

About LiveUpdate Pro

LiveUpdate Pro is the easiest way to upgrade your system. It searches your computer to find the hardware and software you use. Then it uses that information to search a database of Web sites to find the updated hardware drivers and software patches that are appropriate for your computer. When it finishes, LiveUpdate Pro shows you a complete list of patches for the hardware and software on your system.

Click here [{button ,AL\(`liveupdate',0,`,`'\)}](#) for related information.

Updating your hardware and software with LiveUpdate Pro

LiveUpdate Pro searches your computer to see what hardware and software you use. Then it uses that information to search for updated hardware drivers and software patches so your system is up to date, causing it crash less frequently.

Note

You must have a subscription to Norton Web Services and be logged on to follow this procedure.

To update your hardware and software:

- 1** Run LiveUpdate Pro from the Norton Web Services web page.
- 2** Select the programs or drivers you want to update.
- 3** Click Install or Download.

Click here [{button ,AL\(`liveupdate;nws',0,`,`'\)}](#) for related information.

Hiding and unhiding updates

If an update that you do not want to install appears in the LiveUpdate Pro window, you can hide it to shorten the patch list. The update is still available for you if you decide to install it.

To hide unwanted updates in the patch list:

- 1** In the LiveUpdate Pro window, select the patches you do not want to install.
- 2** Right-click in the update list. Then select Hide in the menu that appears.

To show hidden updates:

- 1** Right-click in the update list. Then select Show in the menu that appears.
- 2** Select the updates you would like to unhide. Then click OK to return to the LiveUpdate Pro window.

Click here `{button ,AL('liveupdate',0,'')}` for related information.

LiveUpdate Pro dialog box

LiveUpdate Pro is the easiest way to upgrade your system. It searches your computer to find the hardware and software you use. Then it uses that information to search a database of Web sites to find the updated hardware drivers and software patches that are appropriate for your computer. When it finishes, LiveUpdate Pro shows you a complete list of patches for the hardware and software on your system.

Click here [{button ,AL\('liveupdate',0,''\)}](#) for related information.

To specify Norton Web Services settings

- 1** Visit Norton Web Services and run LiveUpdate Pro.
- 2** Click Settings in the LiveUpdate Pro window. Then select the Norton Web Services tab.
- 3** Enter your Norton Web Services user name and password.
You must subscribe to Norton Web Services to receive a user name and password.
- 4** Click OK to save your changes.

Click here [{button ,AL\(`settings;nws',0,`,`'\)}](#) for related information.

To specify LiveUpdate Pro settings

- 1** Visit Norton Web Services and run LiveUpdate Pro.
- 2** Click Settings. Then select the LiveUpdate Pro tab.
- 3** Use the radio buttons to specify when LiveUpdate Pro removes its update files from your computer.
Click Remove Now to remove the update files immediately.
- 4** Click OK to apply the changes and return to the main window.

Click here [{button ,AL\(`LiveUpdate Pro',0,`,`'\)}](#) for related information.

LiveUpdate Pro Settings

Lists the configurable settings for LiveUpdate Pro.

Use these settings to:

- Specify when LiveUpdate Pro deletes the software and hardware update files from your computer.
- Immediately remove all update files from your computer.

Click here [{button ,AL\(`liveupdate;settings',0,`,`'\)}](#) for related information.

Hidden Patches and Updates dialog box

Displays a list of hidden updates. To unhide a patch, select it in the list. Then click Show.

Click here `{button ,AL('liveupdate',0,'')}` for related information.

Norton Web Services Settings

Lists the configurable settings for Norton Web Services.

Use these settings to:

- Specify Norton Web Services subscription settings, including your user name and password, and whether you connect automatically.
- Access the settings for the individual tools on Norton Web Services, including LiveUpdate Pro.

Click here [{button ,AL\(`liveupdate;settings',0,`,`\)}](#) for related information.

Norton Web Services Password dialog box

Allows you to enter your Norton Web Services user name and password.

Use this dialog box to:

- Log in to Norton Web Services.
Enter your Norton Web Services user name and password. Then click Login.
- Connect to Norton Web Services automatically without entering your user name and password.
You must enter your user name and password to use this option.

Note

If you do not have an active Norton Web Services subscription, click Subscribe and follow the instructions in the web pages.

Click here `{button ,AL('liveupdate',0,'')}` for related information.

Closes the window and saves any changes you have made.

Immediately removes the files associated with the installed patches on your computer.

This does not uninstall the update. It only removes the files you downloaded that were necessary to install the update.

Downloads the selected patch. To install the patch after you download it, click the Install button.

Displays the Log Book with an activity log of patches you have installed on your computer. Click Log Book to uninstall (or undo) a patch.

Installs the selected patch. If the patch status is Available, it downloads and installs the selected patch.

Opens LiveUpdate Pro Settings so you can configure how LiveUpdate Pro works.

Displays the currently hidden patches in the LiveUpdate Pro window.

Opens the patch manufacturer's web page in your default browser so you can get more information about the selected patch.

Note: Visit Site requires an active Internet connection.

Closes the window without saving your changes.

Displays help related to this window.

Closes this window and saves any changes you have made.

When selected, this option lets you connect to Norton Web Services without entering your user name and password.

Specifies the number of days LiveUpdate Pro leaves its update files on your computer.

Shows detailed information about the selected patch, including the approximate download time, file size, and the manufacturer's web page address.

Enter the password for your Norton Web Services subscription.

Enter the user name for your Norton Web Services subscription.

Lets you specify how often LiveUpdate Pro removes the update files on your computer. LiveUpdate Pro can delete these files after a specified number of days, immediately after you install an update, or never.

Displays the information pertaining to your Norton Web Services subscription.

Shows detailed information about the selected patch, including the approximate download time, file size, and the manufacturer's web page address.

Displays the updates that are currently hidden from the patch list.

LiveUpdate Pro scans your computer to verify which software applications and hardware drivers you use. Then it finds matches in the Norton Update Library. Up-to-date software and hardware drivers crash less frequently.

Shows the patches in the database that are available to be downloaded and installed on your computer. To sort by Product, Description, Status, or Date Found, click the column header.

When selected, LiveUpdate Pro deletes its update files after the specified number of days.

When selected, LiveUpdate Pro removes its update files immediately after it installs them on your computer.

When selected, the LiveUpdate Pro update files remain on your computer until you remove them using the Remove Now button.

Sorts the patches found in the patch database by Software and Hardware Drivers, as well as Freeware and Shareware.

Select this option if you do not plan to use your Norton Web Services subscription.

Specifies the settings for the individual programs associated with Norton Web Services.

