

What is CompuServe Mail(sm) for Microsoft Exchange?

CompuServe Mail for Microsoft Exchange allows CompuServe members using Microsoft Exchange to send and receive messages through CompuServe Mail. You can use CompuServe Mail for Microsoft Exchange to exchange messages with other CompuServe members and with users of the Internet, X.400, and LAN-based e-mail systems. You can also send faxes and telexes.

What features does it offer?

Here are some of the things you can do in CompuServe Mail for Microsoft Exchange:

- Automatically retrieve mail at regular intervals of your choosing (e.g. every thirty minutes), or every day at the same time.
- Retrieve mail interactively.
- Send a message using Microsoft Exchange rich-text format.
- Hold a message until a specified date before it is forwarded to the recipient's mailbox.
- Have a message you have sent automatically deleted from the recipient's mailbox on the date specified.

How do I install it?

First, Microsoft Exchange must be installed before you can install the CompuServe Mail service. To install the CompuServe Mail service for Microsoft Exchange, run the accompanying Setup program. At the end of Setup you will be asked to provide your CompuServe connection information, including your Name, User ID number, password, etc. You will also be asked to provide the path to a common CompuServe directory that other CompuServe products [such as WinCIM(sm)] can use to share items such as connect scripts and the address book.

That's all there is to it!

Where will updates be available?

The latest version of CompuServe Mail for Exchange will always be available for download on CompuServe (GO CISSOFT).

How do I contact Customer Service?

There are several ways to contact CompuServe Customer Service:

- Send a message online (GO FEEDBACK) or by e-mail (CompuServe User ID: 70006,101).
- Post a message in the CompuServe Applications Forum (GO CSAPPS).
- Search the worldwide listing of Customer Service phone numbers (GO OQA).