

Ordering Instructions

This help file shows you how to purchase Visual Basic tools from VBShop of Aivosto Oy.

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Up-to-date ordering instructions can be found at <http://www.aivosto.com/order-how-to.html>

Aivosto
Ordering Information

Company Information

Aivosto Oy is a Visual Basic tools company located in Finland. Feel free to contact us for questions relating any of the programs or ordering. Email is the best way to reach us.

WWW www.aivosto.com
Email vbshop@aivosto.com
Fax +358 9 728 99690

Postal address Aivosto Oy
 Kylänvanhimmantie 16 i
 00640 HELSINKI
 FINLAND

Languages English, Deutsch, svenska, suomi.

Kagi is a company specialized in order processing. Read details on How to order before contacting them.

WWW www.kagi.com
Fax +1 (510) 652-6589
Phone +1 (510) 658-5244 (Time zone: California, USA)
 Ordering by phone

Email addresses for Kagi

Orders	sales@kagi.com	Read by a computer
Questions	admin@kagi.com	Read by Kagi people
Kagi FAQ	FAQ@kagi.com	Sends information about Kagi
PGP key	PGP@kagi.com	Sends Kagi's public key for PGP

Postal address Kagi
 1442-A Walnut Street #392-TU
 Berkeley, California, 94709-1405
 USA

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Prices and delivery

Prices. You can find price information at <http://www.aivosto.com/vbcatalog.html> and the documents of the program in question.

There may be different policies considering the future versions of the program, the number of users etc. Usually, future versions are not free if you don't have an Internet email address. Multi-user and site licences are available. Ask for more information.

Delivery is normally by email. It is either a keyword to unlock the program, or a WWW address to download it. If you have an email address, please remember to give it when you order. If you don't have an email address, request delivery by fax or conventional mail. We don't usually send disks.

[Sample email delivery from Kagi](#)

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Ordering by Phone

You can place your **credit card order** by phone. Call Kagi, California, USA +1 (510) 658-5244, Monday through Friday from 9 a.m. until 4 p.m. Pacific Standard Time (5 p.m. until 12 p.m. GMT/London time).

Kagi charges an extra fee of US \$5 for phone orders because of the manual work required. This fee includes a postcard receipt to your address.

The phone order takers sometimes have outdated information about pricing or other things. That is because they take orders for 1000s of other products too. You need to insist on those prices and terms you find in the documentation of the program you are ordering. Please download the latest program versions and documentation from <http://www.aivosto.com/vbcatalog.html> before ordering to make sure you have the latest information. If there is a problem with the order, consult vbshop@aivosto.com.

Phone orders are processed in 4 days or less.

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Kagi

Kagi is an order processing company located in California, USA. You can buy from Kagi no matter what country you live in.

Kagi accepts orders by credit card, US dollar check and money order. They don't accept other checks, purchase orders, invoices or wire transfers.

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Sample email delivery from Kagi

This is a sample of an email receipt from Kagi that contains the delivery of Project Analyzer. Delivery and receipt from other sellers than Kagi may look different.

Subject: Thanks for you payment

Payment fee received:

1 Quantity Payment for Project_Analyzer, US 90.00

Registered-To: Your Name

Email: your@address.com

Postal: Your Street Address

Total Amount Paid: US 129.00

Date: 1998-01-21

Processed: 1998-01-21

PaymentMethod: Card

<clip>

Lots of information from Kagi follows here. Don't stop reading , your details will follow at the end of the message.

<clip>

**** Project Analyzer ****

Your keyword is xxxx-xxxxxxx.

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Ordering Information in Swedish

Beställningsinstruktioner på svenska

Finland - se [den finska sidan](#)

Du kan beställa antingen med kreditkort från Kagi eller med bankgiro direkt från Aivosto Oy. Vanligen får du produkterna med email.

1. Beställning med kreditkort

VISA, Eurocard/MasterCard, American Express, Optima, Diners Club, Carte Blanche, JCB, Discover



En beställningsservice kallad Kagi handlar alla kreditkortsbeställningar för Aivostos produkter. Kagi befinner sig i Kalifornien, i de Förenta Staterna.

Du kan skicka din beställning med:

Telefon

WWW

Email, fax, post

Läs en sida på engelska för detaljerna

Gå till <http://www.aivosto.com/order-svenska.html>

Använd [register.exe](#), instruktioner ser du nedanför.

Register.exe. För att skicka beställningen med email, fax eller post behöver du att använda programmet register.exe. Det kommer i detsamma paketet som det här filet. Programmet frågar efter din address och vad som du vill beställa. Det uppfyller en beställningsblankett för dig att sända till Kagi.

Säkerhet. Ditt kreditkortsinformation blir hemlig. [Mer om säkerhet](#) (på engelska).

