

5 WHAT IS CLAIMED IS:

1. A user data processing system having:

a processor;

a memory coupled to the processor;

10 software or other information stored in the user data processing system for
access by the user; and

a computer program stored in the memory and configured to provide, when
executed by the processor, a system implemented by the computer program for
product return of software or other information, the computer program comprising:

15 a first code segment configured to generate a confirmation code that a return code has
been entered in the user data processing system in response to the return code in the
data processing system; and

a second code segment configured to limit access to the software or other information
after the return code has been entered in the data processing system.

20 2. The user data processing system of claim 1 in which the system
implemented by the computer program is further for granting access to the software or
other information, the computer program additionally comprising:

a third code segment configured to grant access to the software or other information in
response to entry of an access code in the user data processing system.

25

3. A system for returning software or other information for credit, comprising,
in combination:

the user data processing system of claim 2;

a vendor data processing system having:

30 a processor;

a memory coupled to the processor; and

a vendor computer program stored in the memory and configured to provide,
when executed by the processor together with execution of the computer program on
the user data processing system, a system for product return of software or other
35 information, the vendor computer program comprising: