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Terms and Conditions(See last section of this manual for a full text)

Black & Bleu™

Black & Bleu™ Disk Space: 160 MB of RAM

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Black & Bleu™ is supplied as a self-extracting StuffIt archive file. Most

archive to extract the files. The archive contains 8 files:

Black & Bleu™ - the error analyzer application.

Read about Black & Bleu™ - a copy of the file you are reading.

B & B Documentation.pdf - the Black & Bleu™ Instruction manual

service offered by Bleu Rose Ltd.) Read about Request... - a file describing Request an Error Analysis. PDF - 11ps you order Black & Bleu™. Your commercial version.

Black & Bleu™ is an application that shows you the meaning of all of the documented and many of the undocumented Mac OS error codes. In addition, in many cases information is presented about what might be the cause of the error and what you can do about it.

The database contains over 2500 error codes with terse explanations of each. Detailed explanations and remedies are included for the most common of these errors. The type of detailed information desired can be selected from 2 categories: a Non-technical User orientation and a Programmer orientation-1The Non-technical User explanation is presented in a way that someone without a programming background can understand-1The Programmer explanation is written in VERY technical terms that usually includes source code that demonstrates the error-1To fully understand the Programmer explanation, you should be familiar with Macintosh programming (in C or C++).

Using Black & Bleu™ program

Determining the meaning of an error code

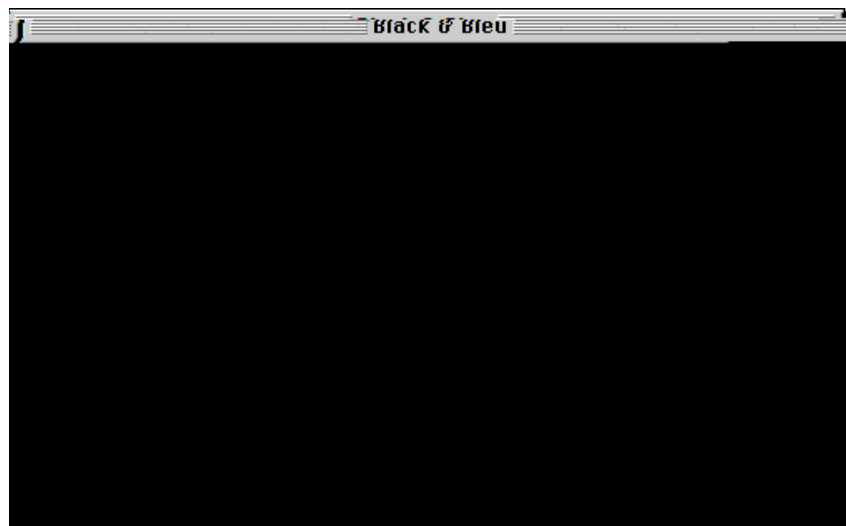


Step 1 Enter the error code number. This can be any number from -2,147,483,648 through 2,147,483,647.

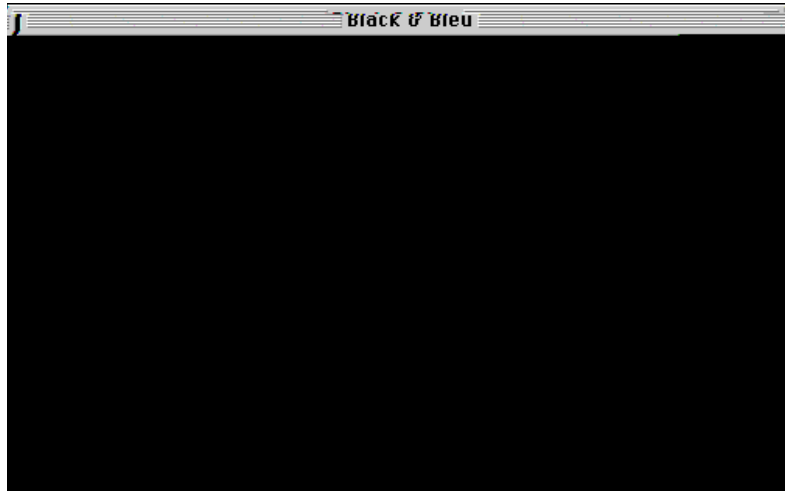
Step 2 Select either Normal User's Version or Programmer's Version. You can also switch from one to the other after selecting the error code desired.

Note that you do NOT need to do these steps in order. Just complete both steps, before continuing.

Step 3 When you have completed step 1 and 2, and a explanation will be displayed. The results shown below for error code 2 is what is displayed when Normal User's version is selected.



The screen below shows the results and description for error code 2 when the Programmer's version is selected.