Valuta. Kagi debiterar ditt kreditkort i US dollar.

Tid. Beställningar med WWW tar inte mer än 2 dagar; telefon, fax och email inte mer än 4 dagar. Ett postbrev till USA är långsammare.

Skatt. Det finns ingen skatt på beställningar från Kagi.

2. Beställning med bankgiro och faktura

Om du inte kan beställa med kreditkort från Kagi, beställ direkt från Aivosto Oy med bankgiro. Eftersom vi inte kan handla de här beställningar automatiskt, finns det ett tilläggsavgift (EUR 10).

Bankgiro/faktura. Först skicka oss email (vbshop@aivosto.com) om att få en faktura (email/fax/post). Då gör ett internationellt bankgiro till Finland - det kallas också SWIFT.

Leverans. Du får produkterna när vi har fått pengarna på vårt konto. Om du arbetar i en storfirma som vi vet i Finland, kan vi sända produkter före betalning.

Skatt, utanför EU: Ingen finsk skatt.

Skatt, inom EU:

Firmor. Om du kan ge oss din firmas mervärdeskattnummer, blir det ingen mervärdeskatt.

Personer. Alla priserna ökar med den finska mervärderskatten (22 %).

Vi rekommenderar beställning från Kagi eftersom det blir ofta snabbare och enklare.

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Security

Can my credit card number get stolen?

We have paid a great deal of attention to make ordering as secure as possible.

WWW orders are made secure with SSL (Secure Sockets Layer).

Email orders are made secure by encrypting your credit card number. For additional security, you can use PGP (Pretty Good Privacy). Send an empty email to PGP@kagi.com to obtain Kagi's public key.

Fax and mail. If you think that email or WWW ordering is too risky, you can fax or post your order, but it takes a little more time.

Phone. You can also [place your order by phone](#).

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Aivosto

Ordering Information for Finland

Tilaaminen Suomessa

Voit tilata Aivosto Oy:n tuotteita joko Yhdysvaltain dollareissa Kagin kautta (katso [How to order](#)) tai Suomen markoissa suoraan Aivosto Oy:ltä jollain seuraavista tilaustavoista.

1. Laskulla

Yritykset voivat ostaa laskulla. Maksuehto 14 pv netto. Laskutuslisä 30 mk lisätään hintaan. Laskun saat sähköpostitse tai tarvittaessa myös paperipostitse. Varsinainen tuote toimitetaan sähköpostitse.

2. Ennakkomaksu pankkisiirrolla

Maksa summa etukäteen Aivosto Oy:n tilille. Kysy tilinumeroa osoitteesta vbshop@aivosto.com. Tuotteen (salasanat) saat sähköpostitse. Ei laskutuslisää.

Markkahinnat

Ajantasaisten markkahinnat löytyvät osoitteesta <http://www.aivosto.com/prices-euro.html>.

Toimitus

Aivosto Oy:n tuotteet ovat olemassa ainoastaan bitteinä. Tuotteet toimitetaan sähköpostitse, tarvittaessa myös faxitse. Toimitusaika muutama päivä.

Vi förstår också svenska.

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How to order?

Ordering instructions for all countries

(Read in your own language:

in German: [Bestellungsinstruktionen auf Deutsch](#)

in Swedish: [Beställningsinstruktioner på svenska](#)

in Finland: [Tilaaminen Suomesta](#))

You can order by credit card, US dollar check or money order from [Kagi](#), or by international wire transfer or invoice from Aivosto Oy.

You will get the products by email. Depending on the product, you will either get a keyword or a WWW address for downloading. Don't be surprised if the email looks machine generated. See the end of it for your products. [Sample email delivery](#).

1. Ordering by credit card from Kagi

VISA, Eurocard/MasterCard, American Express, Optima, Diners Club, Carte Blanche, JCB, Discover



Order securely by credit card from Kagi, California, USA. Place your order by one of the following:

Phone

WWW

Email, fax, conventional mail

See [separate page](#) for details

Go to <http://www.aivosto.com/order-how-to.html>.

Use [register.exe](#), instructions below.

Register.exe. To send your order by email, fax or conventional mail, run register.exe that is included with this help file. The program asks your address and order details. Register.exe either creates you an order form for emailing, faxes it or prints it on paper for conventional mail.

Security. Your credit card details will be encrypted to make ordering secure. [More about security](#).

Currency. Your credit card is charged in U.S. dollars by Kagi.

Time. WWW orders 0 - 2 days. Phone, fax and email orders max 4 days. Conventional mail takes more.

2. Ordering by check or money order from Kagi

Orders paid by a check or money order are processed by Kagi, California. Kagi only accepts checks that are in US funds payable to a US bank.

