scan frequency

On the  $\underline{\text{Scheduler}}$  dialog box, select the frequency interval (Daily, Weekly, or Monthly) with which you want WScan to perform automatic scanning.

You can also set the schedule  $\underline{\text{day}}$  and  $\underline{\text{time}}$ .



### Setting the scan date

On the Scheduler dialog box, select the date on which you want to scan.

- If the frequency is **Weekly**, select the day of the week (Sunday through Saturday). If the frequency is **Monthly**, select the day of the month (1 through 31).
- If the frequency is Daily, this list is unavailable.

You can also set the schedule  $\underline{\text{frequency}}$  and  $\underline{\text{time}}$ .



## Setting the scan time of day

On the <u>Scheduler</u> dialog box, set the time of day at which an automatic scan will occur (midnight to 11:00 pm)

You can also set the schedule <u>frequency</u> and <u>date</u>.



Select the **Local Drives** check box on the  $\underline{\text{Scheduler}}$  dialog box to scan all local drives on the workstation.

Command line equivalent is /ADL.



Select the **Network Drives** check box on the  $\underline{\text{Scheduler}}$  dialog box to scan all network drives to which the workstation is currently attached.

Command line equivalent is /ADN.



## Selecting items for scheduled scans

Choose the **Select** button on the <u>Scheduler</u> dialog box to select a drives, directories, and files to scan for the currently selected scheduled scan *ONLY*. The items you select are saved when you add the scheduled scan.

You can also choose the Options button to select settings in the WScan Notebook.

Selecting items from within the Scheduler dialog box *DOES NOT* change the scanning options currently selected for scanning in the main application.



## Selecting options for scheduled scans

Choose the **Options** button on the <u>Scheduler</u> dialog box to display the <u>WScan Notebook</u> and select scanning options for the currently selected scheduled scan *ONLY*. The options you select are saved when you add the scheduled scan.

You must also choose the Select button to select drives, directories, and files to scan.

Selecting options from within the Scheduler dialog box *DOES NOT* change the scanning options currently selected for scanning in the main application.



## Displaying a list of scheduled scans

This **Active** Schedules list on the <u>Scheduler</u> dialog box displays the scans that are scheduled for the future. Each scheduled scan resides in a separate .INI file.

Choose the Add and Delete buttons to add and remove, respectively, scheduled scans on this list.



Choose the **Add** button on the <u>Scheduler</u> dialog box to add a scan to the schedule.

When you add a scan, WScan saves the  $\underline{\text{frequency}}$  and options you've  $\underline{\text{set}}$  and items you've  $\underline{\text{setected}}$  in the SCAN.INI file.



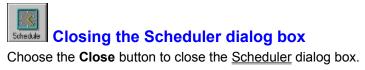
## Removing a scan from the schedule

Select a scheduled scan in the <u>schedule list</u>, then choose the **Delete** button on the Scheduler dialog box to remove the selected scan from the schedule.

When you delete a scheduled scan, WScan removes its entry in the SCAN.INI file.

#### See also

Scheduler dialog box





The Activity Log dialog box displays the scanning events saved in the activity log file.

Item Description

Summary of Activities Displays the most recent

scanning events.

<u>Details</u> Displays items scanned and

infections found during the

selected event..

<u>Prints</u> Prints the log file.
Clear Log Deletes the log file.

See also

Using the activity log



## Viewing the activity log details

The Event Summary dialog box displays the items scanned and viruses found during the selected event in the <u>Activity Log</u> dialog box.

Item Description

Items were scanned Displays the items scanned

for the selected event.

Viruses were found Displays the viruses found

during the selected event.

Prints the detail information in

the log file.

#### See also

Using the activity log



#### Displaying the virus list

Choose **Help|Virus List** or click the **Virus List** icon to display a <u>list of viruses</u> that WScan detects, identifies, and disinfects. <u>Command line</u> equivalent is /VIRLIST.

