5   a memory coupled to the processor; and

            a vendor computer program stored in the memory and configured to provide, when executed by the processor, a system for product return of software or other information, the vendor computer program comprising:

        a first code segment configured to generate a confirmation code that a return code has

10   been entered in a user data processing system; and

        a second code segment configured to compare a confirmation code supplied by the user with the confirmation code generated by the vendor data processing system to confirm that the return code has been entered in the user data processing system.

15   9. The system for allowing software or other information to be returned for credit of claim 8 in which the first code segment is configured to generate the confirmation code in response to entry of a user supplied serial number in the vendor data processing system.

20   10. A method for the return of software or other information that has been installed on a user's data processing system to a vendor for credit, which comprises:

        (a) entering a return code in the user's data processing system;

            (b) limiting access to the software or other information in the user's data processing system in response to entry of the return code;

25   (c) generating a confirmation code that the return code has been entered in the user's data processing system; and

        (d) supplying the confirmation code to the vendor to obtain credit for return of the software or other information.

30   11. The method for the return of software or other information for credit of claim 10 in which the method is further for granting access to the software or other information, the method additionally comprising:

        (e) entering an access code in the user's data processing system to obtain access to the software or other information.

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            12. The method for the return of software or other information for credit of claim 11 additionally comprising:

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