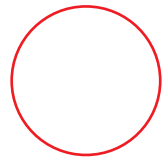


Letters



Write to *What PC?* Editorial, 32-34 Broadwick Street, London W1A 2HG. We offer a £20 book token for the best letter each month

Simm swizz

I recently purchased a Pentium 100 multimedia system advertised as having '16Mb of EDO RAM, upgradeable'. I subsequently discovered that it was in fact fitted with two 4Mb EDO Simms and two 4Mb Fast Page Simms.

My initial thought was that someone at the company concerned was ripping off Simms, so I wrote and explained what I had discovered. To my astonishment, their Technical Support Department wrote back confirming that it is their policy to supply PCs advertised as containing 16Mb of EDO RAM in the above configuration.

I wrote again and requested that they exchange the Simms they had fitted for what I believed I had ordered, namely two 8Mb EDO Simms.

The response was a call to inform me that a courier would deliver the next day. Then, moments after the courier had departed, I discovered that the replacement 8Mb Simms were Fast Page, not EDO!

Another call produced an apology and a promise of another courier exchange. Several calls and days later, I finally had what I originally ordered!

The moral of this tale is that, should you decide to buy a PC, you should specify exactly the Simms configuration you require and not rely on the advertised specification. Another case of caveat emptor!

M J Batchelor, Southampton

Wrong Info

In our Pims feature in August's *What PC?* we mistakenly quoted Novell as being the supplier of Info Central. It is in fact part of the Corel PerfectOffice Suite. For details, contact Corel on 0800 973187.

You can also write to us via e-mail at:
whatpc@cix.compulink.co.uk
70007.5417@compuserve.com

Please note that any letters sent to us by e-mail will be printed along with the sender's e-mail address, unless we are specifically instructed otherwise.



Racist attack

As a subscriber and long-time Internet user, I felt I had to write after reading your article 'Disturbing sites' in the September issue of *What PC?*.

First, let me say that your clear and informative feature made a refreshing change from the usual rubbish printed by the popular press. While it is true that pornography is relatively easy to find on the World Wide Web, you have to make the effort to go looking for it, as your writer points out. However, was there really a need to print the blatantly racist propaganda on page 146? Pictures such as these are far more harmful than any amount of sexually explicit images. *I P Grey, Basildon*

Which was exactly the point our writer was making in the text. The illustration was merely that – an illustration of the text – though perhaps, to avoid any misinterpretation, we should have attached an explanatory caption.

Disgusted of Dyfed

Oh dear! Oh *What PC?* How could you? Putting a drink and a vase of flowers near to new and expensive electrical equipment!! Oh the danger. Oh the expense.

I know a small child who, when he was three, fed the VCR with a jam sandwich and some pop – but I had hoped that you were more sensible.

I expect you will get lots of letters, and you deserve all that you get.

In sorrow and amazement.
Margaret Gardner, Dyfed

It would seem you are alone in your sorrow Mrs



Whoops! An accident that was waiting to happen – see August's cover.

Gardner, as yours was the only letter we received on this subject. That said, we are very sorry to have disappointed you. We realise we were a little irresponsible, but can assure you that there was an adult present at all times during the photo shoot.

July competition winners

Congratulations to our first-prize winner, Ms A Peers of Streatham, who will receive an Epson GT5000 scanner.

The twenty runners-up, who will each receive a copy of ASAP WordPower, are: Paul Finch of Blackburn; R M Grantham of Market Rasen; M Hillerby of Newton Aycliffe; S Webster of Matlock; G W Davies of Pantamman; X Andreas of Birmingham; M Wagland of Gwynedd; N A Jones of Milton Keynes; J Tozer of Weston-super-Mare; F Everett of Stevenage; A Piper of Clacton-on-Sea; A Johnson of Cambridge; P Davidson of Lincoln; D Taylor of Brierley Hill; D Brightmore of Barking; C Berry of Cornwall; N Bryant of Sully; P Mason of Stockport; D Skinner of Edinburgh; and E Malloy of York.

Look and learn

I purchased the July issue of *What PC?* and was somewhat disappointed with the educational report.

There is no mention of what software is used by schools and I would have thought that the schools would know how well children learn and what are the best programs to buy.

Name & address not supplied

The Special Report you refer to (entitled School Report, p147) was specifically concerned with technology and how computers are used in schools today.

In the same issue, we carried a lengthy feature which dealt with the subject of children's software, both for fun and educational purposes. As well as discussing the best software on offer, the feature also carried a table (p73) giving details of the major software manufacturers, including those that supply National Curriculum-based titles to schools.