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## System Requirements

- Windows 3.1 (enhanced mode), Windows 95 or later
- 8 MB memory
- CD-ROM drive (double-speed or faster highly recommended)
- 486/33 MHz processor
- Super VGA, 640x480 (256 colors or more)
- Hard disk with 5 MB free
- Mouse
- Windows-compatible sound output device

## Optional

- *A TouchWindow:* a screen that fits on the front of your monitor so your child can interact with the software by touching the screen instead of using the mouse. This direct, easy input is especially helpful for young children or children with special needs. Contact Edmark at 1-800-320-8377 for more information.



## Adjusting AutoPlay

The *Strategy Challenges Collection 1* CD-ROM will launch automatically when placed in your CD-ROM drive. You can temporarily disable this feature by holding down the left **Shift** key while you insert the CD-ROM. You can also turn this feature on or off for all Edmark products using the “Edmark Registry Utility.” Click below for further instructions.

[Adjusting AutoPlay with the Edmark Registry Utility](#)



## **Adjusting Auto Resize**

*Strategy Challenges Collection 1* may automatically adjust your screen size for best performance. As a result, your desktop icons may be moved. You can turn this feature on or off for all Edmark products by using the “Edmark Registry Utility.” Click below for further instructions.

[Adjusting Auto Resize with the Edmark Registry Utility](#)



## **Adjusting the use of DirectSound**

The Windows 3.x version of *Strategy Challenges Collection 1* uses a Microsoft sound enhancement utility called “DirectSound.” On some systems, using DirectSound may result in sound problems or improper program execution. You can turn DirectSound on or off for all Edmark products by using the “Edmark Registry Utility.” Click below for further instructions.

[Adjusting the Use of DirectSound with the Edmark Registry Utility](#)



## Using the Edmark Registry Utility

You can use the Edmark Registry Utility to enable (turn on) or disable (turn off) the following features for *Strategy Challenges Collection 1*:

- Enable or disable AutoPlay. If AutoPlay is enabled, *Strategy Challenges Collection 1* will run automatically when placed in your CD-ROM drive.
- Enable or disable automatic resizing of your display by *Strategy Challenges Collection 1*.
- Enable or disable the use of Microsoft's "DirectSound" sound enhancement by *Strategy Challenges Collection 1*.

To use the Registry Utility, perform the following steps:

1. Place *Strategy Challenges Collection 1* in your CD-ROM drive. Hold down the left **Shift** key while inserting the CD in order to prevent *Strategy Challenges Collection 1* from starting up automatically.
2. Select (single-click) **Start | Run**.
3. Type:

**D:**\\edinst\\utility\\edmkreg.exe

(where **D** represents your CD-ROM drive).

4. Press the **Enter** key.
5. Click **OK**.
6. Select the box to the left of the option that you want to change. A check in the box disables the option.
7. Once you have made your desired changes, click **OK**.



## Dear Parents will not Launch

If you are unable to run *Dear Parents*, Video for Windows, a part of Windows 95, may not be installed on your system. To install Video for Windows, perform the following steps:

1. Click **Start | Settings | Control Panel**.
2. Double-click the **Add/Remove Programs** icon.
3. Click the **Windows Setup** tab.
4. Double-click **Multimedia**.
5. Click the **Details** button.
6. Scroll down until you see the **Video Compression** selection.
7. Click the box next to **Video Compression** so that it contains a check mark.
8. Click **OK**.
9. Click **OK** again.
10. Follow the on-screen instructions.



## Removing *Strategy Challenges Collection 1* from your System

To remove *Strategy Challenges Collection 1* from your system, perform the following steps:

1. Click **Start | Settings | Control Panel**.
2. Double-click the **Add/Remove Programs** icon.
3. Click ***Strategy Challenges Collection 1*** (highlighting it).
4. Click the **Add/Remove...** button.
5. Follow the instructions on your computer screen to complete the process.





## Contacting Technical Support

Before contacting Technical Support, please have the following information ready. If you are contacting us by fax or e-mail, please include this information in your message:

1. The version of Windows you are running. (To find this information: from Program Manager, click **Help** and select **About**.)
2. Your available system resources. (To find this information: from Program Manager, click **Help** and select **About**.)
3. The version of *Strategy Challenges Collection 1* you are running. (To find this information, run *Strategy Challenges Collection 1*. Hold down the *Ctrl* and *Alt* keys and then press "A" to enter the Adult Options. Click **Help** and select **About**.)
4. The kind of computer you are using (for example, "Compaq 486DX/33")
5. Your system specifications (for example, "486DX/33, 8 megabytes of RAM, 420 MB hard drive")
6. Printers and sound cards, if any (for example, "HP 550C printer," "Sound Blaster 16 sound card")
7. The text of any error messages you are received, exactly as they appear on your screen.

### Automated Support

Support is available 24 hours a day, 7 days a week via our automated support system. To access this system, dial (206) 556-3680. FAX responses may also be requested through this system.

### Telephone

Call us at (206) 556-8480 7 a.m. to 6 p.m., Monday through Friday (Extended hours, evenings and weekends, vary by season.)

Please have your computer turned on and ready to use when you call us.

### FAX

FAX us at (206) 556-8940, 24 hours a day, 7 days a week. Please specify "Technical Support" in the header.

Automated FAX responses may also be requested through our automated support system.

Dial (206) 556-3680 voice.

### Electronic Mail

You can contact us at the following e-mail address: **[pcotech@edmark.com](mailto:pcotech@edmark.com)**.

If you are using America Online, you can send e-mail to "Edmark DOS", or visit our forum by typing the keyword "Edmark".

### World Wide Web

Visit the Edmark home page at **<http://www.edmark.com>**, where you can read answers to frequently asked questions or leave a message for our technical support staff.

### US Mail

You can also send us mail to the following address:

Edmark Corporation  
Attention: Technical Support  
P.O. Box 97021  
Redmond, WA 98073-9721



## **Register your Edmark product and enter for a chance to win a \$10,000 U.S. Savings Bond for your child's education!**

Edmark is committed to providing educational opportunities for your child. That's why we'll enter you in our quarterly drawing for a \$10,000 Series EE U.S. Savings Bond when you register your Edmark product.\*

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**1-800-691-2988**

(24 hours a day, 7 days a week). Or, send in the registration card included in your software package.

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- New product announcements and upgrade news
- Money-saving offers
- Friendly, efficient technical support

\*The current value of the Savings Bond is \$5,000. The offer is subject to the official contest rules enclosed with your software.

