

## Answers to Frequently Asked Questions

◆ **Do I have to pay the courier for the deliveries?**

The delivery charges are borne by CHIP, if any of the courier boys asks for payment, please phone our customer service indicating the courier service and if possible the name of the courier boy.

◆ **How should I inform you of my change of Delivery Address?**

You should intimate us of your change of Delivery Address before 20<sup>th</sup> of the month, but ensure you do it at the earliest. PLEASE SEND YOUR NEW DELIVERY ADDRESS TO OUR BANDRA OFFICE.

◆ **How can I renew my Subscription? How soon can I renew it?**

You can renew your subscription by sending the subscription form available in the magazine duly filled and marked as renewal (subscriber code is essential) with the required payment by cheque, DD or credit card. You can renew at any point of your subscription. We shall extend the period of your subscription according to the order.

◆ **Can I subscribe/renew on the Internet?**

At present we have not started accepting subscriptions/renewals on the Internet but we will be starting the process soon.

◆ **If I do not receive my copy or receive a damaged CD, whom should I contact?**

If such a case arises send mail to [help@jasubhai.com](mailto:help@jasubhai.com) or phone customer service on 022-6527434-38 or page: 9623-987273(Mumbai) 9624-329229 at Pune, Hyderabad and Bangalore.

NAME _____
CHIPCODE: _____
NEW _____
ADDRESS _____
_____
_____
_____
CITY _____ STATE _____

CHIP SUBSCRIPTION TEAM C/o JASUBHAI DIGITAL MEDIA, 206-210, "BALARAMA", BANDRA-KURLA COMPLEX, BANDRA (E), MUMBAI 400051 MAHARASHTRA
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