

Adobe™ Acrobat™ Reader for Windows Read Me Notes for Version 1.0

This Read Me file contains last-minute product information for the Acrobat Reader program. The Installation information and the On-line Guide (helpread.pdf) will also provide essential information to help you begin using Acrobat Reader 1.0.

PCL PRINTING

+ The printer drivers shipped with Microsoft Windows 3.1 for the HP LaserJet III, IIID, IIIP, and IIISi printers may not work well with Acrobat Reader (and other applications for that matter). Adobe recommends you use a PCL printer driver based on the Universal Printer Driver V.3.1.2. Here are five ways to get this driver:

1. ACROBAT READER DISKS. A disk containing printer drivers for the HP LaserJet III, IIID, IIIP, and IIISi printers is included with Acrobat Reader.
2. COMPUSERVE. Type "GO MSL" to get to the Microsoft Software Library forum. Download the file named "HPPCL5.EXE". Place this file on an empty, formatted DOS diskette then from DOS run the file to extract the driver and installation instructions which are in the file named printer.txt.
3. MICROSOFT'S BULLETIN BOARD. Microsoft's bulletin-board download service can be reached at 206-936-6735. It supports up to 9600 baud and you should set up your modem to use 8-bit, 1 stop bit, and no parity. Once connected, there is a menu-driven bulletin board. Download the file named "HPPCL5.EXE" and follow the same directions as above.
4. MICROSOFT. If you don't have a modem, you may call Microsoft directly at 206-637-7098 or 800-426-9400 and obtain the LaserJet III printer drivers on a diskette.
5. HEWLETT PACKARD. Again, if you don't have a modem, you may call Hewlett Packard directly at 303-353-7650 and obtain the LaserJet III printer drivers on a diskette. You may also use this number to obtain the latest printer drivers for the HP LaserJet 4, DeskJet, and PaintJet families of printers.

+ If you experience problems printing to HP LaserJet printers in the 600-dpi mode (the newer LaserJet 4 family of printers have this capability) try switching back to 300-dpi mode or if it is equipped with a PostScript option, use the PostScript mode for 600-dpi printing. This 600-dpi PCL5 printing problem does not seem specific to Acrobat.

+ If outline-style text is printing incorrectly to a PCL printer (outlines printing on top of black characters) make the following change in the ATM Control Panel: check the option to "Print ATM Fonts as Graphics."

+ To properly print certain special text effects (such as shadow, zoomed text, or outlined text) to non-PostScript printers it may be required to select the Print ATM Fonts as Graphics option in the ATM Control Panel. Certain printer drivers including the LaserJet PCL4 (Series II and higher), PCL5 (LaserJet III and LaserJet 4 families) and the Lexmark PPDS (4029 & 4029) always print black soft fonts on top of images and non-black text strings.

+ Documents with various graphic images may not print correctly to the LaserJet 4 in PCL mode at 600 dpi unless the Graphics option in the Windows printer driver setup is set to Raster mode.

+ To increase printer performance of documents formatted entirely in landscape orientation to non- PostScript printers the printer driver must be set in landscape orientation in the Windows printer setup.

POSTSCRIPT PRINTING

+ If you encounter problems, such as a "VMerror," printing to PostScript™ Level 1 or 2 printers it may be because the printer has little available memory (for example, a non-upgraded LaserWriter, LaserWriter Plus, LaserWriter II NT or NTX). There are two potential solutions to this problem: 1/In the Preferences dialog (select from the Edit menu) you may choose to use Serif only or Sans only for font substitution. This frees up additional memory in the printer and chances are your document will print successfully. 2/The other option is to purchase more memory for your printer.

+ If you are using an Apple Personal LaserWriter NT printer that has not been upgraded to a Personal LaserWriter NTR, Acrobat Reader won't be able to print substitute fonts. Contact your Apple dealer for information on upgrading your printer.

IMPROVING PERFORMANCE

+ In most cases you can improve the performance of the Acrobat Reader program by increasing the memory allocated to Adobe Type Manager's font cache. Try increasing the Font Cache to 512K or greater using the ATM Control Panel in the Main program group.

MISCELLANEOUS ISSUES

+ FIND - Whole words may not be found when they are adjacent to some special characters. The word will be found if it is adjacent to the following characters: | ' " . () ? - : ;

+ FONT NOT FOUND - A font not found error may indicate that ATM did not have enough memory to create a substitute font. See the Improving Performance section of this file for information on how to increase the memory available to ATM.

+ INSTALL - Due to problems with some Desktop Managers, during installation the Adobe program group and the Acrobat Reader program item may not be created. By default, the program is installed in the directory c:\acoread and the executable is c:\acoread\acoread.exe.

+ MACH 32 VIDEO CARD FROM ATI - If you are using the MACH 32 ATI card, be sure not to use the 256-color mode with the Palette off. For Acrobat, make sure the Palette is ON.

+ NOTES FILE PAGE SIZE - The page size used for the PDF file created with the Create Notes File command is determined by the system-wide page size setting as selected in the Printers control panel for the default printer driver. Changing the page size from the File/Print Setup menu has no effect.

+ PATTERNS - Files produced by the Acrobat Distiller™ containing patterns may display slowly and cause memory shortages.

+ PC TOOLS FOR WINDOWS 1.0 - No Adobe group is created and no program items/icons are created. See INSTALL problem above for description of workaround.

+ ROTATED/TRANSFORMED TRUETYPE FONTS - You may encounter some problems with displaying or printing rotated or otherwise transformed TrueType fonts. This is a limitation of TrueType and Windows. For best results, we recommend you use Adobe PostScript Type 1 fonts in your documents.

+ TEXT SELECTION - Unexpected results may occur using the text select tool. This is an inherent consequence of how the text appears in a PDF file. Make sure the text selection marquee rectangle intersects only with the desired text.

- + TEXT GREEKING - Type 3 fonts do not greek.
- + WINDOWS FOR WORKGROUPS - The Windows for Workgroup Netware extensions (\windows\netx.com) have been known to cause problems with Acrobat Reader's Open dialog, as well as other application's Open dialog. Solution: Contact Microsoft.
- + WRONG COLORS - If the colors on your monitor seem completely wrong, try the following. In the Acrobat Reader's ini file (c:\windows\acroread.ini) try changing the line 'IS8514=4' to 'IS8514=105'.

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