

Shop 2. Referring to Figure 6, the manager agent of Shop 1 (Agent A1) has two assistants, Agents B1 and C1; whilst the manager agent of Shop 2 (Agent A2) has three assistants Agents B2, C2 and D2.

Necessarily in this scenario, A1 knows of the existence and abilities of B1
5 and C1 since they are his assistants, and similarly A2 of B2, C2 and D2. Assume
that A1 knows of A2 and the items A2 can produce; however A2 has no
knowledge of A1. Further, assume that in each shop, the assistants all know one
another and their respective abilities. The two tables below summarise one
possible instance of the organisational knowledge of the agents in Shops 1 and 2.