The virus list describes the many known viruses that Interactive Scan detects, identifies, and disinfects. It tells you whether Interactive Scan can remove the virus and provides additional information about the virus and the files it infects. The virus list information is stored in the NAMES.DAT file. It includes the following information about each virus.

| Infects | describes | what the | selected | virus | intects |
|---------|-----------|----------|----------|-------|---------|

- **Files**, if selected, indicates that the virus infects files. If the virus targets files with specific extensions or files of a specific type, the extensions appear to the right of the check box.
- **Boot Sectors**, if selected, indicates that the virus infects the boot sector of a disk.
- **MBR**, if selected, indicates that the virus infects the master boot record of a disk.
- Can be Cleaned, if selected, indicates that Interactive Scan can remove the virus from infected files.

#### Features describes behaviors of the selected virus:

- **Memory Resident**, if selected, indicates that the virus is a terminate-and-stay-resident (TSR) program that remains in memory while the computer is running.
- **Encrypted**, if selected, indicates that the virus attempts to evade detection by self-encrypting.
- **Polymorphic Virus**, if selected, indicates that the virus attempts to evade detection by changing its internal structure or its encryption techniques.
- □ **Virus Size** describes the amount, in bytes, that the virus increases the size of a file it infects. **Description** provides additional information about the selected virus, when available

#### See also

Searching the virus list

Printing the virus list

Closing the Virus List



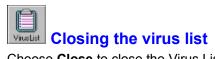
## Listing viruses detected by WScan

This list on the <u>Virus List dialog box</u> displays the viruses that WScan detects, identifies, and disinfects. Scroll through this list using the scroll bars, then choose <u>Close</u> when finished.



To quickly find a virus in the virus list, choose **Find** in the Virus List dialog box. The Find dialog box appears.

Enter the name of the virus, then choose **OK**. Interactive Scan searches for the virus you specified and, if found, displays it in the Virus List dialog box.



Choose **Close** to close the <u>Virus List dialog box</u>.

## Loading WScan settings from a file

Choose **File|Load Settings** to load WScan settings from a settings file. The Load Settings dialog box appears. Select the settings file you want, then choose **OK**.

Command line equivalent is /LOAD.

See also

Using settings files

## Saving settings to a file

Choose **File|Save Settings** to save the current WScan settings to a settings file. The Save Settings dialog box appears. Enter or select a file name, then choose **OK**.

See also

Using settings files



#### Selecting a profile

To select a profile, choose **File|Profiles** or click the **Profiles** icon. The Run Profile dialog box appears.

Choose the button of the profile you want. WScan loads the associated profile file, then scans your system using those settings.

#### See also

Closing the Profiles dialog box

**Using profiles** 

Setting up profiles

Formatting a profile file

# Closing the Profiles dialog box Choose the Close button to close the Profiles dialog box.



The **Selections** list on the  $\underline{\text{Scanning Selection dialog box}}$  displays a list of selected drives, directories, and files to scan.

You can change this list using the <u>Add Drive</u>, <u>Add Directory</u>, <u>Add File</u>, and <u>Remove</u> buttons.



## Adding a file to the Selections list

Select a file you want to add in the **Files** list on the <u>Scanning Selection dialog box</u>, then choose the Add File button to add it to the <u>Selections list</u>.

Alternatively, you can drag a file from the right window of the Windows File Manager to the WScan window.



## Adding a directory to the Selections list

Select a drive you want to add in the **Directories** list on the <u>Scanning Selection dialog box</u>, then choose the **Add Directory** button to add it to the <u>Selections list</u>.

To scan subdirectories of a selected directory, you must select the <u>Subdirectories</u> check box on the <u>Controls page</u> of the <u>WScan Notebook</u>.

Alternatively, you can drag a directory from the right window of the Windows File Manager to the WScan window.



## Adding a drive to the Selections list

Select a drive you want to add in the **Drives** list on the  $\underline{\text{Scanning Selection dialog box}}$ , then choose the **Add Drive** button to add it to the  $\underline{\text{Selections list}}$ .

