MailAlert 2.0 ReadMe

Thank you for trying MailAlert 2.0! This version constitutes a major redesign of MailAlert, to include a multitude of changes and enhancements that our customers have most often asked for, some bug fixes, and some features that we thought were cool or super-useful. Try it out and be sure to let us know what you think. We can be reached via e-mail at **MailAlert@diamondridge.com**, or at our web site **http://www.MailAlert.com**.

New Features

- **Multiple mail account support in one running copy of MailAlert**: any combination of POP3, IMAP4, and MAPI-compliant mail accounts.
- Each mail account can have its own checking schedule and mail client program assigned.
- **Multiple mailbox icons** can be created in the system tray (taskbar), each having one or more mail accounts assigned (icons indicate new mail and give access to menus). Each icon can have a different color and a name.
- **Icon security**: each icon in the system tray can be "locked down" to prevent prying eyes from reading or composing mail with someone else's account.
- **Spinning 'e' Notification** A new .avi and .mov player that repeatedly plays a movie (using active movie) until clicked and can then optionally show the envelope dialog.
- Support for IMAP4 mail servers such as Netscape Messaging Server.
- Support for SMTP mail send protocol Compose Message now works for non-MAPI users.
- Quick forward and reply from the envelope dialog or message preview window.
- Auto-forward and Auto-reply now custom notification options.
- SPAM screening automatic deletion or auto-response now a custom notification option.
- Automatic Printing of incoming messages now a custom notification option.
- **Easier Setup** MailAlert will detect settings from most popular e-mail programs and configure itself with those settings.
- Full preview of POP3, IMAP, and MAPI messages (not just 100 lines).
- **Envelope Information Window** can be resized and moved, and its columns can be customized (order and appearance). These settings will be remembered.
- **Envelope Information Window** can be used to preview, forward, reply, delete, hide, and create custom notifications based on a selected message on the fly, without opening a mail program.
- Custom Notifications can now check against the full message text as a criteria.
- Parameter passing (for running other programs) can now include message text.
- Check Now feature can check all accounts or selected accounts.
- MailAlert 2.0 is chock full of new features and benefits that are too numerous to mention here. It must be tried to be fully appreciated!

Features in all versions of MailAlert

- Checks mail without having to keep your mail program running.
- Works with LAN-based or modem-based server connections.
- If necessary, will dial the modem, check for mail, and hang up.
- For MAPI-compliant mail systems, downloads and uploads full messages into the mail client program, not just message headers.
- Incredibly flexible scheduling: there is no mail checking schedule that cannot be defined in MailAlert's scheduler.
- Custom notifications: based on author or subject (and now message text), notify differently, such as with a beep, message window, sound or movie clip, or run ANY program with parameter passing. In particular, many users have set up MailAlert with a paging program to page them when any (or specific) mail messages arrive.

How to get started using MailAlert

The first time MailAlert 2.0 runs, it will look for any mail systems and programs installed on your computer, and show you a list of what it detected. You can then select the mail systems that you would like MailAlert to check for mail on, and add accounts for them. MailAlert will create the accounts and import as many settings as possible from your mail program(s). You should then review the account settings and fill in any items that could not be detected (in particular, the email password).

You can then go to the MailAlert **Options** screen to set up a checking schedule. Add a schedule entry for MailAlert to check for new mail, then save it.

More detailed help is available from the MailAlert menu **Help Topics** choice, and on every screen in MailAlert, by pressing **F1**, **Help**, or using the Question mark pointer at the top of every window.

The MailAlert Icon

When the MailAlert icon is visible, you have several ways to interact with it.

- **Moving the cursor** over the MailAlert icon brings up information about the number of new and unread messages.
- Single left-click on the MailAlert icon acknowledges mail (and stops the icon from flashing)
- Single left-click and hold on the MailAlert icon brings up the Envelope Information dialog box, if there is new mail.
- Left Double-click on the MailAlert icon brings up your mail program (by default, but this can be changed on the **Properties Mailboxes Mouse Actions** screen).
- Shift-Left Double-click on the MailAlert icon brings up a Compose Message window (by default, but this can be changed on the **Properties Mailboxes Mouse Actions** screen).

Ctrl-Left Double-click on the MailAlert icon performs a Check Now (by default, but this can be changed on the Properties – Mailboxes – Mouse Actions screen).

Single right-click on the MailAlert icon brings up the MailAlert menu.

How To Register:

Price: \$15 per copy. New York State Residents must add 7% Sales Tax.

Volume Pricing Schedule

Please see our web site at <u>http://www.MailAlert.com</u> for the latest pricing information.

Payment Methods

You can pay via credit card (Visa, MasterCard, American Express) by visiting our web site at <u>http://www.MailAlert.com</u> and placing a secure online credit card order.

or

You can call us at the following phone number to place a credit card order:

(518) 371-0078

or

Send us a check or money order [DRAWN ON A U.S. BANK] made payable to Diamond Ridge, Inc. Our address is:

Diamond Ridge, Inc. Attn: Software Registration 3 Cabot Way Clifton Park, NY 12065

or

You can pay directly if you have an account on Compuserve:

Go swreg

click on Register and search for MailAlert.

or

Contact us and we can send you an invoice if you need one for a purchase order, or arrange for a wire transfer for international orders (purchase orders and wire transfers accepted for orders of 5 licenses or more).

What You Will Receive

We will email you your registration name and number within 24 hours of receiving your order (excluding weekends and US holidays). If you do not have an Internet email address, we will use US Postal mail to send you the information. You should then enter this name and number into MailAlert's registration screen, and you will then have a registered copy of MailAlert which will no longer expire. Reinstallation of MailAlert is not necessary when registering.