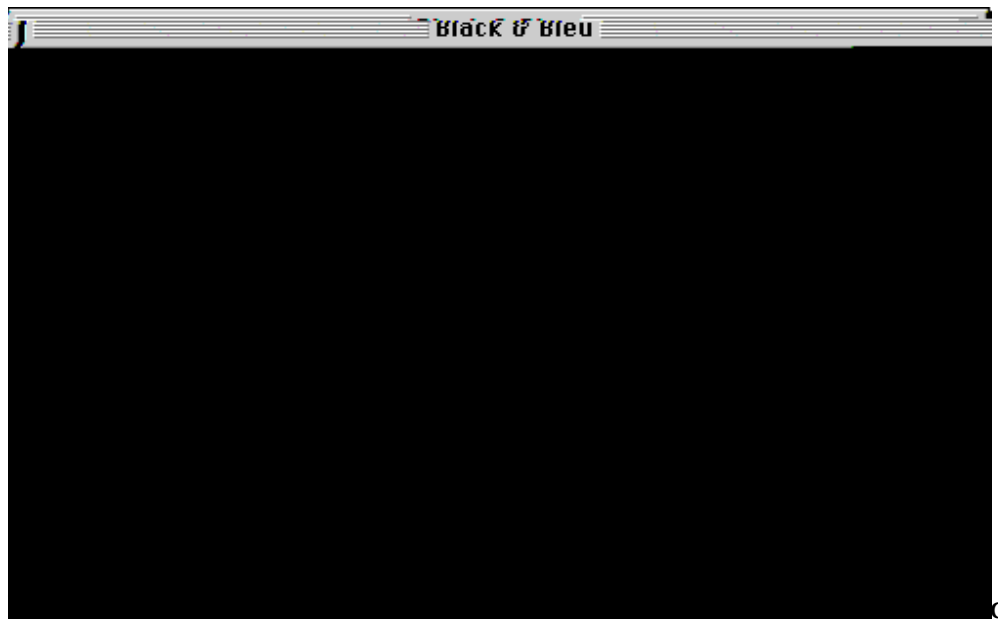
***“Cut, Copy, Paste”
Menu Selection and
Key- Combination***

“Quit” Button

***Error code
without details***

you can only “cut”, “copy” or “paste” the error code numbers. The key-combinations **⌘-X**, **⌘-C**, **⌘-V**, and menu selection of Cut, Copy and Paste will not work on the error name or descriptive text. To exit from the error screen, click on the Quit button.

If you select an error code that have no detailed explanation, you will see the following screen:



Black & Bleu™ is a second application that will assist you in asking us for an explanation of an error that is not yet explained by Black & Bleu™. It is started automatically from within Black & Bleu™ but can also be used without Black & Bleu™ running.

Bleu Rose Ltd. will provide you with a detailed explanation of ANY Macintosh OS error you have an interest in. This is a FREE service available to you via EMail from Bleu Rose Ltd.

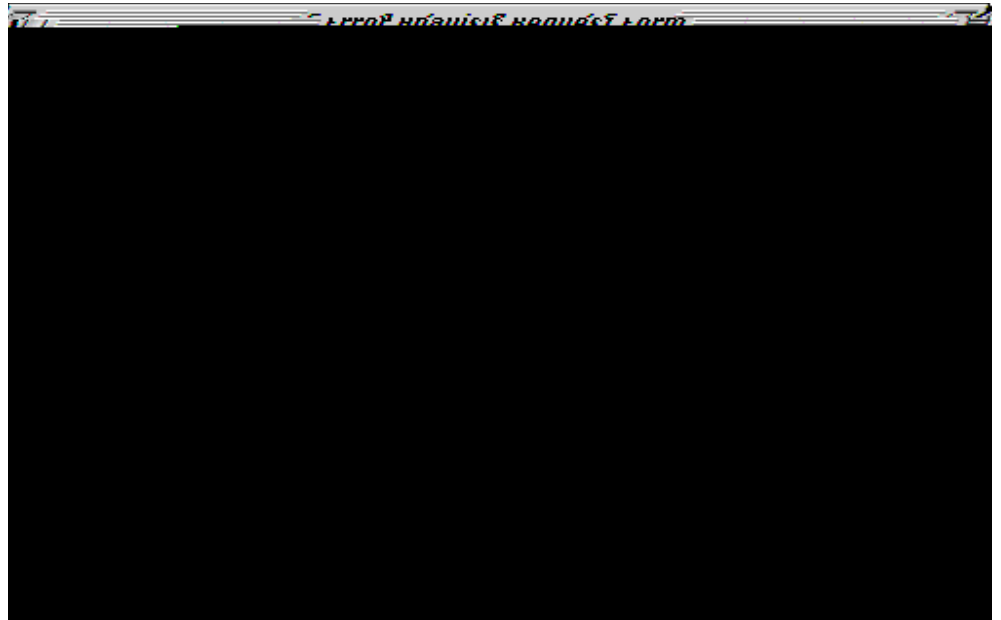
jequest an Error Analysis is an application that aids you in taking advantage of our free Macintosh error analysis service.

