

# ***KELVIN VIDEO64***



[Technical Support](#)

[Other Product Information](#)

# TECHNICAL SUPPORT

Technical assistance is available through the Orchid Technical Support Department. Updates for this software may be downloaded from the Orchid Bulletin Board Service (BBS). You may also send your support questions and requests via FAX to the number listed below.

In the United States:

Technical Support Department	(510) 661-3000
Technical Support Department FAX	(510) 651-6982
Orchid's BBS, 14400 baud, N, 8, 1	(510) 651-6837
Orchid's RMA Department	(510) 683-0300

In Europe:

France Technical Support	+33 (1) 47.80.70.50
France Technical Support FAX	+33 (1) 47.82.51.79
France Technical Support BBS	+33 (1) 47.84.70.57
United Kingdom Technical Support	+44 (0) 1256 844 899
United Kingdom Technical Support FAX	+44 (0) 1256 54476
United Kingdom Technical Support BBS	+44 (0) 1256 63373
Germany Technical Support	+49 89 42 90 41
Germany Technical Support FAX	+49 89 42 95 17

Orchid provides a high-capacity electronic bulletin board service (BBS). All lines are accessed through one phone number. You can use any baud rate up to 14.4K baud. YMODEM and ZMODEM are the recommended file transfer protocols. Orchid's modem settings are:

Parity=NONE (N)  
Data Bits=8  
Stop Bits=1

Technical Support hours are: Monday to Friday 7:00a.m. to 5:00p.m. PST.

## CompuServe

Orchid Technology Technical Support is also available through CompuServe. Logon to CompuServe and type: GO ORCHID

## **World Wide Web**

Look for us on the World Wide Web! Orchid provides information ranging from the latest technology, new product releases, customer service and other categories of information. Access the Internet and type: <http://www.orchid.com>

## OTHER PRODUCT INFORMATION

### **Kelvin Video64**



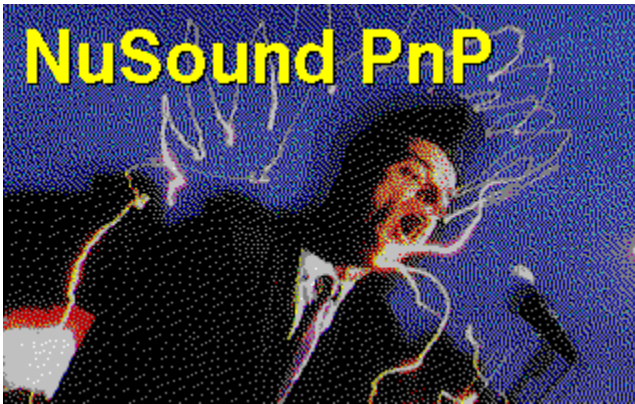
*Affordable 64-bit DRAM acceleration at a 32-bit price!* Kelvin Video64 provides full-motion digital video scaling up to full screen and software based MPEG playback. The Kelvin Video64's high-speed graphics chip features screen resolutions up to 1600x1200, 16.7 million colors (true colors) up to 800x600, and supports up to 90Hz flicker-free refresh rates. Kelvin Video64 provides graphics acceleration for DOS, CAD applications, Windows 3.1x, Windows 95, Windows NT and OS/2 Warp. Kelvin Video64 is available in 1MB and 2MB DRAM memory configurations.

### **Fahrenheit ProVideo64**



*A superior 64-bit VRAM graphics solution.* Fahrenheit ProVideo64 provides full-motion digital video scaling up to full screen and software based MPEG playback. Fahrenheit ProVideo64's high-speed graphics chip features screen resolutions up to 1600x1200, 16.7 million colors (true colors) up to 1024 x 768, and supports up to 120Hz flicker-free refresh rates. The Fahrenheit ProVideo64 provides graphics acceleration for DOS, CAD applications, Windows 3.1x, Windows 95, Windows NT and OS/2 Warp. Fahrenheit ProVideo64 is available in 2MB and 4MB VRAM memory configurations.

### **NuSound PnP 16**

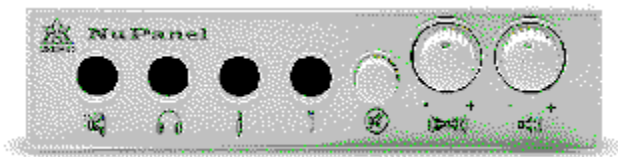


*Affordable and flexible MPC Level 2 audio solution.* NuSound PnP 16 features high quality audio with basic multimedia compatibility, and support for all the leading sound standards. The Plug and Play compatibility provide automatic installation and configuration with Windows 95. Other features of NuSound PnP 16 include an IDE ATAPI CD-ROM interface, 72 operator FM synthesis and the NuPanel control option.

## **NuSound PnP 32**

*Complete MPC Level 3 audio solution.* NuSound PnP 32 features high quality audio with complete compatibility and support for all the leading sound standards, and includes Windows 95 Direct Sound support. The Plug and Play compatibility provide for automatic installation and configuration with Windows 95. Other features of NuSound PnP 32 include: wavetable synthesis for superior quality synthesis and MIDI support, IDE ATAPI and Panasonic CD-ROM interfaces, Spatializer 3D Audio for surround sound effects, and the NuPanel control option.

## **NuPanel**



*A convenient way to access your audio connections and controls.* Available for NuSound, the NuPanel places the most frequently used audio functions within reach. Audio connections like Rear Speaker or Line Out, Headphone, Line In and Microphone, as well as 3D On/Off, Mute and Volume Control, can be conveniently accessed from the front of your computer.

