

Adobe™ Acrobat™ Support Options

To get the most value out of your Adobe Acrobat products, particularly when installing and integrating new hardware and software, consider Adobe's support programs. Whether you need support for a single user or a corporation of thousands, there's an Adobe support program to meet your needs.

Adobe's Basic Services

For primary technical information and answers, you're free to take advantage of Adobe's Basic Support Services at any time. You're responsible only for telephone charges. These services include:

- **Adobe US Automated Technical Support** — A full-time, computer-driven diagnostic system with answers to the most commonly asked questions. Call +1-206-628-2757, 24 hours a day, 7 days a week.
- **Adobe US Fax Request Line** — An easy way to request free technical notes by fax. Dial +1-206-628-5737, 24 hours a day, 7 days a week.
- **CompuServe Questions & Answers** — An Adobe bulletin board for CompuServe subscribers. Directory: GO ADOBE
- **Adobe US Electronic Bulletin Board** — A 24-hour-a-day bank of information. Dial +1-206-623-6984.

US and Canada — For registered users of Adobe Acrobat products in the US and Canada, pay for support options include:

- **Adobe Support Credit (ASC) Packages** — In addition to the ASC that comes free with most Adobe applications, you may purchase ASCs for more technical support. Visa, Mastercard, or American Express are accepted and each support call is \$25. Call 800-87-ADOBE (800-872-3623)
- **900-555-ADOBE** — This business-to-business 900 service is a way for infrequent users to get help from an Adobe Technical Support Representative. Each minute is \$2.00 plus toll, if any, and charges will appear on your monthly phone bill. Call 900-555-ADOBE (900-555-2362)

Europe — Adobe's European Adobe Acrobat support Center has native speaking support engineers ready to help you. Please contact one of the following to receive support or to obtain additional information:

English	Phone: +44-(0)131-4516996
French	Phone: +44-(0)131-4516997
German	Phone: +44-(0)131-4516997
Fax Line	Fax: +44-(0)131-4516999