



A Sun Customer's Java Solution: Java™ Enterprise Computing

**Stu Lerner
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Sun Microsystems, Inc.**

Java™ Enterprise Computing

- ◆ First complete solution
 - ◆ Thin client / Fat server
 - ◆ Develop, deploy, manage
 - ◆ Integration and services
- ◆ Industry leaders are using it
 - ◆ BT
 - ◆ Kodak
 - ◆ FTD
 - ◆ CSX
 - ◆ First Union
 - ◆ FedEx



Enterprise Computing Challenges

- ◆ Administration
- ◆ Cost
- ◆ Software development and distribution
- ◆ Security



Early Applications

Information access



Early Applications

Information access

- ◆ Customer management systems

Early Applications

Information access

- ◆ Customer management systems
- ◆ Terminal upgrade

Early Applications

Information access

- ◆ Customer management systems
- ◆ Terminal upgrade
- ◆ Information kiosks

Early Applications

Information access

- ◆ Customer management systems
- ◆ Terminal upgrade
- ◆ Information kiosks
- ◆ Extranet

Future Applications

Transaction and computation



Future Applications

Transaction and computation

- ◆ Retail systems

Future Applications

Transaction and computation

- ◆ Retail systems
- ◆ Sophisticated kiosks



Future Applications

Transaction and computation

- ◆ Retail systems
- ◆ Sophisticated kiosks
- ◆ Securities trading

Future Applications

Transaction and computation

- ◆ Retail systems
- ◆ Sophisticated kiosks
- ◆ Securities trading
- ◆ Systems for SOHO and vertical markets



The BT “ServiceView” Java Platform

Lee Stephens
Network Computing Engineer
British Telecom

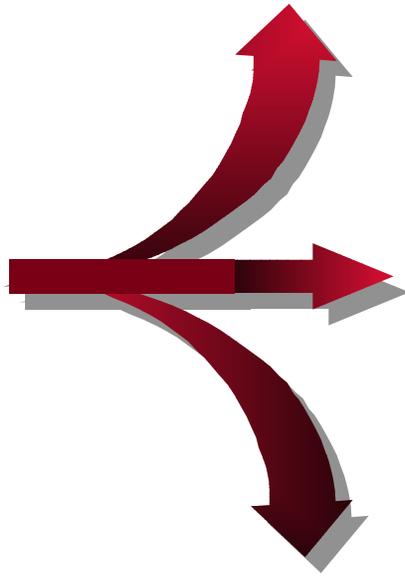
Why ServiceView?

- ◆ “To deliver an integrated approach to new service improvements and product introduction”
- ◆ Service brand
- ◆ Raising the high bar of customer service



ServiceView Objectives

Increase Revenues

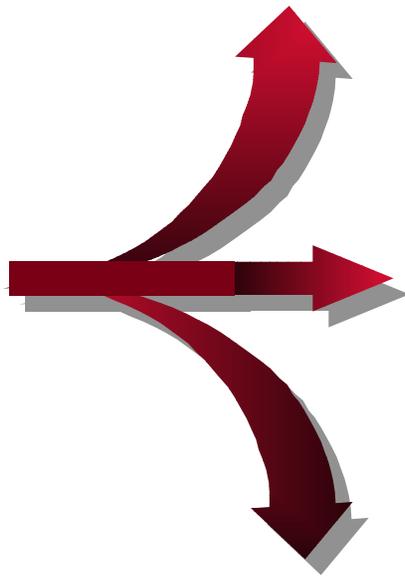


Innovation and
Speed to Market

Decrease Costs

ServiceView Objectives

Increase Revenues



Innovation and
Speed to Market

Decrease Costs

Cue Network Computing!