If you select a drive, its subdirectories are scanned automatically.





## Removing an item in the Selections list

Select an item from the  $\underline{\text{Selections list}}$  on the  $\underline{\text{Scanning Selection dialog box}}$ , then choose the  $\underline{\text{Delete}}$  button to remove it from the list.

#### See also

Scanning Selection dialog box

## **Displaying WScan version information**

Choose Help|About WScan to display information about the version of WScan you are running.

## Getting help on Windows help

Choose **Help|Help on Help** to get help on using the Windows help system.

You can also get help by pressing *F1* while using the Windows help system.

## **Searching for a Help topic**

Choose **Help|Search** to search for a topic in WScan Help.



## Begin scanning your system

Choose **Scan|Start Scan** or click the **Scan** icon to begin scanning based on the items and settings you've selected.

Before scanning, you must select the drives, directories, and files you want to scan. See  $\underline{\text{File}|\text{Select Items}}$  to Scan.



Choose the **Print** button on the <u>Activity Log dialog box</u> to print the activity log.

The Print dialog box appears. Select the options you want, then choose  ${\bf OK}$ .

#### See also

Using the activity log



Choose the  $\mbox{\bf Print}$  button on the  $\mbox{\bf \underline{Event Summary dialog box}}$  to print details of the activity log.

The Print dialog box appears. Select the options you want, then choose  $\mathbf{OK}$ .

#### See also

Using the activity log



Choose the **Print** button on the  $\underline{\text{Virus List dialog box}}$  to print the contents of the virus list.

The Print dialog box appears. Select the options you want, then choose  $\mathbf{OK}$ .



Choose the **Print Reports** button on the <u>main WScan window</u> to print a report of scan results.

The Print dialog box appears. Select the options you want, then choose  ${\bf OK}.$ 

## **Setting up the printer**

Choose the Setup button on the Print dialog box to set up the printer. Select the options you want, then choose  $\mathbf{OK}$ .

# **Printing the scan log**

Choose File|Print or click the Print icon to print a report of scan results.

You can also <u>set up the printer</u> before printing.

# **Setting up the printer**

Choose File|Print Setup to select a printer, page orientation, and paper size and source before  $\underline{\text{printing}}$ . Select the options you want, then choose  $\mathbf{OK}$ .

# **Exiting WScan**

Choose File|Exit or click the Exit icon to exit WScan.

If you've changed settings, WScan asks you whether you want to save them. If you answer **Yes**, the  $\underline{\text{Save}}$   $\underline{\text{Settings dialog box}}$  appears. Select the settings file you want, then choose **OK**.

### **WScan Glossary**

|   | 0.0000                                  |
|---|---|
| Α |   |
|   | AGENTS.TXT                              |
|   | authorized agents                       |
|   | archived file                           |
|   | AUTOEXEC.BAT                            |
| _ | AUTOEXEC.BAT                            |
| В |   |
|   | <u>backup</u>                           |
|   | BBS                                     |
|   | <u>boot</u>                             |
|   | boot ROM                                |
|   | boot sector                             |
|   | boot sector infections                  |
| С |   |
|   | CHkVshID                                |
|   | CLEAN.DAT                               |
|   | clean startup diskette                  |
|   | cold boot                               |
|   | compressed file                         |
|   |   |
|   | CompuServe technical support CONFIG.SYS |
|   |   |
|   | conventional memory                     |
|   | corrupted file critical virus           |
| _ | <u>critical virus</u>                   |
| D |   |
|   |   |
|   | detection                               |
|   | disinfect                               |
|   | download                                |
| E |   |
|   | <u>ERRORLEVEL</u>                       |
|   | exception list                          |
|   | executable                              |
|   | expanded memory                         |
|   | extended memory                         |
| F |   |
| • | fala a alarma                           |
|   | false alarm                             |
|   |   |
|   | infected file                           |
|   | infection                               |
|   | Internet technical support              |
| M |   |
|   | master boot record (MBR)                |
|   | McAfee                                  |
|   |   |
|   | memory infection                        |
|   | memory infection modified file          |
|   | MOUNIEU IIIE                            |
| N |   |
|   | <u>NETShield</u>                        |
|   | <u>network</u>                          |

```
0
       OS2SCAN.EXE
       OS2VAL.EXE
       overlay infection
Р
       partition table (see master boot record)
       program
R
       read operation
       README.1ST
       recovery codes
S
       <u>Scan</u>
       SCAN.EXE
       SCAN.DAT
       SCAN.LOG
       secure environment
       security program
       self-modifying program
       Software Express (SFX)
       standard extensions
       sterile field
       subdirectory
       Summary window
       system errors
Т
       terminate-and-stay-resident (TSR)
       <u>turbo</u>
U
       unknown virus
       upper memory block (UMB)
V
       <u>validate</u>
       VALIDATE.EXE
       validation codes
       <u>virus</u>
       virus-free environment
       VShield
       VShieldCRC
W
       warm boot
       write operation
       write protection
       WSCAN.EXE
```