It creates 2 text files suitable for EMail to us. Inside the files are detail about your Macintosh (or clone) that will aid us in determining the cause of your error.

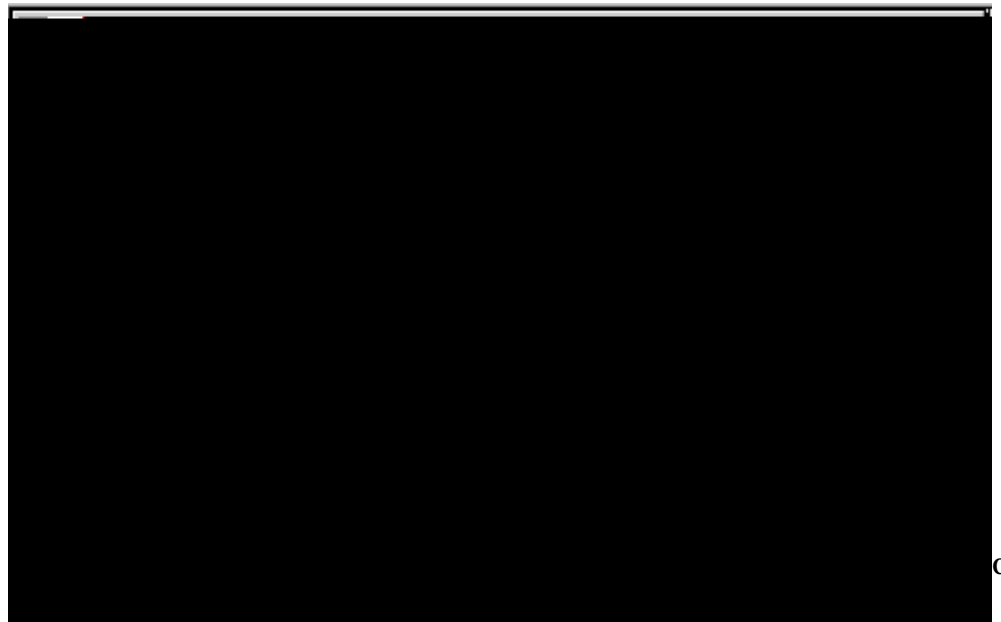
The following description is based on running “jequest an Error Analysis” from within Black & Bleu™. If you run it directly, the content of the next windows will be slightly different.

This is the first window you will see.

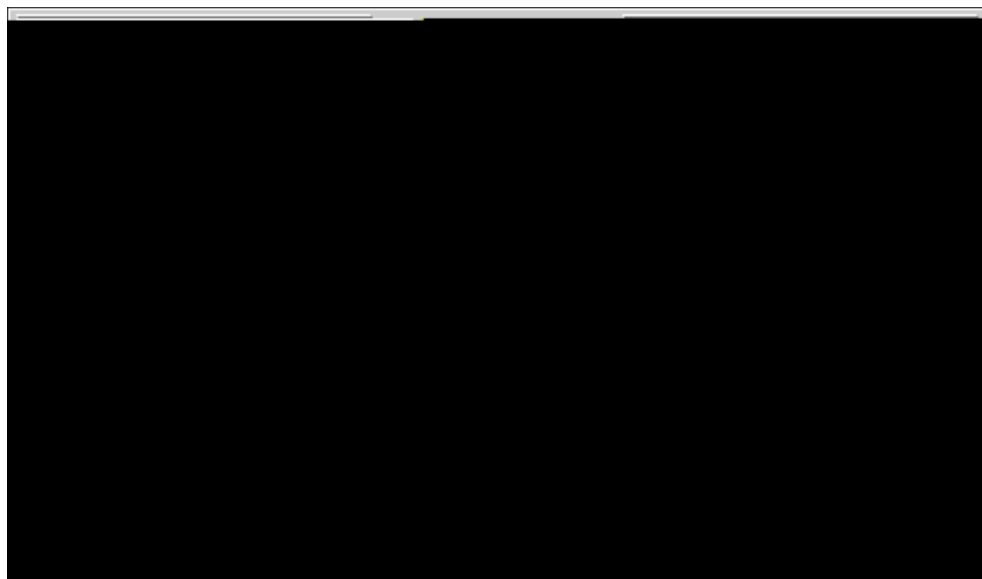
If you click the “Continue button, you will see the following screen.



The error code you selected in Black & Bleu™ will automatically entered for you. If you want to change it, you mayenAt this point you shouldtype in options. Note that the Save button will not be selectable until you enter descriptive text and pick an error code.



create tw



You then email these two files to us at analyze@bleurose.com and you will receive

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Bleu Rose Limited

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BY CLICKING ON THE "Purchaaa" BUTTON OR OhENING THE

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