

Paper Port 3.0 for The HP ScanJet 4Si August 8, 1995

This README.WRI document contains late-breaking news regarding PaperPort for Windows

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I. One-Minute Guide

The PaperPort One-Minute Guide is included with this release, however, it will not be installed with the final version of the software. The first three screens in the One-Minute Guide are specific to HP flatbed scanners or the HP ScanJet 4s. The remaining screens apply to the PaperPort application in general and apply to using PaperPort with the HP ScanJet 4Si.

II. HP ScanJet 4Si Utility

When you exit PaperPort, the HP ScanJet 4Si Utility remains active. You must close it separately if you want it to no longer be active.

III. Printing

We only support Postscript printing to HP LaserJets with the Adobe 3.0.1 driver. In our testing we found the others to be unacceptably slow.

IV. OCR Notes

Using the OCR Link with Microsoft Word.

If you choose to OCR a document into Microsoft Word 6.0 with the "Word for Windows 6.0, DOC" filter selected, you may get a partially readable document containing some graphical symbols.

If you encounter this problem see the following steps in order to avoid the problem.

- 1) From Word, select the Tools menu.
- 2) Select the Options item; a dialog box appears with several tab pages.
- 3) Select the "Compatibility" tab page.
- 4) Choose the "Font Substitution..." button; a dialog box appears with a list of "Missing document font" and their "Substituted font".

5) For each item in the "Missing document font" list, select a font in the "Substituted Font" combo box in the right-bottom corner. We suggest you choose one of the Windows standard True Type fonts such as "Arial" or "Times New Roman".

6) Once you have finished, choose the "Convert Permanently..." button and click the "OK" button in the following message box.

7) Now you are back to the Options dialog box (as described in step 2); click the "OK" button.

8) From now on, Word selects the correct font mapping for your documents.

Using the OCR Link with Ami Pro 3.1.

If you OCR a document to Ami Pro, you must set the document format in the OCR Preferences dialog to Ami Professional 2.0, 3.0, SAM. Of the options available, this is the only document format accepted by Ami Pro.

OCR imaging resolution.

The OCR engines that we use to link to all Word Processors will only support input from images that have a pixel resolution between 150 and 400 Dots-Per-Inch (DPI).

V. Link Notes

General Issues

1. Single Instance Applications

Some applications can only run one instance, or copy, at a time on a single machine. Occasionally when linking from the PaperPort desktop to one of these applications you will get an error message like "Cannot launch application". This is because that application is already running and is prohibiting another instance of itself from starting.

To fix this behavior, close the application and try the link again. If it still will not launch, you probably have a setup or preferences problem. Check that your target application can run stand-alone, and then check the PaperPort Preferences box for that application's link setup.

Notable applications that can only run one instance of themselves are:

Paintbrush
KidPix

2. Fax Applications & Hardware setup

Before using PaperPort to link to any Fax application you should be sure that:

- a) Your fax hardware is setup and working properly.
- b) Your fax application will work separately from PaperPort.

DaVinci eMail 3.0/3.1

DaVinci is upgrading all of its eMail 3.0 customers to 3.1. Please call DaVinci Technical Support at 919-319-7070. This upgrade is important for your link to work well.

There should be a MAPI.DLL file in your Windows\System directory. Usually running DaVinci eMail with MAPI enabled (see item 3) will ensure this. Occasionally this method is foiled when another MAPI application installs its MAPI.DLL file over the DaVinci MAPI.DLL. You need the DaVinci eMail MAPI.DLL in order for the PaperPort link to work.

Novell GroupWise MAPI.dll

In order for your PaperPort GroupWise link to work the MAPI.DLL title needs to be identified. In old versions it was "Word Perfect". In the current V3.0 the title is "Novell". We ship our GroupWise link to look for the "Novell" MAPI.DLL title.

Every MAPI.DLL file has an embedded title as part of its character. This title is used to identify the MAPI software to applications interested in using the MAPI interface to send or receive email.

If you have an old (pre-V3.0) version of Novell Perfect Office, you will need to change the "title" key of the Windows\MAXLINK.INI file [GroupWiseLink] section. Using the Notepad editor to open the MAXLINK.INI file, find the [GroupWiseLink] section and change the title= line to say "Word Perfect".

VI. Win95

All links must be reinstalled if Win95 is not loaded on Windows

With Win95, you are given the choice of installing to a separate Win95 directory or installing over Windows 3.1 or Windows For Workgroups 3.11.

We recommend that you install over the existing windows directory so the links will be created automatically. Otherwise, each link application must be reinstalled after Win95 has been loaded in order to display and enable the link.

Link applications not Win95 certified can cause link problems

Intel Proshare, at the date of this writing, is not a Win95 application. In testing this product we have experienced instabilities.

VII. Scanning

If PaperPort is iconized when a scan is sent from the ScanJet 4Si, it will remain iconized.

VIII. Screen Saver

Active screen saver

If a screen saver is active at the time you scan, scanning will work but your system will still behave as though the screen saver is active. This can make your system look like it is hung under certain conditions.

On the Norton Desktop, a popup window will appear and bring up the application when the scan is finished, however the screen will behave as though the screen saver is still active. For example, if the only way to stop the screen saver is by a mouse click, no application (including PaperPort) will respond to keystrokes until a mouse click is done. The screen saver is still running behind the application until you perform a valid action that would close the screen saver.

Win95

When you do a local scan, you do not see the popup Window nor does PaperPort get the focus. The screen saver remains active. The only indication you get that an event took place is the cursor changing to "busy" for a brief time. The screen saver stays active and therefore you do not see the progress dialog. When you close the screen saver, the image is on the desktop.