# **NET***MANAGE*

#### **Error Codes and Messages**

The following Help Topics are available:

- Common Errors
- FTP Error Codes

NNTP Error Codes

SMTP Error Codes

POP Error Codes

HTTP Error Codes

HTML Error Codes

#### WinSock Error Codes

The following lists the error codes and messages for all ActiveX controls (formerly OLE Controls). Error messages which may apply to more than one ActiveX control are referred to as Common Errors and are in the range of 1000-2000.

To help you locate the error code quickly, the following ranges have been assigned for control specific errors.

Range	Control
2100- 2199	FTP
2200- 2299	NNTP
2300- 2399	SMTP
2400- 2499	POP
2500- 2599	WCGI
2600- 2699	HTML
2700- 2799	HTTP

For Help on Help, Press F1

# Net*Manage*

NetManage develops, markets and supports an integrated set of TCP/IP inter-networking applications and development tools for Microsoft Windows. NetManage software facilitates communication, productivity and the administration of personal computers across dissimilar networking environments. The Company's award-winning product families include Chameleon and ECCO.

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### **Common Errors**

The error code and messages in this category relate to more than one ActiveX control.

Error Code	Error Message
1001	Error sending
1002	Error receiving
1003	Error connecting
1004	Error disconnecting
1005	Wrong protocol or connection state for the requested transaction or request
1006	Error when parsing; data supplied by the server is of unexpected format
1007	Early close issued which was not expected
1008	Busy; an action was requested that cannot be completed because protocol instance is busy waiting for a response
1009	Unknown error
1010	Internal error
1011	Timed-out; response to a request or notification about an event was not received in the expected time span
1012	Out of Memory
1013	The argument passed to a function was not in the correct format or in the specified range
1014	The protocol reply to a request indicates that there was an error in the reply
1015	Authentication failed
1100	Successful
1101	Unsupported variant types
1102	Invalid URL: URL not recognized
1103	Invalid operation at current state
1104	Argument is out of range
1105	Property cannot be set in the current protocol or connection state

## FTP Error Codes

The following error codes apply only to the FTP ActiveX Control.

Error Code	Error Message
2104	Port Command Failed. Unable to open Port.
2105	Abort Command Failed. Unable to Abort last command.
2106	Account Command Failed. Unable to complete.
2107	Change Directory Command Failed. Unable to change to specified directory.

2108	Connect Command Failed. Unable to connect to remote host.
2109	Create Directory Command Failed. Unable to create specified directory.
2110	Delete Directory Command Failed. Unable to delete specified directory.
2111	Delete File Command Failed. Unable to delete specified file.
2112	Disconnect Command Failed. Unable to disconnect from remote host.
2113	Get File Command Failed. Unable to retrieve specified file.
2114	Help Command Failed. Unable to retrieve help from remote host.
2115	NOOP Command Failed. Control connection error.
2116	Name List Command Failed. Unable to retrieve Named list; possible data connection error.
2117	List Command Failed. Unable to retrieve detailed list; possible data connection error.
2118	Parent directory Command Failed. Unable to change directory up.
2119	Print Directory Command Failed. Unable to print current directory of remote host.
2120	Put File Command Failed. Unable to put file on remote host.
2121	Put Unique File Command Failed. Unable to put unique file on remote host.
2122	Reinitialize Command Failed. Unable to reinitialize login on remote host.
2123	Rename File Command Failed. Unable to rename specified file on remote host.
2124	Retrieve File Command Failed. Unable to retrieve specified file from remote host.
2125	Status Command Failed. Unable to retrieve status from remote host.
2126	System Command Failed. Unable to issue SYST command to remote host.
2127	Type Command Failed. Unable to set transfer type on remote host.
2128	Error setting OutputDocStream property.
2129	Error setting InputDocStream property.
2157	Command not implemented.
2171	Maximum connection( <number>) reached.</number>

# NNTP Error Codes

The following error codes apply only to the NNTP ActiveX Control.

Error Code Error Message

2203 NNTP server does not allow posting.

#### **SMTP Error Codes**

The following error codes apply only to the SMTP ActiveX Control.

Error Code	Error Message
2302	Can't create temporary mail file
2303	Unable to send mail

#### **POP Error Codes**

The following error codes apply only to the POP ActiveX Control.

Error Code	Error Message
2450	RetrieveMessage Command Failed. Unable to retrieve message.
2451	Delete Command Failed. Unable to delete message.
2452	Reset Command Failed. Unable to unmark deleted message(s).
2453	Last Command Failed. Unable to find the highest message number accessed by client.
2454	RefreshMessageCount Command Failed. Unable to ascertain the number of messages marked as deleted.
2455	Noop Command Failed. Unable to test the connection.
2456	Quit Command Failed. Error while quitting.
2457	TopMessage Command Failed. Unable to retrieve the TopLines of the message.

### **HTTP Error Codes**

For this release there are no HTTP error codes.

# HTML Error Codes

For this release there are no HTML error codes.

## WinSock Error Codes

The following error codes apply to the WinSock ActiveX Controls.

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Error Code	Error Message
10004	The operation is canceled.
10013	The requested address is a broadcast address, but flag is not set.
10014	Invalid argument.
10022	Socket not bound, invalid address or listen is not invoked prior to accept.
10024	No more file descriptors are available, accept queue is empty.
10035	Socket is non-blocking and the specified operation will block.
10036	A blocking Winsock operation is in progress.
10037	The operation is completed. No blocking operation is in progress.
10038	The descriptor is not a socket.
10039	Destination address is required.
10040	The datagram is too large to fit into the buffer and is truncated.
10041	The specified port is the wrong type for this socket.
10042	Option unknown, or unsupported.
10043	The specified port is not supported.
10044	Socket type not supported in this address family.
10045	Socket is not a type that supports connection oriented service.
10047	Address Family is not supported.
10048	Address in use.
10049	Address is not available from the local machine.
10050	Network subsystem failed.
10051	The network cannot be reached from this host at this time.
10052	Connection has timed out when SO_KEEPALIVE is set.
10053	Connection is aborted due to timeout or other failure.
10054	The connection is reset by remote side.
10055	No buffer space is available.
10056	Socket is already connected.
10057	Socket is not connected.
10058	Socket has been shut down.
10060	The attempt to connect timed out.
10061	Connection is forcefully rejected.
10201	Socket already created for this object.
10202	Socket has not been created for this object.
11001	Authoritative answer: Host not found.

- 11002 Non-Authoritative answer: Host not found.
- 11003 Non-recoverable errors.
- 11004 Valid name, no data record of requested type.