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<http://www.excelrecovery.com>

Excel Recovery (c) 1998-99 [Concept Data](#)

Using Excel Recovery

Please follow these easy steps to recover corrupted Excel files:

1. Start Excel.
2. Click Recover... item in the File menu. Excel Recovery dialog will open.
3. Select corrupted file and press Recover button of the dialog.
4. Wait while the file is processed.
5. Recovered file will open.
6. Save recovered file, assigning it some new name when prompted.

Tip

Use Excel Recovery to view Excel 2000 and Excel 97 files from Excel 95 or Excel 5.0 by "recovering" them.

See also

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Excel Recovery Features and Limitations

This topic describes what Excel Recovery can do and what it can not. However, the results one will get with particular file depend solely on how damaged the file was.

Excel Recovery Features

Supports all modern file versions, including Excel 2000, Excel 97, Excel 95 and Excel 5.0.

Recovers cell data: text and numbers, formulas.

Restores structure of multi-sheet files.

Easy to use: adds "Recover..." item right into Excel File menu.

Available for all modern platforms: Windows95/98/NT/3.11, Excel 2000/97/95/5.0.

State of the art recovery engine, designed to fix worst injuries.

This is first (and seems to be only) solution for modern Excel file versions available on the market.

Excel Recovery Limitations

Does not recover Visual Basic modules, charts, drawings etc.

Does not recover password protected files.

General Limitations

Be ready for some work with recovered file. In most cases, manual tuning after recovery is necessary.

Due to specific features of Excel 2000 and Excel 97 file format these files are more damage-sensitive - labels (text) may be lost.

Entirely overwritten parts of file cannot be recovered because they contain no Excel data anymore. This is common reason why from a "big" file only little data is recovered. Expect this if your file comes from disk that had file allocation problems or bad sectors.

Excel Recovery Web Site

<http://www.excelrecovery.com>

This is Excel Recovery address (URL) on the web. Please visit the web site sometimes, as the software is constantly improved. Most recent free demo version is always available from there.

e-mail: excel@excelrecovery.com

Please use this e-mail for any questions or comments on Excel Recovery software.

About Concept Data

Excel Recovery is developed and published by Concept Data, a software engineering and consulting company. Please visit official Excel Recovery web site for up to date news about the product.

<http://www.excelrecovery.com>

Upgrading From Demo Version To Full Version

With demo version, you will get "demo" in cells beyond demo limit. Full version will recover data in those cells.

Please note

1. Difference between demo and full version is only in "demo" cells being recovered with full version. Full version will not recover additional formatting or worksheets missing in demo-recovered file.
2. If the demo tells you "No data to recover found" or denies necessity of purchasing full version, believe it. You may want to check [Excel Recovery web site](#) for news and updated demo.

Please consider whether you want to get "demo" cells recovered too. Once you have made up your mind, go to the [Excel Recovery web site](#) and follow purchasing instructions.

Frequently Asked Questions

Q: Can the software recover my files?

A: [Excel Recovery Features and Limitations](#)

A: [Upgrading From Demo Version To Full Version](#)

Q: Do I need to purchase full version of the software?

A: [Upgrading From Demo Version To Full Version](#)

Q: What are the things like <BC4> in my recovered file?

A: These are corrupted Excel 2000/97 labels. There was text in these places. Due to format changes labels in Excel 2000/97 files are very sensible to file damages. Sorry, there is nothing to do about it.

Q: The software reports "No data to recover found". Why?

A: Your file probably was password-protected. Such files are not recoverable, even if you know the password. (This feature may be implemented in future versions. [Check the web for updates](#))

A: If your file comes from disk that had file allocation problems, it may be entirely overwritten with random data - Windows swap file, etc. When a file is overwritten, nothing can be recovered from it.

Q: I tried to recover my 12Mb file and it took the software about 24 hours to process it. What's wrong?

A: There were not enough resources for this task. Performance of Excel Recovery depends on whether adequate amount of physical memory (RAM) is available. Roughly, you need amount of free RAM about twice or thrice more than size of your corrupted file. Thus, for 12MB file no less than 32Mb of RAM is necessary.

A: Please close all other applications and open Excel workbooks before recovering large file.

A: Please use a 32-bit (Excel 2000/97/95) version of Excel Recovery for large files.

A: It's worthwhile to spend couple of hours on finding powerful computer for recovering large file.

(A file is to be considered large if it is over 5Mb)

Q: Why are recovered files so much smaller than original ones? I get about 150K file from 500K corrupted one.

A: This is normal. Overwritten parts of your file convert to zero size on output. There are also other less significant reasons for file size reduction.

