Contents

Welcome to the Adobe PostScript Printers Installation Control Panel.   This control panel lets you install a PostScript printer for the Adobe Printer Driver using a PostScript printer description (PPD).   To use this product, you must already have installed the Adobe Printer Driver.

For Help on Help, press F1.

The following help topics are available:

How To

      Install a PPD
      Handle Messages

Troubleshooting Help

      Adobe Printer Driver Is in Use by Another Application
      Printer Is Already Installed for Another Driver

Installing a PPD

The Adobe PostScript Printers Installation Control Panel lets you install a PostScript printer using a PostScript Printer description.

To install a PPD:

1. Make sure that you have installed this software product from its installation disk onto your computer.

2. In the Windows Program Manager, open the Control Panel and double-click the PostScript Printers icon.   The Install PostScript Printer From PPD dialog box appears.

3. In the Drives box, select the drive containing the PPD that you wish to install.

4. In the Directories box, select the directory on the drive that contains the desired PPD; on floppy disks, there are usually no directories.

5. In the Printer Descriptions box, select the PPD that you wish to use to install the PostScript printer.

6. Click Install.   The PostScript Printers installation software copies the selected PPD to the System or Windows directory, depending on write access.   It then assigns the printer to the first available port that is not already assigned this printer description and returns to the Control Panel.

    You can continue to install PPDs by selecting entries in the Printer Descriptions box and clicking Install.

7. Click Close when you have installed all the desired PPDs.

8. Open the Control Panel and double-click Printers.   The Printers dialog box appears.

9. Select the printer that you wish to configure from the list of installed printers.

10. Click Setup.   The Setup dialog box appears.

11. Configure the printer as needed, and click OK when you are finished.   Click Close to close the Printers dialog box.

Note: If you receive any errors during this process, see Handling Error Messages

Handling Error Messages

Sometimes the PostScript Printers Installation software returns errors.   Most of them are standard computer resource errors, such as "Unable to Allocate Memory,"   "Unable to Copy PPD," and so on.   To correct resource errors, follow standard computer procedures for expanding disk space, reallocating memory, and so on.   For example, if you receive the message "Unable to Copy PPD," you probably have inadequate disk space and might need to delete files to provide adequate space to copy the PPD.

Some errors require special procedures to resolve:

[Adobe Printer Driver Is in Use by Another Application](#)
[Printer Is Already Installed for Another Driver](#)

Adobe Printer Driver Is in Use by Another Application

You cannot install PostScript printers when the Adobe Printer Driver is being used by another application.   For example, one of your word-processing applications might be using the Adobe Printer Driver to print.

To correct this problem:

1. Close all applications.

2. Reinstall the PostScript printer.

3. If you still cannot install the PostScript printer, exit and restart Windows and try installing the PostScript printer again.

Printer Is Already Installed for Another Driver

Sometimes a PostScript printer description (PPD) file designates the name of a printer that has already been installed.   In this case, the PostScript Printers Installation Control Panel does not continue the install procedure.   If you wish to use the more recent PPD to install your PostScript printer, follow the steps below.

To correct this problem:

1. Open the Printers Control Panel and remove the printer that is already installed.

2. In the Control Panel, double-click the PostScript Printers icon and reinstall the PostScript printer using the most recent PPD.