Run the register.exe program as described above and give your order details. Print the order form, enclose a check or money order, and send it to Kagi.

If you need an invoice for your purchasing department, register.exe will print one for you. Give the invoice to your purchasing department, ask them to attach a check and send it to Kagi.

3. Ordering by international wire transfer or invoice from Aivosto Oy

Order directly from Aivosto Oy, Finland, using international wire transfer or invoice. Because we handle these orders manually, there is an extra charge for handling (USD 10, in EU countries EUR 10).

Wire transfer. Contact vbshop@aivosto.com first. Go to your bank and make an international money transfer (also called SWIFT) to Aivosto's account. We will send you the products by email after we have received the money.

Invoice. Aivosto accepts orders by invoice from internationally well-known companies. Invoices must be paid in 14 days after receipt of invoice by wire transfer to Aivosto's account. Contact vbshop@aivosto.com for more information.

Tax note to customers inside the European Union

When ordering by wire transfer or invoice directly from Aivosto Oy, consider the following value-added tax rules:

Companies: When placing your order, supply the VAT number of your company to save Finnish VAT 22 %.

Individuals: The Finnish VAT 22 % will be added to the total price. You are not required to pay any VAT in your own country. Because of this, it is cheaper to order from Kagi.

In Finland, VAT 22% is always added to the price. Outside of the EU, no VAT is added.

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Aivosto

Ordering Information in German

Bestellungsinstruktionen auf Deutsch

für Deutschland, Österreich und die Schweiz

Auf Deutsch? Aivosto Oy ist eine Finnische Firma. Am besten verstehen wir Englisch, aber Sie können uns auch auf Deutsch schreiben. Es freut uns, Sie nach unseren Möglichkeiten auf Deutsch zu bedienen.

Sie haben zwei Bestellmöglichkeiten. Sie können mit Ihrer Kreditkarte von Kagi, oder mit internationaler Banküberweisung oder Rechnung direkt von Aivosto Oy bestellen. Die Lieferung ist per Email.

1. Bestellung mit Kreditkarte

VISA, Eurocard/MasterCard, American Express, Optima, Diners Club, Carte Blanche, JCB, Discover



Der Bestellungsservice Kagi in Kalifornien, USA, nimmt Bestellungen von Produkten von Aivosto an - leider nur auf Englisch. Senden sie Ihre Bestellung mit:

Telefon

WWW

Email, Fax, Post

Mehr Information (auf Englisch)

Gehen Sie zu <http://www.aivosto.com/order-deutsch.html>

Benutzen Sie [register.exe](#), Instruktionen folgen unten.

Register.exe. Um Ihre Bestellung per Email, Fax oder Post zu senden, benutzen Sie das Programm "register.exe", das mit dieser Datei kommt. Register.exe fragt nach Ihrer Adresse und was Sie bestellen wollen, und erstellt ein Bestellformular.

Sicherheit. Ihre Kreditkarteninformation wird chiffriert. Weiter über Sicherheit (auf Englisch).

Die Währung bei Kagi ist US Dollar.

Lieferungszeit. Bestellungen per WWW nicht mehr als 2 Tage. Bestellungen per Telefon, Fax und Email nicht mehr als 4 Tage. Post nach Amerika ist langsamer.

Steuer. Es gibt keine Mehrwertsteuer (Umsatzsteuer) bei Bestellungen von Kagi.

2. Bestellung mit internationaler Banküberweisung oder Rechnung

Mit internationaler Banküberweisung oder Rechnung können Sie direkt von der Firma Aivosto Oy, Finnland, bestellen. Weil wir diese Bestellungen nicht automatisch behandeln können, gibt es einen Zuschlag (EUR 10, DEM 20, ATS 138).

Banküberweisung/Rechnung. Senden Sie Email zuerst zu vbshop@aivosto.com, um eine Rechnung per Email, Fax oder Post zu bekommen. Dann gehen Sie zu Ihrer Bank und machen Sie eine internationale Banküberweisung (SWIFT) nach Finnland. Siehen Sie sich <http://www.aivosto.com/prices-euro.html> für die Euro-Preise.

Lieferung. Sie werden die Produkte bekommen, wenn wir das Geld bekommen haben. Nur wenn Sie in einer international bekannten Grossfirma arbeiten, können wir Produkte vor Bezahlung senden.

Steuer, ausserhalb der EU. Keine Finnische Steuer.

Steuer, innerhalb der EU:

Firmen. Wenn Sie uns die Ust.ID. Ihrer Firma geben können, wird keine Steuer erhoben (die sogenannte Null-Regelung für innergemeinschaftliche Leistungen).

Privatpersonen. Der Preis wird um die Finnische Mehrwertsteuer (22 %) erhöht.

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