

faxline

What is What PC? faxline?

What PC? faxline is a 24-hour information hotline service which makes back articles from *What PC?* instantly available, via your fax or fax modem. Using the latest voice and fax technology, past reviews, features and other articles can be sent instantly to your fax machine and printed out at high quality. Over future months, the service will be constantly updated to hold the very latest articles from *What PC?*.

The essential buyer's guide at the touch of a button



How to use What PC? faxline

Call **0891 244881** from the handset of your fax machine (the handset must be switched to tone). You will hear a message introducing the service. You will then be prompted to press 1 on the keypad of your handset for the index menu. Please wait to hear a definite fax tone before pressing 'Start'. Once you have an index, you can call into the system again – press 2 from the main prompt and, when requested, enter the document number you want. The system will confirm your selection and allow you to select up to three documents in total. Once familiar with the system, you can speed up the process by pressing the appropriate digits on your phone at any time during the prompts.



0891 244881



How much will it cost?

What PC? faxline is a premium-line phone service. Calls cost 39p per minute cheap rate, and 49p per minute at all other times. Where possible, illustrations and photos have been omitted from the articles to keep user costs to a minimum. The *What PC? faxline* index includes the number of pages each article contains. If you would like more information about the service or require technical support,

August **mini** survey August

Take a few minutes to tell us about yourself and how you use your computer, and you could win one of five copies of Microsoft Encarta 96. Regular reader surveys such as this help us to make *What PC?* more useful and relevant to you. This month we want to find out what you have bought recently, where you bought it, and what service you got.

Have you bought a desktop PC for your home in the past 12 months? ☐ Yes ☐ No

If so, where did you buy it?

- ☐ High-street store ☐ Out-of-town superstore
☐ Mail-order supplier ☐ Direct from manufacturer
☐ Other (please specify) _____

What make was it?

Has it broken down since you bought it? ☐ Yes ☐ No

If so, what was the cause?

- ☐ Manufacturing defect ☐ System software problem
☐ Faulty peripherals ☐ Application software problem
☐ Other (please specify) _____

Have you bought a printer for your home in the past 12 months? ☐ Yes ☐ No

If so, where did you buy the printer?

- ☐ High-street store ☐ Out-of-town superstore
☐ Mail-order supplier ☐ Direct from manufacturer
☐ Other (please specify) _____

Just complete the questionnaire, stick it onto the back of a postcard or envelope, and post it to us at *What PC?* (Editorial), VNU Business Publications, VNU House, 32-34 Broadwick Street, London, W1A 2HG. You will then be entered automatically for our prize draw.

What make and model was the printer?

Has it broken down since you bought it? ☐ Yes ☐ No

If so, what was the cause?

- ☐ Manufacturing defect ☐ System software problem
☐ Other (please specify) _____

Did you have any problems using this month's cover-mounted CD? If so, what were they?

Which of the following does your PC have?

- ☐ Windows 3.1 (or 3.11) ☐ Windows 95
☐ Less than 8Mb Ram ☐ 8Mb of Ram ☐ Over 8Mb of Ram

Name _____

Address _____

Postcode _____

Telephone number _____

This survey and draw are not open to employees of VNU, Microsoft, or their agents.