## AGENTS.TXT

A text file that contains the names of all McAfee authorized agents.

### Authorized Agents (overseas only)

People or organizations authorized to provide service, sales, and support for McAfee products in more than 50 countries around the world.

See <u>AGENTS.TXT</u> for a complete current list of McAfee agents.

## archived file

A file that has been archived using either LZEXE or PKLITE, file compression utilities.

## AUTOEXEC.BAT

Batch (command) file containing DOS commands that are executed automatically when the computer is started or restarted.

## backup

A safe copy of programs or data, in case the original copy is lost or damaged.

#### McAfee BBS

McAfees electronic bulletin board system (BBS) at (408) 988-4004.

Our multi-line BBS is accessible 24 hours a day, 365 days a year, except for scheduled downtime and maintenance. All lines run high-performance modems operating from 1,200 bps to 19,200 bps with line settings of 8 data bits, no parity, and 1 stop bit.

## boot

To start a computer. The first step is to load startup instructions from the  $\underline{\text{boot ROM}}$  or  $\underline{\text{boot sector}}$  of a disk.

#### boot ROM

A read-only memory chip that contains the coded instructions for the operating system to start the computer. Often present in portable computers, a boot ROM is not susceptible to infection (unlike the boot sector on a disk). However, it is harder to update.

## boot sector

| A portion of a disk that | contains the coded | I instructions for t | the operating syst | tem to start the computer. |
|--------------------------|--------------------|----------------------|--------------------|----------------------------|
|                          |                    |                      |                    |                            |

#### boot sector infections

Contamination of the <u>boot sector</u> by a virus. Particularly serious because information in the boot sector is loaded into memory first, before virus protection code can be executed. The only certain way to eliminate boot sector infections is to restart from a disk known to be uninfected, then clean up the infection.

## ChkVshld

Program to check whether the  $\underline{\text{VShield}}$  protection program is running in memory.

## clean startup diskette

A diskette known to be uninfected, that contains the coded instructions from which the computer can be started. See Chapter 2 for instructions on preparing one.

## **CLEAN.DAT**

A file that contains the virus recovery information that Scan uses to recover infected files.

## cold boot

To start a computer from power-off state.

## compressed file

A file (usually with a .ZIP extension) that has been compressed using the PKZIP file compression utility.

### CompuServe technical support

We sponsor the McAfee Virus Help Forum on CompuServe. To reach it, type go mcafee at any CompuServe prompt. A free introductory membership is available. For more information, please read the COMPUSER.NOT file on your disk.

## **CONFIG.SYS**

A file that lists device drivers and other configuration parameters that are automatically loaded when the computer is started or restarted.

## conventional memory

Up to 640K of main memory in which DOS executes programs.

## corrupted file

A file that has been damaged. About 10% to 20% of viral infections involve viruses that damage files beyond repair.

## critical virus

A virus that can cause catastrophic damage or spread an infection during a scan.