[Network Computing]

◆ CGI



Network Computing

- ◆ CGI
 - ◆ Not scalable, manageable, maintainable



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Network Computing

- ◆ CGI
 - ◆ Not scalable, manageable, maintainable
 - ◆ Poor interactivity
 - ◆ Yuck!
- ◆ Java
 - ◆ Flexibility

[Java Computing]



Java Computing

- ◆ First prototype
 - ◆ Hand coded proof of concept



Java Computing

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 - ◆ Hand coded proof of concept
- ◆ Quick win
 - ◆ Oracle Web Forms



Java Computing

- ◆ First prototype
 - ◆ Hand coded proof of concept
- ◆ Quick win
 - ◆ Oracle Web Forms
- ◆ Strategic vision
 - ◆ Objects everywhere



[Prototype Development]



[Prototype Development]

- ◆ Management discussions

Prototype Development

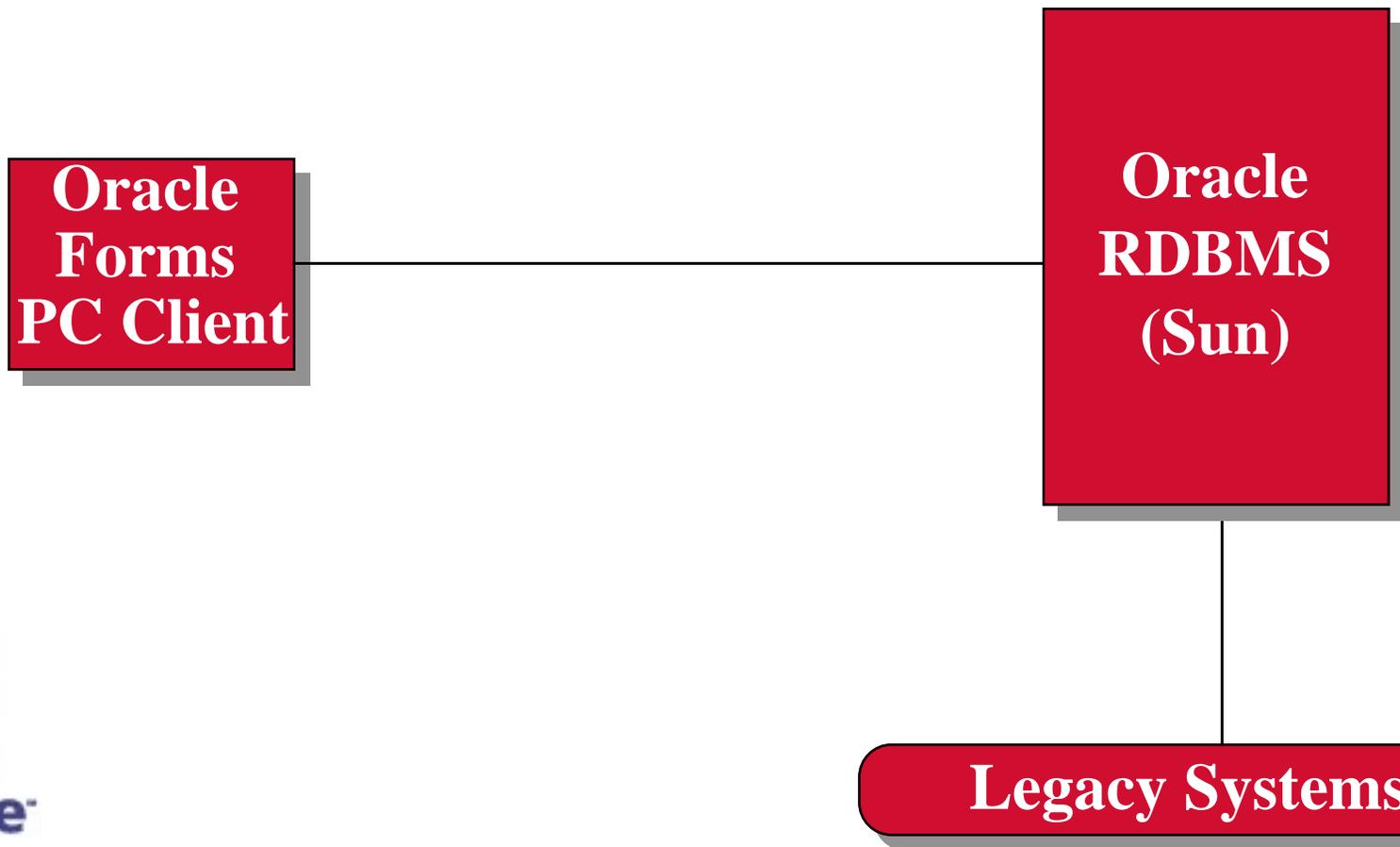
- ◆ Management discussions
- ◆ Management discussions