To keep the cost of MailAlert low and to provide the fastest possible service, there are no diskettes, CDs or printed documentation available. The email message that you receive containing your registration name and number is your proof-of-purchase, and it should be printed and filed away in case of any computer problems that may occur in the future.

In addition to your payment, we need the following information to register the software:

Name: Mailing address: Telephone number: E-mail address: Number of copies: Windows system and version: Do you want to be informed of new versions of MailAlert? Do you want to be informed of other Diamond Ridge, Inc. products?

Company: Title: E-mail system: How you heard about this product: Where you got your copy of MailAlert from:

To Remove MailAlert:

From the control panel Add/Remove programs, highlight MailAlert in the list and click the Add/Remove... button. You can also remove MailAlert by choosing Uninstall MailAlert from the MailAlert folder under Start Programs.

MailAlert Revision History

Version 2.02, 4/26/98:

• We will supply a full list of changes in this file soon.

Version 2.01, 4/11/98:

• We will supply a full list of changes in this file soon.

Version 2.00, 4/6/98:

• Major rewrite of MailAlert! We will supply a full list of changes in this file soon.

Version 1.65, 11/10/97:

- Suppressed switch-back to Windows mode while in full-screen DOS mode and MailAlert dials
- Corrected missing RASAPI32.DLL message when running on NT and LAN-connected
- Installed workaround for bugs in Eudora (Mac) and Solstice POP3 mail servers which prevented Preview and Delete from working with those servers

Version 1.64, 10/22/97:

• Users of a new major version will have 30 days to evaluate it (without requiring an extension number)

even if they evaluated MaiAlert in the past

- Corrected Dial Up Networking Connection name not being remembered on Mailbox Setup
- Corrected Init error when running MailAlert twice to display Properties pages
- Corrected Help file for missing references to topics when pressing Help buttons

Version 1.63, 10/17/97:

- Added open and closed envelope icons to the Envelope Information window, to signify a message has been previewed
- Corrected editable field for dial up networking Connection name
- If Outlook or Outlook Express is chosen as mail system, Run Mail Program will activate the running copy rather than starting a new instance of the mail program
- LAN-connected users will no longer receive a warning about an empty phonebook
- POP3 users who do not have MAPI components installed on their PC will no longer have a problem running MailAlert

Version 1.62, 8/12/97:

- Corrected problems with automatic redial
- Added redial for conditions other than line busy (no answer, port already open, no dialtone)
- Restored auto-minimize of Dial Up Networking connection message box
- Made Properties accessible while MailAlert is suspended

Version 1.61, 6/11/97:

- Fixed problem of looking for MAPI32.DLL when MAPI is not being used
- Fixed checking for new mail on startup if 'Check only if already connected' is chosen

Version 1.60, 6/6/97:

- No longer requires Dial Up Networking (RAS) to be installed for network-connected users
- NT users no longer need Administrative privileges to register or extend MailAlert
- Mail server IP addresses, as well as names, are now accepted
- Always on Top' setting now available for Envelope Information window
- Multiple selection of messages from Envelope Information window, for deleting or hiding
- POP3 mail password is hidden in log, to avoid security breaches
- Option to Stay Connected whether new mail was found, always, or never
- Added support for 'Redial if busy'
- Installs to completion on Windows NT
- 'Viewlog' command line parameter added for shortcut key assignment
- Author field no longer becomes corrupted in Envelope Info window after message is read
- Activity Log window no longer appears off-screen if the taskbar is not kept at the bottom
- Any POP3 connection problems will be indicated by an X on the MailAlert icon
- Actions on MailAlert menu are now disabled while MailAlert is suspended

Version 1.55, 1/11/97:

• Fixed extension algorithm to properly save extension numbers so that MailAlert can be evaluated for an additional 30 days

Version 1.54, 12/31/96:

- Added copy button to View Log dialog (copies log to clipboard).
- Added button to jump to Diamond Ridge website from registration dialog.
- Fixed bug of being notified that MailAlert has expired after you enter the registration number.
- Added command line parameters [checknow, runmail, activate, compose]. You can use these to send

a command to a running copy of MailAlert. Most useful when used in conjuction with a keyboard shortcut on an icon (see MailAlert Help).

Version 1.53, 12/14/96:

• Fixed problem of not checking for new POP3 mail at scheduled times if directly connected to network

Version 1.52, 12/6/96:

- Preview and Delete buttons fixed
- Fixed keys on Stay Connected dialog
- Changing configurations between stay logged on and not stay logged on, it now immediately logs you off or on as appropriate
- Timing changes to prevent hangup and lockup problems

Version 1.51, 12/4/96:

- "Force MAPI Download" checkbox removed flag determined programmatically
- POP3 errors fixed finds all messages, Preview and Delete work again
- POP3: the from field contains: friendly name <machine.name> useful for custom notification rules
- Envelope dialog is shown if checked, unless Ignore all but Custom Notifications is checked
- Envelope dialog is put on top, but does not remain on top (this was obscuring other dialog boxes and error messages, so it seemed as if Dial Up Networking could not be accessed).
- Envelope dialog focus is not set so Stay Connected dialog will have focus

Version 1.50, 12/1/96:

- Extensive rewrite from version 1.0x
- POP3 support in addition to MAPI support
- Built-in support for Dial Up Networking
- Better error handling and Logging
- Multiple mailbox support
- Flexible scheduling
- Message preview
- Parameter passing to external applications for notification