## detection

|  | Scanning memory and | d disks for telltale marks or | changes indicating t | that a virus might be | present. |
|--|---------------------|-------------------------------|----------------------|-----------------------|----------|
|--|---------------------|-------------------------------|----------------------|-----------------------|----------|

## disinfect

To eradicate a virus so that it can no longer spread or cause damage to a system.

## download

To retrieve a file from a remote computer system.

## **ERRORLEVEL**

A DOS variable that can be set by a program as it terminates to indicate an error condition. A batch (command) file can read the ERRORLEVEL and take appropriate action.

### exception list

List of files to which validation codes should not be added because they are already immunized against viruses or contain self-modifying code. Scans /AV option uses the list to avoid adding codes to inappropriate files; VShields /CERTIFY option can use it to allow certain unvalidated files to be run.

## executable (file)

A file containing coded instructions to be executed by the computer. Executable files include <u>programs</u> and <u>overlays</u>.

## expanded memory

Memory above DOSs 640K limit of conventional memory that is accessed by memory paging. You need special software, conforming to an expanded memory specification, to take advantage of expanded memory.

## extended memory

Linear memory above DOSs 640K limit of conventional memory. Often used for RAM disks and print spoolers.

## false alarm

Detecting a virus when none is present.

## infected file

A file contaminated by a virus.

## infection

Contamination of a computer system by a virus.

#### Internet support (mcafee.com)

The latest versions of McAfees anti-virus software are available by anonymous ftp (file transfer protocol) over the Internet from the site mcafee.com. If your domain resolver does not support names, use the IP# 192.187.128.1. Enter anonymous as your user ID and your own email address as the password. Programs are located in the pub/antivirus directory. If you have questions, please send email to support@mcafee.com.

You can also find McAfees anti-virus software at the Simtel20 archive site WSMR-SIMTEL20.Army.MIL in the PD1:<MSDOS.VIRUS> directory and its associated mirror sites:

US WUARCHIVE.WUSTL.EDU

Swiss NIC.SWITCH.CH

Finland NIC.FUNET.FI

UK SRC.DOC.IC.AC

Australia RANA.CC.DEAK.OZ.AU

## master boot record (MBR)

A portion of a hard disk that contains a partition table that divides the drive into chunks, some of which may be assigned to operating systems other than DOS.

#### McAfee

Founded in 1989, McAfee is the leading provider of tools for productive computing for the DOS, OS/2, and Windows environments. Our anti-virus products are used by more than 16,000 corporations worldwide. Our utility products provide data security, automated version updating, and system inspection and editing. McAfee is also the pioneer and leading provider of electronically distributed software. All of McAfees products can be downloaded from bulletin board systems and on-line services around the world.

McAfee updates the VirusScan programs every 6 - 8 weeks or more to add new virus detectors, new options, and fix reported bugs. Product support is provided by a full-time staff of virus researchers, programmers, and support professionals, and delivered directly by McAfee or our network of more than 150 <u>authorized agent</u> offices in more than 50 countries worldwide.

#### memory

A storage medium where data or program code are kept temporarily while being used by the computer. DOS supports up to 640K of <u>conventional memory</u>. Beyond that limit may be accessed as <u>expanded memory</u>, or an <u>upper memory block (UMB)</u>.

## memory infection

Contamination of <u>memory</u> by a virus. The only certain way to eliminate memory infections is to restart from a disk known to be uninfected, then clean up the source of infection.

## modified file

A file that has changed after  $\underline{\text{validation}}$  /  $\underline{\text{recovery codes}}$  have been added.

## **NETShield**<sup>a</sup>

A protection program like <u>VShield</u> that detects viruses on a NetWare server.

## network

A linkage of computers so that they can communicate and share information and resources.

## OS2SCAN.EXE

Scan program file for OS/2.

## OS2VAL.EXE

Validate program file for OS/2.

## overlay infection

Virus contamination of a file containing auxiliary program code that is loaded by the main program.

## partition table

See master boot record.

## program

Software that performs a defined function on a computer. See  $\underline{\text{executable}}$ .