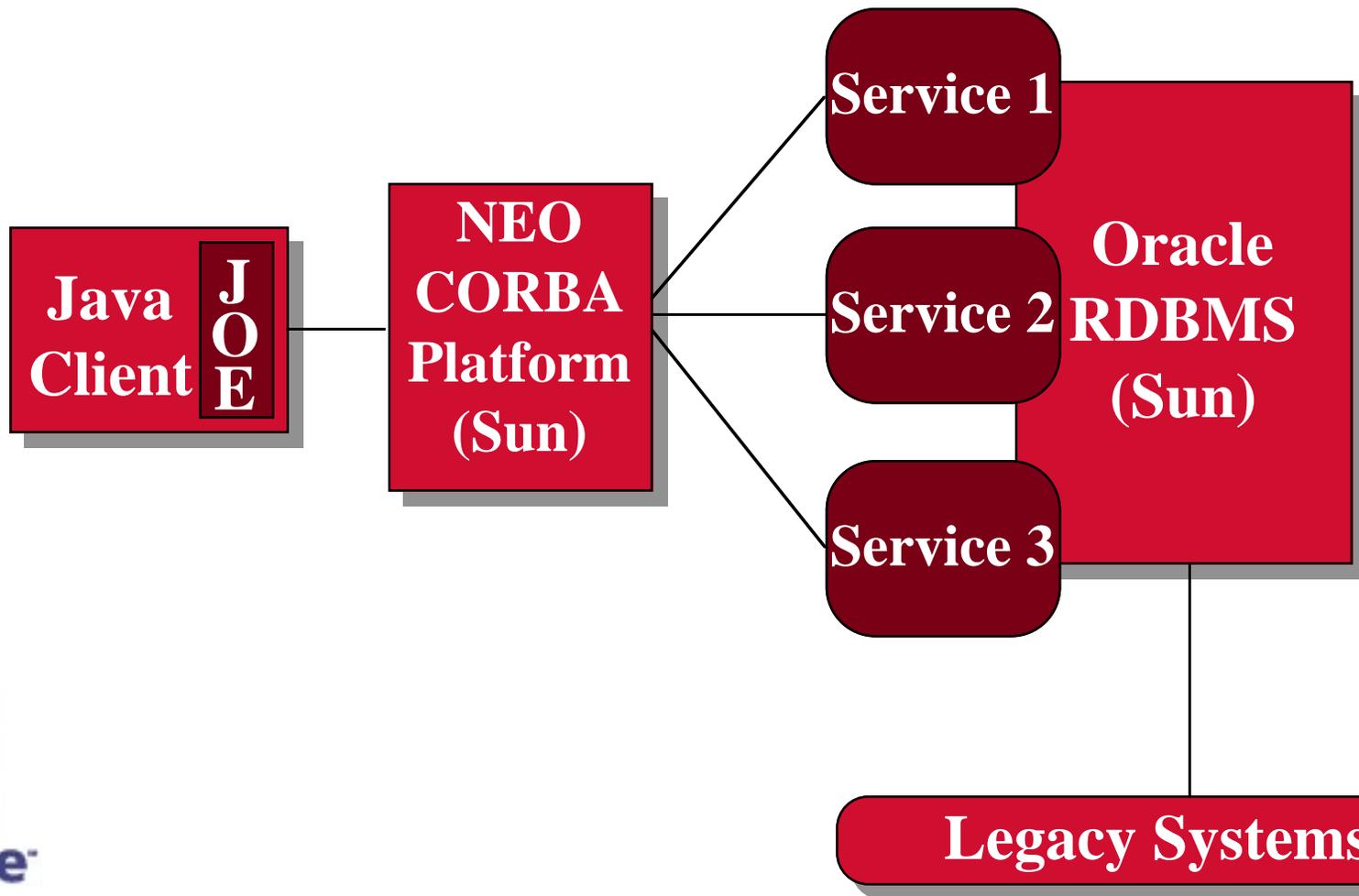
Prototype Development

- ◆ Management discussions
- ◆ Management discussions
- ◆ Developers get 6 weeks
 - ◆ Design is clear
 - ◆ Implementation in 6 man weeks
 - ◆ Legacy access kills!

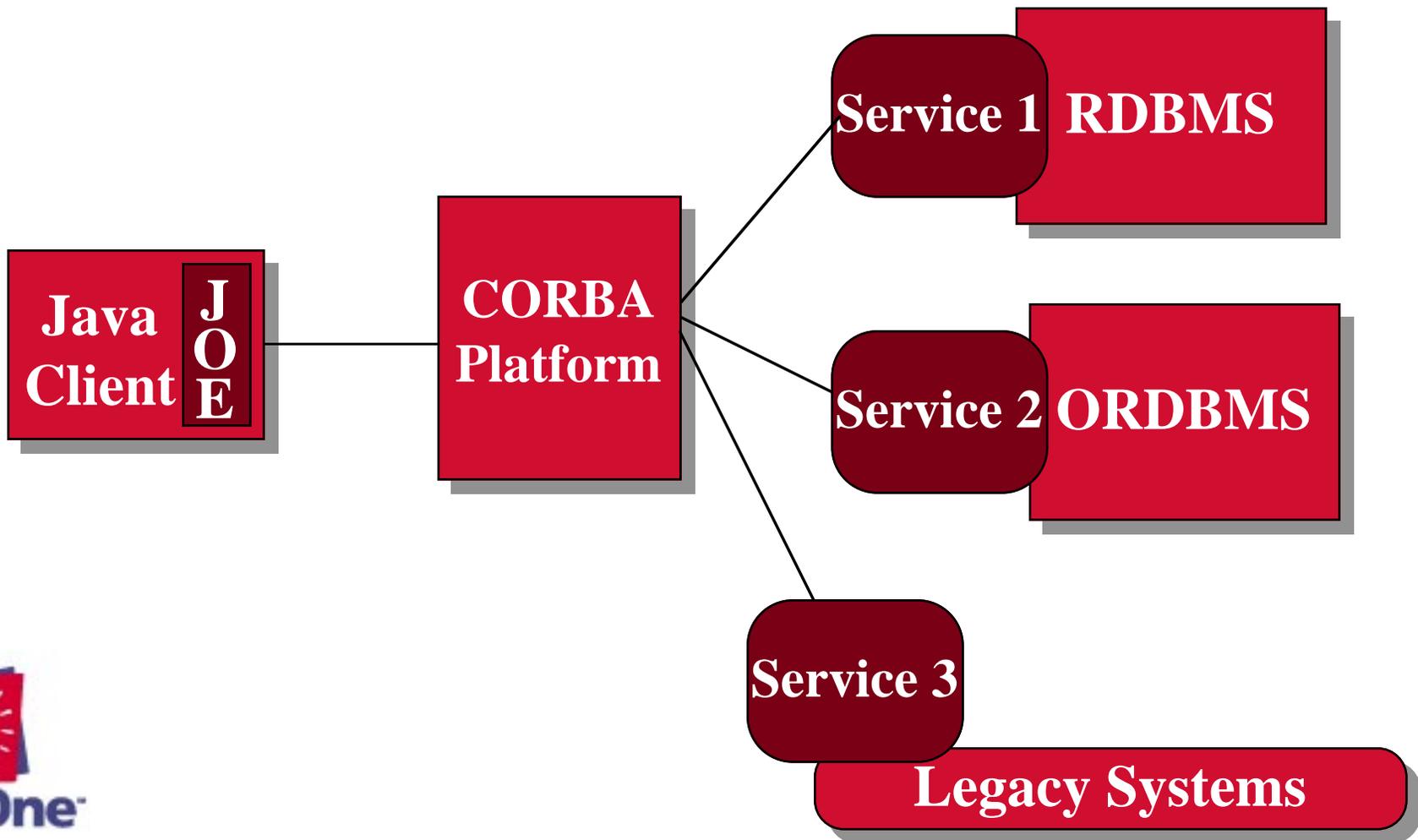
Previous Architecture



[New York, Brussels, London and Seoul]



Strategic Vision



Experiences

- ◆ Improved development times
- ◆ Pace of change
- ◆ Tool immaturity
- ◆ Legacy access

[BT and Java Computing]



[BT and Java Computing]

- ◆ Expanding our research and development teams



[BT and Java Computing]

- ◆ Expanding our research and development teams
- ◆ Investigating internal use
 - ◆ Dumb terminal replacements
 - ◆ Cheap OA machine



[BT and Java Computing]

- ◆ Expanding our research and development teams
- ◆ Investigating internal use
 - ◆ Dumb terminal replacements
 - ◆ Cheap OA machine
- ◆ Deploying customer trials