## read operation

Any operation in which information is read from a disk. DOS commands that perform read operations include **dir** (directory listing), **type** (display contents of a file), and **copy** (copy files).

See also write operation.

## README.1ST

Text file that contains manual updates and late-breaking instructions for the current version of the program.

## recovery codes

Information that Scan records about an executable file in order to recover if it is infected by a virus. See also *validation codes*.

# Scan

McAfee program that detects and disinfects viruses from your system.

## SCAN.EXE

Scan program file for DOS.

## SCAN.DAT

Data file used by Scan to detect known viruses.

## SCAN.LOG

File in which Scan records the date and time of the last scan conducted.

#### secure environment

A setting in which high security against virus infection is important.

#### security program

An organized system of safety measures and procedures, designed to protect a computing environment against loss or theft of software, data, productivity, and proprietary information.

## self-modifying program

Software that deliberately changes its own program file, often to protect against viruses or illegal copying, and is therefore difficult to validate in conventional ways.

## Software Express (SFX)

You can use McAfees Software Express (SFX) program to dial up the  $\underline{\text{McAfee BBS}}$ . Or you may also use your own communications software. For more information, see Appendix A.

## standard extensions

 $\label{eq:complex} \textit{Filename extensions (suffixes) that signify executable files - EXE, COM, SYS, DLL, BIN, OVL - which Scan checks by default. \\$ 

#### sterile field

In medicine and, by analogy, computing, a work area that is known to be infection-free. To maintain the field, foreign objects (files) brought into the field must be sterilized first.

## subdirectory

Like a file folder, a location on a disk where files (and possibly other folders) are stored.

# Summary window

A screen area that shows the results of a scan, including infections, warnings, and errors.

#### system errors

Errors that can prevent Scan from completing its job successfully. System error conditions include disk format errors (such as unformatted disks), media errors (bad sectors), file system errors (unreadable files), network errors (unable to log in), file access errors (access permission denied), device access errors (printer out of paper), and report failures.

## terminate-and-stay-resident (TSR)

A program, like <u>VShield</u>, that remains active in memory while you run other programs.

## turbo

A scanning option that is faster than normal but less comprehensive (because it checks a smaller portion of each file).

## unknown virus

A virus not yet identified and listed in <u>SCAN.DAT</u>. VirusScan can detect unknown viruses by observing changes in files that could result from infection.

## upper memory block (UMB)

Memory in the range 640 $\div$ 1024K, just above DOSs 640K limit of <u>conventional memory</u>.

#### validate

To check that a file is authentic and has not been altered. Most validation methods rely on computing a statistic based on all the data in the file, which is unlikely to remain constant if the file itself is changed.

## VALIDATE.EXE

A DOS program that verifies the authenticity of McAfee software.

## validation codes

Information that Scan records about an executable file in order to detect subsequent infection by a virus. See also <u>recovery codes</u>.

#### virus

A software program that attaches itself to another program in computer memory or on a disk, and spreads from one program to another. Viruses may damage data, cause the computer to crash, display messages, or lie dormant.

## virus-free environment

A setting that is known to be clean and uninfected.

# VShield

 ${\sf McAfees}\ \underline{\sf terminate-and-stay-resident}\ program\ that\ guards\ your\ system\ from\ virus\ infection.$ 

## VShieldCRC

A low-memory but less effective version of <u>VShield</u>.

## warm boot

To restart (reset) a running computer, in DOS by pressing [Ctrl]-[Alt]-[Del].

## write operation

Any operation in which information is recorded on a disk. Commands that perform write operations include those that save, move, and copy files. Most write operations are also read operations because the system verifies that the data have been written correctly.

See also read operation.

## write protection

A mechanism to protect files or disks from being changed. A 3.5 diskette may be write-protected by sliding its corner tab so that the square hole is open; a 5.25 diskette by covering its corner notch with a write-protect tab. A file may be write-protected by changing its system attributes.

## WSCAN.EXE

Scan program file for Windows.